

CITY OF MOUNT GAMBIER ANNUAL REPORT 2010-11



Introduction

Welcome to the Annual Report of the City of Mount Gambier for the 2010/11 year.

The Annual Report fulfils Council's legislative requirements, but more importantly allows the opportunity for Council to inform the community of its operations, activities and achievements for the year under review.

This Annual Report is a detailed overview of our performance and achievements for the past financial year.

Communicating Council's activities in an open and transparent way is one of our highest priorities. We ensure that the information access and distribution is timely, relevant, respectful and acknowledges the diversity of the community.

This Annual Report details the performance and achievements for the 2010/11 year and is intended as a point of reference to inform the reader as to Council's desire to be accountable for its outcomes.

In addition, this Annual Report is a historical record for future reference.

The Annual Report offers the reader the opportunity to step back and see the 'big picture' view of how Council is responding to the challenges of a growing and evolving Provincial City.

It also reflects our strong commitment to maintain the highest standards of good governance and to participate in all available reviews and benchmark projects for the purposes of the continual monitoring of Council's own financial and operational performance.

The format of this Annual Report is presented, with each key reporting statement for the year being placed under one of the following broad functional headings:

1. Governance
2. Compliance
3. Corporate
4. Infrastructure
5. Environment
6. Community
7. Economic and Regional

Each year, Council undertakes many initiatives to help improve the quality of life for its 26,000 residents. Much of our effort is focused on the immediate needs of our community.

This Annual Report is made available to keep you better informed and we hope you find it useful, informative and reflective of the dynamic nature of our beautiful City.

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Vision Statement

Our Goals and Values

OUR GOALS

Council has commenced a complete review of the current Strategic Plan with the view of adopting a new Strategic Plan - Beyond 2015 by late 2011.

The following are the likely new Strategic Goals within the new Strategic Plan:

Building Communities

To maintain and improve the quality of life of our people by fostering an appropriate range of infrastructure, services and activities.

Securing Economic Prosperity

To support our economic generators in meeting opportunities in the local, national and international business environment, to ensure that the city has a viable, sustainable and diverse economic base and continues to be a thriving provincial city.

Diversity

To provide opportunities for the needs of our diverse community groups to fully participate in our community, and to ensure a continuing sense of their engagement, belonging and recognition.

Environment

To incorporate into Council business and the development of our community a commitment to secure the long term integrity of the environmental systems, landscapes and services which support them.

Governance

To conduct Council business with probity, transparency, and accountability, to meet in a timely way all legislative and regulatory requirements; to implement prudent and professional financial and operational management; and to seek active and ongoing engagement in decision making with all stakeholders.

Community Well-being

To advance the holistic health and well being of all age groups in our community by creating healthy environments, strengthening community relationships, developing health and wellbeing programs and supporting excellence in the delivery of health services.

Learning

To be recognised as a lifelong learning community.

OUR VALUES

Council has commenced a complete review of the current Strategic plan with the view of adopting a new Strategic Plan - Beyond 2015 by late 2011.

The following are the likely new Values of Council within the new Strategic Plan:

The Values statement presents our commitment to the way in which we will accomplish the Mission and work towards the Vision. It is a commitment to uphold, in all our work, values and qualities that are regarded as central in our society and community.

The Values of Council are:

Respect

In working with each person in our diverse communities, we act with respect for our people and ourselves.

Service

Our core commitment is to serve our people, and support welcoming and personal relationships. We are genuine in our desire to meet and exceed the expectations of the community.

Decision Making

Our decision making is participative and exhibits courage, determination and integrity. We are accountable to the community and to ourselves for the outcomes of our decisions and actions.

Future Orientation

We are forward looking and positive, and creative and innovative in developing new initiatives to meet new challenges.

Leadership

We are committed to fulfilling our responsibilities to other Councils within the region, and to being a role model to our community in the quality of our actions.

Teamwork

We are committed to the shared goals and strategies of this Strategic Plan. We take collective responsibility for the outcomes of our decisions and actions including the health and safety of our community and our employees.

Equity

We recognise the cultural, economic and social differences in our community and ensure we are inclusive, fair and socially just.

Collaboration

We will collaborate with other bodies to achieve the aspirations of our community and of our people.

Continuous Improvement

We will strive for continuous improvement in all that we do.

Vision Statement

Beyond 2015 Vision and Mission Statement

Our Plan for the Community

VISION

In developing its Strategic plan - Beyond 2015, Council describes its vision as:

"Mount Gambier is the most liveable City in Australia, where the people in the community are secure, prosperous, healthy and valued."

The vision governing this Strategic Plan is an expression of the Mount Gambier community's shared vision for the future. It informs and guides all aspects of the Council's work, through its goals, strategic objectives, operational planning and implementation, with a horizon Beyond 2015.

The Vision has been developed in consultation with residents, businesses and community groups. It is informed by the following key aspirations for the Mount Gambier community:

1. A healthy, safe, engaged and connected community;
2. Sustainable natural and built environments;
3. A prosperous and vibrant economy;
4. Well managed and maintained community infrastructure; and
5. Open, effective and efficient governance.

This Strategic Plan focuses on those areas that will be crucial to the achievement of this Vision through maintaining high quality services and facilities.

MISSION

"To serve the people who live in and visit our City by working with our community's to ensure safety, access, equity and continuous improvement in infrastructure, planning, services and governance."

The Mission is a broad but focused statement which describes how Council intends to achieve the Vision. It is Council's core operational response to the expectations of its stakeholders.

The new Strategic Plan - Beyond 2015 is likely to be adopted by late 2011.



Mayor's Report



It gives Council great pleasure to present the Corporation of the City of Mount Gambier Annual Report for 2010/11.

Elected Members and staff have strived throughout the year to provide a range of services, facilities and advocacy aimed at improving the quality of life for residents and visitors of our City and environs. We value the productive local partnerships we share which assist to achieve our community's shared aims and the contributions of educational institutions, community and sporting groups, service clubs, businesses big and small, Regional Development Australia, locally based staff of government departments and many others.

This annual report stands as a testament to the diverse interests, rich culture and heritage and the positive future that all of us share and aspire to.

A stylized, handwritten signature in black ink, consisting of a large, flowing 'S' and 'P'.

Steve PERRYMAN
MAYOR
City of Mount Gambier

Member Information

Attendance at Meetings

The following is the recorded attendance (or apologies) of Elected Members at the twelve (12) Ordinary Council Meetings, the five (5) Special Council Meetings and one (1) Statutory Meeting held during the 2010/11 year.

Local Government Elections were held in November 2010.

Elected Member	Council Meetings held	Meetings Attended	Apologies	Not in Attendance
Mayor Perryman	18	15	2	1
Cr Harfield	18	17	1	0
Cr Coscarelli [#]	7	1	4	2
Cr Kyrimis [#]	7	7	0	0
Cr Lee ¹	11	10	1	0
Cr McDonough [#]	7	6	1	0
Cr Maher	18	17	1	0
Cr Mutton	18	15	3	0
Cr Pasin [#]	7	6	1	0
Cr Persello ¹	11	8	3	0
Cr Richardson ²	18	12	6	0
Cr Smith	18	18	0	0
Cr Tietz ¹	11	9	2	0
Cr Von Stanke ¹	11	9	2	0
Cr White	18	17	1	0

[#] Member did not stand for re-election at the November 2010 Elections

¹ Newly Elected Member - from November 2010

² It is to be noted that on occasions Cr Richardson was an apology as she was attending other functions or meetings on behalf of Council and/or Local Government, on the same evening.



Member Information



The Council comprises a Mayor and ten Councillors, elected at large.

The next four year term Local Government elections will be held in November 2014.

Council 2010 - 2014 (L-R)

Cr Hanna Persello

Cr Andrew Lee

Cr Jim Maher

Mayor Steve Perryman

Cr Allen Smith

Cr Byron Harfield (Deputy Mayor)

Cr Biddie Tietz

Cr Merv White

Cr Des Mutton

Cr Penny Richardson

Cr Ian Von Stanke

Council and Committees

2010-2014 (from November 2010)



HIS WORSHIP THE MAYOR MR STEVE PERRYMAN

Phone: 0428 212 507
Email: mayor@mountgambier.sa.gov.au

- Ex-officio member of every Committee of Council
- Mayor's Christmas Appeal Committee
- South East Local Government Association
- Provincial Cities Association
- Senior Officers Review & Appointments Committee
- Australia Day Awards Selection Panel

Ex Officio

- Operational Services Committee
- Corporate & Community Services Committee
- Mount Gambier Christmas Parade Committee

Member Portfolio

Civic Services and Strategic Relationships: civic, ceremonial, media management and public relations, peak Local Government Associations (e.g. SELGA, PCA, LGA, SAROC etc), relationships and advocacy with other Governments (State and Federal), across border and regional relationships, Elected Members (orientation, training and development).



CR BYRON HARFIELD DEPUTY MAYOR

39 Pinehall Avenue
Phone: 8725 0948; 0419 833 673
Email: crharfield@mountgambier.sa.gov.au

- Operational Services Committee
- Strategic Planning and Policy Development Committee
- Mount Gambier and Districts Airport Committee
- Mount Gambier Cemetery Trust
- City of Mount Gambier Junior Sports Assistance Fund
- Environmental Sustainability Working Party
- Mount Gambier Aquatic Centre - Innovative Leisure Management
- Railway Lands Development Working Party
- Lifelong Learning Working Party

Member Portfolio

Recreation and Sport: parks, gardens, reserves and ovals - use of, alternative transport, airport, playgrounds, junior sports fund, aquatic centre liaison, liaising with clubs/representative bodies, Council sporting grants.



CR ANDREW LEE

C/- 68 Commercial Street West
Phone: 0409 234 143
Email: crlee@mountgambier.sa.gov.au

- Corporate and Community Services Committee
- Library Committee (with District Council of Grant) - Financial
- Audit Committee
- Railway Lands Development Working Party

Member Portfolio

Council Finance, Financial Sustainability and Governance: financial management, treasury management, shared services and resource sharing, alternative revenue sources and funding programs, long term financial and asset plans, Council policies and procedures, technology development, business continuity, risk management, audit, Council efficiency and effectiveness.

Council and Committees

2010-2014 (from November 2010)



CR JIM MAHER

PO Box 3614
Phone: 8725 0864; 0408 250 864
Email: crmaher@mountgambier.sa.gov.au

- Corporate & Community Services Committee
- Railway Lands Development Working Party
- Senior Officers Review and Appointments Committee
- Lifelong Learning Working Party
- Joint Boundary Roads with District Council of Grant (as Presiding Member of CCS)
- Environmental Sustainability Working Party

SELGA

- South East NRM Board (until Feb 2012)
- Group Training Employment (until Feb 2012)
- South East Education and Training Association

Member Portfolio

Lifelong Learning: education (all sectors), Universities, TAFE and vocational education, apprenticeships and traineeships, placement services, community learning, learning community initiatives, learning technologies.



CR DES MUTTON

11 Fairlie Street
Phone: 8725 2470; 0407 206 429
Email: crmutton@mountgambier.sa.gov.au

- Operational Services Committee
- Strategic Planning and Policy Development Committee
- Environmental Sustainability Working Party
- Railway Lands Development Working Party
- Council Development Assessment Panel (CDAP)
- Senior Officers Review and Appointments Committee
- Queen Elizabeth Park Trust
- South East Local Government Association Waste Management Sub Committee
- Gateway Precincts Working Party with District Council of Grant
- Main Corner Development Working Party

Member Portfolio

Waste Management: waste collections, recycling and waste minimisation, landfill (local and regional), waste transfer centre, policies and planning, EPA liaison and related relationships.



CR HANNA PERSELLO

PO Box 9315
Phone: 0438 354 787
Email: crpersello@mountgambier.sa.gov.au

- Corporate and Community Services Committee
- Mount Gambier Youth Advisory Committee
- Mount Gambier Christmas Parade Committee
- Railway Lands Development Working Party
- Seniors Month Committee
- Health Advisory Committee (currently with District Council of Grant)
- Mayoress Family Fun Day

Member Portfolio

Community Well-Being: community safety and order, youth services, aged care services, emergency services, volunteers, community events/celebrations, community centres, advocacy and awareness for community and preventative health, advocacy and awareness, immunisations, culture and arts, galleries and theatres.

Council and Committees

2010-2014 (from November 2010)



CR PENNY RICHARDSON

Unit 1, 1 Nicholas Street
Phone: 0401 000 089
Email: crrichardson@mountgambier.sa.gov.au

- Corporate & Community Services Committee
- Railway Lands Development Working Party
- Library Committee (with District Council of Grant) – Operations
- Mayoral Gala Performance Committee (Attending as Proxy)
- Combined Councils Christmas Dinner (Attending as Proxy)

Member Portfolio

Community Engagement and Social Inclusion: building community profiles and specific sector needs and goals, identifying special needs sectors, community engagement – awareness, understanding and programs, long-term community planning, library, advocacy and awareness for social inclusion and disadvantaged, multicultural and diversity matters including reconciliation, NAIDOC commemorations.



CR ALLEN SMITH

PO Box 56
Phone: 8725 1863; 0419 869 854
Email: crsmith@mountgambier.sa.gov.au

- Corporate & Community Services Committee
- AWU Consultative Group
- City of Mount Gambier OHS&W and EEO Committee
- Main Corner Development Working Party
- Indoor Employees Consultative Committee
- Queen Elizabeth Park Trust
- Senior Officers Review & Appointments Committee

Member Portfolio

Economic Development and Human Resources: local economy, sustainable business and economic development, infrastructure, workforce – IR, workforce planning and development, EB, Employer of Choice, retail, tourism promotion and information, visitor services, major events, Council HR Policies and Programs, OHS&W/EEO.



CR BIDDIE TIETZ

110 Wehl Street South
Phone: 8723 6754; 0419 213 590
Email: crtietz@mountgambier.sa.gov.au

- Operational Services Committee
- Strategic Planning and Policy Development Committee
- Main Corner Development Working Party
- Mount Gambier Heritage
- South East Local Government Association (Second Deputy)
- Blue Lake Management Committee
- Environmental Sustainability Working Party
- Crater Lakes Management
- Riddoch Art Gallery (By Agreement)

Member Portfolio

Environmental Sustainability: natural resource management, relationships with relevant bodies, stormwater and drainage, water quality and management, lakes environs and management, The Natural Step Framework, heritage, community awareness and education about environmental sustainability.

Council and Committees

2010-2014 (from November 2010)



CR IAN VON STANKE

13 Wentworth Court
Phone: 8724 7047; 0429 841 804
Email: crvonstanke@mountgambier.sa.gov.au

- Operational Services Committee
- Strategic Planning and Policy Development Committee
- Mount Gambier Cemetery Trust
- Dry Areas Working Party / Licensed Premises Accord Group
- Main Corner Development Working Party
- Council Development Assessment Panel (CDAP)
- Riddoch Art Gallery (Proxy) (By Agreement)
- Australia Day Celebrations (By Agreement)

Member Portfolio

Regulatory and Compliance: planning, building assessment, environmental health, food premises, liquor licensing, general inspectorial and animal control, cemeteries.



CR MERV WHITE

2 MacKenzie Street
Phone: 8725 3799; 0408 808 464
Email: crwhite@mountgambier.sa.gov.au

- Operational Services Committee (Presiding Member)
- Strategic Planning and Policy Development Committee (Presiding Member)
- Council Development Assessment Panel (CDAP)
- Mount Gambier & District Road Safety Committee
- Queen Elizabeth Park Trust
- Senior Officers Review & Appointments Committee
- South East Local Government Association (First Deputy)
- South East Local Government Association road & Transport Working Group
- Building Fire Safety Committee
- Main Corner Development Working Party
- Gateways Precincts Working Party (with District Council of Grant)
- Joint Boundary Roads with District Council of Grant (as Presiding Member of OPS)

SELGA

Green Triangle Freight Action Plan (Proxy)

Member Portfolio

Infrastructure and Public Services: roads, parking, footways, traffic management, street trees, Council built assets, parks gardens, ovals, reserves, (asset maintenance) road safety, transport, taxis.

CEO Report



2010/11 continued as another year of amazing highlights, of deeper feelings of the absolute security and belief in our future and that the bond that binds Council with its community cannot be broken.

Whether it is the many day to day individual achievements that we can be proud of or the overall advancements and enhancements that have been realised in the 12 month period, either way we are the stronger and more connected than ever before.

The continuing success of our built form infrastructure as a major contributor to our enhanced sense of community, coupled with the extensive respect that exists between Council and the citizens of Mount Gambier, ensures that collectively we are one in all that we do.

The 2010/11 year was highlighted by the November 2010 Council Elections with significant changes in the membership and as a consequence the structure of Council.

It continues to impress me that persons who are strangers to the local government experience, are prepared to nominate and if successful, then they must galvanise themselves very quickly into a cohesive team, as you cannot afford to stop and ponder as the issues of the day continue to mount.

The Main Corner development dominates the 2010/11 year in terms of capital spend and also the time needed to properly manage all aspects of the development.

The Main Corner will be another very significant iconic and dominant feature for our community and will add so much to the social, cultural and community well being of our citizens and leave a very positive impression on our visitors.

The Main Corner will be the "People's Place" and build on the success of the Library.

In late 2011 further strategic announcements by Council will add more to Mount Gambier's future as the most liveable and alive provincial city in Australia.

Whilst we marvel at the achievements that are measured by exciting, bold, unique and fulfilling experiences, our day to day business and outcomes are just as important in ensuring the foundations for a complete circle of everlasting success.

The key to our beliefs is ensuring that the bold and the beautiful is equally balanced by the day to day domestic contacts, thinking and actions. We must never lose sight that our very existence will always be about honest achievements, the little things that we do because they are just as essential in our lives and are just as important as the bigger things.

Council can be very proud of everything it does. The way it goes about its decision making processes is impressive.

Its focus is clearly on the community and Council is very genuine in its desire to improve the quality of life of all sectors of the community.

Our journey has no end – our desire to be wanted and needed by those we effect, will always be our motivation.

For my part, the phases of my life will change soon and the future

will be just as rewarding as new opportunities will enable me to devote time doing the things that are important to me and that the work life balance will be more focussed on a future life after Council.

Thank you to the Mayor and Mayoress, the Elected Members (past and present) and the Employees for your devotion, the shared partnership and your belief in the greater good and the role Council plays in the community.

2010/11 was a year of achievement, a year of consolidation, a year of pledges and promises, a year when we confirmed our future, a year that defined our destiny and our beliefs in our community spirit.

There is absolutely no doubt that we are much stronger today than we were twelve months ago and certainly much the richer from our experiences and our achievements.

Greg MULLER
CHIEF EXECUTIVE OFFICER

Governance Statement



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Financial Statement

2010/11 Budget Analysis

2010/2011 Budgeted Expenditure consists of:

- Operating Expenditure
\$18,635,000
- Non-Operating Expenditure
\$2,631,000
- Capital Expenditure
\$10,447,000

That total expenditure of \$31,713,000 will provide for the delivery of all Councils services and programs, maintenance of assets and the development of new or upgraded assets.

2010/11 Budgeted Revenue, to fund Councils Budgeted Expenditure, consists of:

- Operating Revenue
\$18,440,000
- Non-Operating Revenue
\$11,625,000
- Capital Revenue
\$221,000

Operating Result

Council is budgeting for an Operating Deficit in 2010/2011 principally due to:

- i. increase operating costs for the new Mount Gambier Library (est. \$495,000);
- ii. increased depreciation costs for the new Mount Gambier Library (est. \$386,000);
- iii. additional loan interest repayments to fund a number of major capital projects Council has identified in its long term major project schedule (est. \$192,000).

The above costs represent over \$1m in additional operational expenditure that Council will absorb over the next few years (instead of one year) by way of operating deficits, as was initially planned for in Councils long term financial plan.

Council will fund its services in 2010/2011 through a mix of revenue sources including rates, user and statutory charges, and grants. Revenue from rates is the major source of revenue and, excluding separate rates and the State Government's NRM Levy, is projected to increase from \$12,239,000 in 2009/2010 to estimated \$13,083,000 million in 2010/2011 (excluding new gross rate revenue generated as a result of the agreed boundary adjustment with District Council of Grant).

Operating Expenditure in 2010/2011 is estimated to increase by approximately \$2.376 million above the 2009/2010 figures. In comparison, Operating Revenue is anticipated to increase by approximately \$1.636 million, resulting in an overall Budget Operating Deficit of \$195,000.

'TOWARDS 2015' - A VISION FOR THE FUTURE

The 2010/2011 Business Plan Budget continues progress on major new projects to contribute to the achievement of the City of Mount Gambier's "Towards 2015" strategy.

The development and delivery of 'Towards 2015' is continued through the:

- new Library and Community Centre (completed in 2009/2010)
- "Main Corner" Development (to be completed in 2010/2011)
- Railway Land Community Project (planning phase)

Council has now completed Stage I of its "Towards 2015" strategy with the new Library project (incorporating carparking, Civic Plaza, landscaping and water sensitive urban design elements) at an estimated cost of approximately \$10.6m. This was funded by a combination of loan funds, grant funds and the use of internal reserve funds in the 2009/2010 financial year.

Federal and State Government funding assistance of \$6.7m for both the new Library (\$10.6m) and Main Corner (\$6.4m) projects (estimated total cost of \$17m) has been secured which will allow Stage II of the Towards 2015 strategy i.e. the Main Corner development, to proceed.

In terms of the "Main Corner" project and the funding thereof, Councils intention is to fund the expected shortfall (\$3.7m after grant funds) by way of an internal loan borrowing which is expected to exhaust all Council reserve funds. The loan from the reserve fund will be repaid over a 20 year term.

Governance Statement

2010/11 Budget Analysis

2010/2011 Capital Projects include:

	\$
Plant and machinery replacement program - major items	1,190,000
2 x garbage compactors	\$470,000
loader	\$153,000
2 x tippers	\$144,000
Civic Centre office upgrade	727,000
Main Corner Development (net cost)	3,700,000
Old Mount Gambier Gaol renovation	250,000
The Lady Nelson Brig renovation	250,000
Caroline landfill, staged construction of landfill cell no. 3	1,000,000
Vansittart Park Gardens upgrades	50,000
Playground Program	35,000
Railway Lands	
site de-contamination reports	80,000
development works	300,000
Aquatic Centre upgrades	50,000
Frew Park building renovations	70,000
Streetscaping works in City Centre	481,000
Pedestrian Link: Commercial Street East/Percy Street	100,000
Stormwater Drainage Program	62,000
Major Projects Suttontown Ave/Coolabah St Tumut Drive Jubilee Hwy/Crouch St	
Footpath and Bikeway Program	409,000
Major Projects Cardinia St Commercial St/Cunningham St - Graham Rd Blue Lake Path Repairs Pram Crossings (various) Bikeways - Grant High Bikeways - Mount Gambier High	
Roads Program	1,333,000
Major Projects Commercial St West/Sutton Ave - Charles St Banksia St O'Halloran Tce Holder St Sparrow Ave Bailey St Burton St Bray St Morgan St	
Traffic Control Program	200,000

Governance Statement

2010/11 Budget Analysis

Major Capital Works Projects

As part of Council's future long term planning process a number of Major Capital Works Projects have been considered as part of the current financial years Budgetary planning process. These include:

	\$
FUNDED:	
Main Corner Development	3.7m
Streetscaping (year 1)	480,000
Railway Lands	380,000
Civic Centre renovations	727,000
Old Gaol renovations	250,000
The Lady Nelson Brig	250,000
Caroline Landfill - Cell Construction (Stage 1)	1.0m
Plant and Machinery Replacement	933,000
NOT FUNDED:	
Bus Terminal facilities	500,000

Council will also be funding a \$900,000 reimbursement to the District Council of Grant as a result of the agreed Boundary Adjustment.

SIGNIFICANT INFLUENCES

A number of significant factors have influenced the preparation of the Council's 2010/2011 Business Plan. These include:

Economic Environment

The Local Government Price Index (LGPI) is similar in nature to the Consumer Price Index but is considered to be a more reliable and independent measure of this inflationary effect on price changes in the SA local government sector.

The LGPI represents the movement of prices associated with goods and services consumed by local

government in SA as opposed to the basket of goods and services consumed by the "average metropolitan household". This largely reflects the capital intensive nature of local government.

The LGPI is developed on a quarterly basis – the most recent release being March 2010 (+0.9% for the quarter year and + 2.8% for the year) In comparison the Consumer Price Index (CPI) was recorded at +0.6% for the quarter year or +2.6% for the year.

For the financial year 2008/2009 the LGPI was recorded at + 4.4% whereas the CPI, for the same period, was recorded at +3.2%.

Source: The South Australian Centre for Economic Studies www.adelaide.edu/saces/economy/lgpil

New Projects/Cost Increases

Reflective of the City's continued focus on renewal and maintenance of its assets, infrastructure and environmental obligations, Council has increased its Capital Expenditure Program.

Governance Statement

2010/11 Budget Analysis

New projects in support of Council's adopted strategic directions include:

- OPAL, Childhood Obesity Program in partnership with SA Health
- Boundary Adjustment from 1st July, 2010. Council will assume responsibility for the provision of services to approximately 274 properties on the fringe of Mount Gambier which were formerly the responsibility of the District Council of Grant. An ex gratia once off payment of \$900,000 will be required to be made to the District Council of Grant on 1st July, 2010
- 2010 Local Government General Election expenses.
- Bicycle Path Program focussing around Grant High School and Mount Gambier High School as part of Councils overall Bicycle Plan.
- Employment of a person dedicated to Council's human resources, risk management function.
- Council Offices refurbishment
- Completion of the "Main Corner Development".
- Increased staffing for the Mount Gambier Library (seven day per week operation).
- "The Lady Nelson" Brig renewal.
- Lifelong Learning initiatives/ support.
- Waste Management - increased costs for landfill management becoming a regional facility. Will be offset by increased gate fee income. Funding provided to fund the commencement of a new cell at the Caroline Landfill site.
- Streetscaping works - initial allocation for City Centre streetscaping works.
- Railway Lands - Site de-contamination reports and initial allocation for preliminary development works.

- Planning Reviews - Section 30 Review, implementation of Better Development Plan and Gateway Urban Design as a result of the Greater Mount Gambier Master Plan.
- Increased operating costs for new Library.
- Increase depreciation costs for new Library assets.
- Additional interest repayments on new loans attributable to Councils major capital projects schedule.

Other cost increases Council will need to absorb in the 2010/2011 Budget is the approved enterprise bargaining increases which affect salary, wage and superannuation commitments.

Legislative changes and financial sustainability

Following the 2005 Independent Inquiry by the Financial Sustainability Review Board into the financial sustainability of local government in South Australia, the Local Government Act and Regulations were subject to a number of significant amendments aimed at improving accountability and transparency of Councils.

Compliance with these amendments, along with the broader objective of implementing the Inquiry's recommendations, has required an intensive focus, resulting in a re-allocation of resources and additional costs in the short-term as Council ensures compliance and further develops its long term financial and asset management plans. This will be more than offset in the medium to longer term as we, and the local government sector at large, see the benefits of the improvements in business planning and financial governance.

Renewal and replacement of assets

Consistent with the principles of financial sustainability, Council is committed to continuing its development of comprehensive

asset management plans. The operations of Council are highly asset intensive – the City has assets and infrastructure valued in excess of \$120 million – and the further development of long term asset management plans will deliver significant improvements to our strategic decisions.

Strategic decisions and budget allocations on capital can be significantly improved through the use of long term infrastructure and asset management plans. Recent amendments to the Local Government Act now require all Councils to have long term infrastructure and asset management plans for all of its assets.

IMPLICATIONS FOR RATES

For 2010/2011 Councils financial modelling indicates that a total overall rates increase of 6.9% over the previous year will be required to fund all the projects, capital expenditure and services included in the Budget.

In setting an overall increase in general rate revenue of 6.9%, Council was extremely mindful of new operating costs that Council will need to account for as a result of the new Library and the success and acceptance of that new community facility

These costs are estimated to be equivalent to 3.2% of rate revenue leaving a effective net general rate increase of 3.7% for all Council services and activities.

For the average residential ratepayer this will equate to an estimated 5.8% increase (or eighty eight cents per week increase) in Council rates this year bringing the average annual residential rates to \$840 to assist in funding the 2010/2011 Budget.

For around \$2.30 per day Mount Gambier residential ratepayers (on average) will have access to the substantial benefits of the services and facilities funded by the City of Mount Gambier in its 2010/11 Budget.

Governance Statement

Council Policies

Council has over many years adopted a wide range of Policies to assist in its decision making and administrative processes.

Whilst some Policies are required by Legislation to be reviewed on a more frequent basis, Council's normal procedure is to complete a comprehensive review of all Policies at least once during the term of a Council.

The most recent comprehensive review of Council Policies was completed in 2009.

It is intended that all Council Policies continue to be reviewed during the forthcoming term of Council, 2010 - 2014 on a progressive basis.

Policy Manual Index

CORPORATE SERVICES	
1. ADMINISTRATION	
B110	Building - Construction Industry Training Fund
C200	Complaint/Compliment Policy
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Governance Statement

Policy and Strategic Matters

During the review year Council considered a number of policy, strategic and matters of importance, that determine the directions of Council and which assist in the management and governance of Council.

Some of the more strategic decisions that Council considered at its meetings during the 2010/11 year included:

JULY 2010 (SPECIAL)

- Adoption of 2010/2011 Business Plan, 2010/2011 Budget, adoption of Capital Values and Declaration of Rates for 2010/2011

JULY 2010

- Possible construction for Mens Shed at Council's Reidy Park Oval Reserve
- Status of the declassification of community land at Hanson Street reserve for sale to Eastside Christian Centre Mount Gambier Inc.
- City Centre – urban design and traffic management projects – need to establish priorities and funding availability
- Interim report on possible installation of outdoor gym equipment for primarily adult use and possible locations
- Council "Checklist for Alteration to parking Zones – Version 1" for the assessment of requests received to alter current parking restrictions – lie on table
- Update of Parking Register adopted
- Appointment of five community members to Council's Heritage Committee 2010-2014 and confirm terms of reference and objectives
- Council support for the Ministerial Development (Miscellaneous) Variation Regulations
- Adjustments to Council's Residential Zone (Policy Review) DPA, adopted in respect of land contamination
- Adoption of annual Declared Lease fee for 2010/11 financial year for groups occupying Council land
- Adoption of annual report 2009/2010 from Council's Audit Committee
- Receipt of Human Resources Review – Phase 1 – assessment of short to medium term needs based on current circumstances – acceptance of fourteen (14) recommendations contained in the Review Report – proceed to Phase 2 of Human Resources Review
- Receipt of 2009/2010 annual report Grievance Procedures – no applications received
- Receipt of 2009/2010 Investment Review Annual Report
- Council Authorisation to establish a Cash Advance Debenture facility with the LGFA for \$7m
- Future occupation of the Old Mount Gambier Gaol and continuation of negotiations with a preferred primary occupier to resolve a range of matters
- Acceptance of quotation (with District Council of Grant) to undertake the design of the Gateway Precincts Project
- Annual performance review of its three Senior Officers for 2009/2010
- Preparation of concept plans and options for the possible integration of the Lakes Village Shopping Centre to the Railway Lands
- Investigations of options for displays within the Main Corner Development – exhibitions, display, multi media and technologies

AUGUST 2010

- Council endorsement of 2010/11 Aquatic Centre entrance fees to remain at 2009/10 levels
- Receive 2009/2010 groundwater monitoring annual review report for Caroline Landfill – additional onsite monitoring bores and other works to be implemented
- Adoption of 2011 Street Tree planting program – net gain 307 – action the required public consultation
- Endorsement of "Checklist for Alteration to Parking Zones" (version 1.00) procedure and delegations adopted
- Receive and accept Revegetation and Rehabilitation Plan for Valley Lake Wildlife Park (Native Conservation Area), Adoption of name, vision and mission statement for the area
- Acceptance of concepts for Children's Memorial at Lake Terrace Cemetery – proceed to obtain pricing to construct the project
- External Auditor report on interim audit of Council's internal controls for 2009/2010 – further discussions with External Auditor on methodology of valuing of non cash assets
- Adoption of Council's various 2010/2011 contributions to SELGA and its allied operations
- Revocation of Council Policy E110 – control of Election Signs and Guidelines
- Comparison of Council's 2008/09 financial information utilising Grants Commission data
- Rate Comparison Report for certain Councils, 2006/07 to 2008/09, utilising Grants Commission data
- Outcomes from Council's Good Governance Program – self assessment rating and independent Validation rating - rating 3 (in range 0-4)

Governance Statement

Policy and Strategic Matters

- Consent to proceed to develop high tech displays at the Main Corner Development – theme “Spirit of Mount Gambier” capital spend \$500,000
- Variations to the Contract of Employment of Chief Executive Officer to take effect from 31st December, 2011

SEPTEMBER 2010

- 2009/10 annual report of environmental health activities endorsed – submit to Public and Environmental Health Council
- Golf driving range to be established at Council's Orchard Road east land – lie on table
- New Members Allowance to apply as from November 2010
- Council By-Law review and endorsement for public consultation process to commence
- 2010 Risk Management Review results and comparisons with other Statewide outcomes
- 2010 Good Governance Program outcomes from self assessment and independent validation. Implementation of suggestions and recommendations
- Finalisation of licence agreement terms to occupy Council's

Old Mount Gambier Gaol by
Stephenson and Ellis

- Acceptance of sub contractor tender packages for the Main Corner Development
- Acceptance of funding plan to finance the development costs of the Main Corner Development
- Engagement of collaborative team to design interpretive displays and technologies for Main Corner project within allocated budget and themes

OCTOBER 2010

- Adoption (after updating) of Council's Public Road Register and Road Situation Plan – October 2010
- Council to proceed to remove bike track from around Vansittart Park Oval and reinstate with grass to existing embankment levels
- Adoption of the 2011 Street Tree planting program – net gain 284 street trees
- Call for expressions of interest for the appointment of four independent Members of Council's Development Assessment Panel for a two year term from February 2011. Council to appoint three Elected Members (by the new Council)

in November 2010 for a two year term

- Endorsement of the 2010/11 Aquatic Centre Business Plan – admission fees to remain unchanged
- Annual review and adoption of Council's Delegations Register
- Receive a range of financial data, performance KPI's, financial sustainability outcomes etc. 2009/10 financial statements
- Adoption of revisions to Council's Caretaker Policy – C305
- Annual review and adoption of Council's Statutory Resolutions and Appointments of Council Register
- Expression of interest process to be commenced to identify an entity with skills, experience and capacity to manage and operate the Main Corner complex and its internal spaces

**OCTOBER 2010
(SPECIAL MEETING)**

- Council records its opposition to State Government intention to forward sell up to 3 rotations of Forestry SA plantations. Convene public meetings to oppose the forward sale. Contribute \$50,000 to a campaign fighting fund. Joint three Councils.



Governance Statement

Policy and Strategic Matters

industry and community initiative to oppose the forward sale

NOVEMBER 2010

- Proposed open surface running track and exercise equipment at Blue Lake Sports Park – refer to 2011/12 Budget
- Aquatic Centre to open longer on days of hot weather and public holidays - further investigations
- Establishment of golf driving range - Orchard Road east land - two year trial
- Proposed Gateways Precinct DPA – Statement of Intent endorsed by Council and forward to Minister for concurrence
- Adoption of Audited Financial Statements 2009/10
- Summary of 2010/11 allocations from Grants Commission to Council and comparison with other Councils

NOVEMBER 2010 (STATUTORY)

- Appointment of Deputy Mayor
- Appointment of Standing Committees
- Setting of meeting days and times
- Appointment of Elected Members to Committees, Community Committees, Working Parties, Outside Organisations
- Appointment of Portfolios and Members thereto

DECEMBER 2010

- Allocation of 2010/11 Heritage Grants – Local Heritage Restoration Fund (\$10,000)
- Opening of Aquatic Centre longer in afternoons on forecasted hot days and also on forecasted hot days of public holidays to open earlier

- Appointment of independent persons to Council's Development Assessment Panel for a two year term from end of February 2011
- Consent to commence public consultation on the draft Residential zone (Policy Review) DPA
- External Auditors report for 2009/10 on completion of statutory audit and refer to Audit Committee
- Outcomes from year 2010 Comparative Performance Measurement Project
- Annual review and adoption of the Member's Allowances and Benefits Policy and adoption of Council Policy M165
- Allocation of funding from 2010/11 Sport and Recreation Major Capital Works Program (\$45,000)
- Annual review and adoption of the Order Making Policy and adoption of Council Policy O110
- Setting of annual maintenance recovery charges for 2011/12 for organisations occupying Council land and where Council maintains
- Adoption of new (revised) By-Laws of Council – By-Laws 1 to 5
- Adoption of Main Corner Development Interpretive Plan – internal and external displays and additional capital funding for displays (total spend \$1.5 million)

JANUARY 2011

- Adoption of Forward Drainage Construction Program 2011/12 to 2013/14
- Adoption of Forward Footpath Construction Program 2011/12 to 2015/16
- Adoption of Plant Replacement Program 2011/12
- Adoption of Forward Playground Construction Program 2011/12

to 2013/14

- Consultancy agreement with Trans Tasman Energy Group P/L for re-engagement to pursue power savings for Councils
- Adoption of forward Roads Infrastructure Program 2011/12 to 2014/15
- Adoption of the 2011/12 Schedule of Fees and charges to be levied by Council
- Receipt of report on rating and valuation assumptions in the preparation of the 2011/12 Budget and Business Plan
- Receipt of the half yearly report from Council's Audit Committee for 2010/11 and update of Audit Work Plan 2007-2014
- (re)formation of the Railway Lands Development Working Party and appointment of Members
- A review of the processes of Induction of New Council – Formation of a Working Party
- Council makes a donation of \$25,000 to the Queensland Flood Appeal

FEBRUARY 2011

- Endorsement of Council's Waste Transfer Centre Management Plan 2011-2016 – forward copy to EPA
- Upgrades to Waste Transfer Centre to improve recycling and segregation – Zero Waste SA funding secured
- Funding from Zero Waste SA to improve organisational sustainability and measure efficiency – efficiency audit in three project areas
- Seek Ministerial interim authorisation of Local Heritage and Lakes Zone DPA and to commence public consultation
- Receipt of Half Yearly Investment Review Report for 2010/11 (to 31st December 2010)

Governance Statement

Policy and Strategic Matters

- Engagement of Dr Geoff Wells to assist Council research, develop and prepare new Strategic Plan 2010-2014

MARCH 2011

- Endorsement of landscape plans for Pick Avenue traffic islands/centre medians
- Adoption of additional fees for the disposal of refuse at Waste Transfer Station
- Resolution to appoint the Mayor as a formal ex officio member of every Council Standing Committee, Council's Community Committees and Council's Working Parties
- Council adopts resolution confirming/endorsing the position that a referendum be held in 2013 to change the Federal Constitution to allow direct funding of Local government and inclusion of Local Government in any new preamble to the Constitution
- Council supports the adopted resolution of the LGA requiring the prohibition of Parliamentary advisors and electoral officers from participating in Council elections and also the disclosure from candidates for election of professional and political affiliations prior to election
- Completion of the North Eastern Residential Growth Area DPA and endorsement (subject to minor amendments)
- Update Report on current DPAs being prepared by Council
- Proposed conversion of the heating system of the Aquatic Centre ie natural gas in lieu of wood chips
- Commencement of the processes to recruit a new Chief Executive Officer
- First half yearly review of its three Senior Executive Officers for 2010/11

- Council to operate and manage Main Corner Development site for at least five years
- Code of Conduct complaint by one Member against four other Members – no material breach of the Code by the four Members as determined by independent review

APRIL 2011

- Management of cut grass and prevention from entering stormwater systems – refer to ESWP
- Council to register an interest with the LGA as a Solar Council Community Program partner
- Adoption of streetscape/landscape plans for Banner and Target car park upgrades and Council contributions to development
- Consultation on City Centre Urban Development – Signage Strategy and construction of nodal areas and the commitment of funds to development
- Setting of community consultation program for the 2011/12 Budget and 2011/12 Business Plan processes. Invitation for submissions to draft 2011/12 Budget etc
- External Auditors report following 2010/11 internal controls audit, recommendations for improvements and actions taken by council on those recommendations
- Review and adoption of a new Members Portfolios system and appointees thereto
- Council does not support the levy proposal on Council rates to assist in funding a National Injury Insurance Scheme
- Progress report and actions for the recruitment of Chief Executive Officer
- Adoption by Audit Committee of its priority focus areas for 2011/12 (monthly targets)

- Extension of discounted waste management charges to Health Card holders
- Adoption of Council position on Draft Lower Limestone Coast Water Allocation Plan, Policy Issues – Discussion Paper
- Code of Conduct complaint by one Member against five other Members – no material breach of the Code by the five Members as determined by independent review

MAY 2011

- Community consultation on draft community land management plans for new land holdings obtained by Council
- Receipt of report on 2011/12 Rate Rebate Policy and Rate Rebate Application process – lie on table
- Annual review of Rate Rebates and Remissions for 2011/12 adopted
- Council supports District Council of Grant and Wattle Range Council in opposition to the commercial release of genetically modified crops
- Council supports changes to the structure for regional tourism due to SATC reforms. New regional structure will enable our key focus areas of experience development, industry development, industry liaison and events
- New vision for Railway Lands – parklands, open spaces to offset the urban density of the adjacent City Centre

MAY 2011 (SPECIAL)

- Adoption of new Contract of Employment documents for the recruitment of a Chief Executive Officer. Delegation to Committee to action the recruitment process

Governance Statement

Policy and Strategic Matters

MAY 2011 (SPECIAL)

- Authorisation to negotiate with Sorrentos to operate the Main Corner Development commercial kitchen

JUNE 2011

- Removal of static machinery (heritage forestry equipment) items in grounds of Umpherston sinkhole – public risk issues
- Receive and endorse the Mount Gambier Aquatic Centre 2011/12 Business Plan
- Increases approved to the scale of fees for Mount Gambier Cemetery Trust to apply from 1st July 2011

- Acceptance of SELGA Budget 2011/12 and Councils contributions to SELGA 2011/12
- Council resolution as to its vote and preferences for the position of President of the LGA
- Draft new Taxi Regulation By-Law (No. 6) endorsed for public consultation
- Review of Taxi Fares and consent for increases from 4th July 2011
- Review, changes and adoption of new terms of reference and structure of Mayoress Family Fun Day Committee

- Appointment of Donald Currie as Presiding member of Audit Committee (in lieu of Valerie Murrell, retired)
- Council supports alternative proposal for the reuse of raised funds for the hydrotherapy pool initiative which will not proceed
- Receipt and adoption by Council of Audit Committee Annual Report 2010/11 (including an evaluation of its Terms of Reference and self assessment of its own performance)
- Report on available funding programs from Federal Government for Regions
- New Policy – Guidelines for Mayor seeking Legal Advice
- Review and adjustments made to the Member's Portfolios
- Adoption of a Council position and its expectations in respect of the State Government Forward Sale of Forest Rotations, outcomes Council expects from the Treasurer's "Roundtable" considerations
- Council encourages the wider community to research solar power solutions and actively pursue competitive pricing/ options and local suppliers



Governance Statement

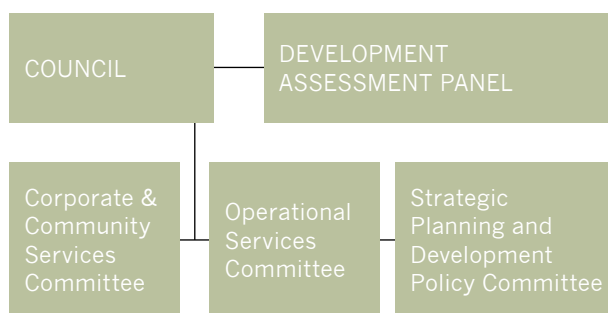
Decision Making Structure of Council

The Council has adopted the following decision making structure to facilitate good governance and expedite decision making processes having regard to due process:

- Council
- Council Development Assessment Panel
- Committee Structure
- Community Committees
- Delegations to Employees
- Grievance Procedures

COMMITTEE STRUCTURE

Council's Standing Committee structure is set out below (to 30th June 2011).



Council meetings are held at the Council Chamber, Civic Centre, 10 Watson Terrace, Mount Gambier, on the third Tuesday of each month at 6.00 p.m.

Standing Committee Meetings are held on the Tuesday of the week preceding Council Meetings as follows:-

- Operational Services Committee - 7.30am
- Strategic Planning and Development Policy Committee - 7.30am
- Corporate and Community Services Committee - 6.00pm

unless otherwise amended or altered by Council or the relevant Standing Committee.

Whilst members of the public are not normally permitted to speak at Council meetings, individuals or representatives of applicants to Council may be invited to address the relevant Committee meetings.

Council meetings and Committee meetings are open to the public and Council encourages attendance at these meetings.

Any person wishing a matter to be considered by Council should communicate in writing to the Chief Executive Officer. These matters are firstly considered by the relevant Council Committee.

Closing dates for agendas for matters to be considered by a Council Committee apply. Please check with Council for these 'deadlines' and the date/times of Committee meetings.

Agendas of all meetings are placed on public display no less than three clear days prior to meetings. Minutes of Council meetings are placed on display within five days after a meeting.

In addition to the above Standing Committees, Council has also resolved to appoint a range of other Committees and Working Parties which meet as and when required.

These additional Committees and Working Parties include:

- Senior Officer's Review and Appointments Committee
- Audit Committee
- Main Corner Development Working Party
- Lifelong Learning Working Party
- Railway Lands Redevelopment Working Party
- Environmental Sustainability Working Party

COUNCIL DEVELOPMENT ASSESSMENT PANEL

The Development Act 1993 requires all Councils in South Australia to establish a Council Development Assessment Panel (the Panel) to operate as the relevant authority under the Development Act to assess development applications.

As the relevant planning authority for the City of Mount Gambier, the Panel must assess and determine development proposals having regard to the Councils authorized development plan.

Membership of the Council Development Assessment Panel is made up of four independent Members with an independent member being the Presiding Member (appointed by Council) and three Elected Members of Council, making a total of seven Members on the Panel.

The Council Development Assessment Panel determines its own meeting practices and procedures and acts independently of Council.

The Council Development Assessment Panel holds its meetings on every third Thursday of the month, in the Council Chamber at the City of Mount Gambier, 10 Watson Terrace, Mount Gambier commencing at 5.45 p.m. (unless otherwise determined).

The Local Government Act 1999 does not apply to the Panel and Council cannot influence or overturn any decision made by the Council Development Assessment Panel.

Governance Statement

Decision Making Structure of Council

It should be noted that actual decisions/determinations made by the Panel are undertaken 'In Confidence'.

Agendas of all meetings are placed on public display no less than three clear days prior to meetings with minutes on display within five days after a meeting.

COMMUNITY COMMITTEES

In addition to Council's Standing Committees, Council has formed certain community committees that undertake specific roles for Council and the community.

These community committees include:

- Mayoress' Family Fun Day Committee;
- Mount Gambier Junior Sports Assistance Fund Committee;
- Mount Gambier Christmas Parade Committee;
- Mount Gambier Youth Advisory Committee
- Mount Gambier Cemetery Committee;
- Mayoral Gala Performance Committee;
- Mount Gambier Heritage Committee;
- Seniors Month Committee;
- Mayors Christmas Appeal Committee
- Mount Gambier Aquatic Centre Management Committee;
- Mount Gambier Public Library Committee;
- Australia Day Awards & Breakfast Committee
- Building Fire Safety Committee;
- Licensed Premises Accord/Dry Areas Group

DELEGATIONS

In order to expedite decision making, Council has delegated responsibilities and powers to appropriate Committees and/or employees.

These delegations are reviewed annually by Council.

The current schedule of delegations were reviewed and adopted by Council on 19th October 2010 and are available for public inspection free of charge and for purchase for a fee.

The annual review and delegation adoption process and report, references which power under legislation is being delegated, summary details of the specific delegation, limitations and/or conditions that are applicable to the specific delegation.

GRIEVANCE PROCEDURES

Council has adopted a formal Internal Review of Council Decisions Procedure.

The procedure is reviewed during the term of each Council with the last review being conducted on 28th November 2006.

The Procedure is one aspect of Council's customer focused approach to service delivery. It provides a further opportunity to review the way Council makes decisions and provides services to the community and to identify areas for improvement.

It provides the opportunity for any person who is aggrieved by any Council decision to seek a review of that decision.

Issues arise about a range of matters during the course of Council's day to day activities. Most grievances are initially made verbally by telephone, face-to-face to a Council employee, or some may be made in writing in the first instance. Sometimes Elected Members also receive grievances. Grievances will be referred to the relevant Council employee in the first instance and prompt action generally results in the matter being resolved satisfactorily.

The Internal Review of Council Decisions Procedure will apply to requests for review of decisions of Council, its employees or other persons acting on behalf of Council. A formal application or request for review of a decision will therefore initiate the procedure process.

The Internal Review of Council Decisions Procedures will apply to all formal requests for review of Council decisions, except in instances where specific procedures are prescribed in the Local Government Act 1999 or other relevant legislation. It is therefore suggested that the Internal Review of Council Decisions Procedure will not be used when alternative review processes are available.

Governance Statement

Comparative Performance Measurement Project

2002 - 2011

The Project has been undertaken for ten (10) calendar years i.e. 2002 to 2011 and Council has participated in all ten annual reviews.

The following provides the Council results for each year and our average for the Community Survey component of the overall Project only. The figures in brackets are the Statewide results for the same calendar year.

	2011	2010	2009	2008	2007	2006	2005	2004	2003	2002	AV.
Community Satisfaction with Provision and Management of Assets	116.3 (105.9)	115.6 (104.2)	116.7 (105.8)	114.7 (104.5)	117.7 (106.6)	114.9 (107.2)	117.9 (108.1)	119.8 (108.1)	117.4 (107.1)	115.0 (107.1)	116.6 (106.4)
Community Consultation and Awareness Satisfaction	89.6 (84.4)	85.8 (82.3)	91.9 (86.0)	91.2 (83.3)	92.4 (84.9)	90.7 (82.7)	88.4 (82.1)	89.5 (83.4)	84.6 (82.9)	83.4 (84.4)	88.8 (83.6)
General Satisfaction with Councils Services and Facilities	114.1 (106.1)	112.2 (104.5)	109.4 (102.7)	108.6 (102.8)	112.2 (104.0)	110.6 (104.5)	104.7 (104.0)	105.9 (103.1)	102.0 (101.3)	98.9 (101.6)	107.9 (103.4)
Community Perception of Quality of Life	98.5 (92.2)	107.3 (92.9)	107.2 (95.5)	103.7 (90.2)	108.2 (94.8)	109.7 (95.3)	110.2 (94.4)	109.8 (97.4)	108.4 (98.0)	101.6 (96.0)	106.5 (94.6)
Community Perception of Safety and Security	107.2 (93.0)	104.6 (93.2)	113.2 (95.6)	108.8 (91.1)	122.6 (91.2)	113.9 (94.5)	109.3 (92.1)	110.0 (94.1)	110.8 (96.3)	97.6 (94.4)	109.8 (93.5)
Awareness of Strategic Direction	95.3 (83.2)	91.5 (81.4)	92.2 (84.2)	89.8 (82.2)	94.9 (84.5)	91.1 (82.4)	82.9 (81.9)	86.1 (83.5)	84.1 (83.1)	78.7 (81.1)	88.7 (82.7)
Public Access to Information	94.5 (88.1)	90.7 (87.3)	93.8 (90.1)	93.7 (88.4)	96.6 (89.7)	92.6 (87.8)	90.9 (86.2)	91.4 (87.8)	86.8 (87.6)	87.9 (88.5)	91.9 (88.1)
Community Satisfaction with Waste Collection and Disposal	137.0 (131.6)	133.2 (129.2)	·	·	·	·	·	·	·	·	135.1 (130.4)
Community Satisfaction with Environmental Management	106.5 (99.7)	104.7 (98.7)	·	·	·	·	·	·	·	·	105.6 (99.2)
Community Satisfaction with Health Services	109.1 (102.4)	107.8 (102.3)	·	·	·	·	·	·	·	·	108.5 (102.3)
Community Satisfaction with Libraries and Services	148.2 (127.7)	146.3 (126.8)	·	·	·	·	·	·	·	·	147.3 (127.2)
Community Satisfaction with Recreation and Leisure	130.9 (115.5)	129.2 (111.6)	·	·	·	·	·	·	·	·	130.0 (113.5)

Governance Statement

Comparative Performance Measurement Project

2002 - 2011

	2011	2010	2009	2008	2007	2006	2005	2004	2003	2002	AV.
Community Satisfaction with Customer Service	96.7 (91.3)	97.8 (90.7)	97.3 (91.0)
Community Satisfaction with Information Delivery	96.4 (99.6)	91.3 (96.9)	93.9 (98.2)

The Council average for all fourteen indicators combined = 109.2.
The Statewide average for all fourteen indicators combined = 101.0.
Difference = 8.2 (or 8.12% difference).



Governance Statement

Comparative Performance Measurement 2010

Council participated in the ninth Comparative Performance Measurement Project, to gather information annually on the performance of participating Councils across the State in Calendar Year 2010.

The results of the community survey have been processed, along with a range of other measures developed for the project, and paint a picture of a Council's overall performance. Each participating Council received their unique results compared against the regional average and State average for each performance measure. The ability to compare performance results across Councils is a key feature of this project.

The Local Government Act 1999 requires Council to identify 'the measures (financial and non-financial) that are to be used to monitor and assess the performance of the Council over the relevant period' in relation to the objectives and goals set by Council.

Council is also required to report on its performance in the Annual Report.

The following is a summary of the high level outcomes for Council from the project for 2010.

Please note the following terms that are used to compare this Council's results against other State benchmarks noting that not

all Councils may have participated in the project:

Council	City of Mount Gambier.
ACLG	Urban Regional e.g. Mount Barker, Port Augusta, Port Lincoln, Whyalla, Coober Pedy, Roxby Downs, Mount Gambier (as defined by the Grants Commission).
SELGA	Seven South East Councils.
SWA	Statewide average.

MEASURE	2010 RESULTS			
	COUNCIL	ACLG	SELGA	SWA
GOVERNANCE				
FOI requests	00.00	00.25	00.06	00.23
Awareness of Strategic Direction of Council	91.53	N/A	N/A	81.44
Community Consultation	85.80	N/A	N/A	82.3
Public Access to Information, Documents etc	90.70	N/A	N/A	87.3
Voter Participation (Nov. 2010)	32.8%	38.2%	45.9%	32.9%
Achievement of Annual Objectives	85.5%	65.5%	87.5%	77.2%
COMMUNITY SATISFACTION				
General Satisfaction with services and facilities	112.24	N/A	N/A	104.5
Review of Council Decisions	00.00	00.08	00.00	00.03
Complaints to Ombudsman	00.00	6.7	00.00	6.6
FINANCIAL SUSTAINABILITY INDICATORS				
Operating Surplus (\$000)	+518	-646	+555	-2
Operating Surplus Ratio (%)	+4.0	-6.0	+7.0	0.0
Net Financial Liabilities (\$000) (+=surplus / - = deficit)	+3,599	-1,850	-100	-6,366
Net Financial Liabilities Ratio (%) (+=surplus / - = deficit)	+20.0	-10.0	-28.0	-1.0
Interest Cover Ratio (%)	+1.2	+0.20	0.00	-0.90
Asset Sustainability Ratio (%)	68.0	50.0	55.0	73.0
Asset Consumption Ratio (%)	92.0	75.0	65.0	64.0
Community Satisfaction with Provision and Management of Assets	115.6	N/A	N/A	104.1

Governance Statement

Comparative Performance Measurement 2010

MEASURE	2010 RESULTS			
	COUNCIL	ACLG	SELGA	SWA
QUALITY OF LIFE				
Community Perception of Quality of Life	107.3	N/A	N/A	92.95
Community Services (measure is operating expenditure per 1000 persons on libraries, recreation, leisure, sport and cultural, public order, health, economic etc)				
• Community Services	\$400.98	\$546.25	\$520.63	\$468.23
• Recreation & Leisure	\$94.46	\$113.51	\$107.46	\$105.73
Growth in Capital Valuations	3.11%	1.08%	1.70%	1.67%
Community Perception of Safety and Security	104.6	N/A	N/A	93.2
Community Satisfaction with Recreation & Leisure	129.2	N/A	N/A	111.5
ENVIRONMENT AND HEALTH (PER 1000 PERSONS)*				
Environmental Management*	\$40.89	\$51.12	\$41.67	\$81.71
Health Services*	\$2.34	\$63.58	\$2.96	\$17.71
Waste Management*	\$72.49	\$69.74	\$87.38	\$77.75
Community Satisfaction with Environmental Management	104.7	N/A	N/A	98.7
Community Satisfaction with Health Services	107.8	N/A	N/A	102.2
Community Satisfaction with provision of Waste Collection Services	133.2	N/A	N/A	129.2
Waste to Landfill (tonnes per 1,000 rateable properties)	527.35	1,426.18	896.13	675.55
QUALITY SERVICE DELIVERY				
Library Expenditure (per 1,000 persons)	\$43.90	\$38.52	\$38.94	\$45.02
Community Satisfaction with Information Delivery	91.4	N/A	N/A	126.8
Community Satisfaction with Customer Services	97.9	N/A	N/A	90.7
Community Satisfaction with Libraries and Library Services	146.3	N/A	N/A	126.8

Performance Score (where applicable) = A performance score of 100 is the standard set for satisfactory performance. A result of 100 indicates that the community perception of Council's performance is satisfactory. A score of less than 100 is considered to be unsatisfactory whereas a score greater than 100 is above satisfactory.

All financial dollar comparisons are based on 2006/07 financial year.

Governance Statement

Comparative Performance Measurement 2010

ANALYSIS OF OUTCOMES FOR THIS COUNCIL FOR 2010

A review of this Council's performance as compared to Statewide averages and against our results from previous years, can be made for some of the above measures.

Not all of the performance measures can be reasonably compared.

Of the above performance measures, nineteen (19) are able to be analysed and compared and provide a meaningful comparison of the Council's results against the overall 2010 CPMP outcomes:

- i) Improved on 2009 result and also achieved better than Statewide averages in eleven (11) measures vis:
 - community perception of quality of life
 - general satisfaction with facilities and services
 - growth in capital values
 - freedom of information
 - operating surplus (\$,000) FSI
 - operating surplus ration (%) FSI
 - net financial liabilities (4,000) FSI
 - net financial liabilities ratio (%) FSI
 - interest cover ratio (%) FSI
 - complaints to Ombudsman
 - review of Council decisions

- ii) did not improve on 2009 results (or equal 2009 results) BUT was still better than Statewide averages in six (6) measures vis:

- awareness of strategic direction
- public access to information
- community satisfaction with assets
- achievement of annual objectives
- community consultation and awareness
- community perception of personal safety and security

- iii) improved on 2009 results but less than Statewide averages in two (2) measures vis:

- asset sustainability ratio (%) FSI
- asset consumption ratio (%) FSI

- iv) did not improve on its 2009 results and was less than Statewide averages in nil (0) measures.

For the second time the CPMP has some added features which are also worthy of specific noting i.e.

- Waste to Landfill (tonnes per 1000 rateable properties) our 2010 result was better than 2009 and better than the Statewide average.
- Waste Management costs (\$) our 2010 result was higher than 2009 and a little less than the Statewide average costs.
- Our Community Services and Social Well Being costs are below Statewide average costs.
- Our Environmental and Health costs are below Statewide average costs.

The CPMP has added some further features which are worthy of specific noting i.e.

- i) Council rated better than Statewide averages in six (6) measures vis:
 - community satisfaction with recreation and leisure facilities
 - community satisfaction with environmental management
 - community satisfaction with health services
 - community satisfaction with waste collection services
 - community satisfaction with customer service
 - community satisfaction with libraries and library services
- ii) Council rated less than Statewide averages in one (1) measure vis:
 - community satisfaction with information delivery

Governance Statement

Performance Measures

Council actively participates in all available external Statewide programs, surveys and reviews in an attempt to establish a range of benchmarks and measures on Council's own performance (qualitative and quantitative).

Reference is made elsewhere in this Annual Report on specific examples of formal external performance measurement initiatives and the outcomes e.g.:

- Comparative Performance Measurement for Local Government 2010 and 2011
- Comparative Performance Measurement Project 2002 to 2011
- Residential Rates Comparison Report utilising Grants Commission data 2007/08 to 2009/10
- Annual Report on Key Performance Indicators 2010/11
- Financial comparison of Councils utilising Grants Commission data 2009/10
- Workplace Lost Time Injury Report
- Council's Seven Financial Sustainability Indicator Outcomes 2006/07 to 2010/11
- Grant's Commission allocations for 2010/11

In addition, Council gathers other external data that enables it to reasonably compare its performance against other Councils of like size and regional locality etc or against Statewide data for either general or specific areas of Council's operations.

Council will continue to use the following additional measures to assess its performance against its objectives, e.g.:

Budget review process - all Councils are required to reconsider or review their Budgets at least three (3) times between 30th September and 31st May each financial year. Council chooses to review its Budget more often than the required three (3) times per year, e.g. six (6) times in 2010/11, to regularly measure its financial performance in terms of Budget estimates compared to actual income/expenditure. This approach assists the Council to fulfil its role of keeping the Council's resource allocation, expenditure and activities under constant review.

Strategic Plan review process - Council commenced a community consultation process and the pre-work to prepare a new Strategic Plan – Beyond 2015.



Governance Statement

Members Allowances and Reimbursements

ALLOWANCES

Elected Members are entitled to receive annual allowances pursuant to Section 76 of the Act to help cover the cost of performing and discharging their official functions and duties.

Council at its meeting held on 18th May 2010 resolved to adopt the following Members Allowances for the 2010/11 financial year.

Mayor	\$3,977 per month payable quarterly in advance
Deputy Mayor (not being a Committee Presiding Member)	\$1,238 per month payable half yearly in arrears
Committee Presiding Members (not being the Mayor or Deputy Mayor):	\$1,238 per month payable half yearly in arrears
All other Members (not including above appointments)	\$993 per month payable half yearly in arrears

The above members allowances for the 2010/11 financial year applied until the Independent Remuneration Tribunal had made its determination as to the new members allowances to apply as from the November 2010 Council Elections.

Section 76 of the Local Government Act 1999 now requires the Independent Remuneration Tribunal to determine the level of allowances for all council members effective from the 2010 General Elections. The Tribunal was required to make its determination at least 2 weeks before the close of nominations for Local Government elections.

In making its determination, the Tribunal must have regard to:

- The role of Members of Council as Members of the Council's governing body and as representatives of the council's area;
- The size, population and revenue of the council, and any relevant economic, social, demographic and regional factors in the Council area;
- Such as allowance is not intended to amount to a salary for a Member;
- Such as allowance should reflect the nature of a Member's office; and
- The Act's provisions to provide for reimbursement of Member's expenses.

The current determinations for the City of Mount Gambier are as follows:

COUNCIL:	Group 2 classification (out of 5 Groups)
GROUP 2:	Base is \$14,000
Mayoral Allowance:	4 times the \$14,000 = \$56,000
Deputy Mayoral Allowance:	1.25 times the \$14,000 = \$17,500
Presiding Member:	as for Deputy Mayoral Allowance
Members:	\$14,000

Council resolved that as from the introduction of the new allowances (from November 2010 for the new Council term) that all Members Allowances are to be paid monthly in arrears.

NOTE: A Council Member is entitled to decline payment of the allowance (see Section 76 (7) of the Act). If a Council Member does decline payment of the allowance it still must be recorded in the Register of Allowances and Benefits.

The Member's Allowances will be reviewed by the Independent Remuneration Tribunal prior to each Election cycle. A scheme for the CPI indexation of the allowances in the years between determinations will also be developed.

ADDITIONAL REIMBURSEMENTS & SUPPORT

Council has also approved various other reimbursements of expenses and support to Members in accordance with Section 77 of the Act which include:-

- Travelling Expense reimbursement (outside of Council area only);
- Child/Dependent Care Expense reimbursement;
- Mobile Telephone Expense reimbursement (Mayor only);
- Computing Facilities Expense reimbursement;
- Seminar/Training Expense reimbursement.

Full details (including limitations and conditions associated with the Council approved expense reimbursements) are included in Council Policy M165 - Members - Allowances and Support Policy.

Governance Statement

Members Training and Development

Council has the required Policy and Training Program for its Elected Members.

Council has a formal Members' Training Policy M250 and has developed and adopted a Members' Training Program.

Council has annually allocated resources for structured Members' Training and Development and unstructured continuous learning for Elected Members.

The purpose of the Policy and Program is to maintain competency standards, build on Members' skills base and address Members' training needs identified in any annual analysis. In addition Council seeks to maintain a competent, skilled and safe group of elected decision makers which will enable it to be one of the more progressive Councils in our region and beyond.

During 2010/11 Elected Members participated in a varied program of Workshops and Briefings including:

- Members Induction and new Members training (November 2010 - all members)

- CDAP Members training (two Members)
- Members Workshops on New Strategic Plan for Council (all Members)
- University of South Australia Developing Managerial Excellence (one Member)
- LGA on line training for Council members (one Member)
- Domestic Violence Conference (two Members)
- Various LGA General Meetings and associated sessions/ conferences (two Members)
- Mental Health training (two Members)
- TAFESA Community Engagement Forum (two Members)
- Mental Health Forum - Consumer Engagement (two Members)
- State Strategic Plan – Regional Consultation (one Member)

Considerable time has been devoted to assisting the newly elected Council to become fully aware of all of the emerging issues and backgrounds before Council, many of which required a level of resolution and advancement to enable their individual implementation and/or conclusion.

Members have also attended a range of activities that build their respective skills and knowledge and which have as their foundation the desire to enhance Members' capabilities to respond to the varied challenges as Elected Members.

The direct cost of Members' Training and Development was \$8,379.

Rebates on Council Rates

Council is required by Sections 159 to 166 of the Local Government Act 1999 to grant certain statutory or discretionary rebates on rates.

Excluding those properties that are clearly 100% exempt from Council rates in the first instance (i.e. Government land) the value of other statutory and discretionary rate rebates granted by Council for 2010/11 was \$119,407.

A complete schedule of all rateable properties receiving either the statutory or discretionary rebate on rates is contained in Councils Budget papers.

The value of \$119,407 is for rate rebates for those properties receiving a statutory of discretionary rebate of 100% or a lesser percentage or by agreement.

Those properties receiving total exemption at the point of generation of rate accounts, e.g. State and Federal Government property etc, the rates value foregone is estimated at over \$180,000.

Compliance Statement



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Compliance Statement

Business Services Charter

Council conducted its last review of its Business Services Charter and adopted a slightly varied Charter in June 2007 and remains relevant and current.

The Business Services Charter is intended to improve Council/ Business communication by clearly outlining Council services provided to business and seeking business feedback on the services and service standards.

The Business Services Charter sets out Council's commitment to provide a timely and efficient service to local businesses where this is necessary but more importantly the Charter is designed to assist with improving Council responsiveness to business.

The level and efficiency with which our services are delivered to businesses in our community is of importance to their sustainability.

A Business Charter is a high quality process centered around a commitment to a minimum level standard of service delivery to business clients and will assist in the attainment of the Council vision.

The Business Charter has two major components:-

- A list of the various services that Council provides to local businesses; and
- A commitment to a certain minimum standard in the delivery of those services.

It is envisaged that the Business Charter will provide a variety of benefits to both local business and to Council. The benefits to the local business community are:-

- Easily available information about the services offered by Council;
- More relevant and appropriate services;
- Recognition that the success of business is of major importance to our local economy;
- Transparency and accountability in service delivery; and
- Increased awareness of the needs of business, particularly the various needs of business in different industry sectors.

Some of the benefits to Council are:-

- Matching Council services with the needs and expectations of business;
- Enhancing the area as a place to do business;
- Promotion of the various services that Council provides;
- Ensuring continual management and operational improvement; and
- Ensuring that business operators do not have unreasonable expectations about Council's ability to deliver service.

As part of the development of a Business Charter by Council, it is considered appropriate that the local business community be progressively consulted for feedback and comment which may result in amendments to the Business Charter from time to time.

The use of a Business Services Charter provides an opportunity for Council to ensure that the services offered to or needed by a business are appropriate and provided in a timely and efficient manner.

Council will ensure that its performance in fulfilling its obligations under this Charter is regularly monitored.

Compliance Statement

Mandatory Registers, Codes and Policies

Council is required by the Local Government Act 1999 to keep certain Registers, Codes of Conduct and Policies.

Most (if not all) Registers, Codes and Policies/Procedures are reviewed on an annual or regular basis.

The following schedule details all of these matters.

REGISTERS

Council maintains the following Registers:

- Members Register of Interest;
- Members Register of Allowances and Benefits;
- Officers Register and Remuneration, etc.;
- Officers Register of Interest;
- By-Laws;
- Delegations Register;
- Statutory Resolutions and Appointments Register;
- Public Roads Register;

- Annual Fees and Charges Register;
- Parking Register;
- Community Land Register;
- Development Application Register;
- Election Campaign Donation Returns;
- Dog Register;
- Risk Management Identification Register;
- Rate Rebate Register.

CODES

Council maintains the following Codes:

- Code of Conduct for Council Members/Complaint Handling Policy
- Code of Conduct for Employees;
- Code of Conduct for Council Development Assessment Panel.

POLICIES/PROCEDURES

Council maintains the following Strategic Policies/Procedures:

- Access to Council Meetings, Committee Meetings, Documents etc.;
- Rate Rebate Policy/Application;
- Public Consultation Policy;
- Competitive Tendering Policy;
- Order Making Policy;
- Policy Manual;
- Internal Review of Council Decisions;
- Elected Members Allowances and Support Policy;
- Fraud and Corruption Prevention Policy;
- Whistleblowers Protection Policy;
- Caretaker Policy;
- Complaint/Compliment Policy
- Supplementary Elections Policy



Compliance Statement

Confidentiality Provisions

SECTION 90(2) ORDERS TO EXCLUDE PUBLIC AND SECTION 90(3) GROUNDS

COUNCIL MEETING DATE	S90(2) ORDER NUMBER OF ITEMS	GROUNDS SECTION 90(3)													WAS ITEM KEPT CONFIDENTIAL
		(A) PERSONAL AFFAIRS OF PERSON	(B) COMMERCIAL ADVANTAGE	(C) TRADE SECRET	(D) PREJUDICE COMMERCIAL POSITION	(E) SECURITY OF COUNCIL MEMBERS EMPLOYEES	(F) MAINTENANCE OF LAW	(G) DOES NOT BREACH ANY LAW OR COURT	(H) LEGAL ADVICE	(I) LITIGATION MAY TAKE PLACE	(J) INFO PROVIDED BY CROWN OR MINISTER	(K) TENDERS	(M) DPA'S	(N) FOI	
20/7/10	11	1	7									1	2		10
17/8/10	8	4	1							1		2			8
21/9/10	10		1						3			5	1		10
19/10/10	11		9						1			1			9
9/11/10	6		2		1				1			2			4
21/12/10	5	1	1		2				1						4
18/1/11	1	1													1
15/2/11	6	1	2		1		1						1		4
15/3/11	11	1	5				2					2	1		4
19/4/11	7		3		2		1					1			7
17/5/11	6	1	3		1							1			4
31/5/11	1											1			
21/6/11	7	1	3		1							2			7
TOTALS	90	11	37	.	8	.	4	.	6	1	.	18	5	.	72

Compliance Statement

Confidentiality Provisions

SECTION 91(7) ORDERS TO KEEP CONFIDENTIAL

COUNCIL MEETING DATE	S91(7) ORDERS NUMBER OF ITEMS	PERIOD AND/OR CONDITIONS	EXPIRY DATE OR REVOCATION OF ORDERS	AS AT 30TH JUNE 2011 IS ORDER STILL IN PLACE?
20/7/2010	10	7 – 6 months 1 – 12 months 2 – until DPA released	8 – 20/1/2011 1 – 20/7/2011 NIL	1 in place
17/8/2010	8	3 – 6 months 1 – until DPA released 4 – upon execution	3 – 17/2/2011 1 – NIL 4 – NIL	NIL
21/9/2010	10	9 – 6 months 1 – until DPA released	9 – 21/3/2011 1 – NIL	NIL
19/10/2010	9	1 – 30 days 8 – 6 months	8 – 19/4/2011 1 – 9/11/2010	NIL
9/11/2010	4	4 – 6 months	4 – 9/5/2011	NIL
2/12/2010	4	2 - 3 months 1 - if Council buys land 1 - to public consultation	2 - 31/3/2011	NIL
18/1/2011	1	1 – 6 months	17/7/2011	1 in place
15/2/2011	4	2 – 6 months 1 – conclude investigation 1 – Ministerial Authority	2 – 15/8/2011	2 in place
15/3/2011	4	4 – 6 months	4 – 15/9/2011	4 in place
19/4/2011	7	6 – 6 months 1 – if Council purchases	6 – 19/10/2011	6 in place
17/5/2011	4	4 – 6 months	17/11/2011	4 in place
31/5/2011	1	1 – 30 days	30/6/2011	NIL
21/6/2011	7	2 – 12 months 4 – 6 months	20/6/2012 21/12/2011	6 in place
TOTALS	72			24

Compliance Statement

Confidentiality Provisions Summary

Council held twelve (12) ordinary meetings and six (6) special meetings between July 2010 and June 2011.

A total of 558 resolutions were made at these meetings.

Of this number, 90 were considered 'in confidence' (16.1% of the total number).

The 90 items considered 'in confidence' included occasions where the same item was required to be considered for a second or third time by Council.

Of the 90 items considered 'in confidence' 72 were kept confidential (12.9% of the total number).

Of those 72 items kept confidential only 24 remain in confidence as at 30th June 2011 (4.3% of the total number)

Council's custom and practice is that an order to keep a matter confidential remains in place for six (6) months from the date the order is made.

In many other cases no order is made to keep the matter confidential or a different period of time is specified (usually a lesser period).

Refer to separate Annual Report entry that provides specific details on the Section 90 (2) Orders to Exclude the Public and Section 91 (7) Orders to keep confidential.

The following statistics are provided in respect of Councils Development Assessment Panel and its Standing Committees:

- i. Council Development Assessment Panel
 - 10 meetings
 - 26 items considered - no items were kept 'in confidence'
- ii. Operational Services Committee
 - 12 meetings
 - 148 items considered of which 21 were considered 'in confidence' (14.2% of the total number)
 - Of the 21 items, 3 (2.0%) were kept confidential
- iii. Corporate and Community Services Committee
 - 12 meetings
 - 172 items were considered of which 15 were considered 'in confidence' (8.7% of the total number)
 - Of the 15 items, 7 (4.1%) were kept confidential

- iv. Senior Officers Review and Appointments Committee

- 6 meetings
- 7 items considered of which 5 were considered 'in confidence' (71.4% of the total number)

- Of the 5 items, nil were kept confidential

- v. Audit Committee

- 5 meetings
- 37 items considered – no items were kept 'in confidence'

- vi. Strategic Planning & Development Policy Committee

- 7 meetings
- 11 items were considered of which 9 were considered 'in confidence' (81.8% of the total number)
- Of the 9 items, 1 (11.1%) were kept confidential



Compliance Statement Subsidiaries

Council has not formed any single Council Subsidiary(s) pursuant to Section 42 of the Local Government Act, 1999.

Council is a member, together with the six other Councils in the South East region that constitute the South East Local Government Association (SELGA) which is a regional subsidiary established or existing pursuant to Section 43 of the Act.

The Council Members of SELGA are:

- City of Mount Gambier
- District Council of Grant
- Wattle Range Council
- Naracoorte Lucindale Council
- District Council of Robe
- Kingston District Council
- Tatiara District Council

Council is a member together with five other Provincial Cities in the State that constitute the Provincial Cities Association (PCA) which is a regional subsidiary established pursuant to Section 43 of the Act.

The Council Members of the PCA are:

- City of Mount Gambier
- City of Port Augusta
- City of Port Lincoln
- City of Whyalla
- Port Pirie Regional Council
- Rural City of Murray Bridge

Clause 28 of Schedule 2 of the Act states:

“Reporting

28. (1) A regional subsidiary must, on or before a day determined by the constituent Councils, furnish to the constituent Councils a report on the work and operations of the subsidiary for the preceding financial year.

(2) A report under sub-clause (1) must:-

- (a) incorporate the audited financial statements of the subsidiary for the relevant year; and
- (b) contain any other information or report required by the Council or prescribed by the regulations.

(3) A report under sub-clause (1) must be incorporated into the annual report of each constituent Council.”

Council has received from the South East Local Government Association and from the Provincial Cities Association the following reports on the affairs of SELGA and the PCA.

- Independent audit report and the audited statement of income and expenditure for year ended 30th June, 2011;
- Presidents Report detailing the work and operations of the Association for year ended 30th June, 2011;
- Annual Program/Business Plan for the 2011/12 year.

The above reports are available for viewing by any person (for purchase at a fee) at the Council Offices.

Elector Representation Review

Schedule 4 of the Local Government Act requires Council to publish in its Annual Report a statement of:

- (i) the council’s representation quota; and
- (ii) the average representation quota for councils of a similar size and type (taking into account various factors prescribed by the regulations); and

- (iii) when the council next intends to conduct a review under Chapter 3 Part 1 Division 2; and
- (iv) the procedures that are available under Chapter 3 for electors to make submissions on representation under this Act.

The following is the required statements.

Compliance Statement

Elector Representation Review

SELECT OUTER METROPOLITAN & REGIONAL COUNCILS COMPOSITION & ELECTOR RATIO (AS AT 28/2/2011)

COUNCIL	MEMBERS	ELECTORS	ELECTOR RATIO
Pirie Regional	11	12,185	1:1107
Barossa	12	16,231	1:1352
Victor Harbor	10	11,079	1:1107
Murray Bridge	10	13,007	1:1300
Mount Gambier	11	18,003	1:1636
Whyalla	10	14,580	1:1458
Mount Barker	11	20,519	1:1865
Alexandrina	12	18,313	1:1526
Adelaide Hills	13	28,813	1:2216
Port Augusta	10	9,237	1:923
Port Lincoln	11	9,819	1:892

Section 12(4) of the said Act states inter alia that a Council must ensure that all aspects of the composition of the Council are comprehensively reviewed at least once in every eight years.

Council conducted its Elector Representation Review in the 2008/09 year. Following the statutory public consultation stages on the initial options report and the second formal Council proposal report (and having regard to public submissions received), Council at its meeting held on 16th June 2009 resolved:

- (a) Council hereby adopts the following arrangements in respect of the formal Section 12 Elector Representation Review:
- the Mayor continue to be the principal member of Council, elected "at large" by the community
 - Wards be abolished, thereby requiring the "area Councillors" to be elected by the community to represent the whole of the City
 - the Council constitute ten (10) area Councillors
 - all to apply as of the November 2010 Local Government elections:
- (b) the resolution of Council as contained in (a) above be the formal Council position and that this position be now submitted to the State Electoral Office for confirmation and approval.

Audit Committee

Council at its meeting held on 28th November 2006 resolved pursuant to the requirements of Section 126 of the Local Government Act to form an Audit Committee and to comprise two independent persons and one Council Member.

The terms of reference of the Audit Committee are detailed

in Corporate & Community Services Report No. 76/2006 as are the terms and conditions of appointment of the three person Audit Committee.

The appointees were:-

- Valerie Murrell (Independent) and Presiding Member of the

Committee (until June 2011)

- Bob Clark (Independent) (until December 2010)
- The Presiding Member of Council's Corporate & Community Services Committee presently Cr John Kyrimis (until November 2010)

Compliance Statement

Audit Committee

At that time neither Ms Murrell nor Mr Clark had claimed any sitting fee/allowance from Council for their work on the Audit Committee.

The Audit Committee's Annual Report to Council for the 2010/11 year is detailed in Corporate and Community Services Report No. 25/2011 and is in the form of updated notations and comments made to the adopted "Work Program for the Audit Committee 2007 - 2014" as well as:

- Dates of the five meetings held and the number of Members in attendance

- Summary of Committee activities for 2010/11
- Training sessions attended
- Review of Terms of Reference
- Self assessment of its own performance
- Updated Work Program for 2007-2014

Due to retirements and resignations of all three members of the Audit Committee and following the public call for expressions of interest for the appointment of new independent persons to the Audit Committee, the Committee comprises the following as at 30th June 2011:

- Donald Currie (Independent) and Presiding Member
- Jeroen Zwijnenburg (Independent)
- Cr Andrew Lee

No sitting fees have been claimed by any of the independent Members.

Training costs for the Audit Committee Members in 2010/11 was \$930.

Cost Effective Delivery of Services

As a means of proving that Council continues to provide "Best Value" to its ratepayers and the wider community, Council is required to use measures to ensure that the services it provides are delivered cost effectively.

Council's "Competitive Tendering, Contracting, Purchasing, Sale and Disposal of Land and Other Assets Policy" makes a number of statements regarding Council's desire to:

- i. have and retain a core group of highly trained, skilled, resourced and motivated employees undertaking key services for the community as direct service providers;
- ii. retain an appropriate (core) level of staffing;
- iii. retain control over the way in which services are provided and its response to emergency situations;
- iv. create or maintain economic development, growth and employment opportunities within the Council area, i.e. within Council and within its external goods and services providers and contractors.

Whilst Council has no formalised system of cost comparison at this time, it is to be noted from the following data that Council has been successful in balancing the requirement for the retention of an appropriate (core) level of employees and the desire to ensure a competitive approach to service delivery (or components thereof) through tenders and use of contractors.

Compliance Statement

Cost Effective Delivery of Services

The way Council embraces this principal of responsive inhouse service delivery and recognising the advantage of buying in competitively priced goods and services to complement Council's employee skills is demonstrated in the following operating expenditures (excluding capital expenditures):

YEAR ENDING	EMPLOYEE COSTS \$'000	OTHER MATERIALS, CONTRACTS, EXPENSES + PRESCRIBED EXPENSES \$'000
2007	5,203 (47.1%)	5,840 (52.9%)
2008	5,453 (47.4%)	6,035 (52.6%)
2009	6,082 (46.4%)	7,005 (53.6%)
2010	6,611 (49.1%)	6,858 (50.9%)
2011	7,286* (47.2%)	8,136 (52.7%)

*includes all salaries and wages (\$6,594,000), superannuation (\$643,000), fringe benefits tax (\$47,000), workers compensation (\$160,000), increases in liability for accrued wages, annual leave and long service leave (\$166,000), less employee costs capitalized (\$324,000)

As a means of establishing a comparative benchmark on the above Council statistics, Council notes that based on 2009/10 Statewide data the State Averages were:-

Employee Costs	\$8,283,000	(45.8%)
Contractors, Materials etc.	\$9,798,000	(54.2%)

Competitive Tendering Statement

During the 2010/11 year Council advertised and accepted the following competitive tenders for the provision of goods and services (all excluding GST) -

ITEM	\$ VALUE
Sedan Vehicle	7,564*
Gateway Precincts Project (50% with District Council of Grant)	26,400
Tenders and quotations for various trade package elements for Main Corner Development	
Sedan Vehicle	11,973*
Urban Boundary Adjustment Development Plan Amendment Report Preparation	
Playground Equipment for Stiles Street Reserve	34,983
New Forklift Unit	27,700
Sedan Vehicle	8,950*
2WD Utility	12,662*
Joint Council Engagement of planning consultants to prepare Gateway Precincts DPA report	

Compliance Statement

Competitive Tendering Statement

ITEM	\$ VALUE
Routine servicing of fire protection systems	14,424 (for two years)
Main Corner Development sub contractor trade packages	6,003,000
2 x refuse collection vehicles with compactor units	468,534
Tree Watering Truck	86,995
2 x Tip Trucks	208,360*
Less private sales of trade ins	<u>-100,000</u>
	108,360
4WD Front End Loader	168,344*
4WD Tractor	45,000*
Provision of Roll on – Roll off emptying and maintenance services at WTC (contract period 1/4/2011 to 31/3/2016)	112.00 - 135.00
Local Area Network Computer Replacement Process - lease rental agreement	
Management Consultant to assist in recruitment of Chief Executive Officer	
Sedan Vehicle	11,372*
Supply & deliver sealing aggregates (July 2011 to June 2013)	Various prices for different sizes
Pre-mixed concrete (July 2011 to June 2013)	183.00 per cubic metre
Tyres, Retreads, Repairs (July 2011 to June 2013)	Various prices
Graded Limestone Rubble (July 2011 to June 2013)	11.80 cubic metre
Bituminous products (July 2011 to June 2013)	Various prices for difference applications
Supply & placement of hotmix (July 2011 to June 2013)	Various prices for different product mix
Nightly closing of Council Properties (July 2011 to June 2013)	1,977 per month
Supply and deliver crushed rock (basalt) (July 2011 to June 2013)	Various prices for different products
Receival and disposal of organic waste (greenwaste) (July 2011 to June 2013)	Direct to Wandilo 29.42 per tonne grind & remove from WTC 17.34 per cubic metre
In-service safety inspection & testing of electrical equipment 2011/12 to 2014/15	5.60 per item average

*Excluding GST and after trade-in

Compliance Statement

External Auditors

Pursuant to Section 128(9) of the Local Government Act, 1999, Council must include in its Annual Report details of the remuneration paid to its external Auditor for work performed during the review year.

In compliance with Section 128(9), Council advises:-

- the sum of \$6,970 was paid for the interim annual audit of the Council's internal controls and transactions (2010/11);

- the sum of \$8,420 was paid for the balance of the 2009/10 annual audit of statutory financial records and related specific purpose statements;

- the firm Galpin Engler Bruins & Dempsey were the Council's external Auditors for the entire review year.

Acting on delegated authority, Council's Audit Committee at its meeting held on 28th March 2007 engaged the firm Galpin Engler

Bruins and Dempsey to be the Council's external Auditors for a period of five years as from the Audit of the 2006/07 financial statements until the conclusion of the 2010/11 Audit.

The external Audit includes:-

- statutory financial audit; and
- extensive internal control audit
- specific purpose statements

Council Development Assessment Panel

The Development Act 1993 requires all Councils in South Australia to establish a Council Development Assessment Panel (CDAP) to act as a delegate of Council in accordance with the Act; to provide advice and reports to Council, as it thinks fit in regard to trends, issues and other matters relating to planning and development that it has become evident as a result of performing its development assessment function; and to perform other functions assigned to the panel by the Council.

The creation of CDAP is to ensure that Council makes development decisions as a relevant planning authority pursuant to the Development Act 1993, having sole regard to the Council's authorised Development Plan and any referral advice to determine the merits of the proposal. The Local Government Act 1999, does not apply to the CDAP.

The Development Act 1993, has determined that all CDAPs must be comprised of one independent presiding member, three independent members and three elected members. All Members of the CDAP have been appointed by Council. Currently, the CDAP Members are:

- Ms Elizabeth Travers (Presiding Member)
- Ms Emily Finnigan
- Mr Ted Jordan
- Mr Peter Seebohm
- Cr Des Mutton
- Cr Ian Von Stanke
- Cr Merv White

Council cannot influence or overturn any decision made by the CDAP. It should be noted that all CDAP Members are to fulfil their duties in accordance with the CDAP Members Code of Conduct, as implemented by the Development Act 1993.

The Council Development Assessment Panel holds its meetings on every third Thursday of the month in the Operational Services Committee Room, Level 1, 10 Watson Terrace, Mount Gambier, commencing at 5:45 p.m. (unless otherwise determined).

The agreed sitting fees are to remain unchanged i.e.

- (i) Ordinary Meetings:-

Presiding Member
\$250 excluding GST

Other Independent Members
\$200 excluding GST

Council Member Appointees
\$200 excluding GST

- (ii) Special Meetings:-

- Presiding Member
\$60 excluding GST

- Other Independent Members
\$50 excluding GST

- Council Member Appointees
\$50 excluding GST

(Mrs Travers is paid a travel allowance to attend meetings).

- (iii) Where the meeting does not require the attendance of Members in person and can be undertaken by phone linkup due to a small agenda and the minor nature of items for discussion and no site inspection is necessary the sitting fees be as follows:

- Presiding Member
\$60 excluding GST

- Other Independent Members
\$50 excluding GST

- Council Member Appointees
\$50 excluding GST

Compliance Statement

Community Lands

Council is required to have in place Community Land Management Plans for all of its land that has been classified as “Community Land” in accordance with the requirements of the Local Government Act.

Council receives land from new subdivisions (usually in the form of reserves, screening reserves, drainage reserves and roads). Roads are excluded from the definition of Community Land.

Also, if Council acquires land (e.g. by direct purchase), it is required to make a declaration as to whether the land is to be classified as Community Land or not. Typically, any land purchased for operational purposes (e.g. carparking) will be excluded from the Community Land classification.

On 1st July 2010 a number of reserves were transferred from the District Council of Grant to the City of Mount Gambier and these land parcels have now had Community Land Management Plans prepared and adopted following community consultation.

The Community Land Management Plans are available for inspection at the Council Office.

In 2010/11 Council was successful in having a small section of land in Hanson Street declassified as Community Land (to allow for sale to the adjacent Eastside Christian Centre Mount Gambier Inc).

Building Fire Safety Committee

Council continues to operate its Building Fire Safety Committee. This Committee operates pursuant to the provisions of the Development Act 1993 and its primary function is to:

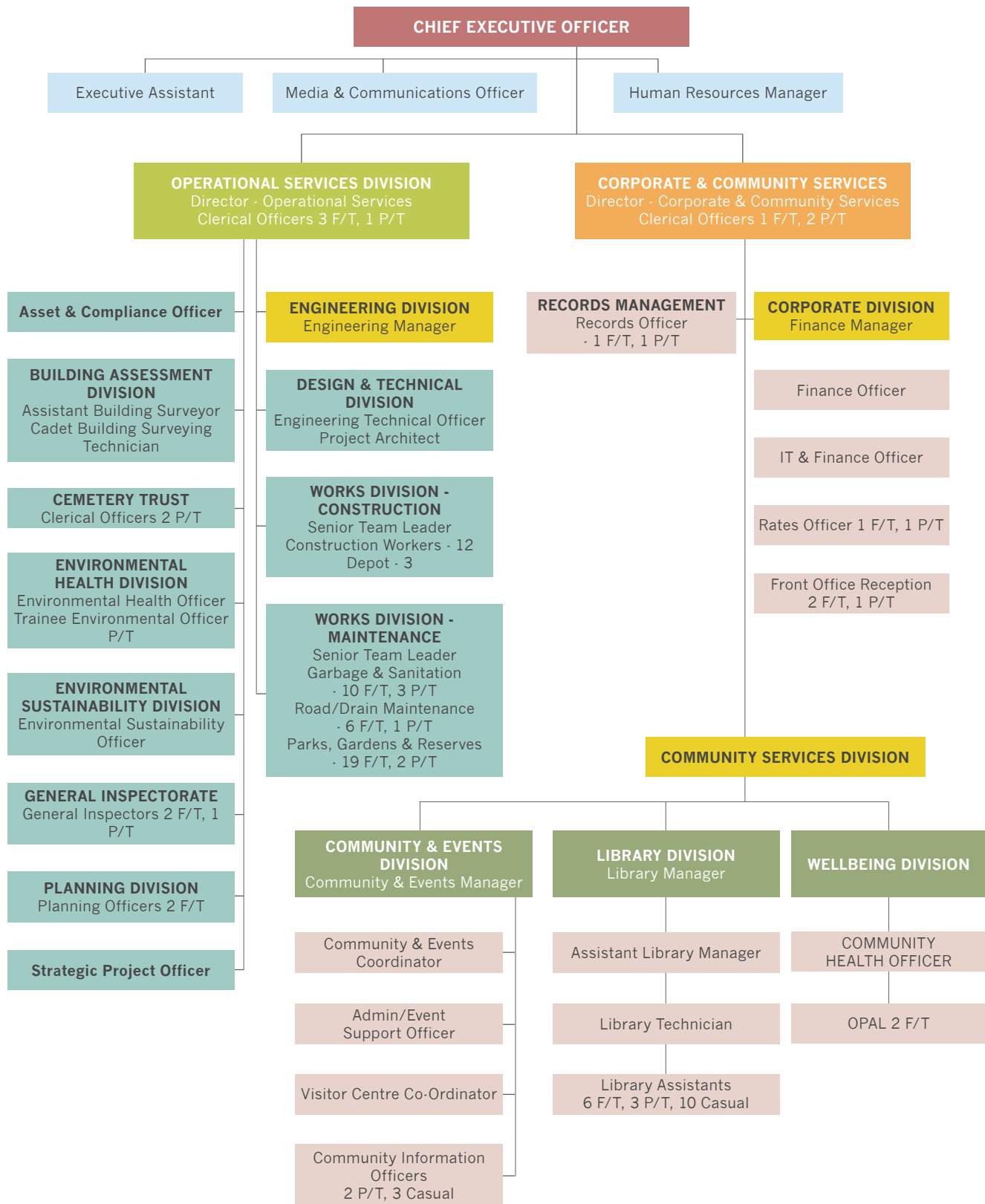
- Achieve a reasonable standard of fire safety for the occupiers of a building
- Minimal spread of fire and smoke
- An acceptable fire fighting environment

The Committee is made up of one Council Member (in 2010/11 this was Cr Merv White, who is also the Chair of the Committee), a member of the Metropolitan Fire Service, Mr Grant Riches (Private Building Surveyor), Mr Daryl Sexton (Director – Operational Services, City of Mount Gambier) and Mr Marc van Riet (Building Officer, City of Mount Gambier).

The focus of the Committee over the past twelve months was hotels, motels and small shopping complexes.

Compliance Statement

Organisational Chart



Compliance Statement

Senior Executive Officers

Council has resolved that for the purposes of the relevant provisions of the Local Government Act 1999, the 'Senior Executive Officers' of Council are defined as including:

- Chief Executive Officer
- Director - Corporate and Community Services
- Director - Operational Services.

The remuneration of the Senior Executive Officers, the conditions of employment, contract of employment etc are detailed in the formal Officers Register and Remunerations - Salaries and Benefits, which is available for public inspection. The summary of the benefits of Senior Executive Officers (SEO's) are as follows (as at June 2011):

Award Salary - all SEO's

- private use of a Council vehicle (conditions apply) - all SEO's
- annual performance payment (subject to meeting identified annual qualitative and identified quantitative measures) - all SEO's
- home telephone allowance (conditions apply) - all SEO's
- fixed term contract of

employment (with no automatic right of renewal clauses) - all SEO's

- over Award Salary payment - all SEO's

The Award classification for Council is set by the independent Local Government Association/ Australian Services Union biennial review which determines the Award level of each individual Council and as a consequence the Award level of its Chief Executive Officer.

Council, by policy resolution, has determined to accept the biennial review outcome level for the setting of the base classification of its Chief Executive Officer and that the Department Directors be classified two levels below that of the Award classification level of the Council/Chief Executive Officer plus the benefits of the terms and conditions of each individual Contract of Employment.

Council has appointed a formal Senior Officers Review and Appointments Committee to conduct regular reviews of the three Senior Officers, their performance and achievements against a range of agreed targets and outcomes.

In the 2006/07 year, Council had the entire annual review/ performance review processes and documents independently assessed to ensure best practice.

The independent assessment confirmed the annual review processes was best practice.

Each Senior Executive Officer is on a five year fixed term non-renewable Contract of Employment with conclusions as follows:

- Director - Corporate and Community Services
1 June 2012
- Chief Executive Officer
24 November 2013
- Director - Operational Services
12 September 2014

The Chief Executive Officer reached agreement with Council that he would step aside from the position as of December 2011 and complete his contract of employment in a difference capacity with council.

The recruitment process for a Chief Executive Officer commenced in July 2011.



Compliance Statement

The Management Team

As part of our commitment to corporate excellence, the organisational structure of Council has been developed to encourage the organisation to better deliver improved efficiencies and to be totally accountable.

The management team comprises the following as at June 2011;

SENIOR EXECUTIVE



Greg MULLER
Chief Executive Officer



Grant HUMPHRIES
**Director - Corporate and
Community Services**



Daryl SEXTON
Director - Operational Services



Tracy TZIOUTZIOUKLARIS
Strategic Project Officer



Lynne DOWLING
Executive Assistant



Barbara LINDEN
**Media and Communications
Officer**

DIVISIONAL MANAGERS

- Finance Manager, Robert Bowering
- Library Manager, Cathryn Harris
- Community and Events Manager, Gina Ploenges
- Engineering Manager, Daryl Morgan



Compliance Statement

Human Resources

Throughout 2010/11 the existing policies, practices and procedures across all areas of human resources were reviewed and Council and its employees can be justifiably pleased with all outcomes and progresses.

All employer-employee consultative groups have been focused and productive, i.e.:

- Occupational Health and Safety and Equal Employment Opportunity
- Indoor Employees Consultation Group
- AWU Consultation Group

All employee support systems have been maintained with the retention of the on site counselling service, journey insurance and the system of annual performance development and review for all employees.

All policies and procedures have been under constant review, systems refined with the process of consultation of all human resources documents an ongoing feature.

Other human resources activities included:

- completion and acceptance of new enterprise agreements for both Indoor Employees and Outdoor Employees that took effect as of 1st January 2009 (salary and wage increases from 1 December 2008);
- performance and development reviews conducted for all employees;
- employee assistance program reviewed and promoted to employees;
- an effective 'safe return to work' of injured employees has become a priority to reduce the cost of claims and the effect on employees;
- designated training and development.

STAFFING

As at 30 June 2011 Council employed sixty seven (67) male employees and sixty two (62) female employees, in full time, part time or casual positions.

Total Number employees	129
Full Time Equivalents	110.49

(all as at 30 June 2011)

STRUCTURE

Two Departments of Council currently operate to assist in the flow of work and to establish the accountability measures by each Department.

The Departments - Corporate and Community Services and Operational Services are managed by a Director with relevant support Managers, Team Leaders and employees for each Department/ Division.

The office of the Chief Executive Officer is involved with all Departments and has specific responsibilities with the areas of Governance and Compliance.

TRAINING

Ongoing training for employees has been provided.

NEW HUMAN RESOURCES MANAGER

Council is pleased to welcome our first dedicated Human Resources Manager. Stacey Holder will commence with Council in August 2011.

The position will be responsible for the entire range of Human Resource functions, OHS&W and Risk Management.

OCCUPATIONAL HEALTH AND SAFETY

Council continues its endeavour to maintain a high standard of Occupational Health and Safety Management.

The Strategic Plan for Occupational Health and Safety, which had been developed pursuant to the WorkCover Exempt Employer Standards, requires Council as an exempt employer, to set its own Occupational Health and Safety objectives based on the organisation's own gap analysis and to integrate Occupational Health and Safety into the organisation's Strategic Management Planning.

This is a continuing process and Council aims to increase workplace efficiency by maintaining:

- low incident rate;
- low frequency rate;
- low duration rate;
- assist with the reduction of the unit cost of labour for workers compensation;
- improve compliance of Occupational Health and Safety by contractors working for Council;
- maintain the workplace in a clean and orderly state;
- enhance pre-placement assessment process;
- maintain compliance with WorkCover Performance Standards;
- assess and maintain a high level of safety for employees working on roads;

Council's Occupational Health, Safety, Welfare and Equal Employment Opportunity Committee, which comprises management and employee representatives, continues to update its plan, policies and procedures for the use of employees.

Compliance Statement

Human Resources

OCCUPATIONAL HEALTH AND SAFETY CONT.

The Committee has been assisted in its work by the Regional Risk Coordinator and this assistance has been invaluable to Council.

Council, the Committee (which meets regularly to address occupational health and safety issues), all employees and the Regional Risk Coordinator have a continuing commitment to Occupational Health and Safety and to achieve the best possible policies, practices and procedures for the occupational health and safety of all employees.

Safe Work Procedures and Policies are being continually reviewed and new procedures are introduced on a continuing basis.

Workplace inspections are undertaken on a regular basis.

Council participated in the Local Government Association Workers' Compensation Scheme's Healthy Lifestyle projects and continues to provide health screenings for its employees.

Occupational Health and Safety training and information sessions are made available to employees on a continuing basis.

Equal Employment Opportunity

The Chief Executive Officer is responsible

- for developing and implementing an equal employment opportunity program relating to employment within the Council;
- for developing and implementing other initiatives to ensure that all employees have equal employment opportunity in relation to their employment.

Council is committed to assisting its employees in this area and the Equal Employment Opportunity Committee, which consists of management and employee representatives, meets on a regular basis.

Human Resources and Personnel Practices - Policies and Procedures are also reviewed on a regular basis.

Total Number employees	129
Full Time Equivalents	110.49

(all as at 30 June 2011)

TEAM	MALES	FEMALES	TOTAL
Executive	1	2	3
Corporate and Community Services	5	44	49
Operational Services	61	16	77
Totals	67	62	129
Percentages	52%	48%	100%

Compliance Statement

Grievance Procedures

Section 270 of the Local Government Act states (the following are the relevant parts for the purposes of this Annual Report):

1. A council must establish procedures for the review of decisions of -
 - (a) the council;
 - (b) employees of the council;
 - (c) other persons acting on behalf of the council.
2. The procedures must address the following matters (and may address other matters):
 - (a) the manner in which an application for review may be made;
 - (b) the assignment of a suitable person to reconsider a decision under review;
 - (c) the matters that must be referred to the council itself for consideration or further consideration;
 - (ca) in the case of applications that relate to the impact that any declaration of rates or service charges may have had on ratepayers - the provision to be made to ensure that these applications can be dealt with promptly and, if appropriate, addressed through the provision of relief or concessions under this Act;
 - (d) the notification of the progress and outcome of an application for review;
 - (e) the time frames within which notifications will be made and procedures on a review will be completed.

4. A council, or a person assigned to consider the application, may refuse to consider an application for review if -

- (a) the application is made by an employee of the council and relates to an issue concerning his or her employment; or
- (b) it appears that the application is frivolous or vexatious; or
- (c) the applicant does not have a sufficient interest in the matter.

8. A council must, on an annual basis, initiate and consider a report that relates to -

- (a) the number of applications for review made under this section; and
- (b) the kinds of matters to which the applications relate; and
- (c) the outcome of applications under this section; and

- (d) such other matters as may be prescribed by the regulations."

Council has always had a formal Grievance Procedure however Sub Section (8) above requires Council on an annual basis to initiate and consider a report that relates to:

- (a) the number of applications received requesting a review,
- (b) the kinds of matters to which the application relates,
- (c) the outcome of the applications,
- (d) such other matters as may be prescribed.

(Please note that at this time nothing has been prescribed).

The following is the required report pursuant to Section 270(8) of the Local Government Act and for the 2010/11 financial year:

1.	Number of Applications for review made under this Section:	NIL
2.	Kinds of matters to which the Application relate:	N/A
3.	Outcome of Applications under this Section:	N/A
4.	Prescribed Matters:	NIL

Corporate Statement



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Corporate Statement

Key Performance Indicators 2010/11

CORPORATE LEVEL PERFORMANCE INDICATORS AND OUTCOMES 2010/11

PERFORMANCE INDICATOR	REASON FOR PERFORMANCE INDICATOR	PERFORMANCE MEASUREMENT TOOL	TARGET	ACTUAL JUNE 2011 (UNLESS OTHERWISE SHOWN)
FINANCIAL				
Debt Servicing Ratio (Total debt costs over rates)	Measure the capacity of Council to service annual debt	Annual loan interest and principal as a percentage of general rates	Ratio less than 15%	7.6%
Debt Servicing Ratio (Total Servicing costs over operating revenue)	Measure the extent to which long-term debt is impacting on the total income of Council	Annual loan interest and principal as a percentage of Council's operating revenue	Ratio less than 8%	5.3%
Rate Revenue	Measure Council's dependence on rates	Rate revenue as a percentage of total operating revenue	Ratio less than 60%	68.5%
Grants & Subsidies	Measure Council's access to Government funding sources	Operating grants and subsidies as a percentage of total operating revenue	20% or better of total operating revenue	10.3%
Operating Result	Reduce operating deficit each year	End of year operating deficit/ surplus before Capital Revenue	Reduce operating deficit - work towards operating surplus	Deficit of \$1,110,000 ¹
Existing Asset Renewal (Capital Expenditure on existing assets over annual depreciation)	Seek to achieve a ratio of 1:1	Existing Assets Capital expenditure as a ratio of annual depreciation	Ratio of 1:1 ie replace 100% of asset depreciation	0.59:1 ²
Average rates per rateable property	Benchmark against other like Councils	Rates raised as a \$ value per property	\$950	\$1,012
Average residential rates	Benchmark against other like Councils	Average \$ value for residential rates	\$800	\$840
Loan Liabilities as a percentage of rate income	Contain Loan Liability to 60% of rate income	Loans outstanding as a percentage of general rates	60% (max)	67.6%
Working Capital ratio	Measures Councils financial position	Value of current assets against current liabilities	3:1 i.e. \$3.00 of current assets for every \$1.00 of current liabilities	2.67:1
Outstanding Council rates	Minimizing outstanding debtors and greater debt recovery	Outstanding rates as a percentage of general rates	Less than 1% of rates raised	2.21%

¹ excludes \$552,434 Grants Commission payment as an advance payment for 2011/12

² \$2,946,000 ÷ \$4,995,000

Corporate Statement

Key Performance Indicators 2010/11

CORPORATE LEVEL PERFORMANCE INDICATORS AND OUTCOMES 2010/11

PERFORMANCE INDICATOR	REASON FOR PERFORMANCE INDICATOR	PERFORMANCE MEASUREMENT TOOL	TARGET	ACTUAL JUNE 2011 (UNLESS OTHERWISE SHOWN)
FINANCIAL CONT.				
Capital Renewal on existing infrastructure (roads drainage, footpaths) over annual depreciation	Seek to achieve a ratio of at least 1:1	Capital spend on existing infrastructure assets as a ratio of annual depreciation of same assets	1:1 i.e. replace 100% of asset depreciation on renewal of same infrastructure assets	0.51:1 (last year 1.46:1)
Operating Surplus/ (Deficit) as a percentage of depreciation	Measures Councils financial position on operating	Surplus/(Deficit) on operations before Capital Revenues against annual depreciation	Not more than -10% to + 5% of depreciation value	-22.2%
Loan Debt as a percentage of Community Wealth (Equity)	Measures Councils financial position	Loans Outstanding as a percentage of Community Wealth (Equity)	Not more than 12%	6.7%
Capital Expenditure as a percentage of all expenditure	Measures Councils investment in asset renewal/ replacement	Capital expenditure as a % of Capital and Operating expenditure	At least 20%	34.8%
Operating Surplus/ (Deficit) as a percentage of operating revenue	Measures Councils financial position on operating	Operating Surplus/ (Deficit) as a percentage of operating revenue	Deficit: not more than 5%	5.6%
			Surplus: not more than 5%	N/A



Corporate Statement

Key Performance Indicators 2010/11

CORPORATE LEVEL PERFORMANCE INDICATORS AND OUTCOMES 2010/11

PERFORMANCE INDICATOR	REASON FOR PERFORMANCE INDICATOR	PERFORMANCE MEASUREMENT TOOL	TARGET	ACTUAL JUNE 2011 (UNLESS OTHERWISE SHOWN)
COMMUNITY SATISFACTION				
Community Satisfaction with Provision and Management of Assets	Measure resident satisfaction with type and state of assets	Annual LGA Community Survey - 2010	100.00 (100 indicates satisfactory)	115.6 (2010)
Community Consultation Satisfaction	Measure resident satisfaction with consultation processes	Annual LGA Community Survey - 2010	100.00 (100 indicates satisfactory)	85.8 (2010)
General Satisfaction with Council's Services and Facilities	Measure resident satisfaction with Council's services and facilities provisions	Annual LGA Community Survey - 2010	100.00 (100 indicates satisfactory)	112.2 (2010)
Awareness of Strategic Direction	Measure resident awareness of Councils direction and its effectiveness	Annual LGA Community Survey 2010	100.00 (100 indicates satisfactory)	91.5 (2010)
Public Access to information	Measure resident awareness of access to Council information and its effectiveness	Annual LGA Community Survey 2010	100.00 (100 indicates satisfactory)	90.7 (2010)
Community Perception of Quality of Life	Measure resident views on community quality of life	Annual LGA Community Survey - 2010	100.00 (100 indicates satisfactory)	107.3 (2010)
Community Perception of Safety and Security	Measure resident views on safety and security	Annual LGA Community Survey - 2010	100.00 (100 indicates satisfactory)	104.6 (2010)
Community Satisfaction Waste Collection & Disposal	Measure resident satisfaction with waste management	Annual LGA Community Survey 2010	100.00 (100 indicates satisfactory)	133.2 (2010)
Community Satisfaction Environmental Management	Measure resident satisfaction with environmental management	Annual LGA Community Survey 2010	100.00 (100 indicates satisfactory)	104.7 (2010)
Community Satisfaction with Health Services	Measure resident satisfaction with health services	Annual LGA Community Survey 2010	100.00 (100 indicates satisfactory)	107.8 (2010)
Community Satisfaction with Library Services	Measure resident satisfaction with library services	Annual LGA Community Survey 2010	100.00 (100 indicates satisfactory)	146.3 (2010)

Corporate Statement

Key Performance Indicators 2010/11

CORPORATE LEVEL PERFORMANCE INDICATORS AND OUTCOMES 2010/11

PERFORMANCE INDICATOR	REASON FOR PERFORMANCE INDICATOR	PERFORMANCE MEASUREMENT TOOL	TARGET	ACTUAL JUNE 2011 (UNLESS OTHERWISE SHOWN)
COMMUNITY SATISFACTION CONT.				
Community Satisfaction with Recreation & Leisure	Measure resident satisfaction with recreation & leisure services	Annual LGA Community Survey 2010	100.00 (100 indicates satisfactory)	129.2 (2010)
Customer service satisfaction	Measure resident satisfaction with customer services	Annual LGA Community Survey 2010	100.00 (100 indicates satisfactory)	97.9 (2010)
Community Satisfaction with Information Delivery	Measure resident satisfaction with information delivery	Annual LGA Community Survey 2010	100.00 (100 indicates satisfactory)	91.4 (2010)
INTERNAL EFFICIENCY				
Operating Expenditure	Measures the proportion of expenditure as a growth factor	Operating expenditure by number of rateable properties	\$1,200 (min)	\$1,558
Total employee costs by number of rateable properties	Measures employee costs by number of properties serviced	Employee costs by number of rateable properties	Not more than \$500	\$547
All liabilities per rateable property	Measure and monitor all of Councils liabilities	Total Liabilities per rateable property	Not more than \$800	\$942
Occupational, Health and Safety	Measures Council's performance regarding OHS of its employees	Number of Lost Time Injury days	0	1 day
Occupational, Health and Safety	Measures Councils Performance regarding OHS of its employees	Lost Time Injuries per 100 FTE's (incident rate)	0	0.9
Occupational, Health and Safety	Councils Self Audit Score - percentage benefit	WCS Self Audit OHS Score (max available 100%)	100%	89%
Risk Management	Measure the improvement in addressing Council wide risk management issues	MLS Annual Risk Management Review Audit	At least 90%	98.7% (2011)
Public Liability claims against Council	Measure the cost of public liability claims against Council	Loss ratio - claims costs against premiums	Not more than 20%	28%
Public Liability Claims Performance Distribution	Measure Councils Public Liability Bonus Distribution	MLS Claims Performance Bonus as a % of gross contribution	At least 20%	22.8%

Corporate Statement

Key Performance Indicators 2010/11

CORPORATE LEVEL PERFORMANCE INDICATORS AND OUTCOMES 2010/11

PERFORMANCE INDICATOR	REASON FOR PERFORMANCE INDICATOR	PERFORMANCE MEASUREMENT TOOL	TARGET	ACTUAL JUNE 2011 (UNLESS OTHERWISE SHOWN)
INTERNAL EFFICIENCY CONT.				
Cost of Workers Compensation Premium	Measure the cost of Workers Compensation Insurance	Net annual cost to Council noting loss ratio and rebate indication	Less than 10% for claim loss ratio and rebate entitlement greater than 50%	12.0% 48.4%
Employee costs as a percentage of operating expenses	Measures costs of employing staff against operating costs	Employee costs as a percentage of operating expenditure	Not more than 35%	35.1%
Funds to meet Employee Provisions	Measure the level of funds available for current accrued LSL and AL	Cash available to fund accrued Employee Entitlements (current)	At least 60% of current employee entitlements funded	38.9%



Corporate Statement

Council's Financial Performance - Grants Commission Data 2010/11

As a by-product of the work of the State Grants Commission, it has been the practice each year to assemble and publish general and financial information on each Council, commonly referred to as the Commission's "Database Reports".

The Commission is aware of a number of Councils (including this Council) which have adopted a range of financial performance measures and are using information in the Commission's Database reports to "benchmark" themselves against a group of similar Councils.

A review has been undertaken of the 2009/10 financial data from the State Grants Commission of this Council's data and that of other Councils and the State averages.

The following is a significant range of comparison data for the 2009/10 year for Council and the State averages.

Having regard to the following data and where comparisons are reasonably able to be made, the following conclusions and comparisons may be of interest.

1. Slightly above the State Averages (5 of 33)

- population
- number of rateable residential properties
- number of rateable properties
- rates as a percentage of operating revenue
- interest cover ratio (%)*

2. Significantly Better than the State Averages (17 of 33)

- cash and cash equivalents
- percentage of rates from Fixed Charge
- value of our Fixed Charge
- residential rates per residential property
- total financial assets
- net financial liabilities (\$) *
- operating Surplus/(Deficit)*
- operating Surplus ratio*
- net financial liabilities ratio (%)*
- total operating expenses
- total liabilities
- employee costs

- materials, contractors plus other costs
- finance costs
- investment income
- net outlays on new/upgraded assets
- net outlays on non financial assets

3. Less than State Averages (11 of 33)

- net outlays on existing assets over depreciation
- total assets
- total equity
- total value of residential rates
- asset sustainability ratio (%)*
- number of employees (FTE)
- capital value of rateable property
- general rates raised
- grants and subsidies received
- total operating revenue
- depreciation costs

* Denotes formally adopted Financial Sustainability Indicator for Council.



Corporate Statement

Council's Financial Performance - Grants Commission Data 2010/11

FINANCIAL COMPARISON – GRANTS COMMISSION DATA 2009/10

COUNCIL	POPULATION 30/6/2010	EMPLOYEES FTE	NUMBER OF RATEABLE PROPERTIES JAN 10	CV OF PROPERTIES (\$MILL) JAN 10	GENERAL RATES (\$000)	GRANTS & SUBSIDIES (\$000)	INVESTMENT INCOME (\$000)	TOTAL OPERATING REVENUE (\$000)	EMPLOYEE COSTS (\$000)	MATERIALS, CONTRACTS & OTHER (\$000)	FINANCE COSTS (\$000)	DEPRECIATION (\$000)
MOUNT GAMBIER	26,128	107	13,441	2,879	12,241	2,315	333	18,733	6,610	6,858	369	4,622
MURRAY BRIDGE	19,577	169	11,187	2,488	13,372	8,115	26	27,893	9,794	10,614	660	6,308
PORT AUGUSTA	14,784	199	7,516	1,624	10,267	9,605	84	26,041	12,782	12,229	617	2,831
PORT LINCOLN	14,726	47	8,190	2,199	7,322	1,460	201	11,715	2,938	6,525	39	2,458
PORT PIRIE	18,255	96	10,005	1,938	8,457	4,705	179	15,178	5,365	7,823	0	7,198
WHYALLA	23,214	141	12,066	2,440	10,335	5,145	259	22,481	8,771	9,752	439	4,770
VICTOR HARBOR	13,971	92	10,296	3,540	12,210	1,408	134	16,680	6,233	5,731	948	4,110
GRANT	8,270	73	5,461	2,113	5,444	2,243	267	11,500	3,844	4,717	134	3,679
WATTLE RANGE	12,623	93	8,995	3,125	14,231	3,280	280	19,403	5,267	7,357	458	5,019
NARACORTE -LUCINDALE	8,530	85	6,128	2,125	8,294	2,711	147	13,399	4,916	3,390	208	4,241
STATE AVERAGE	24,089	123	12,719	4,510	15,216	3,613	208	23,880	8,283	9,798	462	5,356
MOUNT GAMBIER	26,218	107	13,441	2,879	12,241	2,315	333	18,733	6,610	6,858	369	4,622

Corporate Statement Council's Financial Performance - Grants Commission Data 2010-11

FINANCIAL COMPARISON - GRANTS COMMISSION DATA 2009/10

COUNCIL	TOTAL OPERATING EXPENSES (\$000)	NET OUTLAYS ON EXISTING ASSETS - OVER DEPRECIATION (\$000)	NET OUTLAYS ON NEW / UPGRADED ASSETS (\$000)	NET OUTLAYS ON NON - FINANCIAL ASSETS (\$000)	CASH & CASH EQUIVALENTS (\$000)	TOTAL ASSETS (\$000)	TOTAL LIABILITIES (\$000)	TOTAL EQUITY (\$000)	NUMBER OF RATEABLE RESIDENTIAL PROPERTIES JAN 09	FIXED CHARGE (\$)	% OF GENERAL RATES FROM FIXED CHARGE (%)	RATES AS % OF TOTAL OPERATING REVENUE (%)	TOTAL RESIDENTIAL RATES (\$000)
MOUNT GAMBIER	18,459	(2,080)	3,665	1,585	9,696	142,376	9,059	133,317	10,760	429	38	68	9,206
MURRAY BRIDGE	27,376	(2,511)	(6,096)	(8,607)	3,800	129,850	15,110	114,740	7,048			50	8,372
PORT AUGUSTA	28,459	(2,196)	2,274	78	2,212	124,613	18,989	105,626	6,046			42	8,406
PORT LINCOLN	11,960	(1,569)	1,716	147	4,514	134,534	4,326	130,207	6,131	300	25	67	5,827
PORT PIRIE	20,386	(3,262)	3,216	(46)	2,210	172,694	6,276	166,418	7,393	260	23	58	5,097
WHYALLA	23,732	(2,061)	(4,107)	(6,168)	6,162	191,421	14,204	177,215	10,421	297	30	54	10,240
VICTOR HARBOR	17,022	(1,971)	(618)	(2,589)	3,054	208,615	20,010	188,605	6,996	230	13	74	9,448
GRANT	12,374	155	(436)	(281)	6,288	92,927	4,990	87,937	2,157			53	1,311
WATTLE RANGE	18,101	(1,587)	3,616	2,029	5,530	103,016	11,222	91,794	4,275			69	4,508
NARACOOORTE -LUCINDALE	12,755	(550)	1,370	820	4,087	96,071	6,173	89,899	2,576			66	3,085
STATE AVERAGE	23,925	(1,692)	2,175	483	4,629	270,259	13,702	256,557	9,465	304	20	68	10,545
MOUNT GAMBIER	18,459	(2,080)	3,665	1,585	9,696	142,376	9,059	133,317	10,760	429	38	68	9,206

Corporate Statement

Council's Financial Performance - Grants Commission Data 2010/11

FINANCIAL COMPARISON – GRANTS COMMISSION DATA 2009/10

COUNCIL	TOTAL RESIDENTIAL RATES PER RATEABLE RESIDENTIAL PROPERTY (\$)	TOTAL FINANCIAL ASSETS (\$000)	NET FINANCIAL LIABILITIES (\$000)	OPERATING SURPLUS (DEFICIT) (\$000)	OPERATING SURPLUS RATIO (%)	INTEREST COVER RATIO (%)	ASSET SUSTAINABILITY RATIO (%)	NET FINANCIAL LIABILITIES RATIO (%)
MOUNT GAMBIER	856	11,334	(2,275)	274	2	0.2	55	(12)
MURRAY BRIDGE	1,188	8,368	6,742	517	4	2.3	60	24
PORT AUGUSTA	1,390	3,764	15,225	(2,418)	(23)	2.1	22	59
PORT LINCOLN	950	5,156	(830)	(245)	(3)	(1.5)	36	(7)
PORT PIRIE	689	3,992	2,284	(5,208)	(61)	(1.2)	55	15
WHYALLA	983	8,877	5,327	(1,251)	(11)	0.8	57	24
VICTOR HARBOR	1,350	5,030	14,980	(342)	(3)	5.0	52	91
GRANT	608	8,220	(3,230)	(874)	(15)	(1.2)	104	(28)
WATTLE RANGE	1,055	8,182	3,040	1,302	10	0.9	68	16
NARACOORTE -LUCINDALE	1,198	5,177	996	644	7	0.5	87	8
STATE AVERAGE	1,114	6,780	6,921	(45)	(0)	1.1	68	29
MOUNT GAMBIER	856	11,334	(2,275)	274	2	0.2	55	(12)

Corporate Statement

Council's Financial Performance - Grants Commission Data 2010/11

FINANCIAL SUSTAINABILITY TARGETS

Council has formally adopted the following seven (7) formal Financial Sustainability Targets i.e.

SUSTAINABILITY TARGET

1.	Operating Surplus of breakeven position or better over any five year rolling period
2.	Operating Surplus Ratio requiring an operating surplus of between 0% to 15% of General Rates over any five year rolling period
3.	Net Financial Liabilities (Deficit) value of no greater than the total annual operating revenue and not less than 0
4.	Net Financial Liabilities (Deficit) Ratio of greater than 0% but less than 100% of annual operating revenue
5.	Interest Cover Ratio being net interest paid (Deficit) is greater than 0% and less than 10% of annual operating revenue
6.	Asset Sustainability Ratio of greater than 90% but less 110% of capital outlays on renewal of existing assets as a percentage of annual depreciation over any five year rolling period.
7.	Asset Consumption Ratio (being the written down current value of assets relative to their "as new" value) of greater than 40% but less than 80%



Corporate Statement

Risk Management Review

During 2011 Council was again reviewed by the Local Government Association Mutual Liability Scheme in respect of Council's risk management policies, practices and procedures.

The 2011 review involved the following specific categories:

- Risk/Emergency Management/ Professional Indemnity
- Committee & Non Employment Management
- Contract Management
- Legislative Requirements - Land

- Asset Management Programs & Systems - Land
- Land Use (Lease/Licence/Permit Activities)
- Legislative Requirements - Roads
- Road Management Programs & Systems

The comprehensive review touches upon the above specific focus categories, makes comments on the findings and makes high level and low level findings and recommendations on each specific focus category for Council's formal consideration and action.

Council can be very pleased with the exceptional outcomes from the 2011 Risk Management Review.

The 2011 review averages for Council, Local Government (Statewide) and Regional Councils (Statewide) are as follows:

SECTION OF THE RISK MANAGEMENT REVIEW	LOCAL GOVERNMENT AVERAGE	REGIONAL AVERAGE (STATEWIDE)	CITY OF MOUNT GAMBIER AVERAGE
Risk Management Systems and Frameworks	75.4%	70.6%	100%
Business Continuity and Emergency	70.7%	66.0%	94.2
Managing Committees, Volunteering/ Community Programs and Grants	83.7%	80.1%	97.8%
Contract Management Systems	89.0%	87.7%	100%
Land Assets – General Asset Management	86.7%	84.0%	95.6%
Land/Assets – Land Use and Operational Framework	88.5%	86.4%	100%
Roads/Systems and Programs	91.3%	90.3%	100%
Tree Management	74.0%	68.9%	100%
Average Overall Result	83.5%	80.5%	98.7%

The review process has provided to Council the opportunity to gain a thorough understanding of the level of civil liability, risk management etc. currently being practiced. The data also provides a comparative overview across the whole of the local government industry.

Council results from a very similar risk management review in 2010 were:

Council achievement average	100%
Regional Statewide average	83.5%
Local Government average	86.2%

Council conveys its appreciation to Executive Assistant Lynne Dowling and Regional Risk Co-Ordinator Mark Bannister for their work in achieving this outstanding result.

The 2011 review has also made a number of recommendations for improvement through an Action Plan. Council will action the improvements within the next 12 months.

Corporate Statement

2010/11 Rating and Valuation Summary

RATING COMPONENT		2009/10	2010/11
1	FIXED CHARGE	\$428.90	\$456.00
	Amount Total Collection	\$5,507,695	\$6,048,384
	% of Total Rates	45%	45%
2	DIFFERENTIAL RATES		
	1. Residential	.1782	.1843
	2. Commercial - Shop	.4811 (+170%)	.4976 (+170%)
	3. Commercial - Office	.4811 (+170%)	.4976 (+170%)
	4. Commercial - Other	.4811 (+170%)	.4976 (+170%)
	5. Industry - Light	.4811 (+155%)	.4976 (+170%)
	6. Industry - Other	.4811 (+155%)	.4976 (+170%)
	7. Primary Production	.1782	.1843
	8. Vacant Land	.7128 (+300%)	.4976 (+170%)
	9. Other	.1782	.1843
3	VALUATION		
	Rateable Land	\$2,974,452,100	\$3,070,009,267
	Non Rateable Land	\$44,457,608	\$184,721,073
	All Land	\$2,829,994,492	\$3,254,730,340
4	SEPARATE RATE		
	Catchment Board Contribution	\$467,121	\$480,156
	Catchment/NRM Levy	\$36.40	\$36.20

5 VALUATION COMPARISON						
LAND USE CATEGORY		2009/2010		2009/2010 (ESTIMATES)		% INCREASE
		PROPERTIES	ASSESSED VALUE (\$)	PROPERTIES	ASSESSED VALUE (\$)	
1	Residential	11,105	2,274,555,013	11,391	2,445,643,435	7.5%
2	Commercial	948	359,645,884	975	384,410,201	6.8%
3	Industry	207	102,293,732	216	112,040,342	9.5%
4	Primary Production	20	5,769,500	62	23,737,500	311.4%
5	Vacant Land	527	55,876,866	612	69,987,448	25.2%
6	Other	50	31,853,497	53	34,190,341	7.3%
	TOTALS	12,857	2,829,994,492	13,309	3,070,009,267	8.5%

Corporate Statement

2010/11 Rating and Valuation Summary

6 RATING COMPARISON								
LAND USE CATEGORY		2009/10			2010/11			% INCREASE
		FIXED CHARGE	RATE REBATE	TOTAL RATES	FIXED CHARGE	RATE REBATE	TOTAL RATES	
1	Residential	4,762,935	4,401	8,811,819	5,193,384	5,440	9,695,279	10.03%
2	Commercial	401,878		2,132,136	439,128		2,351,954	10.29%
3	Industry	88,783		580,918	95,760		653,272	12.46%
4	Primary Production	8,578		18,859	19,152		62,900	233.53%
5	Vacant Land	219,597		617,887	277,248		625,506	1.23%
6	Other	21,445		78,208	24,168		87,181	11.47%
TOTALS		5,503,216	4,401	12,239,827	6,048,840	5,440	13,476,092	10.10%



Corporate Statement

Electronic Rate Payments

Legislative amendments to the Local Government Act in 2001 resulted in the introduction of quarterly rate billing as a mandatory requirement for all Councils.

Since that time Council has been tracking statistics in terms of changes in cash flow but also in terms of the use of electronic payment facilities that are established to assist with the quarterly billing process and to provide ratepayers with more flexible payment methods.

CASH FLOW

Council continues to receive the largest proportion of rate revenue at the time of the first instalment (September) - for 2010/11 this was 32% of rate revenue compared to 34% the previous year and 51% prior to the introduction of the quarterly billing regime.

Although this figure is decreasing marginally on previous years, initial predictions were that this figure would decrease more than it currently has, meaning that a large number of ratepayers still prefer to pay their annual rate account up front, rather than by instalments.

PAYMENT STATISTICS

In addition to being able to pay in person or by post, the following revenue collection facilities are available for the convenience of ratepayers;

- interactive voice response (IVR) over telephone
- internet via Council secure site
- BPay (IVR and Internet) via your selected banking institution
- Direct Debit
- Australia Post

Over the past five (5) financial years the number of payments made via these facilities has doubled with BPay being the most utilised or popular payment facility.

Fifty six (56) percent of Council's total rate revenue collection is now collected via these facilities compared to thirty two (32) percent four years ago in the 2006/07 financial year.

STATISTICS - 2010/11

SERVICE	NO. OF PAYMENTS	\$ VALUE
IVR	1,921	581,590
Internet	954	276,420
BPay	21,661	4,792,611
Direct Bank Debits	1,461	127,993
Australia Post (from June 2009)	6,796	1,821,061
TOTAL	32,793	7,599,675



Corporate Statement

Residential Rates Comparison Report

2007/08 to 2009/10

Council's average residential rates per residential property are still amongst the lowest of Councils in the region and of Councils in the Provincial Cities Association following the release of a rates comparison report for the financial years 2007/08 to 2009/10.

Councils across the State are required to submit to the State Grants Commission a number of annual returns detailing both financial and non financial outputs on the operations of each Council.

The State Grants Commission is able to consolidate the data and produce a range of financial comparison reports on each Council and whilst the release of the comparison data can be delayed for some considerable time the consolidated information is a valuable source when a Council seeks to compare its outcomes against other Councils for specific aspects of its operations.

Council has had an opportunity to examine Grant Commission reports on Sources of Revenues by Council for the 2007/08 financial year to and including the 2009/10 financial year and in particular comparisons on residential rates raised by each Council and the following are extracts for South East Councils and the Councils that comprise the Provincial Cities Association for the stated periods:

COUNCIL	TOTAL RATES AS % OF TOTAL OPERATING REVENUE 09/10	RATE REVENUE INCREASE (DECREASE) % FROM 08/09 TO 09/10	RESIDENTIAL RATES PER RESIDENTIAL PROPERTY \$		
			2007/08	2008/09	2010/11
BERRI BARMERA	64	7.0	603	104	1003
GRANT	53	2.7	442	456	608
KINGSTON	64	5.0	967	1052	1069
LOXTON WAIKERIE	56	5.0	797	906	506
MOUNT GAMBIER	68	4.3	795	832	856
MURRAY BRIDGE	50	12.7	993	1077	1188
NARACORTE LUCINDALE	66	4.5	1022	1145	1198
PORT AUGUSTA	42	9.0	1128	1131	1390
PORT LINCOLN	67	4.0	854	921	950
PORT PIRIE	58	8.5	639	683	689
REMARK PARINGA	57	7.1	410	440	666
ROBE	53	4.4	1444	1598	1595
TATIARA	69	6.8	911	1120	1205
VICTOR HARBOUR	74	8.1	1195	1277	1350
WATTLE RANGE	69	3.6	905	1051	1055
WHYALLA	54	8.5	811	895	983
STATE AVERAGE	68	6.8	957	1040	1114
CITY OF MOUNT GAMBIER	68	4.3	795	832	856

Please note that the above figures are for Residential Rates only.

Corporate Statement

Residential Rates Comparison Report

2007/08 to 2009/10

Some Councils charge ratepayers (in addition to the above Residential Rates) a range of extra Special Rates for special services e.g. garbage collection, waste management etc. These are NOT shown in above.

The City of Mount Gambier General Rates shown are however INCLUSIVE of such special extra special services.

Whilst each Council is unique and it may be unfair and unreasonable to rely totally on the above data as a measure of a Councils effectiveness and/or efficiency, it is however a high level benchmark that Council needs to be aware of and in its broadest sense can indicate how a Council is "tracking" against other Councils in respect of residential rates per residential rateable property.

Council and our community can be satisfied that our average residential property are better than reasonable when compared to other Council benchmarks however fundamental to all that Council does is to continue to ensure that Council provides absolute value for money to its community.

Capital Expenditure

Council monitors very closely its spending on Capital and in particular, capital spend on existing assets, as well as new assets.

This spend is then matched against the annual depreciation charge for those same existing assets.

For the 2010/11 financial year the following was the outcome:

ITEM	NEW ASSETS \$,000	EXISTING ASSETS \$,000	DEPRECIATION \$,000
Land	351	NIL	NIL
Buildings / Structures	5,269	218	2,392
Infrastructure	2,321	706	1,382
Plant and Machinery	NIL	1,968	784
Minor Plant	44	NIL	30
Office Equipment	136	NIL	208
Library Book	NIL	54	199
	\$8,121	\$2,946	\$4,995

Corporate Statement

Funding from other Government Sources

During 2009/10 Council was successful in obtaining from the State Government and the Federal Government grants and subsidies for either specific purpose initiatives or for general purposes.

The following are the forms of grants and subsidies etc received for the last five financial years.

	YEAR END (\$,000)				
	2007	2008	2009	2010	2011
TYPE OF GRANT					
Amounts received specifically for new and upgraded assets	501	736	3,539	2,083	2,792
Other grants, subsidies and contributions	1,914	1,813	2,789	2,315	2,024
SOURCES OF GRANTS					
Commonwealth Government	347	147	843	708	1,865
State Government	2,068	2,402	5,485	3,690	2,951

Land Aquisitions

During 2010/11 Council purchased (or executed contracts to purchase) a number of strategic properties.

These acquisitions included the following:

1. 38 James Street - \$335,000; settlement on 17th June 2011 and this purchase further consolidates Council's ownership of properties now from 38 to and including 46 James Street.

Council did not sell or agree to dispose of any land during the 2010/11 period.

Council did acquire or obtain small parcels of land to facilitate traffic control improvements, roadworks and/or for stormwater and drainage purposes.

Corporate Statement

Investment Review

Section 140 of the Local Government Act 1999 states "A Council must, at least once in every year, review the performance (individually and as a whole) of its investments". The required Section 140 review report for the 2010/11 year complies with Council's Investment Policy and Investment Policy Review process for reporting on such matters was accepted by Council at its meeting held on 15th November 2011.

The Local Government Act requires a Council when investing money to exercise the care, skill and diligence a prudent person of business would when managing the affairs of other persons.

The following are the highlights from the 2010/11 report.

- Official Reserve Bank Rates were:
 - November 2006 - 6.25%
 - August 2007 - 6.50%
 - March 2008 - 7.25%
 - February 2009 - 3.25%
 - April 2009 - 3.00%
 - May 2010 - 4.5%
 - November 2010 - 4.75%
- Investment House:
 - Local Government Finance Authority (LGFA) rating AAA

- LGFA bonus:
 - \$31,793 paid to Council in October 2010 based on deposits and borrowings
- LGFA Interest Rates were on average:
 - 1/7/2010 4.50%
 - 30/6/2011 4.75%
- The final actual incomes from investments were as follows:
 - General account \$61,377 (to general revenue)
 - LGFA bonus \$31,793 (to general revenue)
 - Reserve funds \$213,551 (to reserve funds)

Investments as at 30th June 2011 were:

AMOUNT	FUNDS	INVESTED WITH	TERM	INTEREST RATE
\$1,138,729	General Working	LGFA	At call	4.75%
\$3,954,284	Reserves	LGFA	At call	4.75%
\$4,163,185	Working Account	Westpac	At call	0.25%

Enterprise Agreements

Council commenced negotiations with its two separate representative employee groups for new Enterprise Agreements to commence from January 2012 (wage increases from 1st December 2011).

These negotiations will seek to again achieve fundamental productivity and efficiency improvement, value adding to the community's development through the Councils employees' efforts and justifiable increases in the terms and conditions of employment for all employees because of those efforts.

Council continues to seek opportunities through Enterprise Bargaining to enhance its desire to be an employer of choice and also to ensure that Council continues to provide real contributions to the community's quality of life and well being.

It is not expected that the negotiations will be finalised until September 2011.

Corporate Statement

Employee Entitlements - Provisions

Council's liability for employee entitlements is as follows:-

YEAR END	CURRENT \$,000			NON CURRENT \$,000		
	ANNUAL LEAVE	LSL	TOTAL	ANNUAL LEAVE	LSL	TOTAL
2007	522	65	587	65	552	617
2008	528	538	1,066	152	71	223
2009	588	639	1,227	220	116	336
2010	634	687	1,321	325	162	487
2011	987	749	1,736	NIL	251	251

"Current" is defined as:

LSL: assumes that all LSL falling due after 10 years service will be taken in the following 12 months.
AL: all accrued annual leave is treated as current.

CASH VALUE IN COUNCIL'S LONG SERVICE LEAVE RESERVE

YEAR END	CASH VALUE	% OF CURRENT LSL PROVISION FUNDED
2008	\$445,000	82.7
2009	\$545,000	85.2
2010	\$615,000	89.5
2011	\$676,000	90.2

The average age of all employees is 44.31 years (male 47.03 and female 40.48).

The average years of service for all employees is 8.98 years (male 11.75 and female 5.43).



Corporate Statement Superannuation

INVESTMENT MARKETS POSITIVE BUT VOLATILE

The 2011 financial year was a welcome continuation of solid investment returns for Local Super even though there have been problems in European markets and a slow-down in growth in emerging markets. Investment markets continue to be volatile and sentiment changes have, and will continue to have, a potentially significant impact on investment performance.

During the year Local Super had the opportunity to purchase some additional shares in Adelaide Airport Ltd (AAL) due to one of the other shareholders deciding to sell their stake. This has resulted in a total holding of 19.55% of the shares in AAL and it continues to provide strong returns for the Scheme.

COMPETITIVE RETURNS

Local Super maintains a long-term investment strategy and continues to closely monitor investment managers and their relative performance against benchmarks. Local Super provides a number of investment options to meet the requirements of all members. Returns for the Growth portfolio for 2011 are in the top five of similar options in the SuperRatings survey.

Listed below are Local Super's 1, 5 and 10 year returns allocated to members' accounts to 30 June 2011:

INVESTMENT OPTION	1 YEAR NET RETURN %	5 YEAR NET RETURN % P.A.	10 YEAR NET RETURN % P.A.
Growth	10.89	3.83	6.54
Australian shares	11.15	1.32	N/A*
International shares	7.53	-1.12	N/A*
Sustainable shares	3.35	-1.63	N/A*
Conservative	9.38	4.59	N/A*
Cash	4.90	4.39	N/A*

*N/A means the option has not been available for the period.

LOCAL SUPER VOTED A 'BEST VALUE FOR MONEY SUPERANNUATION FUND'

For the fourth year running Local Super was awarded the highest possible rating, Platinum, by SuperRatings, an independent research house that operates in the superannuation arena.

MERGER DISCUSSIONS BETWEEN LOCAL SUPER AND STATEWIDESUPER

Local Super and StatewideSuper have signed a Memorandum of Understanding to pursue a merger of the funds. The Board of Local Super believe that the merger with Statewide Super will be in the best interest of Local Super members.

The Boards of Local Super and StatewideSuper have been progressing approval from their respective shareholders being the Local Government Association, the Australian Services Union (ASU), the Australian Workers Union (AWU), Business SA and SA Unions. Once approval from these organisations is confirmed, a detailed due diligence process will commence to ensure that the possible benefits of the merger will materialise.

Corporate Statement

Workplace Lost Time Injury

Council has developed and encouraged a complete Occupational Health and Safety awareness for the benefit of employees and the organisation.

Council and employees have fully embraced the desire to provide a safe work environment and to meet legislative requirements.

Council achieved an excellent result with Health and Safety in respect of a reduction in time lost from work due to workplace injury.

As the following figures highlight that Council has maintained a consistently low incidence of workplace lost time injury (LTI) and lost time injury days (LTI days).

As a result of the hard work undertaken by Council and employees, Council is receiving significant bonus payments from the LGA Workers Compensation Scheme.

In 2010/11 Council received a rebate of \$145,052 (\$150,000 was the budgeted figure).

CITY OF MOUNT GAMBIER - COMPARISON WITH GROUP B COUNCILS

YEAR END JUNE	FOR	NUMBER OF LTI'S	NUMBER OF LTI DAYS	NUMBER OF CLAIMS	DURATION RATE	FREQUENCY RATE	INCIDENT RATE	CLAIMS GREATER 5 DAYS
2007	Council	4	24	6	6.0	20.2	4.0	2
	Groups	6	94	15	15.1	23.7	4.7	3
2008	Council	3	15	12	5.0	15.3	3.1	1
	Groups	4	47	13	10.6	18.2	3.6	2
2009	Council	0	0	8	0.0	0.0	0.0	0
	Groups	5	88	15	16.4	16.9	3.4	3
2010	Council	2	20	12	10.0	9.9	2.0	2
	Groups	5	42	14	8.1	17.3	3.5	2
2011	Council	1	1	10	1.0	4.6	0.9	0
	Groups	5	40	13	7.5	18.0	3.6	2

Group B Comparison Councils are those Councils with the number of employees (FTE) in the range of 100-199.

Council's workers compensation premium rate for 2010/11 was 4.25% less 50.6% performance rebate equals 2.10% (net) (the Statewide average net rate was 2.69%) and for 2011/12 the rate is estimated to be a net 2.21% (as compared to the Statewide Local Government average of 2.69%).

Corporate Statement Information Technology

LOCAL GOVERNMENT SOFTWARE

Council operates the 'Authority' enterprise software solution developed and maintained by Local Government Software vendor Civica Pty Ltd on a Managed Service Platform.

The 2010/11 year focused principally on two (2) major information technology projects:

- i. The migration of Council's entire network into a managed service (data centre) environment – refer to the managed services section below for full details.
- ii. The implementation of an electronic document management system (TRIM). This implementation was a major undertaking involving establishment of the software system in the managed services environment and integration with 'AUTHORITY', GIS and other corporate software applications.

The implementation involved a considerable training component both for Records staff (Administrators) and for all staff who now have responsibilities for capturing, recording and responding to correspondence in an online environment.

Other IT related projects included:

- Re-introduction of electronic agendas and minutes for Committee and Council meetings (delivered via Council's managed service environment)
- Improved, secure wireless access facility within the Civic Centre with specific 'guest' user capability
- Replacement of the majority of Council's desktop hardware in accordance with Council's lease/rental plan
- Establishment of an internet hotspot at "The Lady Nelson" Visitor and Discovery Centre

- Establishment of internet hotspot over Cave Garden/City Hall precinct
- Migration of Library corporate software applications into Council's managed service environment

Council also retains membership of the SA Civica 'Authority' User Group and actively contributes to a range of special interest groups established to drive the ongoing development of the various applications within the "Authority" suite.

LIBRARY SOFTWARE

Council also utilises Civica Pty Ltd for its "Spydus" library software solution which also operates on a managed service platform.

As is the case for the Local Government software all services such as licensing, hardware, version upgrades, patch

management, disaster recovery etc. etc. are included in the managed services arrangement.

With the opening of the new Mount Gambier Library in December, 2009, included in the new facility is a radio frequency identification (RFID) system, or self check system, for the benefit of patrons borrowing Library resources.

This facility, provided by F E Technologies Pty Ltd, seamlessly integrates with the "Spydus" software suite and has been widely embraced by library patrons.

Version upgrades of the Spydus software continue on a regular basis which enable the following services/facilities to be made available.

- The entire Les Hill Photographic collection which has been fully digitized, is available in a searchable format, on-line, via the Council web site.



Corporate Statement

Information Technology

- The “Syndetic Enriched Content” feature provides borrowers with book cover images, profiles, summaries and annotations of each book etc. selected.
- The online Library Catalogue continues to be a most popular and increasingly used innovation, particularly for borrowers who have limited time to attend the Library.

Council also retains membership of the Civica Library User Group which has an Australia wide membership base.

MANAGED SERVICES

Council has operated its core Local Government and Library software solutions on a managed services platform for some years.

Council’s library software solution has been delivered from a Melbourne based data centre since 1998 whereas Council’s Local Government software solution has been delivered via internet/citrix from a Sydney based data centre, since 2007.

In late 2010 Council migrated all other corporate software applications including Exponaire (GIS/Mapping), Business Intelligence (Business Reporting) and the MC Office suite of

applications into the managed service (data centre) environment.

With the implantation of an electronic document management system (TRIM) in March 2011, Council’s records management processes are now also established in the managed service environment.

Both data centres are operated by Council software provider, Civica Pty Ltd and replicate each other to ensure a total disaster recovery/ business continuity solution.

Council has long recognised information technology is critical to Council’s operations and therefore managed services presents the best opportunity to ensure business continuity. Council’s corporate systems can now be accessed from a variety of hardware devices from any location provided you have access to the internet.

Benefits in terms of risk management and disaster recovery cannot be matched by any in-house solution.

LOCAL AREA NETWORK

Council’s local area network is maintained by local service provider, Green Triangle Electronics, which incorporates

full disaster recovery facilities established at an off-site location.

Council’s local area network environment is reviewed on a three (3) year finance/rental cycle, the most recent review being completed in May 2011.

The move to a full managed service environment has allowed for the retirement of most server hardware and associated software.

WEBSITE:
www.mountgambier.sa.gov.au

The various components to the Council website continue to be developed as a work in progress.

The entire Library component of the website was reviewed and updated in 2009/2010 in conjunction with the opening of the new Mount Gambier Library and Community Centre.

The Tourism component of the website followed the Library review and was finalized and launched in late 2010.

A complete review of the Council component of the website has now been commenced.

Local Laws

During 2010 Council conducted a review of all By-laws resulting in the adoption of new By-laws as shown in the table.

The new By-laws came into effect on 6th May 2011, and will expire on 1st January 2019, unless revoked or amended prior to that date.

In June 2011, Council commenced a process to review the existing Taxi Regulation By-law.

By-law No. 1	Permits and Penalties
By-law No. 2	Local Government Land
By-law No. 3	Roads
By-law No. 4	Moveable Signs
By-law No. 5	Dogs

Infrastructure Statement



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Infrastructure Statement

Infrastructure Works

ROAD CONSTRUCTION AND MAINTENANCE

Council has continued with its substantial program of reviewing existing roads within the City.

In 2010/11 the following projects were completed:

- Coolabah Street (Acacia Street to eastern end)
- Bray Street (Downer Street to Boandik Terrace)
- Holder Street (Tallara Avenue to Boandik Terrace)
- O'Halloran Terrace (Power Street to Bay Road)
- Commercial Street East (Mark Street to Davison Street)
- Commercial Street West (Cunningham Street to McDonnell Street)
- Sycamore Road (North Terrace to Hawkins Road)
- Attamurra Road widening (Wireless Road to Bishop Road)
- Wimmera Street (Boothey Street to Fartch Street)

Council also expended in the order of \$270,000 on the resealing of various roads, and \$45,000 on providing a 'hotmix' asphalt overlay to intersections.

General road maintenance (including pot hole repair, signage, linemarking etc) was carried out to a value of \$134,052

NEW DEVELOPMENTS

Residential development slowed considerably 2010/11 and the construction of additional streets by either Council or contractors on behalf of numerous developers saw only the construction of the following streets:

- Ash Court extension to Mountain Court
- Mountain Court (Ash Court to Heaver Drive)

FOOTPATH CONSTRUCTION

In order to enhance and expand the footpath network within the City, Council expended in the order of \$238,000 on the following works:

- Resealing footpaths (\$30,000)
- Commercial Street East resurfacing (\$40,000)
- Newton Crescent (\$21,000)
- Henty Street (\$18,000)
- Commercial Street West (\$50,000)
- Tallara Avenue (\$11,000)
- Buronga Avenue (\$48,000)
- Pram Ramps (\$20,000)

In addition to the provision of new facilities, Council expended in the order of \$303,698 on general maintenance of the footpath networks.

TRAFFIC MANAGEMENT

Council expended in the order of \$169,452 on general traffic management in 2010/11. This expenditure relates to maintenance of parking signs, traffic lights, pedestrian crossings, school crossing etc. In addition to this expenditure \$70,000 was spent on equipment for the intended traffic lights at Commercial Street East and Compton Street.

STORMWATER MAINTENANCE & UPGRADES

Maintenance of the stormwater system is a major component of Council's annual works program, and the expenditure on this function in 2010/11 was approximately \$284,672. This work involves drain cleaning and repair and maintenance of the network of drainage bores (in excess of 400) and in addition, council undertook a number of drainage upgrade works at the following locations:

- Davison Street retention basin improvement works
- Peppermint Drive retention basin improvement works
- Badenoch Street / Willow retention basin creation and upgrade works
- Hartley Street drainage bore installation and upgrade works
- Gilmore Close retention basin improvement works

Council also has a three year forward drainage improvement program that saw the following major projects completed in 2010/11:

- St Martin's Drive retention basin and upgrade works (\$30,000)
- McArthur Street retention basin creation and upgrade works (\$33,000)
- Ramsay Avenue retention basin and upgrade works (\$45,000)
- Leumeah Street pipe upgrade (\$5,000)



Infrastructure Statement

Gateway Precincts Urban Design Project

The main gateways or entry points into a city set the tone for visitors and provide a sense of home coming to local residents.

The City of Mount Gambier and the District Council of Grant are planning to give our city's north, east and west gateways a major make-over to give the best impression of what the City has to offer. This process is being led by the Gateway Precincts Working Party, made up of representatives from both Councils.

City of Mount Gambier Members are:

- Cr Merv White (Chairman)
- Cr Des Mutton
- Mr Daryl Sexton (Director-Operational Services)
- Mr Simon Wiseman (Senior Planner)

This project has been assisted by the State Government, who

undertook a major urban planning exercise for Greater Mount Gambier in 2008. Completing the detailed design of the main gateways was highlighted as an important part of the master plan. Both Councils are now working together to follow through with the gateway concepts. They have engaged Fifth Creek Studio Landscape Architects to complete the gateway designs ready for implementation. It is planned that the physical work will start on site in the second half of 2011.

Boundary Roads

The City of Mount Gambier and the District Council of Grant have the joint responsibility for the management of the roads that form the boundary between the two Council areas.

In 2010/11 each Council contributed \$125,000 to the Boundary Roads Program. Also, as of 1 July 2010, due to boundary adjustments, substantial changes occurred to the Boundary Roads. A number of new roads (that were formally the sole responsibility of the District Council of Grant) became Boundary Roads.

Sycamore Road (a new boundary road) has been reconstructed over its full length.

A combined application by the City of Mount Gambier and the District Council of Grant was made to the Special Local Roads Program for upgrade works on Attamurra Road (between Wireless Road and Bishop Road). The application was successful with a grant of \$120,000, to be matched on dollar for dollar basis by the District Council of Grant and City Council (i.e. \$60,000 from each Council).

City Centre Urban Design and Traffic Management Plan

The City Centre Urban Design and Traffic Management Plan (prepared in 2007) assumes that the quality of the James Street urban upgrade works and that of the new Library plaza and landscaping works will set the standard for all other works proposed in the City Centre.

In 2010/11 Council allocated funding to upgrade Engelbrecht Laneway and to commence the City Centre signage strategy implementation works. Council has allocated funding for the commencement of the Commercial Street urban renewal works which will see a revitalisation of the

main street commencing in the latter part of 2011. This work will also complement the external landscaping works currently occurring around the new 1 Bay Road building and the City Hall/Town Hall precinct.

Infrastructure Statement

Street Trees

Council remains committed to its goal of a street tree planting program to populate the City's streets with 10,000 street trees by 2017.

To accomplish this objective, Council has to obtain a net gain on average of 300 new trees each year.

The following table sets out the street tree program achieved for 2010/11:

COMMON NAME	BOTANICAL NAME	STREET NAME	OVERHEAD POWER-LINES	TREES BEING RETAINED	PROPOSED REMOVALS	PROPOSED PLANTINGS	NET GAIN
Blackwood	<i>Acacia Melanoxylon</i>	Union Street (Eastern Side)	NO	0	0	23	23
Trident Maple	<i>Acer buegeranum</i>	Cambridge Court	NO	0	0	10	10
Trident Maple	<i>Acer buegeranum</i>	Deakin Court	NO	0	0	5	5
Box Maple	<i>Acer negundo</i> 'Sensation'	Radley Court	NO	0	0	8	8
Box Maple	<i>Acer negundo</i> 'Sensation'	Willow Avenue	NO	0	0	41	41
Gawler Hybrid Bottlebrush	<i>Callistemon viminalis</i> 'Harkness'	Coorara Avenue	YES	2	1	25	24
Gawler Hybrid Bottlebrush	<i>Callistemon viminalis</i> 'Harkness'	Strangways Avenue (Western side)	YES	0	4	9	5
Gawler Hybrid Bottlebrush	<i>Callistemon viminalis</i> 'Harkness'	Tarandi Road	YES	1	3	20	17
Gawler Hybrid Bottlebrush	<i>Callistemon viminalis</i> 'Harkness'	Union Street (Western Side)	YES	0	0	20	20
Round Leaved Moort	<i>Eucalyptus platypus</i> var <i>heterophylla</i>	Strangways Avenue (Eastern side)	NO	0	0	11	11
Purple leaf cherryplum	<i>Prunus cerasifera</i> 'Nigra'	Westlands Court (South Side)	NO	0	0	15	15
Southworth Dancer Pear	<i>Pyrus betulaefolia</i> 'Southworth' Dancer	Bluebell Drive	NO	0	0	12	12
Southworth Dancer Pear	<i>Pyrus betulaefolia</i> 'Southworth' Dancer	Candlewood Court	NO	0	0	11	11
Southworth Dancer Pear	<i>Pyrus betulaefolia</i> 'Southworth' Dancer	Rotary Avenue (Eastern side)	NO	0	3	11	8
Chanticleer Callery Pear	<i>Pyrus calleryana</i> 'Glensform' Chanticleer	Max Young Drive	NO	0	0	30	30
Chanticleer Callery Pear	<i>Pyrus calleryana</i> 'Glensform' Chanticleer	Oakridge Crescent	NO	0	0	26	26
Chanticleer Callery Pear	<i>Pyrus calleryana</i> 'Glensform' Chanticleer	Woodhaven Place	NO	0	0	17	17

Infrastructure Statement

Street Trees

COMMON NAME	BOTANICAL NAME	STREET NAME	OVERHEAD POWER-LINES	TREES BEING RETAINED	PROPOSED REMOVALS	PROPOSED PLANTINGS	NET GAIN
Chanticleer Callery Pear	<i>Pyrus calleryana</i> 'Glensform' Chanticleer	Westlands Court (North Side)	NO	0	0	19	19
Korean Sun Pear	<i>Pyrus fauriei</i> 'westwood' Korean Sun	Rotary Avenue (western side)	YES	0	3	8	5
			TOTAL	3	14	321	307

Bicycle Paths

Council received funding from the Department for Transport, Energy and Infrastructure for enhancements to the Bicycle path network in 2010/11. The funding saw the creation of a number of on road shared paths (ie for parked vehicles and cyclists to share the same lane) on the following roadways; Shepherdson Road, Lake Terrace, Margaret Street and part of Wehl Street South.

The creation of these shared paths now completes the creation of a safe travel route for cyclists to travel from Grant High School to Malseed Park and was one of the recommendations from Councils Strategic Bicycle network plan.

Council will aim to continue with the provision of infrastructure in accordance with the revised plan and hopes to secure State Government funding to continue with this worthy project.



Infrastructure Statement

Aquatic Centre

The 2010/11 summer was very disappointing from a swimming perspective! This was a very wet summer and this had a substantial impact on the casual swimming numbers at the Mount Gambier Aquatic Centre.

The Management of the Centre was undertaken by Innovative Leisure Management (ILM), the first year of a five year contract. The Principal of ILM is Mr Peter Collins, the Centre Manager for the previous two management organisations.

Mr Collins has formed his own company and was successful in a competitive call for future operators. Mr Collins brings many years of experience to the new company.

The Centre continues to be well maintained with new shade cloth to the shade structure being installed.

The Centre again completed a very intensive learn to swim program and school program, with record numbers being achieved in these two key user groups.

Independent audits at the facility continue to realise very good reports that provide confidence to Council and the community that the Centre is very well maintained.

The following statistics are provided for 2010/11:

INDIVIDUAL ADMISSIONS		INDIVIDUAL ADMISSIONS	
Swimming - Adult	2,153	Aquavoucher Return - Adult	163
Swimming - Child	4,233	Aquavoucher Return - Child	138
Swimming - Spectator/ Baby	1,013	Fitness (aqua aerobics)	797
Swimming - Pensioner	210	Swim Club	660
Swimming - Family	88	School Groups	1,275
Aquavoucher Return - Pensioner	10	Individual Total	47,539
Swim School - Preschool	2,000	Comparison 2009/10	49,767
Swim School - School age	3,669	HIRE GROUPS	
Swim School - Adult	29	Royal Life Saving Society	221
Season Pass - Laps	3,283	Hire Group Total	221
Season Pass - Swimming Lessons	2,637	Comparison 2009/10	187
Lap Swimming	1,817	COMPLIMENTARY ADMISSIONS	
VacSwim	2,061	No Charge Spectator	11,480
Carnivals - General	690	Education Department - Teachers	927
Carnivals - School	1,758	Complimentary Total	12,407
Education Department - Primary	13,245	Comparison 2009/10	13,460
Education Department - Junior Primary	5,610	TOTAL ATTENDANCES	
		Comparison 2009/10	60,167
			64,856

Infrastructure Statement

Cemeteries

The City of Mount Gambier is the legal owner of the lands, buildings and facilities at the Lake Terrace Cemetery and the Carinya Gardens Cemetery.

The Mount Gambier Cemetery Trust undertakes the care, control and management of Carinya Gardens Cemetery and Sections H and J at the Lake Terrace Cemetery.

Currently, the Members of the Trust are:

- The Reverend Canon Brian Ashworth (Presiding Member) – representative of the Churches of Mount Gambier and nominated by the Mount Gambier Ministers Association
- Cr Byron Harfield - City of Mount Gambier
- Cr Ian Von Stanke - City of Mount Gambier
- Cr Brian Collins - District Council of Grant
- Mr Tony Bolton - Community Representative

The Trust have endeavoured to be a leading provider of sensitive, innovative and complete cemetery services with a focus on the changing nature of the industry and community demands. The key values that unite and drive the Trust and its employees to achieve the vision are our Ethical Behaviour, Customer Service, Environmental Harmony, Spiritual Responsibility, Innovation and Our Heritage.

The Cemetery Division (consisting of two full time and two part time employees) performs all services related directly to interments, both casket and cremated remains. Activities include planning, providing a canopy and seating, digging the site, preparing and executing the burial/cremation, clearing and refurbishing the site and memorialisation. The staff deals with the grieving families before, during and after the service. The Cemetery staff strives to maintain the grounds and provide a feeling of peace and tranquillity consistent with the

image presented at the time of plot purchase.

CARINYA GARDENS CEMETERY

There were 328 services conducted at Carinya Gardens Cemetery during the 2010/11 year, compared with 366 for the same period in the previous year.

The market mix of burial and cremation services continue to vary, however cremation is generally the preferred option.

Council conducted 110 burial services at Carinya Gardens Cemetery in 2010/11. This represents a decrease of 26 (or 23%) over the same period last year.

During 2010/11, Council conducted 218 cremations. This result represents a decrease of 12 cremations (or 5%) over the same period last year.

A total of 196 memorial plaques were purchased and 67 existing plaques refurbished.

The Carinya chapel was utilised for 122 funeral services during the year. Of these, 81 were for cremation services, and 41 were for burial services.

The Mount Gambier Cemetery Trust continues to demonstrate a keen desire to enhance the grounds and facilities at Carinya Gardens Cemetery and during the 2010/11 year installed reverse cycle air-conditioning into the

Carinya Chapel for the added comfort of attendees. Flat Screen televisions and subsequent technology was also introduced to allow for the increasing trend of photo and memorial presentations at funeral services.

LAKE TERRACE CEMETERY

The Blue Lake Venturer Unit have regularly volunteered throughout 2010/11 to provide additional support to the maintenance of the Cemetery by conducting clean up sessions.

Section H and Section J

Section H contains a total of sixty (60) concrete burial vaults, of which fifty (50) have either been utilised for burial or pre-leased. Section J of Lake Terrace Cemetery contains numerous ground burial allotments which provide an alternative to families who would prefer monumental style memorialisation.

For the 2010/11 financial year, two (2) burials were undertaken at Section H (vaults), and two (2) burials were undertaken at Section J (ground) at Lake Terrace Cemetery.

Area controlled by Council

The Lake Terrace Cemetery is one of the oldest cemeteries in Mount Gambier and is still used from time to time.

In 2010/11 four interments of ashes was undertaken and also four burials.



Infrastructure Statement

Carinya Gardens Entry

A budget allocation of \$80,000 was set aside to refurbish the existing Carinya Gardens Cemetery Entry Gates in 2010/11. Detail design has commenced on the

refurbishment works in accordance with the approved Master Plan. Key features of the design include a new signage feature, dolomite piers and landscaping. The project

is expected to commence midway through 2011 and be completed by the end of calendar year 2011.

Children's Memorial (Lake Terrace Cemetery)

The construction of the Lake Terrace Cemetery Children's Memorial commenced in late April 2011 following community consultation in 2010. The approved design is sited at the top of the main drive and is constructed of

limestone and dolomite walls in a split level arrangement that is dissected by a landscaped garden bed. Recycled grave fences have been re-used as a decorative balustrade at the upper level courtyard where a limestone

sculpture by Ivo Tadic is the centre piece. Seats and an artistic message on the entrance wall completes the design. The project will be completed towards the end of calendar year 2011.

Office Accommodation

As a flow on from the New Library project Council (Civic Centre) commenced a total overhaul of its existing office accommodation within the Civic Centre starting in late 2009. The newly available former library space was firstly utilised to house the Operational Services Department on one level to improve efficiencies between internal divisions. The re-design of the former library space includes a new reception area, three meeting rooms, conference room as well as a large storage zone for compactus and general storage.

The Operational Services Department was fully housed and functional in July 2010 allowing refurbishment of levels 3 & 4 of the administration to commence in late 2010. A total upgrade and refurbishment of Level Four (Corporate & Community Services) was completed by December 2010, including an improved office layout, upgraded Committee Room and reception areas. Works on Level three (Main Reception) was completed and functional in April 2011 including an improved office layout, expanded foyer area and upgraded reception desk.



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Environment Statement

Environmental Sustainability

MAIN CORNER DEVELOPMENT

The Main Corner Development will strengthen the civic and cultural heart of Mount Gambier by providing a powerful presence in the City Centre. When complete the facility will complement and add value to the Cave Gardens, new Mount Gambier Library, Sir Robert Helpmann Theatre, Civic Centre and Old Town Hall. The project (expected to be completed in November 2011) will add a modernisation to our public realm assets, reinvigorate our heritage buildings and create a place for our community to live, learn and imagine.

Environmental sustainability is a core design element and the centrepiece of this development will be a living green wall – a feature that not only captures the imagination but helps to regulate the internal temperature of the building. The building features a number of environmentally sensitive design principles and the design, construction and operation of the building and have been carefully considered, having regard to Council's Natural Step principles/framework (see below).

Building Features

- Utilise the existing building fabric and salvage materials for re-use in the project
- Orientate the extension to maximize passive energy
- Reduce building materials by designing an efficient structure
- Minimise waste during construction
- Utilise local building techniques and technology

Materials

- Source local materials where appropriate
- Consider the life-cycle, sustainability, embodied energy, recycled content, recyclable content and source when specifying materials

- Specify materials which minimize adverse emissions to air, soil and water (specifically, low VOC paints and adhesives)

Healthy Building

- Provide healthy, safe and comfortable spaces to maximize the health, safety and productivity of people

Climatic Controls

- Utilise a 'Living Wall' to passively shade the building façade, so that a micro-climate is created to reduce 'solar gain' and subsequent energy use
- Plant deciduous trees to provide summer shade and allow winter sun penetration, to reduce the building's heating and cooling energy use
- Apply mechanical shading devices to the façade to reduce radiant heat loads
- Provide a very high level of insulation to the building envelope
- Compartmentalise the air-conditioning to suit the specific requirements of each space, enabling zoning and the ability to turn off a/c plant when required

Power Saving Systems

- Specify LED or compact fluorescent light fittings internally
- Utilise motion sensors for lighting spaces internally where appropriate
- Specify LED lamp fittings externally
- Utilise PE cells and timers externally where appropriate
- Utilise programmable and automated timers

Water

- Conserve water/minimise water use
- Improve water quality entering

groundwater and drainage system by ensuring that all chemicals, soaps used have minimal impact

- Apply innovative water sensitive urban design (WSUD)
- Utilise wet land filtration systems
- Utilise permeable pavers to capture stormwater run-off, which will reduce potential downstream flooding
- Harvest site stormwater in underground rainwater tank
- Re-use stored stormwater for living wall, irrigation and possibly for flushing toilets in public toilets

External Features

Provide bicycle racks at entry to building

Provide seats at traffic lights and under shade to encourage pedestrian usage

Plant waterwise species (in addition to some deciduous trees which do provide a very important function)

Increase biodiversity with native species (as plantings do support different species which live in them or feed off them such as birds and insects)

NATURAL STEP SUSTAINABILITY PRINCIPLES

"In a sustainable society, nature is not subject to systematically increasing:

1. concentrations of substances extracted from the Earth's crust;
2. concentrations of substances produced by society;
3. degradation by physical means and, in that society;
4. people are not subject to conditions that systematically undermine their capacity to meet their needs."

Environment Statement

Environmental Sustainability

City of Mount Gambier Natural Step Principles.

SUSTAINABLE ORGANISATION MARQUEE PROJECT

Council is changing as an organisation to become more sustainable and is working with consultants to undertake a ground breaking organisational learning project - the Sustainable Organisation Marquee project. This project is a major focus of Council during 2010/2011, as it is a pivotal program for re-orientating our organisation towards a more sustainable future.

Three teams of staff (involving 25 employees from across the organisation) are looking at how Council can become more sustainable in the way it uses resources and University of South Australia Professor Geoff Well's is helping staff develop skills and competencies in sustainable decision making. The teams are using social media (a specially developed Open Atrium internet site) to document, share ideas and learn from each other. It is anticipated that the project will result in significant environmental outcomes and learning among employees, as all employees will have the opportunity to contribute to the program and to making Council workplaces more sustainable. The project also involves the development of environmental monitoring systems, and setting performance targets for Council, to ensure that improvements are made over time.

Council has obtained Zero Waste SA funding to undertake audits at four Council work sites – the Civic Centre, library, works depot and Lady Nelson Tourist Information Centre, to audit the use of energy and water and waste management practices at these sites. Consultants have reviewed current practices, benchmarked Council against other similar organisations and made recommendations for improving resource efficiency. These audits will help Council improve its business practices

and help the whole of council to move towards becoming more sustainable.

HIGHLIGHTS OF 2010/11

Environment and Sustainability Award

For the first time in 2010, the Chamber of Commerce awards night included an 'Environment and Sustainability' Award Category, joint sponsored by Zero Waste SA and the City of Mount Gambier. 16 businesses in Mount Gambier nominated for the Award. The 'Environment and Sustainability' award category is a great way of showcasing the sustainability achievements of local leaders and to inspire the broader Mount Gambier business community.

Water Week

In October 2010, the South East Natural Resources Management Board, Department of Environment and Natural Resources, SA Water, Mount Gambier Council and the District Council of Grant came to together to host a variety of community events to celebrate Water Week. The week began with a family fun day at the Valley Lake including a carp fishing competition, canoeing, face painting, and tours of the native fish breeding site. The highlight of the day was the official launching of a bark canoe by Ngarrindjeri elder Major 'Moogy' Sumner – the first traditional bark canoe made on Boandik country in over 100 years. During the week the library held water themed craft sessions for children and two free public lectures were given – 'Frogs in the South East' and 'Cave Diving in Piccaninnie Ponds'. Over 500 people attended these water week events.

Free City Bike Hire

Council's Sustainable and Active Transport Group (in collaboration with SELGA 'Be Active' and 'Smart Travel' project officers) have established a free city bike hire program, operating out of

the library. Four bikes (one with a child seat) are available, equipped with three gears, adjustable seats, basket, lock and helmet. The free bike hire scheme has been well received and the bikes are being used regularly by both residents and tourists.

Sustainable Communities Program

In 2010 Council participated in the KESAB sustainable communities program and was named winner of the South East regional award and the Waste Infrastructure (Litter, Recycling & Resource Recovery) award categories. In 2011, Council's submission has been developed as a Prezi (a web based presentation tool), and will be sent to 50 community groups, schools, businesses and agencies in Mount Gambier as a way of sharing local knowledge and celebrating all the innovative sustainability programs going on in our community.

Bevy Benefits

The City of Mount Gambier's Bevy Benefits Program provides dedicated beverage recycling bins (with 'hi-top' bin lids and signage) for use at major events held throughout the year in Mount Gambier. Local community clubs (i.e. 1st Mount Gambier Scout group and TS Gambier Naval Cadets) claim the benefits from recycling drink containers by collecting the bin contents at various events and depositing them at a local recycler to claim the 10c deposit for bottles and cans and this money is then used for club fundraising. During the 2010-2011 financial year, over 4000 drink containers have been recycled.

Regional TV Take Back

In February 2011, the City of Mount Gambier's Waste Transfer Station was a key collection site for the free regional TV take back program, sponsored by Zero Waste SA. This program was undertaken to support the switchover from analogue to digital signals in regional area. The City of Mount Gambier collected the

Environment Statement

Environmental Sustainability

largest amount of televisions of all participating Council areas, collecting in total of 3,593 televisions, equating to 9 shipping containers full.

ZEN Energy

Council in conjunction with the Local Government Association of South Australia, is participating in the Solar Councils Community Program. The Solar Councils Community Program is designed to give local residents and landowners access to industry leading solar grid connect and solar hot water systems at a discounted rate. The City of Mount Gambier is committed to reducing its greenhouse gas emissions and as part of this program, will conduct energy efficiency audits on Council buildings and will investigate the installation of solar systems on Council property.

OTHER PROJECTS

Waste Transfer Station Upgrades

Upgrades at the waste transfer centre will help people recycle better:

- New signage (purchased with the assistance of Zero Waste SA) clearly indicates the segregation of recyclables for waste transfer station users – this signage uses bright colours to distinguish different types of recyclables and waste streams
- The waste transfer centre now has dedicated bins for the recycling of paper & cardboard and plastics. This is in addition to the current facilities the waste transfer centre has for the segregation of general refuse and the recycling of:
 - garden organics and timber
 - hard waste
 - mattresses
 - stone concrete and brick
 - metal
 - e-waste

- fluorescent globes
- batteries
- motor oil
- Non-inert hard waste (often generated in home renovations, refurbishments and on building sites) is sent onto recyclers and Council ensures that air conditioners and fridges are sent onto recyclers who degass them prior to recycling
- Two large bins (each 30m3 in size) have been built to hold and transport e-waste for recycling. Each month the waste transfer centre receives ~4 tonne of e-waste and these bins enable bulky e-waste to be transported to recyclers in Adelaide more efficiently.
- A dedicated bin for recycling of metal is housed on site (provided by Bin-It) with proceeds going to Bedford Industries, supporting employment of people with disabilities.

Developing Industry Partnerships in Hard Waste Recycling

Bin-it and Bedford Industries both provide hard waste recycling services and they are working together with the City of Mount Gambier to promote increased uptake of recycling services by residents and businesses in Mount Gambier. This initiative helps to keep hard waste out of landfill

and educates the community about local hard waste recycling options available. A comprehensive campaign to promote recycling has been developed including advertisements and interviews in the local media (including TV, radio, newspaper and magazine) and the development of flyers featuring illustrations of hard waste recycling options - these flyers have been broadly distributed via a letter drop to local residents, recreational clubs and schools.

Valley Lake Conservation Park

A comprehensive program of restoration work at the Valley Lake Conservation Park aims to improve habitat by establishing endemic flora and native vegetation, for the eventual reintroduction of native fauna that have disappeared from the region. This has been a collaboration between a number of community groups, schools and agencies:

- Forestry SA have guided the development of a Conservation Park master plan
- Over the last three years the Rotary Club of Mount Gambier Lakes, City of Mount Gambier and interested community members have planted over 2,000 native indigenous shrubs and grasses to provide habitat. Dedicated community tree planting days have been held



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Environmental Sustainability

to celebrate National Tree Day, and the general public has been invited to come along and get involved in the tree planting. This year a further 2,000 shrubs and grasses will be planted on National Tree Day

- Students from Gordon Education Special School have worked with Council to remove weeds, mulch and repair paths and fencing
- Conservation Volunteers Australia have undertaken significant work to remove weed plants (i.e. feral olive trees, pines and blackberries) from the Conservation Park and surrounding area

Native Fish breeding program

The Native Fish Breeding program at the Valley Lake Conservation Park, aims to build up the numbers of two endangered native fish local to this region – the Dwarf Galaxia and the Yarra Pygmy Perch. This project involves the Department of Environment and Natural Resources, Native Fish Australia, TAFE SA, City of Mount Gambier as well as a number of South East schools (Kingston Community College, Millicent High School, Tenison Woods College, Grant High School and Mount Gambier High School) The project involves transforming the ponds in the Conservation Park to be suitable for local native fish, which are nationally threatened

and in decline. Students have transplanted native vegetation from Pick Swamp to the Valley Lake Conservation Park for the purpose of recreating natural habitat for the endangered fish. To date one pond has had native water vegetation translocated into it, allowing approx. 100 Yarra Pygmy Perch to be released into the pond in February this year. This year the ponds have been expanded with two previously unused ponds relined, planted with suitable reeds and grasses and refilled to provide additional habitat for fish, to allow for more native fish releases to happen in the future. These native fish releases are highly significant, as they are one of only a few releases of Yarra Pygmy Perch that have been done in the South East region.

Hayes Crescent Reserve Redevelopment

The Hayes Crescent Reserve redevelopment project aims to improve reserve facilities, as well as foster a sense of community amongst residents of Hayes Crescent.

The concept plan, based on input from all Hayes Crescent residents, includes:

1. A gazebo with a gas or electric barbecue, this will be the centrepiece of the reserve;
2. Play equipment, which may include swings and climbing equipment (equipment to be targeted at ages 1 - 10 years). It is envisaged that eventually this area will be fenced for safety.
3. A dual-purpose concrete pitch and half basketball court and a fence.
4. A wide expanse of grass that is already on the reserve will remain.
5. A number of new trees (including shade and fruit trees) will be planted on the reserve.
6. Areas will be made into garden beds for bushes, and other low maintenance plants and potentially a community garden type arrangement.

In addition to Hayes Crescent residents; staff from SAPOL, the City of Mount Gambier, OPAL, SA Works, Housing SA and DECS (i.e. the Independent Learning Centre and Mt Gambier North Primary School) have all been involved in the redevelopment project.



Environment Statement

Environmental Health Division

FOOD SAFETY

Food Premises Inspections

Council conducts regular inspections of food premises within its jurisdiction. A food business is defined as being any business, enterprise or activity that involves the sale or food or

handling of food intended for sale. In 2010/2011 Council conducted 312 unannounced food premises inspections and site visits. The frequency of Council's inspections is based upon the type of business, the businesses client base and the history of compliance. Some foods require particular care to handle them safely; also some groups of

people have greater susceptibility to food poisoning. Where an inspection reveals poor food safety practices, a follow up inspection is carried out to assess compliance. Council imposes penalties for non-compliance, including expiation fees and orders to restrict the operations of a food business.

ADMINISTRATION OF THE FOOD ACT 2001, DURING THE FINANCIAL YEAR 2010/11

Routine inspections undertaken	199
Follow up inspections undertaken	46
Incident triggered inspections	10
Total number of inspections conducted under the Food Act 2001	255
Number of permanently operating premises routinely inspected under the Food Act 2001	226
Inspections conducted of temporary premises operating at local events (markets, festivals etc.)	57
Number of orders/notices issued under Food Act 2001	0
Number of expiation notices issued under Food Act 2001	0
Number of alleged food complaints received	5
Number of confirmed food poisoning cases received	nil

Food Safety Education

Council takes a pro-active approach to food safety education, providing educational opportunities for local school students, community groups and businesses. Council's successful partnership with TAFESA Regional has resulted in 124 participants attending nationally accredited food safety training courses held in Mount Gambier. Council's EHO's attend the training sessions to provide advice and to foster relationships with the proprietors and staff of food businesses. Council believes this is important as it positively encourages compliance and breaks down the barriers between the EHO's and the proprietors/staff of food businesses. The successful partnership will continue into the new financial year, which will also see this successful pilot program offered state wide.

HEALTH PROMOTION AND COMMUNITY ENGAGEMENT

Monitoring of Air Quality

City of Mount Gambier is working with the Environment Protection Authority and other industry stakeholders on a combined wood smoke reduction program aimed at reducing pollution caused by the inefficient use of domestic wood heaters. The SmokeWatch program has integrated community engagement, including the distribution of a range of communication materials, and health and air science campaigns to monitor air quality, providing an understanding of particle pollution and clarifying sources of air pollution around the city.

MONITORING OF WASTE CONTROL SYSTEMS

The City of Mount Gambier has a number of existing septic systems in areas not connected to sewer. As the City of Mount Gambier is in the capture zone of the Blue Lake, only aerobic on-site wastewater systems are now approved for new development in areas where sewer is not available. An aerobic wastewater treatment plant treats the water using aeration and chlorination to a standard where it can be re-used for some irrigation procedures.

Environment Statement

Environmental Health Division

DISEASE PREVENTION

Monitoring and Management of Insanitary Conditions

In 2010/11 Council received 18 complaints in relation to perceived insanitary conditions. The majority of the complaints related to pest/vermin infestation. All complaints are inspected by Councils Environmental Health Officers to determine if the condition of the premises constitutes an insanitary

condition (as defined by the Public and Environmental Health Act, 1987). Council provides brochures and advice to both commercial and residential properties affected by rodent infestation.

Public Pools and Spas

Mount Gambier has a number of publicly accessible pools and spas, found in a variety of locations including motels, gyms and caravan parks. Council inspects

pools and spas to ensure they are properly disinfected, maintained appropriately and safe for public use. Throughout 2010/11 the standard of maintenance throughout these facilities improved, with a number of facilities contracting a third party to maintain the facilities. Pools and spas have been implicated in disease outbreaks and it is imperative they are maintained at the required standard.

Community Health Division

The City of Mount Gambier is committed to encouraging and supporting residents to lead an active and healthy lifestyle and to have local access to high quality health services. To this end, the Community Health Services of Council provide for accessible no cost immunisation sessions for childhood vaccination and user pay vaccinations at cost to the consumer.

IMMUNISATIONS

During the 2010/11 financial year the refurbishment of Council Offices allowed for the relocation of the Public Vaccination Sessions and the Newly Arrived Refugee Program to be offered in the Operational Services conference rooms. This change has been a very positive move for both vaccination personnel and the public. The Newly Arrived Refugee Program is a challenging and very important program that provides catch up vaccinations for those who have arrived under the humanitarian resettlement scheme. This program is delivered monthly under a contract with the Department of Health.

Public Immunisation sessions held twice a day on two the second and fourth Wednesday of each month provide vaccinations to infants

under the Australian Childhood Vaccination Program. Mount Gambier's high level of vaccination coverage for four year old children is partly due to these sessions because they provide for families that do not have a regular medical practitioner through whom they may be vaccinated.

The workplace sessions provide for Influenza; Adult Diphtheria, Tetanus & Pertussis (whooping cough), Hepatitis B and Hepatitis A&B.

Human Papillomavirus vaccine is offered to Year 8 girls, Hepatitis B and Chicken Pox Vaccine

is offered to all students not already immune; and Boosterix (diphtheria, tetanus and whooping cough) to Year 9 students. The School program involves visiting each school for the Year 8 program 3 times in the year; and one visit for Year 9 student. In 2010/11 Council administered 5246 vaccines, this is down from the 6,143 in 2009/10 which included the Pandemic Influenza Program but is an increase on the vaccinations of the previous year of 4,960.



Environment Statement

Community Health Division

The demand for Influenza continues to increase as does Boosterix Vaccination for diphtheria, tetanus and whooping cough by the parent and grandparents of newborns. Travel vaccinations are also being sought

by adults travelling abroad who have identified their vaccinations needs.

Council responds and assists where possible to help people determine their own or a child's

immunisation status. This is achieved through Council's own vaccination data base and the Australian Commonwealth Immunisation Register.

VACCINES	2009/10	2010/11
ADT- Adult Diphtheria & Tetanus	19	72
Childhood Pneumococcal - Prevenar	236	143
dTPa - Diphtheria, Tetanus & Pertussis (Adult vaccine Boosterix)	683	656
Haemophilla	78	82
Hep B (Paediatric) - Hep B	39	112
Hep B (Adult)	968	1025
Hep A (Adult) - Hepatitis A	7	20
Hep A (Child) - Hepatitis A	4	4
Hep A & B (Adult) - Hepatitis A & B	22	37
Hep A & B (Child) - Hepatitis A & B	0	0
Hexa (diphtheria, tetanus, pertussis acellular, Hep B, Hib & Polio)	254	154
HPV - Gardasil (Human Papiloma Virus)	702	676
IFX/IPV - Diphtheria, Tetanus & Pertussis and Polio	107	89
Influenza Vaccine - Influenza	2065	1194
IPV - Poliomyelitis	29	120
MenC - Meningococcal C	103	138
MMR Measles, Mumps & Rubella	277	256
Pneumococcal Vaccine - Pneumovax	2	5
Rotavirus	212	121
Varilrix - Chicken Pox	336	342
TOTAL	6,143	5,246

HOME BASED THERAPEUTIC WASTE PROGRAM

The program that was introduced in 2004 provides the community of Mount Gambier with the opportunity to dispose of sharps in a responsible manner. With the ever increasing impact of chronic illness such as diabetes in the community and the home management of these conditions comes the need for a domestic sharps disposal program.

Businesses and individuals are given advice about disposing of sharps responsibly and are able to obtain sharps containers from Council. A fibre board sharps container has been introduced to reduce both cost for the user and plastic waste in our environment. Council arranges for the disposal of the sharps containers, so that they do not end up in general waste.

Council has had 313 people registered for this program since it began in 2004 and 55 have used the program over the past twelve months.

Environment Statement

Planning Division

SECTION 30 REVIEW

SELGA on behalf of the South East Councils, which includes the City of Mount Gambier, have recently completed the South East Section 30 Development Plan Review.

The Section 30 Review is a process Council is required to undertake as specified within Section 30 of the Development Act 1993 where Council is required to prepare a report which:

- addresses the strategic planning issues within the area of Council;
- any other policy or document prescribed by the Regulations; and
- addresses appropriate amendments to any Development Plan that applies within the area of Council.

The purpose of the Section 30 Review is to set Council's priorities for:

- achieving orderly and efficient development;
- the integration of transport and land use planning;
- implementing any relevant targets set out in the State Planning Strategy;
- implementing affordable housing policies;
- infrastructure planning; and
- other projects or initiatives considered relevant by Council.

Council is required by the Development Act 1993, to undertake a Section 30 Review every five (5) years.

LOCAL HERITAGE DEVELOPMENT PLAN AMENDMENT

Council has completed a review of the 1994 City of Mount Gambier Heritage Survey. Council has now commenced a Local Heritage Development Plan Amendment to incorporate the recommendation of the Heritage Survey into the Development Plan.

Council has appointed Jensen Planning, as the project consultants, who are now preparing the draft DPA on behalf of Council. It is anticipated that this draft DPA will be placed on public consultation towards the end of 2011 and will be finalised during and incorporated into the Development Plan as soon as practical.

RESIDENTIAL ZONE REVIEW AND DEVELOPMENT PLAN AMENDMENT

Council is currently undertaking a Residential Zone Review and a Residential Zone Development Plan Amendment (DPA). Council wishes to undertake a DPA to update the current Residential objectives and principles of development control within its Development Plan.

A number of residential issues which have been addressed within this Review include:

- dwelling size and types;
- infill development;
- character and amenity;
- site coverage; and
- domestic outbuildings.

This DPA has recently been on public consultation and it is anticipated that the DPA will be completed and incorporated into the Development Plan by the end of 2011.

PRELIMINARY ABORIGINAL CULTURAL HERITAGE SURVEY

Council identified within the 2009/2010 budget process that it wished to undertake an Aboriginal Cultural Heritage Survey. This project is intended to provide representatives of the local Booandik descendants the opportunity to paint their own historical picture of the region around the City of Mount Gambier based on their memories, cultural stories/histories and their spiritual connections to family and 'country'. Council is keen to document an account of Booandik cultural history that brings together the documented knowledge of European histories and the cultural/spiritual/historical knowledge of local Booandik people.

Council has now completed the first stage of this project which involved developing a community consultation process with the local Aboriginal Community so as to ensure that Council appropriately engages with the Community.

Council now wishes to ensure that it continues to improve on its consultation and engagement with the local Aboriginal Community so as to encourage their increased participation within the future development of the City and the Greater Mount Gambier Region.

Environment Statement

Planning Division

URBAN BOUNDARY ADJUSTMENT DEVELOPMENT PLAN AMENDMENT

The boundary adjustment process between the District Council of Grant and the City of Mount Gambier was completed by 1st July, 2010. The City of Mount Gambier is now preparing a Development Plan Amendment to:

- review the zoning and policies of all of the land to be transferred from the District Council of Grant to the City of Mount Gambier;
- consider and provide policies to implement the vision for the future direction of growth and development of the City of Mount Gambier;
- consider and develop policies to implement the recommendations as contained within the Greater Mount Gambier Master Plan February, 2008;
- adopt 'best planning practice' to promote current trends.
- adopt the format of the modules as contained within the Better Development Plan project; and
- review and update the envisaged forms of development within the Light Industry Zone;

Council is keen to complete this Development Plan Amendment at the earliest opportunity.

North Eastern Residential Growth Area Development Plan Amendment

This DPA is developer funded and was started when the land was located within the District Council of Grant.

This DPA proposes to rezone land from Deferred Urban to a Residential Zone to accommodate the residential growth of Mount Gambier in this locality. The area affected is part of the land transferred from the District Council of Grant to the City of Mount Gambier as part of the Local Boundary Reform which occurred on 1st July, 2010. The subject land is located to the south of Bishop Road, north of Wireless Road East and between Gladigau Road and Attumurra Road, excluding the area developed for Country Living purposes on Wireless Road East and Attumurra Road. The area affected is approximately 216 hectares in area.

This DPA has recently completed concurrent public and Government Agency consultation. Council is currently negotiating on some issues raised during the consultation process and is hopeful that the DPA will be completed towards the end of 2011.



Environment Statement

Building Division

The Building Division is part of the Operational Services Department within Council.

OBJECTIVE OF THE BUILDING DIVISION

Council's building division seeks to maintain appropriate building standards and controls within the guidelines and responsibilities imposed by various Acts but mainly the Development Act 1993 and Development Regulations 1994, Council Policies, Building Code of Australia and Associated Australian Standards. Our aim

is to provide an efficient and professional service providing sound advice to a range of stakeholders including State Government Agencies, allied professionals, tradespeople and the community.

Tasks carried out by the building division include:

- Building assessments;
- On-site building inspections;
- Management of building maintenance services for Council's built assets;

- Building fire Safety Committee duties including inspection and reporting;
- Project management of Council projects;
- Maintenance of asbestos registers; and
- Advisory services.

BUILDING STATISTICS

	2010/11	2009/10	2008/09
Estimated Expenditure	\$43,656,453	\$50,942,331	\$91,538,498
Dwellings	104	128	122
Dwelling Additions	31	40	39
Flats / Units	0	5 (15)	21 (217)
Outbuildings	209	241	210
Commercial	25	24	30
Industrial	11	11	14
Signage	16	17	16
Wastewater	0	0	2
Other	76	74	83
TOTAL	472	540	537



Environment Statement

City of Mount Gambier Heritage Committee

The City of Mount Gambier Heritage Committee was established in 1991. The City of Mount Gambier Heritage Committee has an important role in advising Council on the development of policies to conserve and promote natural, built, cultural and indigenous heritage within the City of Mount Gambier. The City of Mount Gambier Heritage Committee has played an important role in a number of heritage related projects over the past twelve months.

The following projects are examples of achievements, in which the City of Mount Gambier Heritage Committee has been involved in:

- Review of the 1994 City of Mount Gambier Heritage Survey
- Heritage education and distribution of information to the public

- Provide advice to Council regarding a Heritage Development Plan amendment
- Implementing monthly Heritage Help Workshops (open to the public)

LOCAL HERITAGE RESTORATION FUND

The following are examples of projects, in which the City of Mount Gambier Heritage Committee may be involved with in the future:

- Applications for grants for heritage related projects
- Promotion of built and environmental heritage as a tourism asset

ABORIGINAL CULTURAL HERITAGE SURVEY

The current members of the City of Mount Gambier Heritage Committee are:

- Mr Stephen Dunn - Presiding Member
- Ms Wendy Monger
- Mrs Lynn Lowe
- Mr Fred Aslin
- Mr Robert Miles
- Cr Biddie Tietz
- Mr Richard Woods (South East Heritage Advisor)
- Mrs Jessica Porter - Secretary (Planning Officer - City of Mount Gambier)

Council continues to acknowledge the importance of 'heritage' to the City of Mount Gambier.

Local Heritage Restoration Fund

In 2010/11 Council allocated \$10,000 as part of the 2010 Local Heritage Restoration Fund to seven (7) owners of Local Heritage Places within the City on the recommendation of Council's Heritage Committee.

The Local Heritage Restoration Fund was established by the City of Mount Gambier to assist owners of Local Heritage listed places to undertake conservation work such as painting, repairs, extensions, re-roofing of their buildings. The grants offered as part of the Local Heritage Restoration Fund are normally available each financial year, with all owners of Local Heritage buildings being formally advised as to when they can apply for possible funding as part of the program.

The successful applicants are able to seek their approved grant from Council upon completion of the work.

At the previous request of the Heritage Committee, Council increased the value of the grant to a maximum of \$2,000 in certain circumstances to be able to provide better assistance to the owners of Local Heritage listed properties to undertake more urgent and significant maintenance projects on their properties.

This is the ninth year that Council has offered grants as part of the Local Heritage Restoration Fund, with all of the money available being shared amongst seven of the eight applicants. This year Council's Heritage Committee, which considers all of the applications, was able to offer assistance to most of the applicants, which is a reflection of how important the conservation of the City's heritage is considered by Council.

Environment Statement

Strategic Bushfire Prevention Plan

Council formed an advisory group comprising the Metropolitan Fire Service (MFS) and Country Fire Service (CFS) to prepare and implement the Strategic Bushfire Prevention Plan. This plan covers the entire City of Mount Gambier area and provides bushfire prevention strategies for all landholders both private and public.

The aim of the plan is:

- As far as practical prevent bushfires starting in or entering the City of Mount Gambier
- To protect life and reduce the impact of bushfires on land and properties throughout the City of Mount Gambier
- To provide community protection from bushfire whilst ensuring the proper land management principles are taken into account
- To educate the community in bushfire prevention

The plan identifies works that Council should undertake to minimise risk of bushfire in the Council area.

Blue Lake Management Committee

Council has continued its long association with the Blue Lake Management Committee. Cr Jim Maher and Cr Byron Harfield, as well as Daryl Sexton, Director - Operational Services, represented Council on the Committee during the past year. This Committee is now a formal Committee of the South East Natural Resource

Management Board and brings together a wide range of agencies that collectively work very hard to offer advice and guidance to the community and regulatory organisations on appropriate measures to protect and enhance the Blue Lake. The Committee is currently working on a new Blue Lake Management Plan.



Environment Statement

Stormwater Management

The nationwide drought has focused communities and governments on the need to consider stormwater as a valuable resource rather than a 'waste' product.

The natural geological structure of the ground under Mount Gambier has ensured that this City has used stormwater as drinking water since European Settlement. The question of whether a community can use stormwater as drinking

water has been beyond doubt for the last 150 years, but many Australians are only just starting to come to terms with this concept.

Whilst Mount Gambier is living proof that stormwater is a resource, we all need to work hard to ensure that run off is not polluted and Council is adopting modern drainage practices and techniques (e.g. stormwater retention basins) to 'clean' the stormwater prior to discharge

to the underground aquifer (which in turn supplies water to the Blue Lake). In addition to the importance of ensuring the groundwater is not polluted, council also has to provide flood protection to residents and the retention basins also play a major role in storing storm water runoff from major storm events such as those that we have experience in the first few months of 2011.

Waste Management

KERBSIDE RECYCLING

Kerbside recycling remains a well utilised service and the recycling effort by the community has been sustained. Council encourages everyone to use the blue bin to its fullest potential

Businesses are encouraged to ensure recycling becomes part of their core business.

ORGANIC RECYCLING

Organic recycling, although a voluntary, user pay service, continues to expand with more residents taking up this service each year. This is an excellent outcome as every kilogram of material in the organic/greenwaste bin is used in the production of gardening supplies (Van Schaiks Bio Gro) and is one less kilogram going to landfill.

Organics in landfills are major producers of greenhouse gases.

Items that can be put out for organic recycling include:

- Vegetable peelings
- Fruit peelings and stones

- Meat scraps, fat and all bones
- All cooked food leftovers
- Tea bags and coffee grindings
- Solidified cooking oil

Items that cannot be put in the organic/greenwaste bin include:

- Plastic bags
- Cans and metals
- Cardboard packaging
- Foil/biscuit containers etc
- Any inorganic material
- Newspaper (unless used to wrap food scraps)

EWASTE RECYCLING

Ewaste recycling is slowly being embraced by the community. Any item that has batteries or an electrical cord should now be recycled. Council seeks to raise revenue through the gate fees that equal the cost of transportation and the recycling charges of the recycling company that receives the ewaste.

Council is hopeful that more people will embrace ewaste recycling and it is also worthy of noting that the Federal Government is looking at a nationwide ban on ewaste going to landfill.

WASTE OIL

Waste oil in the home is also a problem and Council has now introduced a free recycling service at the Waste Transfer Centre on Eucalypt Drive. Residents only have to take the waste oil to the Centre and tip it in the recycling container. Plastic oil bottles are also recyclable. Waste oil does NOT include kitchen cooking oils or the like, or petrol products.

Opening hours for the Waste Transfer Centre are as follows:

- Monday to Friday
7.30am to 12 noon
- Saturday and Sunday
2pm to 5pm

Environment Statement

Waste Management

ORGANIC/GREENWASTE COLLECTION STATISTICS

YEAR END JUNE	TOTAL RESIDENTIAL PROPERTIES	RESIDENTS PURCHASED SERVICE	% ACCEPTANCE
2007	10506	4919	46
2008	10702	4943	46
2009	10859	5237	48
2010	10900	5448	49
2011	11391	5614	49

The following table indicates the amount of waste (in tonnes) handled by Council for the last seven financial years:

YEAR END 30TH JUNE	DOMESTIC PICKUP (T)	WASTE TRANSFER CENTRE BINS (T)	HARDWASTE (T)	KERBSIDE RECYCLABLES (T)	ORGANIC/ GREENWASTE (T)	TOTAL WASTE OF CONTRACTORS (T)	TOTAL TO LANDFILL (T)
2005	6054	1362	572	-	2476	7017	14448
2006	5279	1049	717	2128	2855	5144	11489
2007	5449	948	725	2239	2496	4725	11293
2008	5551	993	637	2362	2345	5254	11832
2009	5589	773	561	2327	2812	2889	9444
2010	5528	729	540	2341	3901	2666	9106
2011	5310	720	171	2481	3587	7539	13589



Environment Statement

Litter Pick Up and Graffiti Removal

Timely removal of graffiti continues to be a high priority for Council. Bedford Gambier Contracts provide a rapid response to graffiti removal on Councils behalf and have developed significant expertise in dealing with graffiti found on a variety of surfaces.

Bedford Gambier Contracts also provide a frequent litter pick up program on major roads within the City, as follows:

- Penola Road - Highway Super Deli to KFC
- Jubilee Highway - Wehl Street to Crouch Street
- Jubilee Highway - Suttontown Road to Badenoch Street
- Jubilee Highway - Mobil Service Station to McDonald's Restaurant
- Lake Terrace - Pick Avenue to Lewis Avenue
- John Watson Drive
- Jubilee Highway East to Dohle Road
- Lake Terrace East - Lewis Avenue to Dohle Road

The following table summarises the hours spent during 2010/11 picking up litter (this service is provided as part of the rental agreement for the occupation of the Council owned Eucalypt Drive site occupied by Bedford Gambier Contracts).

MONTH	HOURS
July 2010	16
August 2010	26
September 2010	28
October 2010	14
November 2010	16
December 2010	16
January 2011	14
February 2011	16
March 2011	16
April 2011	16
May 2011	12
June 2011	12
Total Hours	202



Environment Statement

Crater Lakes

The City of Mount Gambier has the care, control and management role for the Crater Lakes complex (excluding the Blue Lake). This complex is of regional, state and national significance and is a major tourist attraction for the region.

Council continued with its program to remove pest 'woody' plants, namely invasive Pine and Olive trees.

The Blue Lake is an internationally recognised icon and also the water supply for the residents of the City. Council is an active

participant in the Blue Lake Management Committee (a formal subcommittee of the South East Natural Resources Management Board). As reported in the last annual report, the position of Blue Lake Water Care Officer has not been funded and this is not good news for the Blue Lake. The community needs to be forever vigilant to ensure the Blue Lake water quality is not compromised in any way by human activity.

Work on the redevelopment of the Valley Lake Conservation Park (formerly known as the

Wildlife Park) has continued and Council extends its thanks and appreciation to the volunteers that are lending their time and substantial experience to this project, including Rotary Club of Mount Gambier Lakes, Drew Laslett, Peter Feast and Troy Horn of Forestry SA who prepared a very comprehensive Management Plan for the Park. This list does not recognise all the individual and/or corporate inputs but many thanks to all involved.

The Crater Lakes continues to be very well patronised and enjoyed by locals and tourists alike.

Dog and Cat Management Plan 2007-2012

Council is required by law to implement the provisions of the Dog and Cat Management Act. The Act requires Council to regulate dogs (in accordance with the Act) and at present, Council has the option to regulate cats. Council has not resolved to regulate cats.

Dog owners are required to ensure that their dogs are registered with Council once they reach the age of three months.

Council's Dog and Cat Management Plan has established a number of areas (known as "off leash" areas) where residents can let their dogs off the leash for healthy exercise.

These 'off leash' areas are:

- Hastings Cunningham Reserve
- Corriedale Park
- Don McDonnell Reserve
- Blue Lake Sports Park
- Northumberland Avenue
- Frew Park

In all other areas of the City, dogs in public places must be on a leash.

Council encourages all dog owners to act responsibly and ensure their pet is not allowed to wander at large or cause a nuisance to neighbours.

GENERAL INSPECTORIAL INCLUDING DOG CONTROL

The following statistics are provided in respect of the Division of Inspectorial and Dog Control for the 2010/11 year.

Dog expiations	159
Dog complaints	1,393
Dog impoundments	245
Dog attack report	3
Parking offences	404
Pest Plant notices (long grass & noxious)	156
Fire permits	130

Cattle impoundments (sheep and cows)	1
Vehicle impoundments	1
Dog Registrations	4,813
Payment to SEAWL (Councils pound)	\$19,000
Dog expiation income	\$16,350
Dog registration fees	\$100,801



Community Statement



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Community Statement

Community, Services, Lifestyle, Welfare and Well Being

Council provides many direct and indirect services and support to its community and in particular, to the health, welfare, lifestyle and well being of its citizens.

In addition to other contributions that may be referenced in this Annual Report, Council provided the following direct financial support for 2010/11:

Care Ring Telephone Service (Lifeline SE)	\$2,000
Crime Prevention initiatives	\$29,433
General Community Donations	\$36,122
Homeassist Program (HACC)	\$13,930
Immunisations	\$47,938
Lambert Village - supported residential facility (for capital improvements)	\$6,000
Life Education Centre	\$5,000
Red Cross Transport Service	\$NIL
Senior Citizens' Centre (maintenance to building/other expenses)	\$3,037
Seniors' Month/Seniors Activities	\$1,628
Syringe Disposal Service	\$2,396
Youth Advisory Committee and projects	\$9,991
Youth at Risk Initiatives	\$3,009
Graffiti Removal Program	\$1,411
Reidy Park Centre	\$12,321
Mount Gambier City Band	\$5,000
Community Information Services	\$13,523
City Hall – subsidised hire charges to community groups (discounted value)	\$21,655
Wehl Street Theatre (Centrestage)	\$37,269



Community Statement

Community, Services, Lifestyle, Welfare and Well Being

CCTV/Surveillance Cameras (Maintenance)	\$23,200
CCTV/Surveillance Cameras (Upgrades)	\$25,945
Under Verandah lighting CBD (Maintenance/Upgrades)	\$26,645
Health Promotion general	\$739
Old Gaol Community Garden	\$1,693
Services for the Ageing	\$2,000
Major Community Events	\$35,948
Your Professional Network	\$NIL
Heritage Restoration Fund	\$17,392
Mount Gambier Christmas Parade	\$31,665
Obesity Prevention and Lifestyle (OPAL)	\$28,820
Citizenship Ceremonies	\$5,524
Mayoral Gala Performance	\$2,570
Mayoress' Family Fun Day	\$36,301
Mount Gambier A & H Society	\$15,150
Rotary Club of Mount Gambier (Market relocation)	\$30,000
Queensland Flood Relief	\$25,000
	\$560,255

(Some incomes and/or grants may have been received to offset the costs of some of the above initiatives.)



Community Statement

OPAL

OPAL (Obesity Prevention and Lifestyle) was officially launched by the Minister for Health, John Hill, in September 2009. It is a joint partnership between the Federal, State and Local Government with initial funding for five (5) years.

Mount Gambier is now one of 15 Councils to be involved in the initiative. The overall aim of OPAL is to improve the eating and activity patterns in children through a whole of community approach. This is achieved by empowering the community to take responsibility for their own health and wellbeing. This may take shape through significant lifestyle change.

OPAL Mount Gambier has now been part of 3 Themes – Water the original cool drink, Give the Screen a rest active Play is best and the current theme Make it a fresh snack. The themes help the community to focus on a specific change with a consistent message.

PROJECTS

The inaugural Boral Blue Lake Fun Run scheduled took place on Sunday 21st November 2010 and was a great success with 1,003 participants.

MacDonald Park Primary School were assisted by OPAL with their Stephanie Alexander Kitchen Garden. They continue to be supported to provide ongoing education for parents and carers with healthy food and snack ideas.

OPAL sponsored the annual Life Be in it Active Community Team Challenge that commenced in August 2010.

Hayes Crescent is a community capacity building partnership with numerous agencies focussed on assisting residents develop a safe and athletically suitable environment encouraging social connectedness along with recreation and activity.

OPAL have provided support with the purchase and promotion of 4 Library Bikes that are now available for hire from the City Library. OPAL remains a strong supporter of the active transport initiative.

Healthy Clubs in partnership with the SELGA be active field officer supports training and education for volunteers in a sports club culture. OPAL provides guidance for change with canteen foods and the removal of sweet drinks as rewards during and after the game.

'Paws around the Blue Lake' is an annual event supporting the Animal Welfare League whilst encouraging pet owners to participate in physical activity.

OPAL in partnership with the City of Mount Gambier continues to support the seasonal library calendar.



Community Statement

Call Centre

Council has an out of hours call service to ensure that customers are assured of personal contact on a 24/7 basis. Call centre services are provided by Link:Q and the service provides a wide scope of information to out of hours callers.

Emergencies are referred directly to key personnel. Common out of hours calls include:

- Activated alarms on Council property
- Burning off
- Dog Issues
- Waste Management information
- Rates information
- Flooding
- Traffic/parking issues

The following statistics provide a brief overview of the call centre operation over the past three financial years:

	TOTAL NUMBER OF CALLS 2008/09	TOTAL NUMBER OF CALLS 2009/10	TOTAL NUMBER OF CALLS 2010/11
July	103	82	65
August	94	101	100
September	108	114	131
October	141	141	111
November	101	170	109
December	303	225	262
January	179	115	170
February	130	128	113
March	125	127	77
April	115	115	106
May	118	85	59
June	118	72	116
Total Calls	1,635	1,475	1,419

City Centre CCTV Surveillance Cameras

A number of new cameras and relocation of existing cameras within the City Centre were completed in mid 2010.

There have been no new cameras installed in the 2010/11 year although one camera did receive substantial damage due to a traffic accident.

Apart from regular maintenance, the existing cameras have performed as expected.

Community Statement

Proactive Security Foot Patrolling within City Centre

The Mount Gambier Licensed Premises Accord Group comprises Police, Office of Liquor and Gaming Commission, Council, Licensees of Hotels/Clubs able to operate after 1.00 a.m. and other key stakeholders.

The Group believe that the security foot patrol presence must continue to ensure even higher levels of acceptable public behavior as well as provide vital and valuable support to local Police in their extremely demanding work for the community.

Members of the Group and others closely associated with activities of licensed premises e.g. taxis were very willing to again support this proactive initiative and some of the licensees of the Group financially contribute to the costs.

Council meets 51% of all costs of the Sunday morning foot patrol.

Council meets all costs of the Thursday evening foot patrol.

The security foot patrolling operates each weekend and with continuing success.

The contractor is Green Triangle Security.

Detailed weekend reports on observations and activities within the patrolled area are provided to Council and Police by the Contractor.

Council and Police have been particularly impressed with the willingness and genuine interest in the continuation of the security patrol initiative on a permanent basis by the licensed premise proprietors involved and other businesses who are the true “drivers” of this project.

Home Assist Program

Council made available the sum of \$13,930 in 2010/11 to the South East Regional Community Health Service for the Home Assist Program (HACC) to eligible clients in the Council area. The level of service provided to that of need within the community is always challenging.

Mount Gambier and District Community Health Service, through the Home Assist Program, supplied services in the categories of domestic assistance, personal care, respite care, check visits, home help, food services, nursing services, social support and transport.

In partnership with the above Services and the significant funding they secure from HACC, the small Council contribution to the overall costs has been well utilised for the benefit of the members of the Mount Gambier community.

Based on previous year's statistics the Home Assist Program within Mount Gambier and District will provide some:-

- 45,000 services to over 2,000 clients;
- Services include social support, respite services, home maintenance, home modifications and home help.

Community Statement

Junior Sports Assistance Fund

Membership of the Fund is comprised of the City of Mount Gambier and the District Council of Grant and a number of sporting organisations who have agreed to become members.

The Fund provides financial support for those junior sports persons who have achieved State selection or better in a specific sport. The financial transactions and financial position of the Fund for 2010/11 was as follows:-

	\$
Assistance to Juniors	20,900
Support for special Coaching Clinics	5,650
Members' Contributions	7,018
Councils' Contributions	14,000
Bank Interest earned	580
Donations received	3,491
Other Expenses	.
Government and Bank Charges	31
Cash at Bank, 30 th June 2011	51,691

For the Twenty Six (26) years of the Fund's operations, the consolidated transactions to 30th June 2011 are as follows:-

	\$
Assistance to Juniors	311,000
Support for special Coaching Clinics	54,953
Members' Contributions	106,084
Councils' Contributions	217,500
Bank Interest earned	64,741
Donations received	30,858
Other Expenses	300
Government and Bank Charges	1,239
Cash at Bank, 30 th June 2011	51,691

It is to be noted that payments from the Fund for assistance to juniors did not commence until July 1988 and funding for coaching clinics did not commence until July 1991.

The major considerations for the review year included:-

- 22 sporting organisations/clubs are members of the Fund;
- Commercial Club Inc again provided a very generous \$2,500 donation to the Fund (2010);
- A major review of finances (i.e. increase income and reduce expenditure) will again be the focus of the 2010 Annual Meeting.
- New members admitted were:- Nil
- Members resigned / suspended were:- two organisations
- The new funding formula is based on contributions from the Fund to Member organisations and not on the number of juniors a member organisation has i.e. the more an organisation receives from the Fund the more an organisation will need to contribute.
- Blue Ribbon Insurance Service Pty Ltd provided a second \$1,000 donation to the Fund for the selection of a junior who would benefit from this additional support. The Awardee for 2011 was Jaime McInerney (Athletics).



Community Statement

Life Education

Life Education continues to provide preventative drug and health education programs to young people in Mount Gambier.

In Terms 3 & 4 2010 the following schools received visits from the mobile classroom and 1,307 students within the Council area accessed the Life Education Centre resources.

SCHOOLS	STUDENTS	COUNCIL SUBSIDY \$
Mount Gambier North PS	314	628
Tenison Woods College	808	1,616
Reidy Park PS	185	370
TOTAL	1,307	2,614

Unfortunately many families genuinely struggle with a fee of \$7.50 through financial hardship. Council's funding of \$2 per child was directly used to offset this charge, reducing the fee for Mount Gambier families to a more affordable \$5.50. This will again happen in 2011/12. Life Education SA Inc apply a policy that no child is to miss out on the programs due to economic hardship and local service club and other community support further assist such families.

All primary schools within the Council area are invited to have the mobile classroom attend their schools. The programs cover years R-10, are age appropriate and designed to be delivered on an annual basis.

Life Education SA will lose its State Government funding by December 2011.

Council provided the sum of \$5,000 to the organisation in the 2010/11 financial year of which \$2,614 was used to provide the subsidy and the balance to offset administration and educator costs.

Youth Advisory Committee

The Mount Gambier City Youth Advisory Committee, or YAC, is a group of young people aged 12-25 years, who meet on a monthly basis and represent their local community on youth needs, issues and concerns.

The committee is now in its ninth year of operation, and continues in its aims to promote a positive image of young people, through interaction with Council as a 'youth voice' and the facilitation of activities, events and forums.

Highlights of the year have included the following:

VOLUNTEERING

The City of Mount Gambier Youth Advisory Committee is very proud of the number of volunteer hours they contribute to a wide variety of youth and general community events. In the past twelve months YAC members have given their time, energy, enthusiasm and skills to the following:-

- Clean Up Australia Day 2011
- Mayoress' Family Fun Day 2011
- Youth Week 2011
- Mayor's Christmas Appeal 2010
- Australia Day Breakfast 2011

NATIONAL YOUTH WEEK 2011

The City of Mount Gambier Youth Advisory Committee celebrated Youth Week 2011 with a 'Flamin Youth Festival'.

Activities included;

- Flamin Youth opening ceremony party
- Flamin Flash Mob
- Stop Motion Film workshop
- Cup cake decoration workshop
- Hip Hop lyric writing workshop
- Resume writing workshop

- Applying for Grants seminar
- Launch the new community 'Youth Space'
- Flamin' Film Festival
- Unexpected art workshop and exhibition
- 1,000 cranes community challenge

These activities were made possible through community partnerships with the following individuals and organisations:

- Jess Foster and Rising Damp Youth Theatre Company
- Josh Lynagh
- Career Development Centre
- Stand Like Stone Foundation
- Bedford Industries

Community Statement

YPN - Your Professional Network

Your Professional Network (YPN) is a social and professional support network that has been established to provide a networking platform for like-minded professionals that facilitates constructive inter-professional networking in both formal and social settings and also supports new professional to integrate into our community, particularly those who have relocated for employment/career purposes and have no personal or professional connections to rely upon.

YPN focuses on a number of areas such as:

- Supporting new people settling in Mount Gambier;
- People (new and local) who would like to progress their careers;

- People who are establishing or looking to grow their business;
- Identifying established professionals or business owners who are willing to assume a mentor role;
- Social networking and professional development opportunities.

YPN co-ordinates a monthly 'connect' event and also promotes a monthly social program designed to cater for the interests of a wide audience. Some of the more notable functions held throughout the year include the inaugural Business Connects Dinner, the Annual Welcome function, the Coonawarra After Dark and Coonawarra Arts Festival bus trips, the YPN Unplugged events.

YPN continued The Table of Eight series in 2010/11 which were very well received. The Table of Eight is a unique networking and mentoring opportunity that connects YPN members with a guest - a leading local business entrepreneur or educator - over a private meal to learn from the successes and challenges they have experienced while establishing and building their business/career in our region.

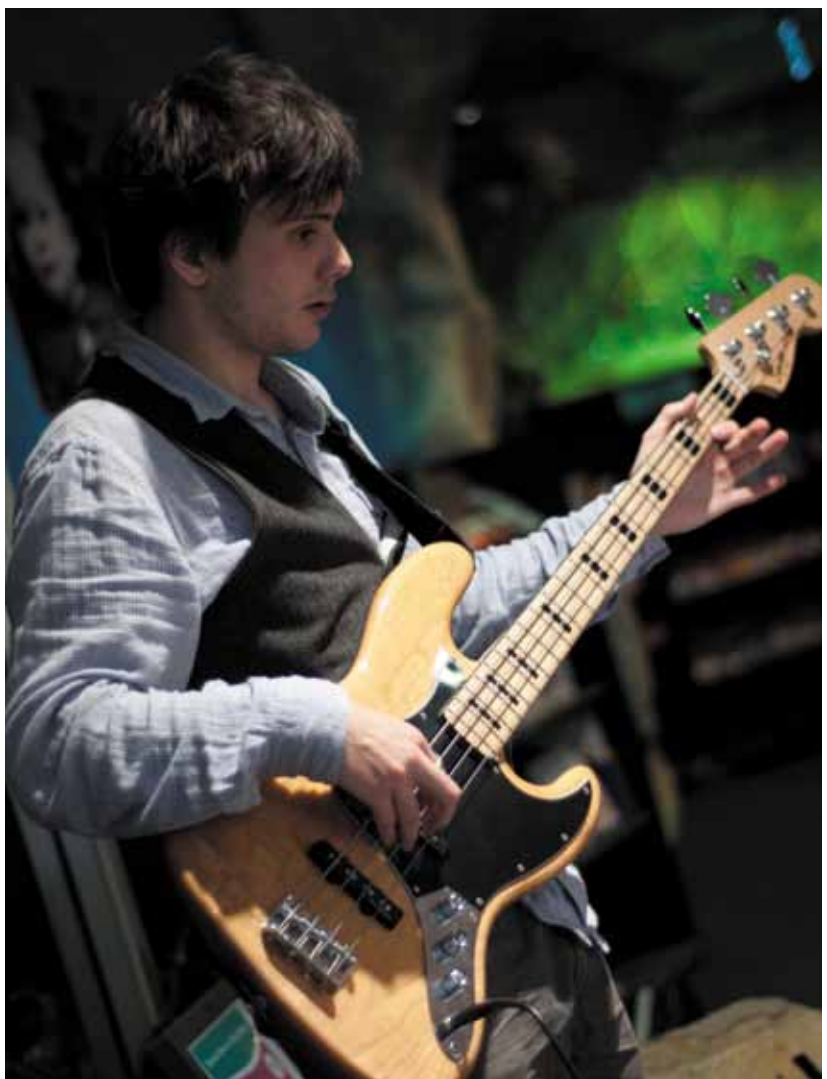
YPN has been recognised by the local business community as a valuable conduit to a skilled workforce that compliments a number of workforce retention strategies. YPN has a strong membership and will continue to support our local professional workforce whether new or seasoned to Mount Gambier.

Australia Day Awards

On 26th January 2011, Council presented its Australia Day Awards to:

- Garry COSTELLO
- Simon POEL
- Margaret REICHELT
- Matthew BYRNE - Young Citizen
- Limestone Coast Relay for Life - Community Event

The Rotary Club of Mount Gambier Lakes donated the proceeds from the 2011 Australia Day Breakfast to Foodbank SA (Mount Gambier and the Sunset Community Kitchen; each group received \$1,900).



Community Statement

Australian Citizenship 2010-11

During the 2010/11 financial year, four (4) Citizenship Ceremonies were conducted, at which a total of thirty three (33) people received Australian Citizenship.

A special Ceremony was held at the North Gambier School for 8 members of the Karen Community who have settled in Mount Gambier and over 250 people were in attendance to share in the occasion.

We have welcomed new members to the City from the Arab Republic of Egypt, Austria, Indonesia, Iraq, Lebanon, Malaysia, Myanmar, The Netherlands, New Zealand, Sri Lanka, Thailand and the United Kingdom.

At each Ceremony, members of Soroptimist International of Mount Gambier presented a native plant to each of our newest citizens.

Clean Up Australia Day 2011

In 2011 Clean Up Australia Day again attracted a large number of volunteers, the majority of those being school students from Mount Gambier and surrounding schools. A number of families and individual participants registered on the day.

The focus for this year's Clean Up Day was to encourage local sporting groups to take more ownership for the waste generated from their events. The larger sporting grounds were targeted by volunteers throughout the week but it would be great for more sporting clubs to become involved in the future.

Once again, the National Clean Up Australia Day organisers provided coloured collection bags for recyclable material allowing successful separation of cans, bottles and cartons from the waste stream, and therefore preventing these recyclable materials from going to landfill.



Community Statement

Mayoress' Family Fun Day

The Mayoress' Family Fun Day is an event held in Mount Gambier each year to allow families from all walks of life to come together in an environment of fun and activity. For the first time in the events eight year history partnerships were formed with each of the Mount Gambier Service Clubs to plan the event. This move came about to ensure the sustainability of the event into the future.

The Mayoress' Family Fun Day commenced in 2003 when Mayoress Jaime Perryman saw a need within the community and called upon the two women's service clubs in Mount Gambier

Soroptimist International and Lioness Club to assist her plan for and deliver a "Family Fun Day" in Mount Gambier. The first event was an outstanding success and each year continues to grow in both that which is provided to the community and the number of participants. The event in 2011 drew a crowd of approximately 8,000 people of which 2,500 were young people between the age of 3 years and 16 years who each received a passport entitling them to free rides and activities.

Prior to 2011 The Mayoress Family Fun Day was organised by the Mayoress of Mount Gambier and

representatives of Soroptimist International Mount Gambier and the Lioness Club of Mount Gambier with the support of the City of Mount Gambier. The other Mount Gambier service clubs: Lions Club Mount Gambier, Lions Club Mount Gambier City, Rotary Club of Mount Gambier, Rotary Club of Mount Gambier Lakes and Rotary Club of Mount Gambier West supported the event by providing volunteers to the event. In 2011 the organising committee for the event was expanded to include all service clubs in Mount Gambier.

Celebrate Seniors Month

Council assists the Celebrate Seniors Committee with administrative and financial support to ensure a wide range of community members can take advantage of the activities and celebrations in October of each year.

As with any community committee, it is through the added support of many local businesses, service clubs and organisations that Celebrate Seniors is able to provide such a diverse program of events year after year. In 2010, Celebrate Seniors contained over 70 events, the majority of which are free, and others provided at discounted rates.

Each year in conjunction with the Lions Club of Gambier City, and the Lions Club of Mount Gambier, The Mount Gambier Celebrate Seniors Committee awards the Senior of the Year and the Recreation Award. Both these awards recognise individuals on their achievements and service to older people within the community. In 2010 Valerie Jackson was named Senior of the Year, and William Watts was awarded the Recreation Award.



Community Statement

Mayor's Christmas Appeal

The 2010 Mayor's Christmas Appeal raised the magnificent sum of \$24,540 and donations were provided to six local charitable organisations, namely Salvation Army, Jubilee Care, St Vincent de Paul, Uniting Care, Anglican Care and Lifeline, for the distribution of Christmas hampers and other benefits to persons/families in Mount Gambier and district.

Donations to Agencies were:

Jubilee Care	\$3,500
Uniting Care	\$4,700
St Vincent de Paul Society	\$5,700
Salvation Army	\$6,100
ac.care	\$5,500
Lifeline South East	\$1,500
TOTAL	\$27,000

The donations to the above agencies supported 702 adults, 737 children and distributed 449 hampers and 1,806 vouchers to support those in need during the festive season.

Significant contributions received were as follows:-

South East Regional Group Apprenticeship Scheme	\$1,000
SMB Civil	\$1,000
UFS Chemist	\$1,000
OG Roberts & Co	\$1,000
Rotary Club of Mount Gambier West (Party after Parade)	\$1,500
Rotary Club of Mount Gambier	\$1,190
Rotary Club of Mount Gambier Lakes (Blue Lake Carols)	\$1,951
Mount Gambier Christmas Parade donations (Youth Advisory Committee collections)	\$4,275

The Combined Christmas Appeals Committee also hosted a Christmas function for the volunteers who support the distribution of Christmas cheer in the community. The event attracted approximately one hundred members of the Burmese and Congolese community who enjoyed an afternoon barbecue and Christmas carols performed by students from Mount Gambier North Primary School.

Due to the outstanding generosity to the 2010 Mayor's Christmas Appeal and following a recent meeting with representatives of the local welfare organisations, the planning committee has recommended that the donations for 2011 to the local welfare organisations be slightly increased to \$28,000.

The full value of the donations to each local welfare organisation is to be made in early December 2011 to provide funds in advance for purchases of foodstuffs for the Christmas hampers.

The 2010 Appeal exceeded our expectations and the Mayor and the Committee representatives feel quite humbled by the continued generosity of our community.

Financial transactions for the year were as follows:

	\$
Balance brought forward 1st April 2010	41,654
Plus income:	
Donations	25,825
Interest	245
Total Funds	67,724
Less Expenditure:	
Donations	27,000
Bank/Govt Charges	Nil
Total Expenditure	27,000
Balance as at 31st March 2011	\$40,724
Funds held:	
Cheque Account	40,724
Fixed Deposit	5,874
Balance all Funds as at 31st March 2011	\$46,598

Community Statement

Mount Gambier Christmas Parade 2010

An annual festive favourite, the Mount Gambier Christmas Parade attracts a wide variety of community participants from service clubs, schools, families and individuals who all work together to bring a unique, and high quality event to the community.

Great weather once again helped to draw a large audience to the 2010 Parade, which also incorporates The Blue Lake Brass Band Festival. Visiting brass bands from across Victoria and South Australia continue to be a great addition to the Parade, performing much loved Christmas carols along the length of the parade route.

WIN Television provided the following awards for the 2010 Parade winners:

Most Outstanding	Akuna Kindy
Best Christmas Theme	Nangwarry Primary School
Best School Entry	Compton Primary School
Best Club or Community Organisation	SA Metropolitan Fire Service
Best Out of Town Entry	Port MacDonnell Tourist Assoc & Allendale East Area School
Best Musical Entry	RSL Blue Lake Highland Pipe Band
Best Brass Band	Geelong West City Band
Best Individual Entry	David Hill & Maureen Opperman
Encouragement Award	Bradley Finnigan



The financial transactions of the Parade Committee for the year ended 30th June 2011 is detailed as follows:

	\$
OPENING BALANCE AS AT 1 JULY 2010	9,428
RECEIPTS	
Council Donation	10,000
Donation for Christmas Stocking - Chamber of Commerce	200
Donation for Hansel and Gretel - Harvey Norman	200
Donation for Pirate float - Bendigo Bank	1,000
Donation for Christmas Star Float	-
Bank Interest	160
Sales	-
Total Receipts	11,560
	20,988
PAYMENTS	
Reimburse to Council	NIL
Photography	330
Gift Basket	80
Lions Club Brass Band Festival	6,000
Printing	NIL
Advertising	286
Donation to Marshalls \$ 600	
Donation to Program Distributors	200
Donation to St Johns Volunteers	150
Donation to Make A Wish Float	1,000
Donation to Lions Club Float	1,000
Trophies	NIL
Total Payments	9,646
BANK BALANCE AS AT 30th JUNE 2011	11,342

In addition to any Council donation referred to in the above financial statement (if any), Council meets the costs of the development of any new floats and the maintenance of existing floats and equipment held by the Christmas Parade.

For the 2010/11 financial year Council expended the sum of \$20,695 on the development, enhancing and maintenance of Parade assets.

Community Statement

Frew Park Centre (ex SES)

During the 2010/11 year, Council resolved to permit the following organisations to occupy the premises under a partnership licence from Council:

- Mount Gambier and District Cricket Association
- Mil-Lel Cricket Club
- Mount Gambier Toy Library
- Sunset Community Kitchen

Council has completed internal refurbishment of the premises to assist with the occupations and uses intended by the four groups.

The works have substantially changed the internal comfort and functionality of the spaces for the benefit of the four occupiers.

The capital expenditure in 2010/11 financial year was \$45,593.

It is hoped that in the 2011/12 year further internal refurbishments and external improvements will be completed.

Main Corner Development

The Main Corner project is much anticipated and will be one of the most exciting developments for Mount Gambier in recent times and is a key component of Council's Towards 2015 Vision.

The project started out as a desktop exercise to develop concepts for the Main Corner prior to handover of ownership of the former RSL property in April 2009. It has now become an actioned project at a capital cost of \$8.66M.

Funding from the Federal Government's Regional and Local Community Infrastructure Program - Strategic Projects as part of the 'Stimulus Package' (\$1.5m) along with various other funding sources (including \$1.0m from the State Government) Council was able to commence this stage of Council's Towards 2015 Vision in June 2010 with completion planned for December 2011.

THE MAIN CORNER BUILDING DEVELOPMENT COMPONENTS

Key features of the design will be a new entrance to the Riddoch Art Gallery building as part of a bold vertical entry statement curved in the shape of a sinkhole. The rest of extension to the building will

only cover a small portion of the site (around 36%) to enable vistas through the site from the main corner into the Cave Garden and toward the Library beyond. The extension will house an entrance foyer, multi-purpose reception area and feature staircase utilising the old fire stair treads from the original dress circle of the King's Theatre (upper section of the Riddoch). Other functionality of the extension will include loading access from Bay Road for gallery purposes, a new lift as well as a storage room for exhibition crates. A suspended upper level, or mezzanine, 'Exhibition Foyer' will complete the new extension component of the building and further link the ground level spaces to the redeveloped first floor of the Riddoch.

Redevelopment works within the Riddoch building itself will include a total revamp of the existing lower galleries, a new first floor to utilise the derelict upper level for multifunctional community purposes such as specialised exhibitions, multi-media and conference type use. In addition to the new upper floor, the existing tiered seating component of the northern end of the first floor will be redeveloped as a lecture theatre and conveniently also accessed

from the upper level of the Institute adjacent the College and Leadlight Rooms. At ground level the existing building will also undergo a facelift to its under-stage storage zones and incorporate the introduction of a centrally located commercial grade kitchen to cater for all spaces further enhancing the functionality of the overall complex.

The building will comprise of nearly 500m² of new multifunctional space as well as nearly 900m² of revamped gallery and multi-purpose zones within the existing Gallery building. The redevelopment of the Cultural and Heritage Precinct will enhance the artistic culture, community and arts of the region on an ongoing basis and centred on our 'Main Corner'.

THE CONCEPTS AND THEMES

We have learnt so much from the success of the New Library, i.e. the strong dynamic build form, the vibrancy of the internal layout, the functionality of the spaces and the programming of activities and events that form the basis of community relevancy and the strong desire for the community

Community Statement

Main Corner Development

to visit the Library time and time again.

These same very successful principles have been applied to the Main Corner project.

WHAT MAKES US UNIQUE

Council needed to develop a theme for the design, construct, display and activities that underpin the entire Main Corner Complex and the role it must play in building community capacity and learning.

The fundamental question was - "What makes Mount Gambier unique, what do we have as a point of difference when compared to any other community in Australia?" The answer lies in our volcano – that one natural phenomenon that created the foundation of Mount Gambier and the fundamental elements of Earth - Fire - Water that emerged from our volcano to bring us life.

The elements of Earth - Fire - Water are uniquely Mount Gambier and the building features and the internal and external display features of the entire Main Corner Complex will showcase those elements.

In addition, the Cave Garden environment will be transformed at night to tell the unique Dreamtime Stories of our indigenous persons.

The construction, the displays and the programs and activities will ensure that the entire Main Corner Complex will be alive, add so much to the vibrancy of the Garden Square Precinct and to the Mount Gambier community.

HEART OF A COMMUNITY

When the first white settlers arrived in the district in 1841 in search of new grazing land, they discovered a valuable secret which local Aboriginals had shared since the dream time: a Cave containing fresh, sweet water in plentiful supply.

The water became the foundation and lifeblood of a community, and

today, the Cave Garden remains at the heart of our City, pulsing with life and promise.

But every heart needs a soul, and that soul is the Main Corner precinct.

EARTH, FIRE AND WATER - THE PEOPLE'S PLACE

The creation of an entertainment and educational precinct with spectacular state-of-the-art light and sound effects celebrating the natural and cultural attractions of the Mount Gambier area. The Main Corner Precinct will erupt with volcanoes, be awash with subterranean water, and become a site for ancient Aboriginal dreamtime. It will be a place with multi-faceted displays which will captivate, delight and inform the people of Mount Gambier and visitors alike.

THE MAIN CORNER PROJECT FOYER LIGHT SHOW

Theme EARTH - FIRE - WATER

Moving images projected onto glass windows depict molten lava and flowing water. Alternating with interior lighting effects in the foyer - warm red lighting, followed by cool blue lighting rippling over the interior walls and surfaces. Exterior feature wall at front will be washed in deep blue light to mark the Blue Lake colour change.

THE DRESS CIRCLE - FIRST FLOOR CINEMA

Theme THE STORY OF EARTH - FIRE - WATER

World-class cinema experience telling the story of the Mount Gambier region's unique geological history: ancient volcanoes to blue lakes, underground caverns and crystal pools. High definition imagery and dynamic surround sound.

THE KINGS FLOOR

Multi-Touch discovery light table detailing the stories of Mount Gambier – pioneer history,

famous persons, forestry and timber, pastoralism, indigenous culture, geography, recent history. Supported by large specially-lit displays around the exhibition space.

Wyrie Swamp Diorama

The find of Australia's Oldest known Boomerang.

Deep Time – Deep Cave Engravings

Replica of internationally significant 30,000 year-old cave engravings by primitive man discovered in the Mount Gambier area. Cave constructed by local artist, Kelvin Smibert and the remarkable story of the discovery of the caves and their significance told in a visual documentary within the display.

The Wreck of the Admella

The tragic and epic story of the wreck of the Admella and the desperate rescue of the survivors from Carpenter rocks is told through sound and light.

THE REAR WALL PROJECTION

Video Projection (In front of Cave Garden).

Exterior video projection onto rear wall of the Main Corner Project, Historical images and local icons.

THE CAVE GARDEN SOUND AND LIGHT SHOW

Light and sound show in the Cave Garden. Colour washes of light emanating from the cave and rising through artificial mist. Shadowlike images of ancient megafauna creatures from the local area projected onto and moving across rock face accompanied by ethereal and mystical soundscape. The Aboriginal Dreaming of the Cave Garden is told here together with other dreamtime stories.

Community Statement

Library Statistics 2010-11

	MOUNT GAMBIER	PORT MACDONNELL	TOTAL	2009/10
LOANS				
Adult Fiction	97,924	8,272	106,196	86,145
Adult Non-Fiction	40,206	1,469	41,675	21,965
Large Print	32,840	784	33,624	35,974
Adult Paperback	N/A	1,354	1,354	940
Childrens Fiction	66,082	2,995	69,077	58,549
Childrens Non-Fiction	6,310	146	6,456	6,182
Bikes	116	0	116	N/A
Graphic Novels	4,447	108	4,555	4,222
Sports Equipment	N/A	0	0	22
Jigsaws	1,220	0	1,220	635
Magazines	16,415	942	17,357	13,736
Music CD	8,455	7	8,462	7,412
CD ROM	1,299	14	1,313	1,376
Video	N/A	55	55	784
DVD	112,287	14,281	126,568	83,841
Cassette Books	N/A	1	1	391
Hear a Books	7,796	52	7,848	5,910
LOTE - Language other than English	333	0	333	340
Interlibrary Loans	1,883	12	1,895	1,606
E Audiobooks	335	0	335	N/A
Other loans	68		68	0
TOTAL	398,016	30,492	428,508	330,030



Community Statement

Library Statistics 2010-11

	2010/11			2009/10
	MOUNT GAMBIER	PORT MACDONNELL	TOTAL	
Door Count	536,572	21,745	558,317	389,670
Internet (hours)	29,425	3,175	32,600	22,301
Story telling - Under 5's & Baby Bounce	4,203	821	5,024	3,192
Holiday Activities	1,600		1,600	1,200
School Visits	2,596		2,596	4,147
Adult programs	601		601	321
JP Service	655		655	517
Visits per head of population			17.4	12
Number of Borrowers			20,422	15,725



Community Statement

Mount Gambier Library

NEW LIBRARY SUCCESS

Over the past few years, libraries have become much more than a place to borrow books. They have evolved as a place where people come to sit and read, listen to music, undertake research and most importantly socialise and connect. Libraries have developed into places that are a focus of community activity. There is no better example of this than the Mount Gambier Library which continues to record unprecedented visitation rates and increased borrowings. The new Library was labelled the 'best smaller city public library in the world' by industry journal APLIS in March 2010 and to date this statement has gone undisputed.

The success of the new Mount Gambier Library continues to be overwhelming in every regard. The visitation rate has remained steady averaging around 43,000 visits per month in comparison to 10,000 visits per month previously. Increased borrowings have also remained steady. Collection increases include:

- 80% in Music CD's
- 50% in DVD's
- 20% in Adult Fiction
- 300% in Adult Non-Fiction (industry trends suggest non-fiction is a zero growth area)

- 60% in Youth Fiction
- 50% in Magazines

The Mount Gambier Library has become a key community space, a place of social contact where individual and community learning has a distinct and valued role.

BOLINDA E-AUDIO BOOK LAUNCH

The Mount Gambier Library became the first public library in South Australia to introduce eAudiobooks. The new service from Bolinda Digital, allows users to borrow books as an MP3 which are downloaded directly from the library catalogue.

The official launch on March 1st welcomed more than 60 excited library patrons of all ages to be shown first hand this amazing new addition to the Library's catalogue.

The product took more than six months of background work by Library staff to deliver the service to the Library website for local users. Throughout the day, the Bolinda team presented live demonstrations and were on hand for questions and trouble shooting queries. Patrons were also treated to giveaways of Bolinda Audio products and all participants in the live demonstrations had a chance to win one of six MP3 players to get them started on their digital journey.

HEALTH, HISTORY AND ENVIRONMENT @ YOUR LIBRARY

World Health Month

The Mount Gambier Library hosted World Health Month in April, promoting all aspects of healthy living. A wide range of topics were covered in the forms of workshop events to showcase the various types of health services available in the Limestone Coast. Local businesses and community services donated their valuable time to speak to the local community and offered free health checks, advice sessions, and hands on cooking demonstrations.

History Month

During May a number of weekend workshops were conducted by members of the SE History Group. Each of the workshops attracted good interest and booked out well in advance. The Library also held a photo muster in an effort to expand the already impressive Les Hill Photographic Collection. The major event of the month was the Antiques Roadshow which enabled members of the community to have antiques valued at the library during an evening seminar.



Community Statement

Mount Gambier Library

Environmental Month

The Environment was the focus for June. This is the second year the Library has facilitated this event. Over the course of the month people were able to participate in workshops promoting sustainability, organic growing, vegetation projects, natural resources and caring for native wildlife.

The launch on Sunday 5th June also showcased local environmentally friendly produce at a special Library market whilst the final Sunday saw recycling become the focus of another highly successful market.

SUNDAY MARKETS

Changeable weather over the last six months did little to deter the loyal devotees of the Library Markets. Rain, hail or shine the stall holders along with the enthusiastic crowd enjoyed the handcrafted pieces from talented locals.

The Library verandah has evolved into a bustling metropolis of happy market goers enjoying the wonderful ambiance complemented with enchanting tunes of local musicians. With over 2500 people attending each market there is always an abundance of food and handcrafted pieces.

The Library markets have been compared to the famous Salamanca Markets of Tasmania having a quirky metropolitan feel in our thriving inner city precinct. The special part of the event is that market goers get to meet the artisans and producers who have made or grown what they are selling which makes the experience even more enriching. The Sunday Library Market has become an amazing success story and transforms the Plaza area into an eclectic mix of people, sounds and smells.

500,000 VISITOR

On Thursday 2nd June 2011 the Library once again wrote its place in the records books when Sarah Trahar walked through the doors to become the 500,000 visitor in a single financial year. A visitation rate of this magnitude is only ever witnessed in large metropolitan libraries and never before has this number been recorded at a regional library. This is testament to how much the community of Mount Gambier has embraced the new facility.



Community Statement

Mount Gambier Library Visits

Previous to the opening of the new Library the monthly visitation was in the order of 10,000 to 11,000 visits, in comparison, for the 2010/11 financial years the monthly average was around 44,700 visits although the monthly visitation for June 2011 has dropped to around the 39,000 mark.

These statistics only reflect the door counter mechanism that is installed at the main entrance door and does not include persons who may enter via the coffee shop entrance.

DOOR COUNT STATISTICS

MOUNT GAMBIER	
July	53,240
August	47,097
September	52,432
October	49,006
November	48,720
December	47,555
January	41,772
February	37,185
March	40,759
April	41,510
May	38,427
June	38,869
TOTAL	536,572

WEEKEND VISITS

Weekend opening hours are 10.00 a.m. to 4.00 p.m.

WEEKEND DOOR COUNT 2010

	SATURDAY	SUNDAY
July	1910	1007
	1740	1385
	1207	1088
	1431	1157
August	1443	1129
	1710	961
	1072	1173
	1412	1081
	1441	996
September	1660	1084
	1690	1071
	2160	1063
	1181	1163

	SATURDAY	SUNDAY
October	1092	800
	1246	918
	1771	1109
	1794	875
	1473	1483
November	1267	1572
	1684	1385
	2354	1159
	1540	1045
December	1270	1520
	1481	1341
	1185	1058
	closed	420

Community Statement

Mount Gambier Library Visits

WEEKEND DOOR COUNT 2011

	SATURDAY	SUNDAY
January	1031	952
	1138	1125
	1005	769
	894	714
February	1130	1023
	1278	973
	1064	910
	1096	1749
March	1000	951
	1057	790
	1187	1075
	1102	942

	SATURDAY	SUNDAY
April	1181	1163
	1181	1163
	1181	1163
	1181	1163
	1181	1163
May	1111	1012
	1033	898
	1350	831
	1028	858
June	1105	2147
	1113	971
	1142	959
	1049	1879

PUBLIC HOLIDAY STATISTICS 2010/11

DATE	DOOR COUNT	LOANS	NUMBER OF ACTUAL BORROWERS	INTERNET USAGE	NO. STAFF
4/10/2010	420	344	109	19%	6
26/12/2010	391	187	52	11%	4
28/12/2010	749	515	138	22%	5
26/01/2011	350	302	108	8%	6
14/03/2011	613	649	180	38%	5
23/04/2011	1224	1029	247	29%	6
24/04/2011	725	399	99	32%	6
25/04/2011	474	231	67	8%	4
26/04/2011	859	589	165	16%	6
13/06/2011	686	526	134	26%	6

Community Statement

Old Mount Gambier Gaol

Council expended \$112,089 in the 2010/11 financial year in the capital renewal of the Old Mount Gambier Gaol buildings.

The new licensees of the entire complex commence occupation on 1st October 2010 and have had an immediate and very positive influence on the transformation of the facility and operations to become a first class community and function facility and boutique accommodation provider for visitors.

Council's financial contribution to the capital renewal works has been matched by the onsite project management skills of the licensees and their own labour contributions to those essential renewal works.

Most areas of the Old Gaol and the two houses have been renewed to now provide quality experiences, quality accommodation comfort without compromising the heritage of the building and the fact that it was a prison complex. Council has committed to spend a further \$150,000 in the 2011/12 financial year to complete the planned capital renewal works.

From the 1st October 2011 Council is receiving a reasonable commercial rental from the licensees for the complex.

The Council vision for the Old Mount Gambier Gaol complex is to have a fully viable, functional community connected asset that will:

1. add real value to the social capital of Mount Gambier by its presence and the activities therein;
2. be accessible to the community as a genuine community facility and comprise a range of events, services, programs, activities that will encourage and promote community use and visitation;
3. integrate with and be a part of the entire precinct of Olympic Park and Reidy Park and all of the existing community activities now occurring across the entire precinct;
4. repair, refurbish, develop and renew the Old Gaol at minimal cost to Council or a partnership scheme that can maximise the Council's financial contributions to its renewal and in a manner which respects and recognises the benefits of its history and heritage;

5. build tourism and visitor experiences and provide a level of quality backpacker accommodation and services and be an integral part of the complex, the precinct and the community;
6. connect with and utilise the complementary skills and needs of other community sectors to provide activities that enhance the complex within an overarching theme;
7. be extremely professionally managed, with onsite supervision and control, creative promotion and community engagement;
8. be financially viable and sustainable long term without operational support from Council and in time provide a direct financial return to Council.

The 2010/11 capital renewal works included:

- Internal painting
- Repairs to timberwork
- Plumbing and electrical renewals
- Internal upgrades to the two houses
- Extensive landscape and grounds upgrades
- Repairs to masonry, floor, walls, ceilings
- Kitchen upgrades
- Heating to some cells and common use spaces
- Electronic fire detection systems to dormitory areas



Community Statement

Railway Lands

The New Library and Community Centre, together with the Main Corner Development have required Council to give these two major projects priority in terms of Members' time and the allocation of Council's financial resources.

Council was however able towards the end of the financial year to direct its attention back to the Railway Lands and has developed a vision for the future redevelopment of the Railway Lands.

This vision is as follows:

- i. The new design direction for the Railway Lands be principally parklands and open space to offset the urban density of the adjacent City Centre and comprise:
 - Parklands, open space and landscape features
 - Environmental sustainability principles to be followed
 - Ecological sustainability principles to be followed
 - A place of passive recreation
 - ii. Council employees are now developing:
 - the master plans for the Railway Lands along the concepts, styles and aspirations referred to above
 - detailed costings on the management of any on land contaminations to achieve the visions in (i) above
 - detailed costings on each of the elements that comprise the design directions
- The need to now reconsider the management of any contaminated lands
 - NW sector proposed commercial development not to be included
 - Some desired public infrastructure still proposed e.g. markets, sound shell, skate park, undercover seating, quiet welcoming area, music/entertainment, outdoor speakers, outdoor performances, needs a water feature, a labyrinth area
 - Enhance, repair the heritage facades of onsite Council buildings and the privately owned Margaret street properties
 - Pedestrian linkages through the site
 - Design elements for outdoor learning environment for young children
 - Treatment of any land contamination
 - Pre-european history recognitions



Community Statement Riddoch Art Gallery

Riddoch Art Gallery is jointly funded through a tripartite arrangement with Country Arts SA, the City of Mount Gambier and the District Council of Grant. Even though its premises in the old King's Theatre were closed during the year as part of the development of the Main Corner, Riddoch Art Gallery has been active in the community and behind the scenes.

The Gallery offices were temporarily located in the City Hall, and the Gallery held exhibitions in two different venues over the year. From July to December 2010, Riddoch Art Gallery worked in partnership with Commercial Street Café, Molten Chocolate, to feature the work of local artists over the six month period.

In February 2011, with the support of the Scott Group of Companies, Riddoch Art Gallery held a series of exhibitions in the old Fidler's Ladies Wear Department in Commercial Street East.

Behind the scenes, much work was undertaken on transferring paper based records of the collection onto digital software. In due course, all of the (current) 1,500 artworks that form the collection will be available for perusal via the internet.

The Riddoch Art Gallery community is looking forward to inhabiting the upgraded premises inside the new Main Corner. Additions to the Gallery facilities include state-of-the-art and energy efficient climate control; a studio area for workshop based activities; a dedicated resource room to hold the specialist art based library, meeting room and staff facilities; and an upgraded retail area.

Council funding to the Gallery in 2010/11 comprised:

General operating grant	\$48,000
Collection & conservation grant	\$5,000
Building & asset maintenance grant	\$5,000
Waiver of annual repayment of loans to Council	\$5,470

Varcoe Foundry

The Varcoes Foundry underwent a major redevelopment following funding from Country Arts SA/ Arts SA and Council. Works on the building include major refurbishment works on the heritage facade including cleaning and repairing of the dolomite feature panels, complete repaint, replacement roof and also heritage signwriting to match the original. Other works on the building include refurbishment of the heritage cavity sliding doors and front windows, electrical overhaul to include three phase power (to run a new lighting rig in the performing area), upgrade to the toilet facilities, new emergency access doors and replacement carpets. The project is expected to be completed by August 2011.

The capital removal costs were \$70,600 (to 30th June 2011).



Economic and Regional Statement



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Economic and Regional Statement

Regional Funding Support

Throughout this Annual Report Council makes significant references to its genuine willingness to work regionally to further the common good of the South East region or the provincial regions of our State.

A vibrant and successful South East region will provide benefits to Mount Gambier and/or this Council.

The following are the more significant direct Council contributions it has provided to State and/or regional organisations for 2010/11:

Regional Development Australia Limestone Coast	\$19,982
Limestone Coast Tourism	\$56,725
Local Government Association of South Australia	\$28,548
Provincial Cities Association	\$13,555
Regional Recreation and Sport position	\$10,178
Riddoch Art Gallery	\$63,470
South East Local Government Association	\$46,123
Volcanoes Discovery Trail Committee	\$5,078
Regional Waste Management	\$5,028
Stand Like Stone Foundation	\$8,000
Tertiary/Higher Education Grants (Medicine/Allied Health)	\$24,000
Lifelong Learning Initiatives/Tertiary & Higher Education Initiatives	\$10,034
Save Our Forests Campaign	\$42,157

(Some incomes and/or grants may have been received to offset the costs of some of the above initiatives).



Economic and Regional Statement

Mount Gambier - A Lifelong Community Learning City

Council has a continuing desire (in collaboration with the community) for Mount Gambier to be a true "Lifelong Community Learning City".

Initially this desire was driven by Council's wish to recognise our local educational excellence from early childhood right through to our university and tertiary education presences.

Council has formed a dedicated Lifelong Learning Council Working Party comprising:

- Cr Jim Maher
- Cr Daniel McDonough
- Cr Ian von Stanke
- Virginia Hill (community)
- David Mezinec (community)
- Sharee Cordes (community)

The City of Mount Gambier continues to adopt Learning as a key theme and strategy and in the review of Council's current Strategic Plan, Learning remains one of our key strategic goals Beyond 2015.

Our fundamental focus is that learning in all its forms is a lifelong activity and is a core source of individual, social and community strength. This is reflected in the simple statement of our learning vision: "To enhance our community's quality of life through the development, recognition and celebration of lifelong learning".

It is not the role of Council to take responsibility for, nor to be a provider of education in our City, however Council does facilitate information sharing and broker cooperative opportunities which:

- Dramatically reflect our commitment to the value of learning within our communities of interest
- Reinforce the message that learning and education are fundamental building blocks of a strong community
- Understand the issues and opportunities facing education and advocate effectively on behalf of the community
- Foster a united and shared understanding of the way forward.

In response to strong interest in the community for the local delivery of an Education Degree a public meeting was held in September 2010 to establish an accurate measure of the extend of interest that existed within the community; an estimated 200 people made it very clear that they would support the local delivery of an Education Degree of which more than 130 people confirmed their commitment to participate in the program.

Council's Lifelong Learning Working Party have collaborated with the wider community and Education sector to explore and better understand the opportunities and options available and continue to advocate for local Education Degree program delivery.

The City of Mount Gambier is committed to increasing the presence of tertiary providers in a collaborative manner for the mutual benefit of our community and the education sector and advocates for the delivery of an expanded selection of programs that support our local industries.

The Mount Gambier Library, plays a significant role in Council's strategic goal to become a Lifelong Learning community. The Library is a community learning facility that celebrates literacy in all forms, encourages learning, and operates in a broader community sense.

Learning takes on many forms and it has been widely recognised that it takes a village to teach the child therefore the City of Mount Gambier remain committed to enhancing our community's quality of life through the development, recognition and celebration of lifelong learning.

Live and Learn locally and Imagine what the possibilities could be...



Economic and Regional Statement

Mount Gambier & District

Tertiary Education Grants

Council continued the Mount Gambier & District Tertiary Education Grants program in 2010/11 as a means of recognising local skill shortages and to assist local students who are required to live outside Mount Gambier to pursue their course of study.

The program aims to encourage and foster those persons who normally reside within our City and District and who need to leave our region in order to undertake studies in the identified skill areas required within our community. It is our hope that the students will return to our region after graduation.

Twelve recipients from Mount Gambier and the surrounding districts have been awarded grants from the Mount Gambier and District Tertiary Education Grant Program.

The value of the grant is \$2,000 each and a total distribution of \$24,000 was provided to the twelve successful applicants.

Thirty Four excellent applications to the Tertiary Education Grants Program were received and the process of determining which of the applicants were to benefit from the program was extremely difficult.

The focus area for 2011 was medical and allied health studies/ vocations and the Program is about providing some financial assistance to our residents who are required to leave our community to study degree programs in our focus area.

Funding for the grant program was provided by:-

- City of Mount Gambier
- Mount Gambier Private Hospital
- District Council of Grant
- Ken and Carol Stafford
- UFS Chemist
- Country Health SA (SERCHS)
- Barry and Shirley Maney
- Greater Green Triangle UDRH

Council is indebted to the above financial sponsors who through their vision and confidence, meaningful financial support can be offered to the successful students and their families to meet the very high costs of tertiary study.

Council continue to be impressed with the standard and number of our residents who are undertaking demanding study away from home in the critical areas of medicine and allied health.

Council extends its very best wishes to the successful recipients in their studies and we trust they obtain the success and rewards that come from dedication, commitment and desire to achieve.

It is the wish of the community partnership to support any initiative that strengthens and enhances our strategic objective for Mount Gambier to be a leading community in encouraging all forms of Lifelong Learning and assist in meeting local essential skills shortages.

Successful recipients in 2011 were:-

Matthew Bruorton	Bachelor of Medicine University of Adelaide Second Year - Year of Graduation 2015
Hanna Pham	Bachelor of Medicine, Bachelor of Surgery University of Adelaide Second year - Year of Graduation 2015
Jessica Lopriore	Bachelor of Medicine and Bachelor of Surgery University of Adelaide Fourth Year - Year of Graduation 2013
Lana Mustafa	Bachelor of Health Sciences University of Adelaide First Year - Year of Graduation 2013
Natasha McCallum	Bachelor of Physiotherapy UniSA First Year - Year of Graduation 2014
Kimberly Carruthers	Bachelor of Health Science/ Master of Occupational Therapy Flinders University First Year - Year of Graduation 2015
Rhiannon Ashby	Bachelor of Applied Science (Occupational Therapy) UniSA First Year - Year of Graduation 2014
Melissa Wright	Occupational Therapy UniSA First Year - Year of Graduation 2014
Hayley Blazseka	Bachelor of Nutrition & Dietetics Flinders University Third Year - Year of Graduation 2012
Chloe Slarks	Bachelor of Health Science - Paramedic Flinders University Second Year - Year of Graduation 2012
Mia Zaccardo	Bachelor of Psychology (Honours) Flinders University First Year - Year of Graduation 2014
Amy Peters	Bachelor of Psychology Deakin University Third Year - Year of Graduation 2013

Economic and Regional Statement

Kanawinka GeoPark “Land of Tomorrow”

The Kanawinka Geopark Board is the evolution of the former Volcanoes Discovery Trail Cross Border Committee, an organisation established around 1995 which identified the need for and commissioned the preparation of a strategy for the volcanic assets of Victoria's western plains and the volcanic outcrops in south eastern South Australia.

The volcanic province of the western district of Victoria and south eastern South Australia is the most extensive in Australia, covering some 26,910 square kilometres across two states and seven Council areas.

It ranks with the top six most significant volcanic provinces in the world and contains six sites of international significance as well as nearly fifty sites of national, state or regional significance.

Whilst the aims of the former Volcanoes Discovery Trail Committee focussed principally on the implementation of a tourism marketing strategy, the goalposts and associated opportunities have dramatically shifted with the transition to Geopark status.

In 2006 the UNESCO Global Geopark network issued an invitation for the area of the Volcanoes Discovery Trail to apply for status as part of the international network of Geoparks.

Following submission of an application and an inspection process that occurred in the region in June 2007, the UNESCO International Geopark Conference held in Germany on 22nd June, 2008 Kanawinka Geopark was proclaimed as the 57th member of the Global Network of International Geoparks assisted by UNESCO.

Australia now joins 25 other countries and 77 Geoparks as members of the UNESCO Global Network with the most prolific Geopark locations being in China (24) and Europe (42).

The initial focus of the Geopark Board is on the securing of funding through Government Programs that will enable the preparation of a strategic plan and the eventual implementation of that Plan.

The important aspects Geoparks are the links between the geology and the people, their stories, culture and history that build into a sustainable source of geotourism, bring jobs to rural and indigenous people and in turn help protect sites of importance and promote geoheritage.

THE VISION

To promote and enhance Kanawinka Global Geopark through community initiatives that creates real benefits by the development of sustainable tourism, public education, arts and culture.

MISSION STATEMENT

The committee's considerable achievements during the 2010/2011 year included;

- Bimonthly meetings well attended every time.
- Web site www.kanawinkageopark.org.au continually maintained.
- PowerPoint presentation being used to promote the Geopark to the tourism industry including Vic Tourism and SATC.
- Networking with Great Ocean Road Committee, Limestone Coast Tourism and Great Southern Touring Route Committee.
- Extensive advertising in tourism Guides - Limestone Coast, Great Southern Tourism News, Caravanning Australia, Melbourne to Adelaide touring route, Grampians jigsaw.
- Signing of Sistering Relations for mutual promotion with Geoparks in China and Germany.

- A display booth at the 2nd Geopark Fair in Langkawi, Malaysia in April 2010 where some 550 Visitor Guides were distributed along with many talks to significant Tourism bodies from around the Geopark network.
- A colourful Visitor Guide produced and printed.
- Committees established to carry out programs and planning for Geotourism, Economic Development and Management, Interpretation and Environment Education, Geology and Landscape, and Creative Kanawinka (Art and Culture). These committees have developed Policy and Plans.
- Production of video footage of significant sites throughout the region to be used in high tech displays at the Volcanoes Discovery Centre, Peshurst.



Economic and Regional Statement

Tourism

Tourism makes a significant contribution to Mount Gambier's economy, generating over \$100 million in annual expenditure and equating to the creation of numerous jobs. Those both directly and indirectly involved in tourism have the capacity to benefit economically from this industry.

The City of Mount Gambier acknowledges the importance of tourism to the local economy many years ago and has planned and invested heavily in the community infrastructure to provide a platform which encourages the ongoing development of tourism based businesses. Such facilities include Crater Lakes Complex and Recreational Areas, Umpherston Sinkhole, Engelbrecht Cave, Centenary Tower, Cave Garden, Mount Gambier Library the many playgrounds, parks and gardens as well as "The Lady Nelson" Visitor and Discovery Centre. New opportunities for community and visitor growth will exist at the Main Corner Complex on completion.

Apart from the infrastructure investment, Council has been a significant contributor to the Local and Regional Tourism organisations in a financial capacity, participation as board members and other in-kind support.

* For further details regarding funding please see particulars listed under Regional Funding Support in this section.

MOUNT GAMBIER VISITOR NUMBERS

On average Mount Gambier plays host to over 420,000 international and domestic visitors each year, this includes day trips to the City of Mount Gambier Local Government area. Mount Gambier is the southern gateway to The Limestone Coast Region of South Australia and is well equipped to manage visitor enquiries with "The Lady Nelson" Visitor and Discovery Centre ideally positioned on the Princes Highway. In the past 12 months The Visitor Information Centre assisted 103,861 people, 74% of which were visitors to Mount Gambier.

Sourced Data; Tourism Australia: Tourism Profiles for Local Government Areas in Regional Australia & City of Mount Gambier.

THE MOUNT GAMBIER VISITOR INFORMATION CENTRE AND "THE LADY NELSON" DISCOVERY CENTRE

The Visitor Centre plays a fundamental role in the cross border region as it provides detailed information on Mount Gambier, Limestone Coast, South Australia and Victoria. The Discovery Centre component continues to interpret the geological and human history of the area and "The Lady Nelson" is a favourite attraction of many locals and visitors alike. The centre's facilities and staff provide valuable support to business and tourism operators, tourism industry groups as well as offering a range of information services to the community.

Key elements

- Visitor and Information Services
- Discovery Centre
- Event Support Services
- Tourism Industry Support
- Education Facility
- Passenger Bus Terminal
- Vline and Premier Stateliner Bus Ticketing
- Community Services

The Information Centre continues to offer bus ticketing, and this service continues to grow and now represents a major part of the services offered within the centre.

The refurbishment of the Visitor Entry Area achieved with the new counters completed during the latter part of 2010 incorporating the following:

- Visitor Information Customer Service
- Two seated positions with low counter suitable for

administration, accommodation and tour bookings and wheelchair access.

- A portable service area that can be moved and stored away when more area is needed for functions.

This has streamlined the bus ticketing and cash handling process and has delineated the two service areas and allows staff to continue to process bus tickets while servicing the needs of visitors.

Visitor & Discovery Centre Visitation

A total of 103,861 visitors have passed through the doors during the 2010/11 year, of this the 74% were visitors to Mount Gambier and 22% is made up by locals whom reside in the 5290 and 5291 postcodes. Local visitors to the centre increased from 9,405 in 2009/10 to 11,359 in 2010/11 a rise of 20% and can be attributed to the continued growth in Bus Ticketing Services now available. Domestic Visitors make up 54% while International Visitors remain steady at 20% of the total. The Discovery/ Interpretive Centre visitation dropped to 9% of overall visitors, a 1% drop from the previous year, could be attributed to some exhibits being unavailable pending refurbishment.

Monthly calculations show peaks occurring in October, December, January, March and April.

Economic and Regional Statement

Tourism

VISITATION FIGURES FOR 2010/11 TO THE VISITOR CENTRE

Jul-10	6,412
Aug-10	5,626
Sep-10	7,688
Oct-10	9,003
Nov-10	8,027
Dec-10	10,156
Jan-11	14,271
Feb-11	8,110
Mar-11	10,123
Apr-11	12,638
May-11	6,333
Jun-11	5,747
TOTAL	103,861
Comparison 2009/10	104,076
Total Visitation (May 1977-June 2011)	2,498,038

VISITATION FIGURES FOR 2010/11 TO THE DISCOVERY CENTRE

Adults	2,343
Child	450
Senior	2,282
Family 719 x 4 av. =	2,876
School Groups	492
Adult Groups	892
Annual Pass	2
Attractions Passports	55
Total	9,392
% of Overall Visitation (103,861)	9%
Comparison 2009/10	10,672 or 10%
Total Visitation (December 1986 - June 2010)	606,077

BUS TICKETING EX GST 20/10/11

TICKET TYPE	QTY	TOTAL
PREMIER STATELINER		
Premier Adult Ticket	908	\$ 71,347
Premier Child Ticket	119	\$ 4,894
Premier Concession Bus Ticket	1,974	\$100,304
Premier Student Bus Ticket	528	\$ 22,361
Premier Stateliner Total (95% Increase from 2009/10)	3,529	\$198,907

VLINE		
Vline Adult Bus Ticket	1208	\$51,318
Vline Child Bus Ticket	215	\$ 3,650
Vline Concession Bus Ticket	1099	\$26,327
Vline Student Bus Ticket	93	\$ 1,439
Total (55% increase from 2009/10)	2,615	\$82,736
Combined Bus Ticketing Total (81% increase from 2009/10)	6,144	\$281,644

Please Note: 2009/2010 Bus Ticketing figures were not a full 12 months (Premier Stateliner 7 months & Vline 10 months), showing a significant increase in 2010/11 Financial year. 2011/12 expected to be similar to 2010/11.



Economic and Regional Statement

Tourism

OTHER INTERESTING STATISTICS & DISTRIBUTION

Total Email & Phone Enquiries	4,464
Local Community Visitation & Enquiries	22%
Visitors from outside of Mount Gambier	54%
International Visitation	20%
A4 Mount Gambier Visitor Guides	30,000
DL Mount Gambier / Lady Nelson Brochure	30,000
Mount Gambier Maps	30,000
Limestone Coast Visitor Guides	20,000
South Australian Regional Guides	10,000
Event Information Packs	3,584

PUBLICATIONS & BROCHURE DISTRIBUTION

The Mount Gambier Visitor Guide was printed in full colour for the 13th consecutive year. The Guide is an essential tool in the delivery of information with details of attractions plus a whole host of colour photographs of Mount Gambier and surrounds. 30,000 A4 Mount Gambier Visitor Guides and 30,000 DL Mount Gambier/ Lady Nelson Brochures were produced and distributed across Mount Gambier and Mount Gambier Airport, Victoria and South Australia, as well as providing them to Tourism Businesses in Mount Gambier and District. 30,000 Mount Gambier Maps were revised and produced into tear off pads which allows for easier delivery of information.

Sourced Data; Tourism Australia: Tourism Profiles for Local Government Areas in Regional Australia & City of Mount Gambier

TOURISM INDUSTRY SUPPORT

Staff at The Lady Nelson regularly assist operators in their business activities and provide advice to prospective or new Tourism Operators. A Tourism Operator's Pack provides information on the tourism industry and where required a referral to various industry and business development services is given.

Promotion of Tourism/ Hospitality careers was supported once again this year with senior tourism students from Mount Gambier High School, Grant High School, Tenison Woods College and St Martin's accessing information, workshops at schools and 2 Full Sessions at the Rotary Career Expo. Student / Teacher resources and support services are provided on an ongoing basis.

EVENTS

Event Support Services

The City of Mount Gambier's dedicated Events Support Division, based at "The Lady Nelson" Visitor & Discovery Centre specialise in:

- Venue selection & advice
- Accommodation requirements
- Itinerary planning
- Funding Advice & Assistance
- Catering selection & advice
- Promotion & marketing
- Administrative support
- Referrals to appropriate Council divisions
- Co-ordinate meetings with key personnel within Council & the community as required
- Event timing & bidding
- Event analysis
- Tourist information packs (pre event mail-outs or available at Events)
- Motivational image gallery of the city & Region
- Promotional banners & signage
- What's On events calendar

MAJOR VISITOR EVENTS

Council continues to recognise the promotional, economic and employment benefits to Mount Gambier that is realized from the hosting of major events within the City.

Council makes available direct funding to organisers who conduct major events, and Mount Gambier continues to host a significant range of events of State and National significance.

These major events attract thousands of visitors annually and forms a very dominant component of our economic wealth generation.

In addition to the costs of employee assistance in many aspects of the attraction, planning and implementation of major visitor events, Council also provided direct funding of \$101,672 in 2010/11 in the hosting of such events.

Council also allocated the sum of \$15,870 for the host of events of regional significance.

Planning has commenced for the hosting of new and annual major visitor events well into the future.

Economic and Regional Statement

Tourism

Major Community Events

Council recognises the importance in the development of the community and to contribute to the quality of life of our citizens that the conduct of major community events can be a significant means of community celebration.

Council wishes to develop partnerships to provide to the community opportunities to enjoy, participate and appreciate the uniqueness of our City.

Through community events and community activities we can seek to enhance the respect towards our community by our community and to strengthen City Pride, community participation and community success.

Examples of existing major community events that very successfully build City Pride include:

- Australia Day Breakfast/Awards
- Mount Gambier Gold Cup racing

- Mayoress Family Fun Day
- Mount Gambier Christmas Parade
- Rotary West Party in the Park (after Parade)
- Blue Lake Carols
- Mount Gambier Show
- Mount Gambier Eisteddfod
- Limestone Coast Choral & Vocal Showcase
- New Years Eve Event 2010
- Seniors Month
- Blue Lake Fun Run
- A range of weekly community events and specific recognitions and celebrations

It was Council's pleasure to provide significant financial support to many of the above community events.

Passenger Bus Facilities

The need for more formal and improved passenger bus facilities for Mount Gambier has been a matter before Council and the community for some time.

During 2009/10 Council agreed to investigate the possibility of better facilities being located at "The Lady Nelson" Visitor and Discovery Centre. Council engaged local consultants to undertake an analysis of the site and provide a concept design for such a facility. In December 2009 that concept (which involved a rearranged car park, slip lane into the Lady Nelson site off Jubilee Highway East, pedestrian

walkways and undercover canopies) was presented to Council and left lie on the table pending further consideration as to future affordability of the capital works suggested.

The 2011/12 Budget has an allocation set aside to assist Council in achieving the approved vision over two separate financial years. The project is likely to undergo detail design and documentation in middle 2012 with a view to being fully constructed and operational by the start of 2013.



Financial Statement



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Financial Statement

Financial Sustainability Indicators 2010-11

FINANCIAL SUSTAINABILITY INDICATORS & OUTCOMES FOR PERIOD 2006/07 TO 2010/11

SUSTAINABILITY TARGET	2010/11 COUNCIL OUTCOME (\$=,000)	2009/10 COUNCIL OUTCOME (\$=,000)	2008/09 COUNCIL OUTCOME (\$=,000)	2007/08 COUNCIL OUTCOME (\$=,000)	2006/07 COUNCIL OUTCOME (\$=,000)	AVERAGE PER YEAR OVER 5 YEARS *
1. Operating Surplus of breakeven position or better over any five year rolling period (\$,000)	Operating Deficit of \$1,110 ³	Operating Surplus of \$274 ²	Operating Surplus of \$976 ¹	Operating Surplus of \$858	Operating Surplus of \$315	Operating Surplus of \$263 (\$,000) (\$348 surplus)
2. Operating Surplus Ratio requiring an operating surplus of between 0% to 15% of General Rates over any five year rolling period	Operating Deficit of -8%	Operating Surplus of +2% ² of General Rates	Operating Surplus of +8% of General Rates	Operating Surplus of +8% of General Rates	Operating Surplus of +3% of General Rates	Operating Surplus of +2.6% of General Rates (+2.91%)
3. Net Financial Liabilities (Deficit) value no greater than the total annual operating revenue and not less than 0 (\$,000)	\$1,719 Deficit	\$2,275 Surplus	\$3,598 Surplus	\$5,101 Surplus	\$3,048 Surplus	\$2,461 Surplus (\$,000) (\$3,027 Surplus)
4. Net Financial Liabilities (Deficit) Ratio of greater than 0% but less than 100% of annual operating revenue	9% Deficit	12% Surplus	20% Surplus	31% Surplus	20% Surplus	14.8% Surplus (18.3% Surplus)
5. Interest Cover Ratio being net interest paid (Deficit) is greater than 0% and less than 10% of annual operating revenue	0.0% Surplus	0.2% Deficit	1.2% Surplus	2.3% Surplus	1.3% Surplus	0.92% Surplus (0.98% Surplus)
6. Asset Sustainability Ratio of greater than 90% but less 110% of capital outlays on renewal of existing assets as a percentage of annual depreciation over any five year rolling period	51%	50%	68%	40%	35%	49% (43%)
7. Asset Consumption Ratio (being the written down current value of assets relative to their "as new" value) of greater than 40% but less than 80%	84%	86%	89%	92%	96%	89% (86%)

* Please note that the figures in brackets are the previous rolling five year averages (to 30/6/2010).

¹ Includes \$457,299 Grants Commission payment as an advance for 2009/10.

² Includes \$504,699 Grants Commission payment as an advance for 2010/11.

³ Excludes \$552,434 Grants Commission payment as an advance for 2011/12.

IMPORTANT NOTE

In each of the June 2009, 2010 and 2011, the Commonwealth Government made an advance payment of one quarterly payment of the Financial Assistance Grant (see Note 3).

Accordingly there were five "quarterly" payments in 2009 and four payments in each of 2010 and 2011. The above figures for 2010/2011 have not been adjusted to reflect this distortion.

Financial Statement

Financial Statistics of Council at a Glance

	YEAR END				
	2007 (\$,000)	2008 (\$,000)	2009 (\$,000)	2010 (\$,000)	2011 (\$,000)
Operating Revenue	15,651	16,633	18,501	18,734	19,632
Council Rates Included in Operating Revenue	10,268	11,027	11,746	12,241	13,464
Operating Expenditure	15,336	15,775	17,525	18,460	20,742
Employee Costs included in Operating Expenditure	5,203	5,453	6,082	6,611	7,286
Depreciation included in Operating Expenditure	4,017	4,056	4,243	4,622	4,995
Operating Surplus/ (Deficit)	315	858	976 ¹	274 ²	(1,110) ³
Capital Revenue	501	736	3,539	2,083	2,792
Net Surplus/(Deficit)	835	1,658	5,480	2,674	1,972
Loans Principal Outstanding	3,926	3,212	6,730	5,881	9,114
Current Assets	9,174	10,266	13,616	10,921	10,597
Current Liabilities	2,554	2,736	4,235	3,402	4,021
Non Current Assets	120,759	120,355	127,528	131,455	137,320
Non Current Liabilities	3,879	2,722	6,266	5,657	8,607
Net Equity	123,500	125,163	130,643	133,317	135,289
Cash at Beginning of Period	6,836	8,495	9,369	12,041	9,696
Cash at End of Period	8,495	9,369	12,041	9,696	8,298
Principal Paid on Borrowings	683	714	764	849	711
Interest Paid on Borrowings	276	231	195	369	325
Superannuation Council Contribution (included in Employee Costs)	409	438	466	545	643
Rates Outstanding	99	117	202	252	298
Lease Commitments	69	176	117	90	155
External Debt to Net Equity	3.2%	2.6%	5.1%	4.4%	6.7%
External Debt to Gen Rates	38.2%	29.1%	57.2%	48.0%	67.6%
Debt Servicing (P&I) to General Rates	9.3%	8.6%	8.2%	9.9%	7.6%

¹ includes \$457,299 Grants Commission payment as an advance payment for 2009/10.

² includes \$504,699 Grants Commission payment as an advance payment for 2010/11.

³ excludes \$552,434 Grants Commission payment as an advance payment for 2011/12.

Financial Statement

Selected General Statistics

Area 3,413 ha **Number of Properties coded Residential** 11,391 **Capital Value (July 2010)** \$3,254,730,340
Length of Roads 217 km **Site Value (July 2010)** \$1,103,844,140

FOR THE YEAR ENDED 30 JUNE:	2003	2004	2005	2006	2007	2008	2009	2010	2011
Residents of the City of Mount Gambier	24121	24296	24703	24959	25182	25427	25729	26128	N/A
Residential Voters	15902	15921	16304	16550	16668	16921	17267	17854	17843
Non-residential Voters	1831	2230	2198	2216	2312	2449	2463	N/A	44
No. of employees (full time equivalent)	89	93.5	94	97.5	97.5	102.1	102.6	106.1	110.4
Development Applications (Blg & Plan)									
Applications and Land Divisions (No.)	641	607	726	730	638	643	537	540	472
Dwellings (No.)	132	148	137	113	123	128	122	128	104
Flats/Units (No.)	7 (53)	10 (54)	7 (84)	15 (86)	12 (35)	20 (107)	21 (217)	5 (15)	0
Business/Commercial /Industrial (No.)	59	64	83	76	61	54	44	35	36
Additions and Alterations (No.)	298	345	392	405	352	304	249	281	240
Other, signs, divisions	100	106	107	121	90	137	101	91	92
Estimated Expenditure (Value \$m)	32.0	52.1	42.8	43.5	47.4	46.4	91.5	50.9	43.6
No. of Dogs Registered	4004	4048	3952	4304	4720	4617	4467	4310	4813
No. of Assessments	11302	11461	11718	11827	12074	12356	12561	12857	13309
Rates of cents in the dollar			See Below	See Below	See Below	See Below	See Below	See Below	
Rateable Capital Value of Assessments (value \$m)	375.8 (site)	427.3 (site)	1953	2033	2188	2478	2560	2829	3070
Rates foregone on non rateable property (value \$thous)	546	550	370	386	391	421	452	457	567
Rate Rebates and Remissions (value \$thous)	48	107	384*	141*	60	55	54	51	119
Value of Pensioner Concessions (value \$thous)	360	360	372	353	346	389	394	423	417
No. of non-ratable 100% rebate assessments	448	453	415	413	425	447	452	467	497
Fixed Charge			\$365	\$365	\$382	\$400	\$421.50	\$428.90	\$456.00

Financial Statement

Selected General Statistics

Changed from Site Value to Capital Value as from 1st July 2004

	2004/05 \$	2005/06 \$	2006/07 \$	2007/08 \$	2008/09 \$	2009/10 \$	2010/11 \$
Residential	.002045	.002104	.00199	.001869	.00188	.001782	.001843
Commercial - Shop	.005624 (+175%)	.005680 (+170%)	.005373 (+170%)	.005046 (+170%)	.005076 (+170%)	.004811 (+170%)	.004976 (+170%)
Commercial - Office	.005624 (+175%)	.005680 (+170%)	.005373 (+170%)	.005046 (+170%)	.005076 (+170%)	.004811 (+170%)	.004976 (+170%)
Commercial - Other	.005624 (+175%)	.005680 (+170%)	.005373 (+170%)	.005046 (+170%)	.005076 (+170%)	.004811 (+170%)	.004976 (+170%)
Industry - Light	.004806 (+135%)	.004944 (+135%)	.004676 (+135%)	.004392 (+135%)	.004794 (+155%)	.004811 (+170%)	.004976 (+170%)
Industry - Other	.004806 (+135%)	.004944 (+135%)	.004676 (+135%)	.004392 (+135%)	.004794 (+155%)	.004811 (+170%)	.004976 (+170%)
Primary Production	0.002045	.002104	.00199	.001869	.00188	.001782	.001843
Vacant Land	.012270 (+500%)	.008416 (+300%)	.00796 (+300%)	.007476 (+300%)	.00752 (+300%)	.007128 (+300%)	.004976 (+170%)
Other	.002045	.002104	.00199	.001869	.00188	.001782	.001843

HOW YOU CAN HELP

What you can do as a public minded citizen to make your City a better place:

- Keep any overhanging branches from your property over the footpath neatly trimmed to a minimum height of 2.2m above the footpath.
- Report street trees that require trimming for safe sight distance and safe to walk under.
- Care for your own street footpath. Some residents are unable. Can you assist them?
- Report to Council or the Police any acts of vandalism, graffiti or damage to any public or private property. Remember you are a 'shareholder' in your City.
- Report to Council any dangerous pot holes in roads or footpaths.

- Take your visitors for a walk through our parks, gardens, the Crater Lakes area, Cave Garden, Umpherston Sinkhole and 'The Lady Nelson' complex. Show them that you are proud of your City.
- If you see any Council's safety signs or lights on road works down, please stand them up or report to Council.
- Report to the ETSA Utilities or to Council, any street lights which are not working. Phone 13 13 66.

You have a duty to yourself and the community, to keep your property clean and tidy at all times. The simple commitment to the presentation of your property will make you a good neighbour and a good citizen.

We owe it to everyone to play our part in making Mount Gambier the tidiest and friendliest City in Australia.

POPULATION CHANGE

The population of Mount Gambier City over the last 48 years:-

1961	15,388
1966	17,146
1971	17,934
1976	19,292
1991	19,880
1996	20,813
2001	23,503
2006	24,959
2010	26,128

Percentage increase: 58.8% or 1.2% average per year

(Source: State Library of SA – ABS SA Year Books and ABS data)

Financial Statement

Selected General Statistics

CLIMATE SUMMARY

Thanks to the Technical Officers at the Mount Gambier Met. Office of the Bureau of Meteorology, the following climate data is able to be provided for the 2010/11year:

MONTH	AVERAGE TEMP (°C)	HIGHEST MAX (°C)	LOWEST MIN (°C)	RAINFALL (MM)
July 10	14.0	17.0	-0.3	98.2
August 10	13.0	17.2	1.1	163.0
September 10	14.4	17.8	1.7	78.2
October 10	18.8	28.7	1.2	59.8
November 10	21.1	34.9	4.0	42.6
December 10	23.2	35.0	4.0	100.8
January 11	24.8	39.6	4.9	121.6
February 11	24.1	32.8	3.8	54.8
March 11	21.4	34.2	4.8	59.6
April 11	19.1	27.9	2.8	54.0
May 11	15.2	22.2	-0.04	82.6
June 11	14.3	18.8	1.2	89.8
Average	18.6	27.2	2.4	83.7

Total Rainfall 2010/11: 1,005mm



Financial Statement

Capital Expenditure

Council monitors very closely its spending on Capital and in particular, capital spend on existing assets, as well as new assets.

This spend is then matched against the annual depreciation charge for those same existing assets.

For the 2010/11 financial year the following was the outcome:

ITEM	NEW ASSETS \$,000	EXISTING ASSETS \$,000	DEPRECIATION \$,000
Land	351	NIL	NIL
Buildings / Structures	5,269	218	2,392
Infrastructure	2,321	706	1,382
Plant and Machinery	NIL	1,968	784
Minor Plant	44	NIL	30
Office Equipment	136	NIL	208
Library Book	NIL	54	199
	\$8,121	\$2,946	\$4,995



Financial Statement

Income Statement as at 30 June 2011

	NOTES	2011 \$'000	2010 \$'000
INCOME			
Rates	2	13,872	12,689
Statutory charges	2	340	421
User charges	2	2,293	1,743
Grants, subsidies and contributions	2	2,024	2,315
Investment income	2	327	333
Reimbursements	2	502	999
Other income	2	274	234
Total Income		19,632	18,734
EXPENSES			
Employee costs	3	7,286	6,611
Materials, contracts & other expenses	3	8,136	6,858
Depreciation, amortisation & impairment	3	4,995	4,622
Finance costs	3	325	369
Total Expenses		20,742	18,460
OPERATING SURPLUS / (DEFICIT)		(1,110)	274
Asset disposal & fair value adjustments	4	290	97
Amounts received specifically for new or upgraded assets	2	2,792	2,083
Physical resources received free of charge	2	-	220
NET SURPLUS / (DEFICIT)			
transferred to Equity Statement		1,972	2,674
Other Comprehensive Income		-	-
Total Other Comprehensive Income		-	-
TOTAL COMPREHENSIVE INCOME		1,972	2,674

This Statement is to be read in conjunction with the attached Notes.

Financial Statement

Balance Sheet as at 30 June 2011

	NOTES	2011 \$'000	2010 \$'000
ASSETS			
Current Assets			
Cash and cash equivalents	5	8,298	9,696
Trade & other receivables	5	2,264	1,181
Inventories	5	35	44
Total Current Assets		10,597	10,921
Non-current Assets			
Financial Assets	6	350	457
Infrastructure, Property, Plant & Equipment	7	136,970	130,998
Total Non-current Assets		137,320	131,455
Total Assets		147,917	142,376
LIABILITIES			
Current Liabilities			
Trade & Other Payables	8	1,527	1,370
Borrowings	8	758	711
Provisions	8	1,736	1,321
Total Current Liabilities		4,021	3,402
Non-current Liabilities			
Borrowings	8	8,356	5,170
Provisions	8	251	487
Total Non-current Liabilities		8,607	5,657
Total Liabilities		12,534	9,059
NET ASSETS		135,289	133,317
EQUITY			
Accumulated Surplus		53,620	45,893
Asset Revaluation Reserves	9	78,235	78,235
Other Reserves	9	3,434	9,189
TOTAL EQUITY		135,289	133,317

This Statement is to be read in conjunction with the attached Notes.

Financial Statement

Changes in Equity as at 30 June 2011

2011	NOTES	ACCUMULATED SURPLUS \$'000	ASSET REVALUATION RESERVE \$'000	OTHER RESERVES \$'000	TOTAL EQUITY \$'000
2011					
Balance at end of previous reporting period		45,893	78,235	9,189	133,317
Restated opening balance		45,893	78,235	9,189	133,317
Net Surplus / (Deficit) for Year		1,972			1,972
Other Comprehensive Income					
Transfers between reserves		5,755		(5,755)	-
Balance at end of period		53,620	78,235	3,434	135,289
2010					
Balance at end of previous reporting period		41,518	78,235	10,890	130,643
Restated opening balance		41,518	78,235	10,890	130,643
Net Surplus / (Deficit) for Year		2,674			2,674
Other Comprehensive Income					
Transfers between reserves		1,701		(1,701)	-
Balance at end of period		45,893	78,235	9,189	133,317

This Statement is to be read in conjunction with the attached Notes.



Financial Statement

Cashflow Statement for the year ended 30 June 2011

	NOTES	2011 \$'000	2010 \$'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts			
Operating receipts		20,060	20,477
Investment receipts		350	289
Payments			
Operating payments to suppliers & employees		(16,822)	(15,733)
Finance payments		(332)	(382)
Net Cash provided by (or used in) Operating Activities		3,256	4,651
CASH FLOWS FROM INVESTING ACTIVITIES			
Receipts			
Amounts specifically for new or upgraded assets		2,792	2,083
Sale of replaced assets		390	237
Repayments of loans by community groups		88	89
Payments			
Expenditure on renewal/replacement of assets		(2,946)	(2,559)
Expenditure on new/upgraded assets		(8,121)	(5,967)
Loans made to community groups		(90)	(30)
Net Cash provided by (or used in) Investing Activities		(7,887)	(6,147)
CASH FLOWS FROM FINANCING ACTIVITIES			
Receipts			
Proceeds from Borrowings		3,944	-
Payments			
Repayments of Borrowings		(711)	(849)
Net Cash provided by (or used in) Financing Activities		3,233	(849)
Net Increase (Decrease) in cash held		(1,398)	(2,345)
Cash & cash equivalents at beginning of period	10	9,696	12,041
Cash & cash equivalents at end of period	10	8,298	9,696

This Statement is to be read in conjunction with the attached Notes

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 1 - SIGNIFICANT ACCOUNTING POLICIES

The principal accounting policies adopted in the preparation of the financial report are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

1. Basis of Preparation

1.1 Compliance with Australian Accounting Standards

This general purpose financial report has been prepared in accordance with Australian Accounting Standards as they apply to not-for-profit entities, other authoritative pronouncements of the Australian Accounting Standards Board, Interpretations and relevant South Australian legislation.

The financial report was authorised for issue by certificate under regulation 14 of the Local Government (Financial Management) Regulations 2011.

1.2 Historical Cost Convention

Except as stated below, these financial statements have been prepared in accordance with the historical cost convention.

1.3 Critical Accounting Estimates

The preparation of financial statements in conformity with Australian Accounting Standards requires the use of certain critical accounting estimates, and requires management to exercise its judgement in applying Council's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are specifically referred to in the relevant sections of this Note.

1.4 Rounding

All amounts in the financial statements have been rounded to the nearest thousand dollars (\$'000).

2. The Local Government Reporting Entity

City of Mount Gambier is incorporated under the SA Local Government Act 1999 and has its principal place of business at 10 Watson Terrace, Mount Gambier. These financial statements include the consolidated fund and all entities through which Council controls resources to carry on its functions. In the process of reporting on the Council as a single unit, all transactions and balances between activity areas and controlled entities have been eliminated.

Trust monies and property held by Council but subject to the control of other persons have been excluded from these reports. A separate statement of moneys held in the Trust Fund is available for inspection at the Council Office by any person free of charge.

3 Income recognition

Income is measured at the fair value of the consideration received or receivable. Income is recognised when the Council obtains control over the assets comprising the income, or when the amount due constitutes an enforceable debt, whichever first occurs.

Where grants, contributions and donations recognised as incomes during the reporting period were obtained on the condition that they be expended in a particular manner or used over a particular period, and those conditions were undischarged as at the reporting date, the amounts subject to those undischarged conditions are disclosed in these notes. Also disclosed is the amount of grants, contributions and receivables recognised as incomes in a previous reporting period which were obtained in respect of the Council's operations for the current reporting period.

4 Cash, Cash Equivalents and other Financial Instruments

Cash Assets include all amounts readily convertible to cash on hand at Council's option with an insignificant risk of changes in value with a maturity of three months or less from the date of acquisition.

Receivables for rates and annual charges are secured over the subject land, and bear interest at rates determined in accordance with the Local Government Act 1999. Other receivables are generally unsecured and do not bear interest.

All receivables are reviewed as at the reporting date and adequate allowance made for amounts the receipt of which is considered doubtful.

All financial instruments are recognised at fair value at the date of recognition. A detailed statement of the accounting policies applied to financial instruments forms part of Note 12.

5 Inventories

Inventories held in respect of stores have been valued by using the weighted average cost on a continual basis, after adjustment for loss of service potential. Inventories held in respect of business undertakings have been valued at the lower of cost and net realisable value.

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

6. Infrastructure, Property, Plant & Equipment

6.1 Initial Recognition

All assets are initially recognised at cost.

All non-current assets purchased or constructed are capitalised as the expenditure is incurred and depreciated as soon as the asset is held "ready for use". Cost is determined as the fair value of the assets given as consideration plus costs incidental to the acquisition, including architects' fees and engineering design fees and all other costs incurred. The cost of non-current assets constructed by the Council includes the cost of all materials used in construction, direct labour on the project and an appropriate proportion of variable and fixed overhead.

Capital works still in progress at balance date are recognised as other non-current assets and transferred to infrastructure, property, plant & equipment when completed ready for use.

For assets acquired at no cost or for nominal consideration, cost is determined as fair value at the date of acquisition.

6.2 Materiality

Assets with an economic life in excess of one year are only capitalised where the cost of acquisition exceeds materiality thresholds established by Council for each type of asset. In determining (and in annually reviewing) such thresholds, regard is had to the nature of the asset and its estimated service life. Examples of capitalisation thresholds applied during the year are as follows. No capitalisation threshold is applied to the acquisition of land or interests in land.

Office Furniture & Equipment	\$1,000
Other Plant & Equipment	\$1,000
Buildings - new construction/ extensions	\$1,000
Park & Playground Furniture & Equipment	\$1,000
Road construction & reconstruction	\$1,000
Paving & footpaths, Kerb & Gutter	\$1,000
Drains & Culverts	\$1,000

6.3 Subsequent Recognition

All material asset classes are revalued on a regular basis such that the carrying values are not materially different from fair value. For

infrastructure and other asset classes where no active market exists, fair value is determined to be the current replacement cost of an asset less, where applicable, accumulated depreciation calculated on the basis of such cost to reflect the already consumed or expired future economic benefits of the asset. Further detail of existing valuations, methods and valuers are provided at Note 7.

6.4 Depreciation of Non-Current Assets

Other than land, all infrastructure, property, plant and equipment assets recognised are systematically depreciated over their useful lives on a straight-line basis which, in the opinion of Council, best reflects the consumption of the service potential embodied in those assets.

Major depreciation periods for each class of asset are shown below. Depreciation periods for infrastructure assets have been estimated based on the best information available to Council, but appropriate records covering the entire life cycle of these assets are not available, and extreme care should be used in interpreting financial information based on these estimates.

Plant, Furniture & Equipment	
Office Equipment	4 years
Vehicles and Road-making Equip	8 to 15 years
Other Plant & Equipment	5 years
Building & Other Structures	
Buildings / Structures	5 to 20 years
Infrastructure	
Sealed Roads	40 years
Bridges	30 years
Footpaths / Kerbing	50 years
Drains	100 years
Other Assets	
Library Books	6.67 years

6.5 Impairment

Assets that have an indefinite useful life are not subject to depreciation and are reviewed annually for impairment. Assets that are subject to depreciation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount (which

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

is the higher of the present value of future cash outflows or value in use).

For assets whose future economic benefits are not dependent on the ability to generate cash flows, and where the future economic benefits would be replaced if Council were deprived thereof, the value in use is the depreciated replacement cost. In assessing impairment for these assets, a rebuttable assumption is made that the current replacement cost exceeds the original cost of acquisition.

Where an asset that has been revalued is subsequently impaired, the impairment is first offset against such amount as stands to the credit of that class of assets in Asset Revaluation Reserve, any excess being recognised as an expense.

7. Payables

7.1 Goods & Services

Creditors are amounts due to external parties for the supply of goods and services and are recognised as liabilities when the goods and services are received. Creditors are normally paid 30 days after the month of invoice. No interest is payable on these amounts.

7.2 Payments Received in Advance & Deposits

Amounts received from external parties in advance of service delivery, and security deposits held against possible damage to Council assets, are recognised as liabilities until the service is delivered or damage reinstated, or the amount is refunded as the case may be.

8. Borrowings

Loans are carried at their principal amounts which represent the present value of future cash flows associated with servicing the debt. Interest is accrued over the period to which it relates, and is recorded as part of "Payables". Interest free loans are carried at their nominal amounts; interest revenues foregone by the lender effectively being a reduction of interest expense in the period to which it relates.

9. Employee Benefits

9.1 Salaries, Wages & Compensated Absences

Liabilities for employees' entitlements to salaries, wages and compensated absences expected to be paid or settled within 12 months of reporting date are accrued at nominal amounts (including payroll based oncosts) measured in accordance with AASB 119.

Liabilities for employee benefits not expected to be paid or settled within 12 months are measured as the present value of the estimated future cash outflows (including payroll based oncosts) to be made in respect of services provided by employees up to the reporting date. Present values are calculated using government guaranteed securities rates with similar maturity terms.

Weighted average discount rate	4.90% (2010, 4.76%)
Weighted average settlement period	1 year (2010, 1 year)



Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

No accrual is made for sick leave as Council experience indicates that, on average, sick leave taken in each reporting period is less than the entitlement accruing in that period, and this experience is expected to recur in future reporting periods. Council does not make payment for untaken sick leave.

9.2 Superannuation

The Council makes employer superannuation contributions in respect of its employees to the Local Government Superannuation Scheme. The Scheme has two types of membership, each of which is funded differently. No changes in accounting policy have occurred during either the current or previous reporting periods. Details of the accounting policies applied and Council's involvement with the schemes are reported in Note 16.

10. Construction Contracts

Construction works undertaken by Council for third parties are generally on an agency basis where the third party reimburses Council for actual costs incurred, and usually do not extend beyond the reporting period. As there is no profit component, such works are treated as 100% completed. Reimbursements not received are recognised as receivables and reimbursements received in advance are recognised as "payments received in advance".

11. Leases

Lease arrangements have been accounted for in accordance with Australian Accounting Standard AASB 117.

In respect of finance leases, where Council substantially carries all of the risks incident to ownership, the leased items are initially recognised as assets and liabilities equal in amount to the present value of the minimum lease payments. The assets are disclosed within the appropriate asset class, and are amortised to expense over the period during which the Council is expected to benefit from the use of the leased assets. Lease payments are allocated between interest expense and reduction of the lease liability, according to the interest rate implicit in the lease.

In respect of operating leases, where the lessor substantially retains all of the risks and benefits incident to ownership of the leased items, lease payments are charged to expense over the lease term.

12. GST Implications

In accordance with UIG Abstract 1031 "Accounting for the Goods & Services Tax"

- Receivables and Creditors include GST receivable and payable.
- Except in relation to input taxed activities, revenues and operating expenditures exclude GST receivable and payable.
- Non-current assets and capital expenditures include GST net of any recoupment.
- Amounts included in the Statement of Cash Flows are disclosed on a gross basis.

13. Pending Accounting Standards

Certain new accounting standards and UIG interpretations have been published that are not mandatory for the 30 June 2011 reporting period and have not been used in preparing these reports.

AASB 1	First-time Adoption of Australian Accounting Standards
AASB 3	Business Combinations
AASB 5	Non-current Assets Held for Sale and Discontinued Operations
AASB 7	Financial Instruments: Disclosures
AASB 8	Operating Segments
AASB 9	Financial Instruments
AASB 101	Presentation of Financial Statements
AASB 107	Statement of Cash Flows
AASB 108	Accounting Policies, Changes in Accounting Estimates and Errors
AASB 110	Events after the Reporting Period
AASB 118	Revenue
AASB 119	Employee Benefits
AASB 132	Financial Instruments: Presentation
AASB 137	Provisions, Contingent Liabilities and Contingent Assets
AASB 139	Financial Instruments: Recognition and Measurement
AASB 140	Investment Property
AASB 1031	Materiality

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

AASB 2009-11	Amendments to Australian Accounting Standards arising from AASB 9 [AASB 1, 3, 4, 5, 7, 101, 102, 108, 112, 118, 121, 127, 128, 131, 132, 136, 139, 1023 & 1038 and Interpretations 10 & 12]
AASB 2009-12	Amendments to Australian Accounting Standards [AASBs 5, 8, 108, 110, 112, 119, 133, 137, 1023 & 1032 and Interpretations 2, 4, 16, 1039 & 1052]
AASB 2010-4	Further Amendments to Australian Accounting Standards arising from the Annual Improvements Project [AASBs 3, 7, 121, 128, 131, 132 & 139]
AASB 2010-5	Amendments to Australian Accounting Standards [AASBs 1, 3, 4, 5, 101, 107, 112, 118, 119, 121, 132, 133, 134, 137, 139, 140, 1023 & 1038 and Interpretations 112, 115, 127, 132 & 1042]
AASB 2010-6	Amendments to Australian Accounting Standards [AASBs 1 & 7]
AASB 2010-7	Amendments to Australian Accounting Standards arising from AASB 9 [AASBs 1, 3, 4, 5, 7, 101, 102, 108, 112, 118, 120, 121, 127, 128, 131, 132, 136, 137, 139, 1023, & 1038 and Interpretations 2, 5, 10, 12, 19, & 127]
Interpretation 14 AASB 119	The Limit on a Defined Benefit Asset, Minimum Funding Requirements and their Interaction

Council is of the view that none of the above new standards or interpretations will affect any of the amounts recognised in the financial statements, but that they may impact certain information otherwise disclosed.

The Australian Accounting Standards Board is currently reviewing AASB 1004 Contributions. It is anticipated that the changes resulting from this review may have a material effect on the timing of the recognition of grants and contributions, but the financial consequences cannot be estimated until a revised accounting standard is issued.

(Standards not affecting local government have been excluded from the above list.)

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 2. INCOME

	NOTES	2011 \$'000	2010 \$'000
RATES REVENUES			
General Rates		13,583	12,292
Less: Discretionary rebates, remissions & write offs		(119)	(51)
		13,464	12,241
Other Rates (including service charges)			
Natural Resource Management levy		480	467
		480	467
Other Charges			
Penalties for late payment		47	32
		47	32
Less: Discretionary rebates, remissions & write offs		(119)	(51)
		13,872	12,689
STATUTORY CHARGES			
Development Act fees		100	116
Town planning fees		102	155
Animal registration fees & fines		117	115
Parking fines / expiation fees		14	21
Other registration fees		7	13
Sundry		-	1
		340	421
USER CHARGES			
Cemetery/crematoria fees		542	511
Green Waste Collection		356	337
Hall & equipment hire		40	39
Sales - general		1,213	746
Sundry		142	110
		2,293	1,743
INVESTMENT INCOME			
Interest on investments			
Local Government Finance Authority		309	307
Banks & other		15	23
Loans to community groups		3	3
		327	333

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 2. INCOME CONT.

	NOTES	2011 \$'000	2010 \$'000
REIMBURSEMENTS			
- for roadworks		193	244
- for private works		180	619
- other		129	136
		502	999
OTHER INCOME			
Insurance & other recoupments - infrastructure, property, plant & equipment		222	161
Donations		37	70
Sundry		15	3
		274	234
GRANTS, SUBSIDIES, CONTRIBUTIONS			
Amounts received specifically for new or upgraded assets		2,792	
Other grants, subsidies and contributions		1,472	
"Individually significant item - additional Grants Commission payment"	see below	552	
<i>The functions to which these grants relate are shown in Note 11.</i>			
Sources of grants			
Commonwealth government		927	708
State government		3,889	3,690
Other		0	0
		4,816	4,398
Individually Significant Item		552	505
<p>On 28 June 2010, Council received payment of the first instalment of the 2010/11 Grant Commission (FAG) grant. Similarly, on 28 June 2011 Council received payment of the first instalment of the 2011/12 grant. It is not known when the timing of these grant payments will be restored to normal schedule, but this will materially adversely affect Council's operating results as these amounts are recognised as income upon receipt.</p>			

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 2. INCOME CONT.

	NOTES	2011 \$'000	2010 \$'000
Conditions over grants & contributions			
Grants and contributions which were obtained on the condition that they be expended for specified purposes or in a future period, but which are not yet expended in accordance with those conditions, are as follows:			
Unexpended at the close of the previous reporting period			
Less: expended during the current period from revenues recognised in previous reporting periods			
New Library & Main Corner Developments		(500)	(2,500)
Subtotal		(500)	(2,500)
Plus: amounts recognised as revenues in this reporting period but not yet expended in accordance with the conditions			
New Library & Main Corner Developments		-	500
Subtotal		-	500
Unexpended at the close of this reporting period		-	500
Net increase (decrease) in assets subject to conditions in the current reporting period		(500)	(2,000)
PHYSICAL RESOURCES RECEIVED FREE OF CHARGE			
Roads, Bridges & Footpaths		-	220
TOTAL PHYSICAL RESOURCES RECEIVED		-	220



Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 2. INCOME

	NOTES	2011 \$'000	2010 \$'000
EMPLOYEE COSTS			
Salaries and Wages		6,594	5,967
Employee leave expense		166	289
Superannuation	16	643	545
Workers' Compensation Insurance		160	129
Other		47	46
Less: Capitalised and distributed costs		(324)	(365)
Total Operating Employee Costs		7,286	6,611
Total Number of Employees		108	106
(Full time equivalent at end of reporting period)			
MATERIALS, CONTRACTS & OTHER EXPENSES			
Prescribed Expenses			
Auditor's Remuneration			
· Auditing the financial reports		16	16
· Other Services		-	-
Elected members' expenses		356	242
Election expenses		1	2
Subtotal - Prescribed Expenses		373	260
Other Materials, Contracts & Expenses			
Contractors		3,293	2,301
Energy		640	543
Maintenance		14	28
Legal Expenses		107	51
Levies paid to government - NRM levy		478	466
Parts, accessories & consumables		1,933	1,802
Professional services		63	41
Sundry		1,235	1,366
Subtotal - Other Materials, Contracts & Expenses		7,763	6,598
		8,136	6,858

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 2. INCOME CONT.

	NOTES	2011 \$'000	2010 \$'000
DEPRECIATION, AMORTISATION & IMPAIRMENT			
Depreciation			
Buildings & Other Structures		2,392	2,222
Infrastructure		1,382	1,289
Plant & Equipment		784	776
Minor Plant		30	30
Office Equipment		208	92
Other		199	213
		4,995	4,622
FINANCE COSTS			
Interest on Borrowings		325	369
		325	369

NOTE 4. ASSET DISPOSAL & FAIR VALUE ADJUSTMENTS

	NOTES	2011 \$'000	2010 \$'000
INFRASTRUCTURE, PROPERTY, PLANT & EQUIPMENT			
Assets renewed or directly replaced			
Proceeds from disposal		390	237
Less: Carrying amount of assets sold		100	140
NET GAIN (LOSS) ON DISPOSAL OR REVALUATION OF ASSETS		290	97



Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 5 - CURRENT ASSETS

	NOTES	2011 \$'000	2010 \$'000
CASH & EQUIVALENT ASSETS			
Cash on Hand and at Bank		4,597	1,311
Deposits at Call		3,701	8,385
		8,298	9,696
TRADE & OTHER RECEIVABLES			
Rates - General & Other		298	252
Accrued Revenues		91	114
Debtors - general		1,355	416
GST Recoupment		230	43
Prepayments		-	269
Loans to community organisations		196	87
		2,170	1,181
INVENTORIES			
Stores & Materials		22	32
Trading Stock		13	12
		35	44

Aggregate write-downs and other losses recognised as an expense, and reversals of these, were not material in amount in either year. All such reversals occurred principally as a result of clerical inaccuracies during stores operations.

NOTE 6. NON-CURRENT ASSETS

	NOTES	2011 \$'000	2010 \$'000
FINANCIAL ASSETS			
Receivables			
Loans to community organisations		350	457
TOTAL FINANCIAL ASSETS		350	457

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 7. INFRASTRUCTURE, PROPERTY, PLANT & EQUIPMENT

	2010 \$'000				2011 \$'000			
	AT FAIR VALUE	AT COST	ACCUM DEP'N	CARRYING AMOUNT	AT FAIR VALUE	AT COST	ACCUM DEP'N	CARRYING AMOUNT
Land	27,435	577	-	28,012	27,435	928	-	28,363
Buildings & Other Structures	48,389	12,864	(8,133)	53,120	48,389	18,352	(10,526)	56,215
Infrastructure	40,010	8,386	(4,778)	43,618	40,010	11,413	(6,160)	45,263
Plant & Equipment	2,383	3,318	(2,244)	3,457	2,383	4,391	(2,233)	4,541
Minor Plant	30	174	(109)	95	30	218	(139)	109
Office Equipment	75	1,384	(169)	1,290	75	1,520	(377)	1,218
Other	1,936	445	(975)	1,406	1,936	499	(1,174)	1,261
TOTAL PROPERTY, PLANT & EQUIPMENT	120,258	27,148	(16,408)	130,998	120,258	37,321	(20,609)	136,970
Comparatives	120,552	18,406	(11,944)	127,014	120,258	27,148	(16,408)	130,998

NOTE 7. INFRASTRUCTURE, PROPERTY, PLANT & EQUIPMENT CONT.

	2010 \$'000	CARRYING AMOUNT MOVEMENTS DURING YEAR \$'000				2011 \$'000
	CARRYING AMOUNT	ADDITIONS		DISPOSALS	DEPRECIATION	CARRYING AMOUNT
		NEW/ UPGRADE	RENEWALS			
Land	28,012	351	-	-	-	28,363
Buildings & Other Structures	53,120	5,269	218	-	(2,392)	56,215
Infrastructure	43,618	2,321	706	-	(1,382)	45,263
Plant & Equipment	3,457	-	1,968	(100)	(784)	4,541
Minor Plant	95	44	-	-	(30)	109
Office Equipment	1,290	136	-	-	(208)	1,218
Other	1,406	-	54	-	(199)	1,261
TOTAL INFRASTRUCTURE, PROPERTY, PLANT & EQUIPMENT	130,998	8,121	2,946	(100)	(4,995)	136,970
Comparatives	127,014	5,967	2,777	(138)	(4,622)	130,998

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 8. LIABILITIES

	NOTES	2011 \$'000		2010 \$'000	
		CURRENT	NON-CURRENT	CURRENT	NON-CURRENT
TRADE & OTHER PAYABLES					
Goods & Services		991		1,067	
Payments received in advance		195	-	37	-
Accrued expenses - employee entitlements		215	-	227	-
Accrued expenses - other		32	-	39	-
		1,433	-	1,370	-
BORROWINGS					
Loans		758	8,356	711	5,170
		758	8,356	711	5,170
All interest bearing liabilities are secured over the future revenues of the Council.					
PROVISIONS					
Employee entitlements (including oncosts)		1,736	251	1,321	487
		1,736	251	1,321	487



Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 9. RESERVES

ASSET REVALUATION RESERVE	NOTES	1/7/2010 \$'000	NET INCREMENTS (DECREMENTS) \$'000	TRANSFERS, IMPAIRMENTS \$'000	30/6/2011 \$'000
ASSET REVALUATION RESERVE					
Land		19,346	-	-	19,346
Buildings & Other Structures		43,354	-	-	43,354
Infrastructure		12,645	-	-	12,645
Plant & Equipment		69	-	-	69
Minor Plant		2,821	-	-	2,821
TOTAL		78,235	-	-	78,235
Comparatives		78,235	-	-	78,235
OTHER RESERVES		1/7/2010	TRANSFERS TO RESERVE	TRANSFERS FROM RESERVE	30/6/2011
Long Service Leave		615	157	(96)	676
Off Street Car Park		391	109	(310)	190
Plant Replacement		1,395	477	(500)	1,372
Lady Nelson Park Development		130	26	(150)	6
Asset Replacement		1,257	134	(1,391)	0
Land Division - Outstanding work		232	-	-	232
Downstream Drainage		102	20	-	122
Work in Progress		4,089	-	(4,089)	0
City Centre Improvement		648	28	-	676
Major Capital Works		183	2,508	(2,689)	2
Mount Gambier Cemetery Trust		98	5	-	103
Junior Sporting Fund		49	6	-	55
TOTAL OTHER RESERVES		9,189	3,470	(9,225)	3,434
Comparatives		10,890	6,165	(7,866)	9,189

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 9. RESERVES

PURPOSES OF RESERVES

Asset Revaluation Reserve

The asset revaluation reserve is used to record increments and decrements arising from changes in fair value of non-current assets and available-for-sale financial assets.

Other Reserves

Long Service Leave

- established to fund City of Mount Gambier employee long service leave entitlements
- ongoing Reserve Fund
- transfers from the Fund are made as and when required
- transfers to the Fund include Council budgetary allocations, interest received and funds from other employers in respect of transferred employees

Off Street Car Parking Reserve

- established to fund off street car parking initiatives in the Mount Gambier City Centre precinct
- ongoing Reserve Fund
- transfers from the Fund are made as and when required
- transfers to the Fund include Council budgetary allocations and interest received

Plant Replacement

- established to fund Council's plant and machinery fleet requirements
- ongoing Reserve Fund
- transfers from the Fund are made as and when required
- transfers to the Fund include Council budgetary allocations, interest received, sales etc

Lady Nelson Park Development

- established to fund any development works that may occur at The Lady Nelson site
- ongoing Reserve Fund
- transfers from the Fund are made as and when required
- transfers to the Fund include Council budgetary allocations and interest received

Asset Replacement

- established to fund the City of Mount Gambier Asset replacement/renewal requirements
- ongoing Reserve Fund
- transfers from the Fund are made as and when required
- transfers to the Fund include Council budgetary allocations, interest received, any sales etc

Land Division Outstanding Works

- funds held in trust to ensure land division obligations are completed
- ongoing Reserve Fund
- transfers from the Fund are made as and when land division obligations are certified as completed
- transfers to the Fund are funds deposited by developers in respect of their land division obligations

Downstream Drainage

- funds contributed by developers and held by Council to complete drainage obligations
- ongoing Reserve Fund
- transfers from the Fund are made as and when required
- transfers to the Fund are developer contributions and interest received

Work in Progress

- established to fund Council works and projects that are carried over from one budgetary year to the next
- ongoing Reserve Fund
- transfers from the Fund are as and when required with works and projects normally completed in the year following
- transfers to the Fund include funds for works and projects that have been allocated in one budget year but not completed in that year

City Centre Improvement

- established to fund improvements and initiatives in the Mount Gambier City Centre precinct
- ongoing Reserve Fund
- transfers from the Fund are made as and when required
- transfers to the Fund include Council budgetary allocations and interest received

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 9. RESERVES CONT.

Major Capital Works

- established to assist Council fund impending major capital works projects
- ongoing Reserve Fund
- transfers from the Fund are made as and when required
- transfers to the Fund include Council budgetary allocations and interest received

Mount Gambier Cemetery Trust

- established to fund any development works or projects that may be required at the Carinya Gardens Cemetery and Crematorium
- ongoing Reserve Fund
- transfers from the Fund are made as and when required
- transfers to the Fund include Cemetery Trust budgetary allocations and interest received

Junior Sporting Fund

- established to fund the operations of the Mount Gambier Junior Sporting Fund
- ongoing Reserve Fund
- transfers from the Fund are made as and when required
- transfers to the Fund include Council budgetary allocations, donations and interest received



Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 10 - RECONCILIATION TO CASH FLOW STATEMENT

(a) Reconciliation of Cash

Cash Assets comprise highly liquid investments with short periods to maturity subject to insignificant risk of changes of value. Cash at the end of the reporting period as shown in the Cash Flow Statement is reconciled to the related items in the Balance Sheet as follows:

	NOTES	2011 \$'000	2010 \$'000
Total cash & equivalent assets	5	8,298	9,696
Balances per Cash Flow Statement		8,298	9,696
(b) Reconciliation of Change in Net Assets to Cash from Operating Activities			
Net Surplus (Deficit)		1,972	2,674
Non-cash items in Income Statement			
Depreciation, amortisation & impairment		4,995	4,622
Net increase (decrease) in unpaid employee benefits		179	289
Non-cash asset acquisitions		-	(220)
Grants for capital acquisitions treated as Investing Activity		(2,792)	(2,083)
Net (Gain) Loss on Disposals		(290)	(97)
		4,064	5,185
Add (Less): Changes in Net Current Assets			
Net (increase) decrease in receivables		(880)	361
Net (increase) decrease in inventories		9	(13)
Net increase (decrease) in trade & other payables		63	(882)
Net Cash provided by (or used in) operations		3,256	4,651
(c) Non-Cash Financing and Investing Activities			
Acquisition of assets by means of:			
- Physical resources received free of charge	3	-	220
		-	220
(d) Financing Arrangements			
Unrestricted access was available at balance date to the following lines of credit:			
Bank Overdrafts		3,056	-
Corporate Credit Cards		15	15

The bank overdraft facilities may be drawn at any time and may be terminated by the bank without notice. Council also has immediate access to a short-term draw-down facility, and variable interest rate borrowings under a cash advance facility, both from the Local Government Finance Authority of SA.

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 11 - FUNCTIONS

	INCOMES, EXPENSES AND ASSETS HAVE BEEN DIRECTLY ATTRIBUTED TO THE FOLLOWING FUNCTIONS & ACTIVITIES									
	INCOME		EXPENSES		OPERATING SURPLUS (DEFICIT)		GRANTS INCLUDED IN INCOME		"TOTAL ASSETS HELD (CURRENT & NON-CURRENT)"	
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	2011 \$'000	2010 \$'000	2011 \$'000	2010 \$'000
Administration / Support Services	15,678	14,603	4,450	3,671	11,228	10,932	1,900	1,915	11,283	10,867
Community Support	993	653	3,396	1,280	(2,403)	(627)	124	19	10,509	10,122
Culture	109	378	963	2,245	(854)	(1,867)	-	88	22,980	22,133
Economic Development	391	247	1,298	1,057	(907)	(810)	-	30	3,493	3,364
Environment	1,094	716	3,395	3,019	(2,301)	(2,303)	-	-	4,828	4,650
Recreation	90	134	2,650	2,482	(2,560)	(2,348)	-	-	31,893	30,718
Regulatory Services	347	421	1,069	1,001	(722)	(580)	-	-	-	-
Transport	248	507	1,760	1,720	(1,512)	(1,213)	-	263	42,698	41,125
Engineering/ Indirect	-	-	772	847	(772)	(847)	-	-	5,138	4,949
Unclassified Activities	682	1,075	989	1,138	(307)	(63)	-	-	15,001	14,448
					-	-				
					-	-				
TOTALS	19,632	18,734	20,742	18,460	(1,110)	274	2,024	2,315	147,823	142,376

Excludes net gain (loss) on disposal or revaluation of assets, net gain (loss) from joint ventures & associated entities, amounts received specifically for new or upgraded assets and physical resources received free of charge.

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 12 - FINANCIAL INSTRUMENTS

Bank, Deposits at Call, Short Term Deposits	<p>Accounting Policy: Carried at lower of cost and net realisable value; Interest is recognised when earned.</p> <p>Terms & conditions: Deposits are returning fixed interest rates between 4% and 4.75% (2010: 2.75% and 7.0%).</p> <p>Carrying amount: approximates fair value due to the short term to maturity.</p>
Receivables Rates & Associated Charges (including legal fees & penalties for late payment) Note: These receivables do not meet the definition of “financial instruments” and have been excluded from the following disclosures.	<p>Accounting Policy: Carried at nominal values less any allowance for doubtful debts. An allowance for doubtful debts is recognised (and re-assessed annually) when collection in full is no longer probable.</p> <p>Terms & conditions: Secured over the subject land, arrears attract interest of 0.75% (2010: 0.58%) Although Council is not materially exposed to any individual debtor, credit risk exposure is concentrated within the Council’s boundaries in the State.</p> <p>Carrying amount: approximates fair value (after deduction of any allowance).</p>
Receivables Fees & other charges	<p>Accounting Policy: Carried at nominal values less any allowance for doubtful debts. An allowance for doubtful debts is recognised (and re-assessed annually) when collection in full is no longer probable.</p> <p>Terms & conditions: Unsecured, and do not bear interest. Although Council is not materially exposed to any individual debtor, credit risk exposure is concentrated within the Council’s boundaries.</p> <p>Carrying amount: approximates fair value (after deduction of any allowance).</p>
Receivables Other levels of government	<p>Accounting Policy: Carried at nominal value.</p> <p>Terms & conditions: Amounts due have been calculated in accordance with the terms and conditions of the respective programs following advice of approvals, and do not bear interest. All amounts are due by Departments and Agencies of the Governments of the Commonwealth & State.</p> <p>Carrying amount: approximates fair value.</p>
Liabilities Creditors and Accruals	<p>Accounting Policy: Liabilities are recognised for amounts to be paid in the future for goods and services received, whether or not billed to the Council.</p> <p>Terms & conditions: Liabilities are normally settled on 30 day terms.</p> <p>Carrying amount: approximates fair value.</p>
Liabilities Interest Bearing Borrowings	<p>Accounting Policy: Carried at the principal amounts. Interest is charged as an expense as it accrues.</p> <p>Terms & conditions: secured over future revenues, borrowings are repayable (describe basis); interest is charged at fixed (or variable - describe) rates between 5.05% and 6.9% (2010: 5.05% and 7.9%)</p> <p>Carrying amount: approximates fair value.</p>
Liabilities Finance Leases	<p>Accounting Policy: accounted for in accordance with AASB 117.</p>

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 12 - FINANCIAL INSTRUMENTS CONT.

Liquidity Analysis

2011	DUE < 1 YEAR \$'000	DUE > 1 YEAR; < 5 YEARS \$'000	DUE > 5 YEARS \$'000	TOTAL CONTRACTUAL CASH FLOWS \$'000	CARRYING VALUES \$'000
FINANCIAL ASSETS					
Cash & Equivalents	8,298			8,298	8,298
Receivables	1,496	435	61	1,992	1,992
Total	9,794	435	61	10,290	10,290
FINANCIAL LIABILITIES					
Payables	1,186	-	-	1,186	1,186
Borrowings	758	1,221	7,135	9,114	9,114
Total	1,944	1,221	7,135	10,300	10,300
2010	DUE < 1 YEAR \$'000	DUE > 1 YEAR; < 5 YEARS \$'000	DUE > 5 YEARS \$'000	TOTAL CONTRACTUAL CASH FLOWS \$'000	CARRYING VALUES \$'000
FINANCIAL ASSETS					
Cash & Equivalents	9,696			9,696	9,696
Receivables	886	307	150	1,843	1,843
Total	10,582	307	150	11,539	11,539
Financial Liabilities					
Payables	1,104	-	-	1,104	1,104
Borrowings	711	1,795	3,375	5,881	5,881
Total	1,815	1,795	3,375	6,985	6,985

The following interest rates were applicable to Council's borrowings at balance date:

	30 JUNE 2011		30 JUNE 2010	
	WEIGHTED AVERAGE INTEREST RATE %	CARRYING VALUE \$'000	WEIGHTED AVERAGE INTEREST RATE %	CARRYING VALUE \$'000
Other Variable Rates		1,186		1,104
Fixed Interest Rates	6.50%	9,114	6.12%	5,881
		10,300		6,985

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 12 - FINANCIAL INSTRUMENTS CONT.

NET FAIR VALUE

All carrying values approximate fair value for all recognised financial instruments. There is no recognised market for the financial assets of the Council.

RISK EXPOSURES

Credit Risk represents the loss that would be recognised if counterparties fail to perform as contracted. The maximum credit risk on financial assets of the Council is the carrying amount, net of any allowance for doubtful debts. All Council investments are made with the SA Local Government Finance Authority and are guaranteed by the SA Government. Except as detailed in Notes 5 & 6 in relation to individual classes of receivables, exposure is concentrated within the Council's boundaries, and there is no material exposure to any individual debtor.

Market Risk is the risk that fair values of financial assets will fluctuate as a result of changes in market prices. All of Council's financial assets are denominated in Australian dollars and are not traded on any market, and hence neither market risk nor currency risk apply.

Liquidity Risk is the risk that Council will encounter difficulty in meeting obligations with financial liabilities. In accordance with the model Treasury Policy (LGA Information Paper 15), liabilities have a range of maturity dates. Council also has available a range of bank overdraft and standby borrowing facilities that it can access.

Interest Rate Risk is the risk that future cash flows will fluctuate because of changes in market interest rates. Council has a balance of both fixed and variable interest rate borrowings and investments. Cash flow fluctuations are managed holistically in seeking to minimise interest costs over the longer term in a risk averse manner.

NOTE 13 - FINANCIAL INDICATORS

		2011	2010	2009
These Financial Indicators have been calculated in accordance with <i>Information Paper 9 - Local Government Financial Indicators</i> prepared as part of the LGA Financial Sustainability Program for the Local Government Association of South Australia. Detailed methods of calculation are set out in the SA Model Statements.				
OPERATING SURPLUS	\$'000	(1,110)	274	976
<i>Being the operating surplus (deficit) before capital amounts .</i>				
Adjusted Operating Surplus		(605)	731	519
<i>In each of June 2009, 2010 and 2011 the Commonwealth Government made an advance payment of one quarterly payment of the Financial Assistance Grant (see Note 3). Accordingly there were five "quarterly" payments in 2009, and four payments in each of 2010 and 2011. The Adjusted Operating Surplus and Adjusted Operating Surplus Ratio adjust for this distortion.</i>				
OPERATING SURPLUS RATIO				
Operating Surplus		(8%)	2%	8%
Rates - general & other less NRM levy				
Adjusted Operating Surplus Ratio		(5%)	6%	4%
This ratio expresses the operating surplus as a percentage of general and other rates, net of NRM levy.				
NET FINANCIAL LIABILITIES	\$'000	1,716	(2,275)	(3,598)
Net Financial Liabilities are defined as total liabilities less financial assets (excluding equity accounted investments in Council businesses).				

Continued...

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 13 - FINANCIAL INDICATORS CONT.

	2011	2010	2009
NET FINANCIAL LIABILITIES RATIO			
Net Financial Liabilities	9%	-12%	-20%
Total Operating Revenue less NRM levy			
INTEREST COVER RATIO			
Net Interest Expense	(0.0%)	0.2%	(1.2%)
Total Operating Revenue less NRM levy less Investment Income			
ASSET SUSTAINABILITY RATIO			
Net Asset Renewals	51%	50%	68%
Depreciation Expense			
Net asset renewals expenditure is defined as net capital expenditure on the renewal and replacement of existing assets, and excludes new capital expenditure on the acquisition of additional assets.			
ASSET CONSUMPTION RATIO			
Carrying value of depreciable assets	84%	86%	89%
Gross value of depreciable assets			
Total carrying value of depreciable assets divided by total reported value of depreciable assets before accumulated depreciation.			

NOTE 14 - UNIFORM PRESENTATION OF FINANCES

The following is a high level summary of both operating and capital investment activities of the Council prepared on a simplified Uniform Presentation Framework basis.

All Councils in South Australia have agreed to summarise annual budgets and long-term financial plans on the same basis.

The arrangements ensure that all Councils provide a common 'core' of financial information, which enables meaningful comparisons of each Council's finances.

	2011 \$'000	2010 \$'000
Income	19,632	18,734
less Expenses	20,742	18,460
Operating Surplus / (Deficit)	(1,110)	274
less Net Outlays on Existing Assets		
Capital Expenditure on renewal and replacement of Existing Assets	2,946	2,559
less Depreciation, Amortisation and Impairment	4,995	4,622
less Proceeds from Sale of Replaced Assets	390	237
	(2,439)	(2,300)

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 14 - UNIFORM PRESENTATION OF FINANCES CONT.

	2011 \$'000	2010 \$'000
less Net Outlays on New and Upgraded Assets		
Capital Expenditure on New and Upgraded Assets (including investment property & real estate developments)	8,121	5,967
less Amounts received specifically for New and Upgraded Assets	2,792	2,083
less Proceeds from Sale of Surplus Assets (including investment property and real estate developments)		
	5,329	3,884
Net Lending / (Borrowing) for Financial Year	(4,000)	(1,310)

NOTE 15 - OPERATING LEASES

LEASE PAYMENT COMMITMENTS OF COUNCIL

Council has entered into non-cancellable operating leases for various items of computer and other plant and equipment.

Contingent rental payments exist in relation to the lease of one grader if utilisation exceeds 250 hours during any month. No contingent rentals were paid during the current or previous reporting periods.

No lease imposes any additional restrictions on Council in relation to additional debt or further leasing.

Leases in relation to computer and office equipment permit Council, at expiry of the lease, to elect to re-lease, return or acquire the equipment leased.

No lease contains any escalation clause.

Commitments under non-cancellable operating leases that have not been recognised in the financial statements are as follows:

	2011 \$'000	2010 \$'000
Not later than one year	64	62
Later than one year and not later than 5 years	91	28
Later than 5 years		
	155	90

NOTE 16 - SUPERANNUATION

The Council makes employer superannuation contributions in respect of its employees to the Local Government Superannuation Scheme. The Scheme has two types of membership, each of which is funded differently. Permanent and contract employees of the South Australian Local Government sector have the option to contribute to Marketlink and/or Salarylink. All other employees (including casuals) have all contributions allocated to Marketlink.

Marketlink (Accumulation Fund) Members

Marketlink receives both employer and employee contributions on a progressive basis. Employer contributions are based on a fixed percentage of employee earnings in accordance with superannuation guarantee legislation (9% in 2010/11 for Marketlink members and 3% for Salarylink members; 9% and 3% respectively in 2009/10). No further liability accrues to the employer as the superannuation benefits accruing to employees are represented by their share of the net assets of the Fund.

Financial Statement

Notes to and forming part of the Financial Statements for the year ended 30 June 2011

NOTE 16 - SUPERANNUATION

Salarylink (Defined Benefit) Members

Salarylink is a defined benefit scheme where the benefit payable is based on a formula determined by the member's contribution rate, number of years of contribution and final average salary. Council makes employer contributions to Salarylink as determined by the Scheme's Trustee based on advice from the Scheme's Actuary. The rate is currently 6% (6% in 2009/10) of "superannuation" salary. Given that Employer contributions are based on a fixed percentage of employee earnings in accordance with superannuation guarantee legislation, the remaining 3% for Salarylink members is allocated to their Marketlink account. Employees also make member contributions to the Fund. As such, assets accumulate in the Fund to meet the member's benefits, as defined in the Trust Deed, as they accrue.

The Salarylink Plan is a multi-employer sponsored plan. As the Fund's assets and liabilities are pooled and are not allocated by employer, the Actuary is unable to allocate benefit liabilities, assets and costs between employers. As provided by AASB 119.32(b), Council does not use defined benefit accounting for these contributions.

The most recent full actuarial investigation conducted by the Scheme's actuary, L C Brett, BSc., FIA, FIAA, of Brett and Watson Pty Ltd as at 30 June 2009, the Trustee has determined that the current funding arrangements are adequate for the expected Defined Benefit Plan liabilities. However, future financial and economic circumstances may require changes to Council's contribution rates at some future time.

NOTE 17 - CONTINGENCIES & ASSETS & LIABILITIES NOT RECOGNISED IN THE BALANCE SHEET

The following assets and liabilities do not qualify for recognition in the Balance Sheet but knowledge of those items is considered relevant to user of the financial report in making and evaluating decisions about the allocation of scarce resources.

1. LAND UNDER ROADS

As reported elsewhere in these Statements, Council is of the opinion that it is not possible to attribute a value sufficiently reliably for these assets to qualify for recognition, and accordingly land under roads has not been recognised in these reports. Land acquired for road purposes during the year is initially recognised at cost, but transferred to fair value at reporting date, effectively writing off the expenditure.

At reporting date, Council controlled 217 km of road reserves of average width 20 metres.

2. POTENTIAL INSURANCE LOSSES

Council is a multi-purpose organisation providing a large range of building, parks infrastructure, playgrounds and other facilities accessible to the public. At any time, it is likely that claims will have been made against Council that remain unsettled.

Council insures against all known insurable risks using a range of insurance policies, each of which is subject to a deductible "insurance excess", the amount of which varies according to the class of insurance.

Council has recognised the potential losses arising from claims known at reporting date based on average historical net cost (including insurance excess) of similar types of claims. Other potential claims not reported to Council may have existed at reporting date.

3. BANK GUARANTEES

Council has guaranteed certain loans and other banking facilities advanced to community organisations and sporting bodies, amounting to \$0 at reporting date.

Council does not expect to incur any loss arising from these guarantees.

4. LEGAL EXPENSES

Council is the planning consent authority for its area under the Development Act 1993 (as amended). Pursuant to that Act, certain persons aggrieved by a planning decision of the Council may appeal. It is normal practice that parties bear their own legal costs. At the date of these reports, Council had notice of xx appeals against planning decisions made prior to reporting date. All known costs have been recognised, but the amount of further costs cannot be known until the appeals are determined.

Insert additional explanations for all contingent liabilities and contingent assets.



Accountants, Auditors
& Business Consultants

Patrick Dempsey FCA
Laurie Galpin FCPA
David Chant FCPA
Simon Smith FCPA
David Sullivan CPA
Jason Seidel CA
Renaë Nicholson CA
Tim Muhlhauser CA

Mount Gambier
233 Commercial Street West
PO Box 246 Mount Gambier SA 5290
DX 29044
p 08 8725 3068
f 08 8724 9553
e admin@galpins.com.au

Stirling
Unit 4/3-5 Mount Barker Road
PO Box 727 Stirling SA 5152
p 08 8339 1255
f 08 8339 1266
e stirling@galpins.com.au

Norwood
3 Kensington Road
PO Box 546 Kent Town DC SA 5071
p 08 8332 3433
f 08 8332 3466
e norwood@galpins.com.au

w www.galpins.com.au

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INDEPENDENT AUDIT REPORT TO THE MEMBERS OF THE CITY OF MOUNT GAMBIER

Report on the Financial Report

We have audited the accompanying financial report of City of Mount Gambier, which comprises the balance sheet as at 30 June 2011, the statement of comprehensive income, statement of changes in equity and cash flow statement for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Council Certificate of City of Mount Gambier.

Council's Responsibility for the Financial Report

The Council is responsible for the preparation and true and fair presentation of the financial report in accordance with the Local Government Act 1999 and Local Government (Financial Management) Regulations 2011. This includes responsibility for the maintenance of adequate accounting records and internal controls that are designed to prevent and detect fraud and error, and for the accounting policies and accounting estimates inherent in the financial report.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatements.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of risks of material misstatements of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Council's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Council's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Council, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we followed applicable independence requirements of Australian professional ethical pronouncements.

Audit Opinion

In our opinion, the financial report of the City of Mount Gambier for the year ended 30 June 2011 is properly drawn up:

- (a) so as to give a true and fair view of:
 - (i) the Council's state of affairs as at 30 June 2011 and its operating result and cash flows for the year ended on that date; and
 - (ii) the other matters required by Division IV of the Local Government Act 1999 to be dealt with in the accounts;
- (b) in accordance with the provisions of the Local Government Act 1999 and the Local Government (Financial Management) Regulations 1999; and
- (c) in accordance with applicable Accounting Standards and other mandatory professional reporting requirements.

GALPINS ACCOUNTANTS, AUDITORS & BUSINESS CONSULTANTS

L.J. Galpin FCPA
Partner

15 / 11 / 2011

CITY OF MOUNT GAMBIER
ANNUAL FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 June 2011

STATEMENT BY AUDITOR

I confirm that, for the audit of the financial statements of City of Mount Gambier for the year ended 30 June 2011, I have maintained my independence in accordance with the requirements of APES 110 – Code of Ethics for Professional Accountants, Section 290, published by the Accounting Professional and Ethical Standards Board, in accordance with the *Local Government Act 1999 and the Local Government (Financial Management) Regulations 2011* made under that Act.

This statement is prepared in accordance with the requirements of Regulation 22 (5) *Local Government (Financial Management) Regulations 2011*.



Laurie GALPIN

Galpins Accountants, Auditors and Business Consultants

Dated this 15th day of November 2011

CITY OF MOUNT GAMBIER

ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 June 2011

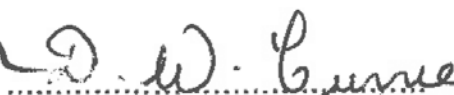
CERTIFICATION OF AUDITOR INDEPENDENCE

To the best of our knowledge and belief, we confirm that, for the purpose of the audit of City of Mount Gambier for the year ended 30 June 2011, the Council's Auditor, Galpins Accountants, Auditors and Business Consultants., has maintained its independence in accordance with the requirements of the *Local Government Act 1999* and the *Local Government (Financial Management) Regulations 2011* made under that Act.

This statement is prepared in accordance with the requirements of Regulation 22(3) *Local Government (Financial Management) Regulations 2011*.



.....
Greg MULLER
CHIEF EXECUTIVE OFFICER



.....
Donald CURRIE
PRESIDING MEMBER
AUDIT COMMITTEE

Date: 15TH NOVEMBER

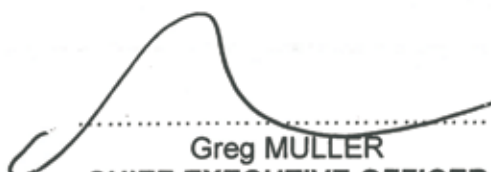
CITY OF MOUNT GAMBIER

ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 June 2011

CERTIFICATION OF FINANCIAL STATEMENTS

We have been authorised by the Council to certify the financial statements in their final form. In our opinion:

- the accompanying financial statements comply with the *Local Government Act 1999*, *Local Government (Financial Management) Regulations 2011* and Australian Accounting Standards.
- the financial statements present a true and fair view of the Council's financial position at 30 June 2011 and the results of its operations and cash flows for the financial year.
- internal controls implemented by the Council provide a reasonable assurance that the Council's financial records are complete, accurate and reliable and were effective throughout the financial year.
- the financial statements accurately reflect the Council's accounting and other records.


Greg MULLER
CHIEF EXECUTIVE OFFICER


Steve PERRYMAN
MAYOR

Date: 15th NOVEMBER 2011





City of Mount Gambier
Civic Centre
10 Watson Terrace, Mount Gambier South Australia 5290
(PO Box 56 Mount Gambier 5290)

Telephone 08 8721 2555
Facsimile 08 8724 9791
Email city@mountgambier.sa.gov.au
Website www.mountgambier.sa.gov.au

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MOUNT GAMBIER
LIVE . LEARN . IMAGINE