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## A message from the Mayor

On behalf of Elected Members, I am pleased to present the City of Mount Gambier Annual Business Plan for the 2023/2024 financial year.

The 2023/2024 Annual Business Plan and Budget outlines the program of work the City of Mount Gambier will undertake as we enter the new financial year.

Council have undertaken careful deliberations to ensure that our priorities are delivered in the context of long term financial sustainability. The Annual Business Plan has been developed in alignment with the Long Term Financial Plan and Asset Management Plan.

In 2020/2021, to assist ratepayers during COVID, Council applied a zero rate increase, and in 2022/2023, rate increases were below CPI. As a consequence of this and relatively high inflation continuing beyond the 2023 financial year, Council has made the difficult decision to increase rates by more than is set out in the current Long Term Financial Plan.

Therefore, Council has taken a smoothing approach to rate revenue increases for the next three years as we recognise the financial pressures residents and businesses are experiencing. We are committed to providing a high level of service to our community whilst remaining financially sustainable by managing expenditure within the ten years of the Long Term Financial Plan to minimise the impact on ratepayers.

Current indications demonstrate that the average rates notice in Mount Gambier will remain below the average in both South Australia and neighbouring council areas.

City of Mount Gambier is proud to provide services, programs and support to the community as an inclusive city where people lead fulfilling lives.

I look forward to working with Elected Members and Council staff as we continue to build the foundations to support our city for growth, both economic and social.

Yours faithfully,

**Lynette Martin OAM MAYOR** 



## A message from the CEO

It is a pleasure to present to you the 2023/2024 Annual Business Plan and Budget for the City of Mount Gambier.

Council's 2023/2024 Business Plan and Budget focuses on building foundations and positioning our city for future growth and opportunities.

The current inflation in Australia has created cost pressures in various areas. This inflation is now affecting our ability to provide services to the expected standard, and all councils across South Australia face similar challenges.

The average residential ratepayer will pay \$1,223\* in 2023/2024 which equates to an overall increase of \$56. The average residential rate is below the South Australian average which was \$1,771 for the metropolitan area and \$1,561 for rural areas in 2022/2023 (City of Mount Gambier was \$1,167).

The City of Mount Gambier remains dedicated to offering a wide range of services that benefit our residents every day. We are proud to provide these services and committed to ensuring ongoing sustainability so that services and facilities are provided to a good standard.

Our community now has access to an extraordinary facility, Wulanda Recreation and Convention Centre. Council will continue to focus on providing inclusive community access to a diverse range of recreation, cultural and corporate activities within the state-of-the-art facility.

We have been taking time to evaluate our role as custodians in our natural landscape, with a clear focus on shaping our tourism future and the development of the Crater Lakes Master Plan.

The 2023/2024 Annual Business Plan and Budget also includes continued investment in sport and recreation, local roads and community infrastructure, and waste management.

I look forward to continuing to work together on many projects and initiatives in the coming year.

Yours faithfully,

**Sarah Philpott** CHIEF EXECUTIVE OFFICER





## How the Annual Business Plan and Budget was prepared

#### **PURPOSE**

The Annual Business Plan is the key operational and financial document for Council. It sets proposed operational programs and capital projects for 2023/2024 and how we will allocate our budget.

#### STRATEGIC DIRECTION

The content has been developed after taking into consideration the long-term direction of the Futures Paper, Strategic Plan 2020-2024, The Long Term Financial Plan (10 Year Plan) and the Asset Management Plan (10 years). Maintaining an adequate level of expenditure on existing assets on an annual basis ensures intergenerational equity, that is the burden of costs is met equally by current and future ratepayers.

Strategic priorities were reviewed with the Executive Leadership Team, Management Team and Elected Members to inform timing and deliverables for 2023/24. Many of the strategic priorities will be resourced using current budget and staff allocations. Some of these projects may be delivered over multiple years while others impact only 2023/24.

#### **RATING**

A review of rating strategy was undertaken, benchmarking against other South Australian councils and developing different scenarios for rates in 2023/2024 and beyond.

These scenarios were reviewed with Council's Executive Team and Elected Members at budget workshops with the approach to smooth the required rate increase over three years.

#### **OPERATIONS BUDGET BUILD APPROACH**

The Annual Business Plan 2023/2024 adopted a 'bottom up' budget approach where meetings were held with budget holders to examine their costs, which required managers to justify expenditure and provide assumptions for revenue.

#### **ELECTED MEMBER REVIEW**

A number of workshops were held with Elected embers to develop this budget and discuss priorities within the draft plan during April 2023.

## Significant Influences

In the development of the Annual Business Plan we have undertaken a review of our internal environment and broader external environment that includes social, environmental, economic and planning elements. This review identifies key issues that help provide the context for the development of this plan.

#### **PUBLIC HEALTH AND WELLBEING**

The COVID-19 pandemic has driven global changes. In South Australia, there are still ongoing ramifications that will continue to affect the local community and economy.

Council's focus will be on vigilance and rapid response when appropriate.

Over the last three years Council has seen the impact of COVID-19 on the availability and cost of materials and resources to support its capital works program. If this trend continues it may mean that additional contingency may be required to fund the program included in this Annual Business Plan and Budget.

#### LOCAL ECONOMY

With a diverse and stable economic base, the Mount Gambier region is one of the most significant contributors to the South Australian economy in both export, local income and tourism. Key industries that contribute to the city and regional economy are:

- Softwood timber industry,
- Education,
- Visitor economy,
- Health services,
- Agribusiness, and
- Transport and logistics.

## Significant Influences

A focus for growth is the visitor economy, a diverse and wide-reaching sector that impacts broadly across service and product groups. The growth of this sector impacts on business opportunities from hospitality, to growing existing products and services and providing exciting new opportunities. This sector strongly links to the agribusiness sector, with farm experiences increasingly sought after by international visitors.

Transport and logistics are key employers in Mount Gambier. The city is one hour from Portland's major deep sea port and ensures that Mount Gambier remains a key transport hub. The transport sector remains strong, with growing demand, particularly in the city's forestry sector.

#### LEGISLATIVE REFORM

There are two significant legislative changes which will impact on Local Government - The new Planning, Development and Infrastructure Act (PDI Act) and changes to the Local Government Act. These changes will have significant impact on our community and council operations. It is essential Council continues to plan for these changes and work with the State Government to influence legislative reform and its implementation.

#### **TOURISM SECTOR**

A cross-government approach to the development of access to Mount Gamier's natural attractions has been advocated. This would include scoping, master planning and the facilitation of approvals to consider infrastructure development and marketing.

#### DEVELOPMENT

Over the next year, the State Planning Commission will be working with regional councils across the state in the development of Regional Plans. These Regional Plans will identify and guide land use and infrastructure requirements, and the City of Mount Gambier will provide information and strategic direction towards the Limestone Coast Regional Plan.

The Regional Assessment Panel developed in the last financial year amongst a number of councils in the region will continue which will result in some changes to processes for development.

#### POLITICAL ENVIRONMENT

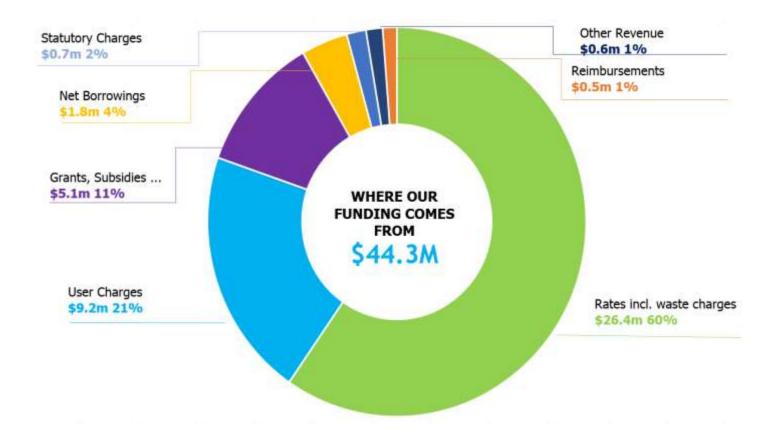
State and federal governments will continue to have an impact on the political environment in which Council operates. This may also influence the grants and partnering opportunities available to the local government sector.

#### **GLOBAL ECONOMY**

COVID 19 and other economic events have had a significant impact on the Australian, South Australian and ultimately the local economy. This has impacted the following:

- Inflation The cost of goods and services and in particular the cost of capital projects and utilities,
- Interest rates Council has structured its debt to minimise the impact of fluctuations in interest rates. However, 11 increases over the last 12 months have increased finance costs.

## Funding and **Expenditure Summary**





### Council

AREA 33.88 **SQUARE KILOMETRES** 

STAFF FTE

144

**POPULATION** 

27,771

6.2%

ROADS 230.13 **KILOMETRES** UNSEALED ROADS 1.33 **KILOMETRES** 

**ECONOMIC** PROFII F

**GROSS REGIONAL PRODUCT** 

CONSTRUCTION

## **Strategic Context**

Hierarchy of Documents - Brings together the key planning documents to ensure that the vision, goals and objectives set by the Futures Paper are implemented in the Long Term Financial Plan, Asset Management Plan, Strategic Plan, and Annual Business Plan.

The Annual Business Plan guides and is guided by other key strategic management documents as shown below:



The Futures Paper outlines strategies for action at the individual, organisation and community level that will enable the community to achieve their collective aspirations.

Long Term Financial Plan (10 years) (LTFP) - shows the financial impact of the implementation of the Strategic Plan over the next 10 years and incorporates key assumptions from the Strategic Plan and Asset Management Plan. The LTFP is reviewed by Council on an annual basis.

**Asset Management Plan (10 years)** - identifies the required future expenditure on infrastructure and funding required to maintain service levels. It is aligned with the LTFP.

**Strategic Plan (4 years)** - represents the vision, aspirations and priorities of our community now and into the future. The Strategic Plan is informed by the Futures Paper and identifies the outcomes Council seeks to achieve and the strategies that will put in place to get there.

Annual Business Plan (1 year) - Each year, Council develops an Annual Business Plan guided by Council's strategic financial framework which sets strategic directions over the medium and long term and converts these into annual actions and outcomes. This shows the outcomes Council expects to achieve in the year and the services, key measures of success and the budget required to deliver these outcomes.

## **Highlights**

With finite resources, pressures to deliver more and changes in consumer's expectations of Council's services, there is a growing need for Council to deliver services tailored to demand.

This Annual Business Plan will focus on maintaining service standards efficiently.

Highlights for the year ahead include:

#### **WULANDA RECREATION AND CONVENTION CENTRE**

Continue to operate and activate the Wulanda Recreation and Convention Centre facility. This will increase the ability for Mount Gambier to host major sporting competitions, conferences, events and performances providing significant social and economic benefits.

#### **LOCAL ROADS AND COMMUNITY INFRASTRUCTURE (LRCI)**

Council will utilise the funding provided by the Phase 4(a) program to design the Frew Park amenities in 2023/2024 with a view to construct the building in the following financial year.

#### SPORT, RECREATION AND OPEN **SPACE STRATEGY**

To continue to provide quality, well-planned spaces and guide the future direction of open spaces and facilities in Mount Gambier, Council will prioritise the projects outlined in the adopted Sport, Recreation and Open Space Strategy to inform an implementation plan for 2023/2024 and beyond.

#### CRATER LAKES ACTIVATION

To enable Council to capitalise on the Crater Lakes precinct, Council will use the guiding principles outlined in the Crater Lakes Activation Plan (once adopted) to inform future projects for 2023 / 2024 and beyond.

#### WASTE MANAGEMENT STRATEGY

Council will develop a holistic strategy and plan that supports the targets and outcomes of South Australia's Waste Strategy 2020-2025, with a key emphasis on initiatives that reduce avoidable waste to landfill to zero by 2030. The strategy will investigate circular economy opportunities, regional and cross border waste management capacity and needs, land use and zoning requirements for the future and application of relevant agency policies and legislation.

#### RECONCILIATION ACTION PLAN

Council's current Reconciliation Action Plan, Yerkalalpata, expired in 2022 and requires review to inform Council's work to support reconciliation for a further two years. Council will continue to focus on strengthening positive relationships, acknowledging and respecting Aboriginal and Torres Strait Islander cultures, and providing opportunities to ensure that our First Nations peoples have the same life opportunities as other Australians.

#### ORGANISATIONAL IMPROVEMENTS

We will progress work on a number of key organisational initiatives including:

- Elector Representation Review;
- Strategic and Operational Risk Management;
- Iservices Strategy;
- Strategic Planning and Reporting Framework;
- Work Health Safety & Wellbeing Culture;
- Media and Communications Strategy;
- Leadership Capability Framework; and
- Business Process Improvement.

# Key Assumptions

#### **RATES**

The general rate provides benefits to the whole community and ensures social, economic and environmental sustainability. The number of rateable properties in 2023/2024 is 14,632 with estimated assessment growth of 0.67% and an average increase in rates for existing properties of 5.53% equalling a total increase of 6.2% in general rate revenue.

#### **INFLATION**

Inflation has been applied to revenue (with the exception of rates) based on forecast Adelaide CPI as at September 2022 where appropriate as provided by Deloitte Access Economics.

Inflation has also been applied to expenditure based on contractual agreements i.e. contract terms for other expenditure where appropriate.

Actual Adelaide CPI as confirmed by the Australian Bureau of Statistics for the March Quarter 2023 was 7.9%, which is higher than the budget assumption and the latest Deloitte Access Economics forecast for 2023/2024 of 4.1%.

It should be noted that significant increases have been experienced for goods and services purchased by Council in particular utilities and capital projects.

Strategies will be developed to mitigate additional pressures should inflation be higher than assumed in the budget.

#### **USER PAYS PRINCIPLE**

Benefits that are provided to a distinct group of the community will, wherever practicable be charged directly to the recipient of that benefit.

#### **CURRENT SERVICE LEVELS**

Council's annual operating program was developed to ensure maintenance of the current level of existing services to the whole community.

#### **KEY FINANCIAL INDICATORS (KFIs)**

The following Key Financial Indicators are deemed by the Local Government sector to be the best indicators for determining financial sustainability:

- Operating surplus / (deficit) ratio;
- Net financial liabilities ratio; and
- Asset renewal funding ratio.

#### FINANCIAL ASSISTANCE GRANTS

The timing of the payment of the Financial Assistance Grants has fluctuated recent years.

The BR3 forecast for 2022/2023 and the budget assume 50% of the following year's allocation will be paid in each year. In June Council were advised that 100% of the following year's allocation would be paid in 2022/2023. No advice has been provided with regard to the payment in 2023/2024 and as such no changes have been made. Any changes will be updated as part of the quarterly Budget Review process.

#### LRCI GRANTS

The 2023/2024 budget includes Phase 4(a), but not Phase 4(b). Projects will be identified for Phase 4(b) with grant revenue and associated costs to be recognised through the Budget Review process.

## Capital

It is essential that Council manages and maintains its assets responsibly, to maximise the value and the services the community derives from them.

The annual capital works program is informed by:

- a. Elected Members and community input
- b. City of Mount Gambier Strategic Plan 2020-2024
- c. The suite of Asset Management Plan (e.g. roads, footpaths), and
- d. The Long Term Financial Plan.

The capital projects budget identifies the amount of money that Council will invest in its long term physical assets and includes two categories:

#### **RENEWALS**

Renewals refers to the amount of money that Council will spend in maintaining and replacing its existing asset base.

This category would include such projects as road resurfacing and line marking, street and footway lighting.

#### **NEW CAPITAL/UPGRADE**

The amount of money Council will invest in new assets can either be the upgrade of existing assets or the creation of new assets.

The below table provides an indication of what Council will spend to maintain its infrastructure and is based on Council's Asset Management Plan.

\$'k	Renewals	New/ Upgrade	Total
Buildings and Structures	700	1,080	1,780
Caroline Landfill		2,200	2,200
Infrastructure	3,200	374	3,574
IT	30	30	60
Other	90	179	269
Plant and Equipment	1,742	40	1,782
TOTAL	5,762	3,903	9,665

## Capital Expenditure

#### **BUILDINGS AND STRUCTURES**

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	Net Expenditure \$'000s
Building Design Projects	Design for renewal projects to be delivered in 2024/2025.	50	-	50
Works Depot Automatic Gates and Traffic Management (Building Renewal Programs)	Installation of Automatic Roller gates to create access through swipe/card system from McDonnel Drive, Installation of Backyard Roller Gates to create automatic access from White Avenue.	70	-	70
Carinya mowing strips	Concrete mowing strips at the Carinya Cemetery.	15		15
City of Mount Gambier Works Depot amenities renovation	Continuation of the refurbishment of amenities (toilet/shower block/lunch areas).	100	-	100
Energy efficiency program	Projects that support Council's decision to deliver projects annually.	50	-	50
Frew Park Amenities	Design for the renewal/upgrade of existing Frew Park Amenities (toilets, seating, pergola areas) funded by LRCI Phase 4 Commonwealth grant funding.	50	(50)	-
Library storage unit	Construction of a purpose-built storage unit to be established to host library materials, resources and equipment.	95	-	95
Old Mount Gambier Gaol	Continuation of the renewal of walls, roofing and doors.	330	-	330
Railway Lands Nature Play	Design and construction of a nature play area in the Railway Lands with 50% private funding (received in prior year).	300	(150)	150
Building Renewals	Allocation for additional renewals.	100	-	100
Wulanda	Final stage of retractable seating and professional fees	620		620
TOTAL		1,780	(200)	1,580

#### **CAROLINE LANDFILL**

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	Net Expenditure \$'000s
Construction of Cell 4A	Continuation of the construction of a cell at the Caroline Landfill facility.	2,200		2,200
TOTAL		2,200	-	2,200

#### **INFRASTRUCTURE**

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	Net Expenditure \$'000s
Car park renewals	Depot car park renewal.	40	-	40
New footpaths	New footpaths that will address high priority items from the CBD accessibility audit.	54	-	54
O'Hallaran Terrace PLEC remediation	Construction of O'Hallaran Terrace remediation works following PLEC works.	320	-	320
Footpath reseals	Including works on the following: Wehl Street South - Helen Street to Commercial Street West, Shepherdson Road - Coutts Street to Bertha Street, and Elliott Drive - Davison Drive to End Section.	50	-	50
Road reconstruction	Including: Bertha Street - Edward Street to Commercial Street West, O'Halloran Terrace - Power Street to Bay Road, Shelley Crescent - Shelley Crescent Mid to Shelley Crescent East.	2,127	-	2,127
Roads to Recovery	Road widening for Wireless Road East - Kennedy Avenue to Attamurra Road.	436	(436)	0
Road reseals program	The resealing of the sealed roads network.	482	-	482
Stormwater drainage renewals	Including grates and lid replacement and side entry pit replacement (Shepherdson Road and Boandik Terrace).	65	-	65
TOTAL		3,574	(436)	3,138

#### IT

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	· ·
IT renewals	Replacement of current IT infrastructure assets - annual program.	30	-	30
Caroline Landfill WiFi	install Wi-Fi extension at Caroline Landfill to provide effective device communication across the entire site.	30	-	30
TOTAL		60		60

## Capital Expenditure

#### **OTHER**

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	Net Expenditure \$'000s
Trees	Priority focus is the bushfire rehabilitation and revegetation of the affected Crater Lakes area	80		80
Christmas Decorations	Renewal of Christmas decorations	20		20
Waste bins	Purchase of waste bins.	70		70
Beacon art project	Design and construction of beacon art project.	99		99
TOTAL		269		269

#### **PLANT AND EQUIPMENT**

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	Net Expenditure \$'000s
Minor plant	Purchase of new minor plant items as per Asset Management Plan allocation.	40		40
2 Wheel Drive Utility Vehicles	Purchase of 3 vehicles	99		99
Garbage compactors	Purchase of two replacement garbage compactors.	863		863
Water truck	Purchase of replacement water truck.	165		165
Mowers	Purchase of 3 mowers.	392		392
Tip trucks	Purchase of 2 tip trucks	223		223
TOTAL		1,782		1,782

### **Financial Overview**

#### **GENERAL RATE INCREASE**

The proposed general rate increase will result in a 6.2% increase in general rates revenue (including assessment growth).

#### **OPERATING DEFICIT**

Budget deficit - Council's estimated operating deficit in 2023/2024 is (\$2.8) million.

LTFP target comparison - The operating deficit is greater than the target set by the Long Term Financial Plan for 2023/2024 as adopted by Council in June 2022 of (\$1.9) million. The increase has been driven by inflationary pressures in materials, contracts and other (materials, services and utilities), which has been partly offset by additional rates revenue and landfill charges.

Organisational requirements - Operating in a deficit environment means that we will need to ensure that we have strong financial controls in place and that public value is maximised.

**Future planning** - A number of service reviews are planned to take place in 2023/2024 so that Council efficiently delivers both core and non-core services efficiently.

#### LOAN BORROWINGS AND DEBT CAPACITY

To ensure that Council is able to manage cash flow adequately, it has access to borrowings or "borrowing capacity" that means that Council is able to pay its bills monthly whilst awaiting the payment of rates quarterly or in some cases the payment of grant revenue which may arise after the completion of works and associated spend.

In the budget the year-end borrowings position is \$40.1m as shown in the balance sheet as at 30 June 2024 with an expected debt capacity of \$44.7m to manage the ups and downs of cash flow.

#### SERVICE PROVISION

A total of \$45.1 million will be spent on operating expenditure including waste management and disposal, development assessment and planning services, the library, community development, events and depreciation of assets, plus maintenance of infrastructure assets including roads, footpaths, lighting, storm water drainage, street trees, sporting facilities, open space, cemeteries and other council properties.

#### **RISKS TO THE BUDGET**

It should be noted that there are a number of risks that have not been considered in this year's Annual Business Plan and Budget as their impact at this time is unknown:

- **Infrastructure Condition Audit and Valuation** 
  - The valuation for this category of assets is due as at 30 June 2023 which will have an impact on the future capital works program and depreciation.
- **Buildings Condition Audit Valuation The** valuation is scheduled at this stage to be undertaken as at 1 July 2023 which is also expected to have an impact on depreciation and the valuation of the capital works program. The condition audits will be undertaken over two vears that will inform the future maintenance and renewals program for this significant asset class.
- Ongoing Inflationary Pressures Inflation is based on current forecasts. Any further increases will put additional pressure on the budget.

## **Financial Targets**

#### **OPERATING SURPLUS RATIO**

#### What is the purpose of this ratio?

This financial indicator is useful in determining if current ratepayers are paying enough to cover products and services provided in each period.

#### How is this ratio calculated?

Operating surplus before capital revenues as a percentage of total operating revenue.

#### What is the target?

The target to be achieved by FY2027 is that Council will achieve a positive ratio.



#### **NET FINANCIAL LIABILITIES RATIO**

#### What is the purpose of this ratio?

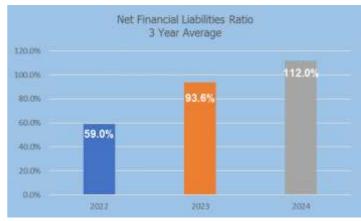
This financial indicator is useful in determining the level of indebtedness that Council has in comparison to its operating revenue.

#### How is this ratio calculated?

Net financial liabilities as a percentage of total operating revenue.

#### What is the target?

Council will achieve a net financial liabilities ratio of less than 100% of total operating revenue by FY 2027.



## **Financial Targets**

#### **ASSET RENEWAL FUNDING RATIO**

#### What is the purpose of this ratio?

This financial indicator is useful in determining if Council is maintaining all its assets.

This is best demonstrated by comparing total capital renewal expenditure planned against Asset Management Plan requirements.

#### How is this ratio calculated?

Capital expenditure on renewal or replacement of existing assets as a percentage of Asset Management Plan allocations.

#### What is the target?

Council will maintain an asset renewal funding ratio of greater than or equal to 100% of Asset Management Plan.





## Strategic Plan - Our Role and Goals

#### THE CITY DEVELOPMENT FRAMEWORK PROJECT

The City Development Framework Project involved the establishment of overall strategies for development, incorporating economic, social, environment and community opportunities and aspirations based on four interrelated themes:



#### **OUR PEOPLE**

How do we ensure a highly skilled and educated population for the future challenges facing our community? A community reflecting good health, connectedness and wellbeing.



#### **OUR LOCATION**

How do we take advantage of our location and expand our potential as a regional hub? Building on our regional centre for the provision of services, shopping, tourism, cultural, sporting and recreation.



#### **OUR DIVERSE ECONOMY**

How do we build on and diversify our existing economy? We have existing high quality and skilled industry sectors including fabrication, manufacturing, forest products, agriculture, health and education. We also have emerging opportunities for digital technology and related industries.



#### **OUR CLIMATE, NATURAL RESOURCES AND HERITAGE**

How do we promote and preserve our climate, natural resources and environment? We have a temperate climate, the Crater Lakes Volcanic Complex incorporating the world renowned Blue Lake, a unique natural environment and enviable natural resources. We also have a remarkable wealth of Indigenous and European heritage.

Outcomes from the City Development Framework Project were incorporated within the Futures Paper which is a guide for the future direction and development of the city based upon the ideas and aspirations of the community.



## **GOAL 1: Our People**

This goal brings together five key themes that affect our people – whether they live, work, study or visit the City of Mount Gambier.

- 18.1 Community based organisations and networks. Our community groups and networks develop and grow to achieve their aspirations.
- 18.2 Community growth. We foster a sense of community by encouraging and supporting participation in community life.
- 18.3 Sense of community. The community grows in real terms at a rate that helps sustain and grow the services available within the City and for the region.
- 18.4 Care for the community. We will develop our service offering to the community to ensure all members have access to required levels of support.
- 18.5 Becoming an 'earning and learning' community. We are driving the development of local career, education and entrepreneurship pathways that build skills to grow the economy, facilitate new businesses, and provide exciting and relevant employment opportunities for all our people as we transition to an 'earning and learning' citv.

#### ANNUAL OBJECTIVES

- Delivery of community programs.
- Development of the Disability Access and Inclusion Plan 2024-2028 and supporting implementation plan.
- Implementation of a Volunteer Management Plan.
- Implementation of a consistent approach to the administration of community grants to ensure transparency and accountability.
- Progressing development Reconciliation Action Plan and deliver the initial stage of actions.
- Development of Affordable Housing Strategy in line with other levels of Government.
- Develop a Dog and Cat Management Plan aligned with legislation.

#### **KEY PERFORMANCE INDICATORS**

- Delivery of Disability Access and Inclusion plan and supporting implementation plan by June 2024. Delivery of grants program outlining tranches and requirements.
- Delivery of grants program outlining tranches and requirements.
- Delivery of Reconciliation Plan actions defined for 2023/2024.
- Adoption of Dog and Cat Management Plan by 31 December 2023.

#### **SERVICES**

- Cemetery services and maintenance,
- · Community facilities management,
- Public health and safety,
- Volunteer management,
- Community support programs,
- Library services,
- Community development activities,
- Strategic planning,
- Inspectorial services, including parking and animal management,
- Community engagement and social inclusion,
- Youth development and programming

## GOAL 1: Our People

### **PROJECTS**

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	Net Expenditure \$'000s
Carinya mowing strips	Concrete mowing strips.	15	-	15
City of Mount Gambier Works Depot amenities renovation	Renovate existing amenities to ensure compliance.	100	-	100
Library storage unit	A purpose-built storage unit to be established to host library materials, resources and equipment.	95	-	95
TOTAL		210	-	210



#### **GOAL 2: Our Location**

Mount Gambier is ideally located between both Adelaide and Melbourne, allowing the city to tap into markets in both South Australia and Victoria.

22.1 Infrastructure development and managing our current assets. We will commence work on meeting the community's aspirations for future infrastructure development, whilst managing our existing infrastructure and assets in a manner that demonstrates the pride we take in our environment.

22.2 Regional collaboration. Significant planning

- work has been done by the City of Mount Gambier, Limestone Coast councils and Regional Development Australia (Limestone Coast). Councils within the region are keen to collaborate on a number of initiatives including land use planning, infrastructure, waste management, recycling and tourism.
- 22.3 The Crater Lakes Precinct and other areas of tourism potential. We will work with the community to investigate options that enable the Council to capitalise on the Crater Lakes Precinct and other areas of tourism potential.
- 22.4 Recognition of our indoor and outdoor sporting assets and our adventurous opportunities. We will work on capitalising on the delivery of the Community and Recreation Hub to highlight the opportunities for sporting and other community events in Mount Gambier and we will seek to leverage the adventure sports market through support to potential providers to develop activities, effective marketing and working with our partners to raise the profile of our city and region.
- 22.5 Focusing on activation, revitalisation and placemaking in our CBD. We will look to create opportunity in our CBD for all year-round activation through effective placemaking and place shaping, making it a vibrant, cohesive and safe place.

#### ANNUAL OBJECTIVES

- Deliver the capital works program.
- Phased delivery of maintenance plans identified for FY 2024.
- Develop the asset management planning approach and implement in 2023/24.
- Undertake a review of Council's property and land assets to understand risks and opportunities to Council's financial sustainability.
- Support State Government in the development of the Regional Plan.
- Progress discussions with State Government on former rail lands adjacent to Hastings Cunningham Reserve.
- Finalise Blue Lake Sports Park Masterplan and seek opportunities for grant funding or other options to progress the masterplan outcomes.

#### **KEY PERFORMANCE INDICATORS**

- Deliver 85% of all infrastructure projects within the capital works program on time, within scope and within budget.
- Have maintenance programs that have been designed and are ready to be implemented across respective teams by the end of June 2024.
- Delivery of draft Asset Management Plan and forward works program by December 2023.
- Complete property and land assets review by 30 June 2024.

## **GOAL 2: Our Location**

#### **SERVICES**

- Asset (roads etc) infrastructure renewal and maintenance,
- Management and maintenance of infrastructure including roads, footpaths, parks, public open spaces, street lighting and stormwater drainage,
- Street cleaning and rubbish collection,
- Infrastructure planning,
- Infrastructure project delivery.

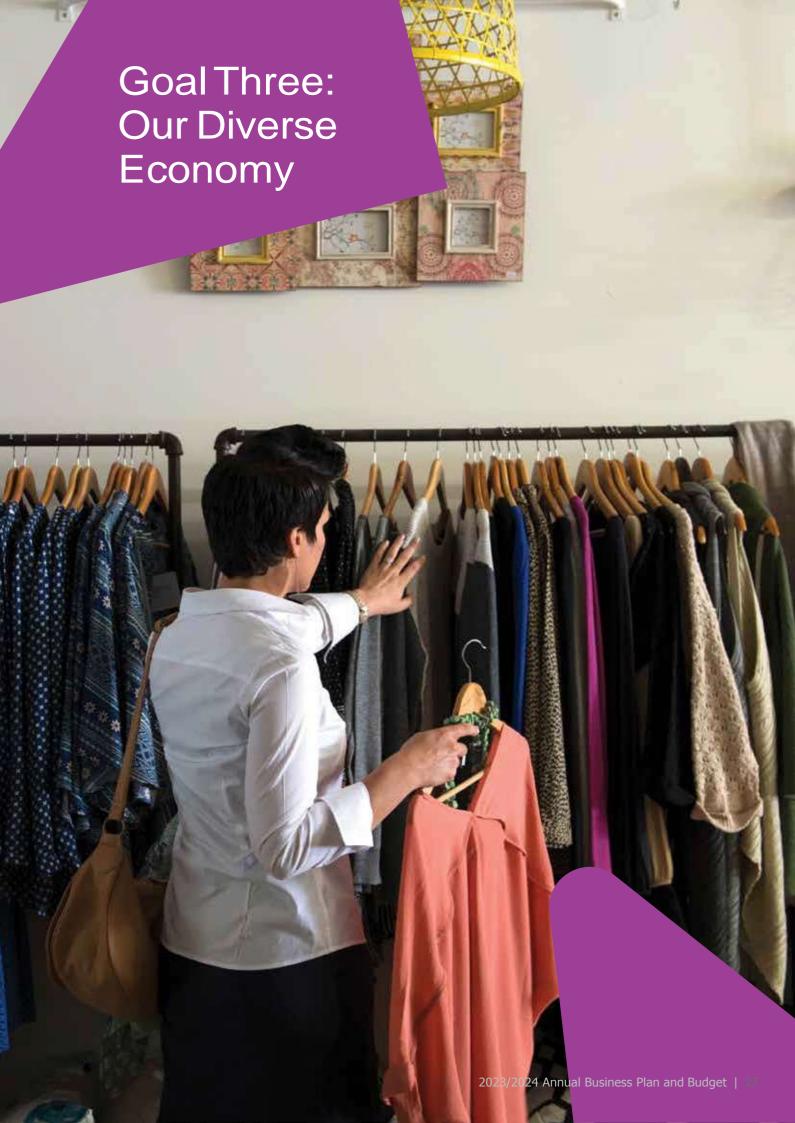
#### **PROJECTS**

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	Net Expenditure \$'000s
Building Design Projects	Design for renewal projects to be delivered in 2024/2025	50	-	50
Works Depot Automatic Gates and Traffic Management (Building Renewal Programs)	Installation of Automatic Roller gates to create access through swipe/card system from McDonnel Drive, Installation of Backyard Roller Gates to create automatic access from White Avenue.	70	-	70
Frew Park Amenities	Design for the renewal/upgrade of existing Frew Park Amenities (toilets, seating, pergola areas) funded by LRCI Phase 4 Commonwealth grant funding.	50	(50)	-
Old Mount Gambier Gaol	Renewal of walls, roofing and doors.	330		330
Railway Lands Nature Play	Design and construction of a nature play area in the Railway Lands with 50% private funding (received in prior year).	300	(150)	150
Car park renewals	Depot car park renewal.	40	-	40
New footpaths	New footpaths that will address high priority items from the CBD accessibility audit.	54	-	54
O'Hallaran Terrace PLEC remediation	Construction of O'Hallaran Terrace remediation works following PLEC works.	320	-	320

## **GOAL 2: Our Location**

#### **PROJECTS**

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	Net Expenditure \$'000s
Footpath reseals	Including works on the following: Wehl Street South - Helen Street to Commercial Street West, Shepherdson Road - Coutts Street to Bertha Street, and Elliott Drive - Davison Drive to End Section.	50	-	50
Road reconstruction	Including: Bertha Street - Edward Street to Commercial Street West, O'Halloran Terrace - Power Street to Bay Road, Shelley Crescent - Shelley Crescent Mid to Shelley Crescent East.	2,127	-	2,127
Roads to Recovery	Road widening for Wireless Road East - Kennedy Avenue to Attamurra Road.	436	(436)	-
Road reseals program	The resealing of the sealed roads network.	482	-	482
IT renewals	Replacement of current IT infrastructure assets - annual program.	30	-	30
Minor plant	Purchase of new minor plant items as per Asset Management Plan allocation.	40	-	40
Water truck	Purchase of replacement water truck.	165	-	165
Mowers	Purchase of 3 mowers.	392	-	392
2 Wheel Drive Utility Vehicles	Purchase of 3 vehicles	99		99
Tip trucks	Purchase of 2 tip trucks	223	-	223
TOTAL		5,258	(636)	4,622



## GOAL 3: Our Diverse Economy

A diverse economy provides a greater range of opportunities and helps provide a degree of resilience during economic downturns.

- 3.1 Identity, gateways and support for our businesses. Establish a strong, positive, aspirational identity that includes the message that the city of Mount Gambier is 'open for business'.
- 3.2 Land use planning settings. Planning that provides for future economic and lifestyle changes and continued growth whilst protecting the natural environment.
- Appealing and affordable housing for growth. We have appealing and affordable housing appropriate to incomes, aspirations and cultures to attract and retain new residents.
- 3.4 Tourism is contributing to a diverse economy and creating opportunity. Mount Gambier, its surrounding townships and the tourism region are positioned as a unique and desirable activity-based destination for travellers from Adelaide and Melbourne.
- Reusing, recycling and waste management. We will work with the community to ensure there is better understanding of the impacts and responsible options available for reuse, recycling and waste management, including investigations as to how the city and region can be more selfsufficient.

#### **ANNUAL OBJECTIVES**

- Create a seamless, soft landing website/ webpage for investment/attraction (and retention) in Mount Gambier.
- Create a seamless, soft landing website/ webpage for Tourism in Mount Gambier.
- Activate and operate the Wulanda Recreation and Convention Centre.
- Development of consultation activities that ensure that the community is engaged.
- To provide professional advice and assistance to Council, colleagues, industry partners and the community in respect to development matters.
- To ensure development is carried out in accordance with relevant legislation, standards and codes to facilitate outcomes.
- To provide professional advice and assistance to Council, colleagues, industry partners and the community in respect to development matters.
- To ensure development is carried out in accordance with relevant legislation, standards and codes to facilitate outcomes.
- Provide community education, awareness and incentive programs to reduce waste.
- Continue sift and sort activities and programs to support the reduction in waste to landfill.
- Development of Waste Management Masterplan.
- Undertake a review of the delivery and location of visitor information services.

## GOAL 3: Our Diverse Economy

#### **KEY PERFORMANCE INDICATORS**

- Investment attraction website to be designed and delivered by 30 June 2024.
- Review of community engagement policy undertaken by 30 June 2024.
- 90% of development Applications are processed in accordance with statutory time frames as specified within the Planning, Development and Infrastructure Act 2016.
- 90% of building inspections are undertaken in accordance with the Practice Directions.
- Delivery of at least five waste education activities.
- 2% reduction of waste to landfill per capita.
- Delivery of signage strategy by 30 June 2024.

#### **SERVICES**

- Event management and sponsorship support,
- Attracting major events to the city,
- Economic development activities,
- Investment attraction,
- Waste and recycling services,
- Tourism attraction and development,
- Visitor Information Centre,
- Free public wifi,
- Development policy planning,
- Development services, and
- Land use and urban planning.

#### **PROJECTS**

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	Net Expenditure \$'000s
Building Renewals	Allocation for additional renewals.	100	-	100
Construction of Cell 4A	Construction of a cell at the Caroline Landfill facility.	2,200	-	2,200
Caroline WiFi	install Wi-Fi extension at Caroline Landfill to provide effective device communication across the entire site.	30	-	30
Waste bins	Purchase of waste bins.	70	-	70
Garbage compactors	Purchase of two replacement garbage compactors.	863	-	863
Investment, Retention & Attraction	Be a strong (competitive) consideration for living, working, playing & investing by leveraging our liveability proposition to retain and attract investment.	30	-	30
Christmas Decorations	Renewal of Christmas decorations	20	-	20
Wulanda	Final stage of retractable seating and professional fees.	620	-	620
TOTAL		3,933	-	3,933



## GOAL 4: Our Climate, Natural Resources, Arts, Culture and Heritage

and semi-natural environment

- effective at protecting
- Open Space. We will ensure in a manner that provides detract from, the community's
- Planned reduction of our lead by example in the fields of
- Recreational and cultural for cultural growth and
- and flourish.

#### **ANNUAL OBJECTIVES**

- Deliver a beacon art project and agree the approach for future similar projects.
- Completion of holistic document to guide the activation of the Crater Lakes Precinct and delivery of supporting implementation plan.
- Reduce carbon and other greenhouse gas emissions in capital projects and operational practices.
- Reduce carbon and other greenhouse gas emissions in capital projects and operational practices.
- Establish renewable energy capability on Council facilities.
- Develop the Shared Use Path implementation plan.
- Develop and adopt a prioritised implementation plan (SROSS) to inform Council's actions to deliver, including required masterplans for Council's Open Space assets.

#### **KEY PERFORMANCE INDICATORS**

- Increase the percentage of renewable energy used on Council occupied facilities each year.
- Annual increase of 5% in recycled materials being procured for general projects.
- Completion of Shared Use Path implementation plan by June 2024.

#### SERVICES

- Urban design and open space planning,
- Open space and trails planning and management,
- Arboriculture (tree services),
- Fire prevention,
- Recycled product use,
- Community planting and weed eradication projects,
- Environmental programs,
- Environmental sustainability projects,
- Biodiversity projects,
- Horticulture services,
- Tree planting and revegetation projects,
- Animal management,
- The Riddoch Arts and Cultural Centre and venue hire,
- Recreation facilities provision, and
- Social and recreation planning.

## GOAL 4: Our Climate, Natural Resources, Arts, Culture and Heritage

#### **PROJECTS**

Project Name	Project Description	Gross Expenditure \$'000s	Grant Contribution \$'000s	Net Expenditure \$'000s
SROSS Masterplan	Commence the development of a masterplan in support of the SROSS strategy (with completion in 2024/25)	50		50
Energy efficiency program	Projects that support the Council decision to deliver projects annually.	50	-	50
Stormwater drainage renewals	Including grates and lid replacement and side entry pit replacement (Shepherdson Road and Boandik Terrace).	65	-	65
Beacon art project	Design and construction.	99	-	99
Trees	Priority focus is the bushfire rehabilitation and revegetation of the affected Crater Lakes area	80		80
TOTAL		344	-	344

## Rating Strategy

In 2023/2024 approximately 62% of Council's operating revenue will come from overall rates revenue. As a result, Council's rating policies and strategies are key components of financial planning.

The 2023/2024 Annual Business Plan and Budget includes a 6.2% general rate and waste service charge revenue increase for this year with consistent increases forecast for the following two years as Council smooths the impact of the required increase.

Council plans to raise \$22.169m from general rates (excluding Regional Landscape Levy and service charges).

#### **RATES MODELLING**

#### Methodology

Our rates are determined by multiplying the applicable rate in the dollar by the capital valuation of rateable land in the council area plus a fixed charge (as detailed below).

#### Valuation methods

Council has the option of adopting one of three valuation methodologies to assess the properties in its area for rating purposes:

- Capital value The value of the land and all improvements on the land;
- Site value The value of the land and any improvements which predominantly affect the amenity of use of the land, such as drainage works, but excluding the value of buildings and other improvements. (Note: Site value will cease to be an option from 1 September 2023); or,
- Annual value A valuation of the rental potential of the property.

Capital value is used as the basis for valuing land within the council area in common with almost all other South Australian councils. This method values the land and all of the improvements on the land. This valuation method is considered the fairest and most efficient method of distributing the rate responsibility across all ratepayers because:

- Relative wealth This is the most appropriate measure of relative wealth in the community;
- Capacity to pay As a measure of wealth, it most closely reflects the property owners' capacity to pay; and
- **Taxation principle** It equates with the taxation principle that people should contribute to community, social and physical infrastructure in accord with their capacity to pay as measured by property wealth.

#### Fixed charge

Council has determined that a component of the total rate will be a fixed charge on every rateable property. The fixed charge applies to all ratepayers and continues to raise less than one half of total rate revenue (before rebates and remissions) required for the 2023/2024 financial year.

#### Rationale for fixed charge

Council's reasons for including a fixed charge component are:

- Range of services To be able to deliver a range of services to the community, Council must maintain a range of internal support, infrastructure and administrative services. No particular group of ratepayers benefit more than any other group of ratepayers by the provision of these services; and
- **Equal contribution** Council considers it appropriate that all ratepayers contribute equally to the cost of administering Council's services and activities.

#### Differential general rates

In addition to a fixed charge, Council will declare differential general rates in the dollar according to the use of the land, for rateable land within the council area, as follows:

- Category 1 (residential) use;
- Categories 2, 3 and 4 (commercial shop, commercial office or commercial other) use;

- Categories 5 and 6 (industrial light and industrial other) use;
- Category 7 (primary land) use;
- · Category 8 (vacant land) use; and
- Category 9 (other) use.

#### **General** amenity

Every resident benefits in some part from the general amenity of the council area. This amenity includes the local economy, general council operations and the ability of every resident to use council facilities and infrastructure including parks, gardens, libraries, etc.

#### Rationale for differential rates

The main reasons for providing differential rates are:

- Ability to pay;
- Potential income taxation deductions;
- Materially heavier/lighter use of services by ratepayers/employees/customers/suppliers; and,
- Provide a disincentive to withholding land from development.

## **Summary of the changes to the Annual Business Plan and Budget document**

A summary of the changes to the draft document issued to the community for the purposes of public consultation are as follows:

 A message from the CEO - Additional information (excluding WSC) was included as included as shown below:

The average residential ratepayer will pay \$1,223\* in 2023/2024 which equates to an overall increase of \$56.

- Rating Information the numbers and references to draft rates information included in the rating strategy section and elsewhere in the draft document (previously shown in red) have been updated to reflect the latest valuations as provided by the Office of the Valuer-General and the latest view of the number of rateable properties.
- Minor Administrative Changes Additional commentary has been added and minor changes have been made further to Audit and Risk Committee feedback.
- Loan Borrowings and Debt Capacity Information has been included further to a question without notice raised at the Council meeting on 20 June 2023.

	2022/2023 (as adopted)	2023/2024	Notes	Change
GENERAL RATES REVENUE				
General rates (existing properties)	\$20,873,843	\$22,028,755	(a)	
General rates (new properties)	0	\$139,855	(b)	
General rates (GROSS)	\$20,873,843	\$22,168,610	(c)	6.2%
Less: Mandatory rebates	(\$239,728)	(\$275,000)	(d)	
General rates (NET)	\$20,634,115	\$21,893,610	(e)	6.1%
	(e)=(c)+(d)			
OTHER RATES (incl. service charges)				
Regional Landscape Levy	\$1,240,568	\$1,351,252	(f)	8.9%
Waste collection	\$2,916,585	\$3,097,000	(g)	6.2%
	\$24,791,268	\$26,341,862		
Less: Discretionary rebates	(\$12,745)	(\$14,000)	(I)	
Expected total rates revenue	\$23,537,955	\$24,976,610	(m)	6.1%
	(m)=(e)+(g)+(h)+(i)+(j) +(k)+(l)			

#### **Notes**

- (a) General rates (existing properties) In 2023/2024 this will reflect the revenue from properties that existed in 2022/2023. Please note that 2022/2023 has been restated so that year on year numbers are comparable.
- (b) General rates (new properties) In 2023/2024 this will include newly created assessments.
- (c) **General rates (GROSS)** General rates revenue prior to the application of any rebates, remissions or objections.
- (d) Mandatory rebates Councils are required under the Local Government Act 1999 to provide a rebate to qualifying properties under a number of categories. The rates which are foregone via mandatory rebates are redistributed across the ratepayer base (i.e. all other ratepayers are subsidising the rates contribution for those properties who receive the rebate). Please refer to R155 Rate Rebate Policy for further details.
- (e) General rates (NET) Presented as required by the Local Government (Financial Management) Regulations 2011 reg 6(1)(ea). Please note: The percentage figure in (e) relates to the change in the total amount of general rates revenue to be collected from all rateable properties, not from individual rateable properties (i.e. individual rates will not necessarily change by this figure).
- Regional Landscape Levy Councils are required under the Landscape South

Australia Act 2019 to collect the levy on all rateable properties on behalf of the State Government. The levy helps to fund the operations of regional landscape boards who have responsibility for the management of the State's natural resources. Council collects this levy on behalf of State Government and does not retain the revenue nor determine how the revenue is spent.

- (g) Waste collection (Waste Service Charge) Waste management is one of the largest costs to the community and Council wishes to encourage ratepayers to consider their personal environmental impact and the associated costs. This service charge of \$217.70 is intended to cover costs including bin collection, waste treatment and disposal and maintaining, improving and replacing the service.
- **Discretionary rebates** A council may grant a rebate of rates or service charges in a number of circumstances. The rates which

- are foregone via Discretionary Rebates are redistributed across the ratepayer base (ie. all other ratepayers are subsidising the rates contribution for those properties who receive the rebate). Please refer to R155 Rate Rebate Policy for further details.
- (m) Expected total rates revenue Excludes other charges such as penalties for late payment and legal and other costs recovered. It also excludes a provision for objections.

#### ESTIMATED GROWTH IN NUMBER OF RATEABLE PROPERTIES

	2022/2023 (as adopted)		Notes	Change
Number of rateable properties	14,534	14,632	(n)	0.7%
	Actual			

#### **Notes**

(n) "Growth" - As defined in the Local Government (Financial Management) Regulations 2011 reg 6(2). "Growth' is defined in the regulations as where new properties have been created which has added rateable properties to Council's ratepayer base. Growth can also increase the need and expenditure related to infrastructure, services and programs which support these properties and residents.

(o) Average per rateable property -Calculated as general rates for a category, including any fixed charge but excluding any separate rates, divided by number of rateable properties within that category in the relevant financial year.

#### ESTIMATED AVERAGE GENERAL RATES PER RATEABLE PROPERTY

**Property valuations** - Councils use property valuations to calculate each rateable property's contribution to the required rate revenue total.

Rates apportionment - Councils do not automatically receive more money because property values increase but this may alter how rates are apportioned (or divided) across each ratepayer (i.e., some people may pay more or less rates, this is dependent on the change in value of their property relative to the overall valuation changes across the council area).

**Total general rates** - The total general rates paid by all rateable properties will equal the amount adopted in the budget.

The estimated 'average' - This is based on the total of all rateable properties and is therefore not necessarily indicative of either the rate or change in rates that individual ratepayers will experience. It should be noted (as above) that Council have not at this stage calculated an estimate of number of rateable properties. At this stage for the calculations below this has been estimated at the same level as 2022/2023.

	2022/2023 (as adopted)		Notes	Change
Average per rateable property	\$1,436	\$1,515	(o)	5.5%
	(o)=(c)/(n)			

<sup>\*\*</sup> Does not include WSC

	Total expected revenue		No. of rateable properties		Average per rateable property			Cents in the \$		
	2022/23	2023/24	Change	2022/23	2023/24	2022/23	2023/24		Change	2023/24
Land Use (General R	ates - GROSS)									
Residential	\$14,893,483	\$15,745,715	6%	12,761	12,872	\$1,167	\$1,223	(p)	\$56	.0019147
Commercial - Shop	\$1,932,140	\$2,011,938	4%	461	466	\$4,191	\$4,317	(p)	\$126	.0051697
Commercial - Office	\$357,548	\$387,021	8%	144	146	\$2,483	\$2,650	(p)	\$167	.0051697
Commercial - Other	\$1,756,900	\$1,927,859	10%	446	457	\$3,939	\$4,218	(p)	\$279	.0051697
Industry - Light	\$315,714	\$350,750	11%	133	137	\$2,374	\$2,560	(p)	\$186	.0051697
Industry - Other	\$772,674	\$829,836	7%	100	98	\$7,727	\$8,467	(p)	\$740	.0051697
Primary Production	\$65,664	\$68,515	4%	38	33	\$1,728	\$2,076	(p)	\$348	.0019147
Vacant Land	\$603,419	\$616,213	2%	387	361	\$1,559	\$1,707	(p)	\$148	.0051697
Other	\$176,027	\$230,763	31%	64	62	\$2,750	\$3,722	(p)	\$972	.0019147
Total Land Use	\$20,873,570	\$22,168,610	6.2%	14,534	14,632	\$1,436	\$1,515	(p)	\$79	

# EXPECTED DIFFERENTIAL RATES REVENUE

Rating Strategy

Council uses a differential rating system, using land use codes as the factor to apply such differential rates.

In applying differential general rates, Council has considered and is satisfied that the rating system addresses the issue of consistency and comparability across all council areas, particularly as it relates to the various sectors of the business

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Average per rateable property — This is calculated as general rates for category, including any fixed charge but excluding any separate rates, divided by number of rateable properties within that category in the relevant financial year.

#### **FIXED CHARGE**

Base amount - A fixed charge ensures all rateable properties pay a base amount to the cost of administering council activities and maintaining the services and infrastructure that supports each property.

Fixed charge allocation - Rates based on values are then applied in addition to the fixed charge. Council is limited to the amount that can be raised by the fixed charge in that it cannot raise more than 50% of its general rate revenue from the fixed charge component. In 2023/2024 Council proposes to raise 37% of its general rate revenue by way of a fixed charge, or 45% including the Waste Service Charge.

This revenue amount is included in the general rates GROSS figure at (c).

	Total expected revenue				
	2022/2023	2023/2024	Change		
Fixed charge	\$7,723,232	\$8,272,360	7%		

	Charge		
2022/2023	2023/2024		Change
\$533	\$567	(q)	\$34

#### **Notes**

(q) Fixed charge - A fixed charge can be levied against the whole of an allotment (including land under a separate lease or licence) and only one fixed charge can be levied against two or more pieces of adjoining land (whether intercepted by a road or not) if they are owned by the same owner and occupied by the same occupier. Refer to the Rating Policy (page 45) for details.

# Appendices Draft 2023/2024 Financial Statements

City of Mo	unt Gambier - Uniform Presentation of Finances Draft Budget 2023/20	24		
2022 Actuals	\$'000s 2023 Adopted Budget	2023 Adopted Budget	BR3 2023	Budget 2024
37,162	Income	36,963	38,256	42,280
35,161	Expenses	39,631	42,238	45,117
2,001	Operating surplus / (deficit)	(2,669)	(3,981)	(2,837)
	Net outlays on existing assets			
5,623	Capital expenditure on renewal and replacement of existing assets	7,421	7,219	5,762
(8,479)	Depreciation, amortisation and impairment	(9,209)	(9,928)	(10,467)
(112)	Proceeds from sale of replaced assets	(333)	(159)	(277)
(2,968)	Net outlays on existing assets	(2,121)	(2,868)	(4,982)
	Net outlays on new and upgraded assets			
35,134	Capital expenditure on new and upgraded assets  (including investments property & real estate developments)	14,079	20,974	3,903
(20,443)	Amounts received specifically for new and upgraded assets Proceeds from sale of surplus assets	(5,962)	(5,644)	0
	(including investment property and real estate developments and non-current assets held for resale)			
14,691	Net outlays on new and upgraded assets	8,117	15,330	3,903
(9,722)	Net lending / (borrowing) for financial year	(8,665)	(16,443)	(1,759)

# Draft 2023/2024 Financial Statements City of Mount Gambier - Statement of Comprehensive Income Draft Budget 2023/2024

2022 Actuals	\$'000s	2023 Adopted Budget	BR3 2023	Budget 2024
23,822 633 5,515 6,615 14 65	Income Rates Statutory Charges User Charges Grants, Subsidies and Contributions Investment Income Reimbursements	24,832 575 6,268 4,728 0 65	24,843 698 6,373 5,346 47 65	26,416 734 9,193 5,048 40 538
498 37 163	Other Income Total Income	495 <b>36,963</b>	883 <b>38,256</b>	311 <b>42,280</b>
13,090 13,234 8,479 358	Expenses Employee Costs Materials, Contracts & Other Expenses Depreciation, Amortisation & Impairment Finance Costs Total Expenses	14,682 14,675 9,209 1,064 <b>39,631</b>	14,637 16,219 9,928 1,453 <b>42,238</b>	15,087 17,288 10,467 2,275 <b>45,117</b>
			,	
2,001	Operating Surplus / (Deficit)	(2,669)	(3,981)	(2,837)
1,760 17,940 (787)	Physical Resources Received Free of Charge Amounts Received Specifically for New or Upgraded Assets Asset Disposal & Fair Value Adjustments	0 6,215 0	1,000 6,045 0	1,000 0 0
20,914	Net Surplus / (Deficit)	3,547	3,063	(1,837)
	Other Comprehensive Income			
0 0	Amounts which will not be reclassified subsequently to operating result Changes in Revaluation Surplus - I,PP&E Impairment (Expense) / Recoupments Offset to Asset Revaluation Reserve	2,355 0	2,592 (932)	9,662 0
0	Total Other Comprehensive Income	2,355	1,660	9,662
20,914	Total Comprehensive Income	5,902	4,724	7,824

# Draft 2023/2024 Financial Statements City of Mount Gambier - Statement of Financial Position Draft Budget 2023/2024

2022 Actuals	\$'000s	2023 Adopted Budget	BR3 2023	Budget 2024
	ASSETS			
	Current Assets			
250	Cash & Cash Equivalents	500	499	553
2,974	Trade & Other Receivables	1,447	1,624	1,803
64	Inventories	47	59	61
3,288	Total Current Assets	1,994	2,183	2,416
	Non-Current Assets			
301,171	Infrastructure, Property, Plant & Equipment	318,117	316,553	327,405
301,171	minastructure, Property, Plant & Equipment	310,117	310,333	327,403
301,171	Total Non-Current Assets	318,117	316,553	327,405
304,459	TOTAL ASSETS	320,111	318,735	329,821
			J_5/, J_5	
	LIABILITIES			
	<b>Current Liabilities</b>			
9,331	Trade & Other Payables	4,127	4,419	5,162
1,222	Borrowings	2,930	2,930	1,269
2,784	Provisions	2,981	2,778	2,848
13,337	Total Current Liabilities	10,037	10,127	9,279
22.244	Non-Current Liabilities	20.002	25.060	20.001
22,311	Borrowings Provisions	38,003	35,068	38,801
3,507 <b>25,818</b>	Total Non-Current Liabilities	3,842 <b>41,845</b>	3,513 <b>38,581</b>	3,890 <b>42,691</b>
25,010	Total Non-Current Liabilities	41,645	30,301	42,091
39,155	TOTAL LIABILITIES	51,883	48,708	51,970
33/133	TOTAL ELABILITIES	31,003	40/700	31/370
265,304	Net Assets	268,229	270,027	277,852
	EQUITY			
83,080	Accumulated Surplus	89,504	88,828	86,991
180,852	Asset Revaluation Reserves	177,840	179,827	189,489
1,372	Other Reserves	884	1,372	1,372
265,304	Total Equity	268,229	270,027	277,852

Draft 2023/2024 Financial Statements
City of Mount Gambier - Statement of Cashflows Draft Budget 2023/2024

2022 Actuals	\$'000s	2023 Adopted Budget	BR3 2023	Budget 2024
	Cash Flows from Operating Activities Receipts:			
23,829 633 4,335 6,615	Rates Receipts Statutory Charges User Charges Grants, Subsidies and Contributions	24,802 573 6,231 5,153	26,193 698 6,373 5,346	26,237 734 9,193 5,048
14 65 896	Investment Receipts Reimbursements Other Revenue Payments:	0 68 407	47 65 883	40 538 311
(13,157) (13,852) (136)	Payments to Employees Payments for Materials, Contracts & Other Expenses Finance Payments	(14,664) (14,416) (1,064)	(14,637) (15,163) (1,453)	(15,087) (17,189) (2,275)
9,242	Net Cash provided (or used in) Operating Activities  Cash Flows from Investing Activities  Receipts:	7,090	8,353	7,550
20,443 112	Amounts Received Specifically for New/Upgraded Assets Sale of Replaced Assets	5,962 333	5,644 159	0 277
(5,623) (35,134) (20,202)	Payments:  Expenditure on Renewal/Replacement of Assets  Expenditure on New/Upgraded Assets  Net Cash provided (or used in) Investing Activities	(7,421) (14,079) <b>(15,205)</b>	(7,219) (20,974) <b>(22,390)</b>	(5,762) (3,903) <b>(9,389)</b>
	Cash Flows from Financing Activities Receipts:			
9,581	Proceeds from Loans Payments:	25,000	15,565	5,002
0 (202) (62) <b>9,317</b>	Repayments of Loans Repayment of Lease Liabilities Repayment of Bonds & Deposits  Net Cash Flow provided (used in) Financing Activities	(16,885) 0 0 8, <b>115</b>	(1,100) (179) 0 14,286	(2,930) (181) 0 <b>1,892</b>
(1,643)	Net Increase/(Decrease) in Cash & Cash Equivalents	(0)	249	53
1,893	plus: Cash & Cash Equivalents - beginning of year	500	250	499
250	Cash & Cash Equivalents - end of the year	500	499	553

# Draft 2023/2024 Financial Statements City of Mount Gambier - Statement of Equity Draft Budget 2023/2024

2022 Actuals	\$'000s	2023 Adopted Budget	BR3 2023	Budget 2024
242,752	Opening Balance	262,327	265,304	270,027
1,638	Adjustment for prior year corection			
20,914	Net Surplus / (Deficit) for Year	3,547	3,063	(1,837)
	Other Comprehensive Income - Gain (Loss) on Revaluation of I,PP&E - Available for Sale Financial Instruments: change in fair value - Impairment (loss) reversal relating to I,PP&E - Impairment (expense) / recoupments offset to asset revaluation reserve - Share of OCI - Equity Accounted Council Businesses - Other Equity Adjustments - Equity Accounted Council Businesses - Other Movements	2,355	2,592 (932)	9,662
	Other Comprehensive Income	2,355	1,660	9,662
20,914	Total Comprehensive Income	5,902	4,724	7,824
265,304	Equity - Balance at end of the reporting period	268,229	270,027	277,852

# Draft 2023/2024 Financial Statements City of Mount Gambier -Key Financial Ratios Draft Budget 2023/2024

2022 Actuals	\$'000s	2023 Adopted Budget	BR3 2023	Budget 2024
5.4%	Operating surplus ratio	-7.2%	-10.4%	-6.7%
	Operating surplus			
	Total operating revenue			
97%	Net financial liabilities ratio	135%	122%	117%
	Net financial liabilities			
	Total operating revenue			
79%	Asset renewal funding ratio	120%	117%	100%
	Expenditure on renewal/replacement of assets			
	Optimal level of such expenditure as per IAMP			



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#### 1. INTRODUCTION

Councils are required to raise revenue for governance, administration and the delivery of goods and services to the community.

Council's major source of revenue is Rates, derived as a tax on land within the Council area. All ratepayers receive benefits from paying rates, but those benefits are consumed in different quantities and types over the life of the ratepayer.

This document sets out the policy of the City of Mount Gambier ("Council") for setting and collecting rates from its community.

#### 2. **PURPOSE**

Chapter 10 of the Local Government Act 1999 ("the Act") prescribes Council's powers to raise rates. The Act provides the framework within which the Council must operate, but also leaves room for the Council to make a range of policy choices. This document includes reference to:

- Compulsory features of the rating system.
- The policy choices that the Council has made on how it imposes and administers the collection of rates.

#### **SCOPE** 3.

#### Strategic Focus

In determining a suitable Rating Policy, Council has taken into consideration:

- The Council's Strategic Management Plan
- Council's Long Term Financial Plan
- Council's Annual Business Plan and Budget
- Council's Treasury Management and Debt Strategy
- Required funding for future Asset Replacement (Infrastructure and Asset Management Plan)
- The current economic climate of our City and its district
- The specific issues faced by our community
- The impact of general rate increases upon our community, either generally or for specific classes of the community
- The impact of rates on our community and the need to balance our community's capacity to pay with the needs and desires of the wider interests that form our community.

There will continue to be economic pressures applying to the Council in a number of ways that will have an impact on the Council's budget and as a result will place pressure on rates.



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#### **POLICY STATEMENT** 4.

# 4.1 Communication of the Policy

Section 123 of the Local Government Act 1999 requires a Council to prepare an Annual Business Plan and Budget. As per Section 123 (2) (d) of the Act, the Annual Business Plan must set out the rates structure and polices for the financial year. A summary of the Annual Business Plan must be included with the first rates notice.

#### 4.2 Method Used to Value Land

Councils may adopt one of three valuation methodologies to value the properties in their areas. They are:

- Capital Value the value of the land and all the improvements on the land.
- Site Value the value of the land and any improvements which permanently affect the amenity of use of the land, such as drainage works, but excluding the value of buildings and other improvements.
- Annual Value a valuation of the rental potential of the property.

The City of Mount Gambier has decided to continue to use Capital Value as the basis for valuing land within the Council area. The Council considers that this method of valuing land provides the fairest method of distributing the rate burden across all ratepayers because property value is considered a reasonable indicator of income and capital value, which closely approximates the market value of a property and provides the best indicator of overall property value.

# 4.3 Adoption of Valuation

The City of Mount Gambier will adopt the most recent valuations made by the Valuer-General. If a ratepayers dissatisfied with the valuation made by the Valuer-General then the ratepayer may object to the valuation referred to in the rate notice by writing served personally or by post on the Valuer-General within 60 days after the date of service of the notice, provided they have not:

- previously received a notice or notices under the Local Government Act 1999 (a) referring to the valuation and informing them of a 60-day objection period, the objection period is 60 days after service of the first such notice; or
- Previously had an objection to the valuation considered by the Valuer-General. (b)

The Valuer-General may extend the 60-day objection period where it be shown there is reasonable cause to do so by a person entitled to make an objection to a valuation.

Objections can be submitted to the Office of the Valuer-General via:

**Online:** www.valuergeneral.sa.gov.au **Email:** OVGObjections@sa.gov.au Post: GPO Box 1354, Adelaide 5001

Fax: 08 8115 5709

**In Person:** Land Services SA, Level 9, 101 Grenfell Street, Adelaide



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#### 4.4 Objection to Valuation and/or Land Use

A person may object to a valuation of the Valuer-General by notice in writing, setting out the full and detailed grounds for objection, including any supporting information, and the Valuer-General must consider the objection. If the person then remains dissatisfied with the valuation the person has a right to a review. Applications must be made within 21 days of receipt of the notice of the decision (in relation to the objection) from the Valuer-General. A payment of the prescribed fee for the review to be undertaken together with the review application must be lodged in the State Valuation Office, who will then refer the matter to an independent Valuer. If the person remains dissatisfied with the valuation then they may apply to the South Australian Civil and Administrative Tribunal (SACAT) for a review of the decision.

The address of the Office of the Valuer-General is:

**Online:** www.valuergeneral.sa.gov.au **Email:** OVGObjections@sa.gov.au Post: GPO Box 1354, Adelaide 5001

Fax: 08 8115 5709

In Person: Land Services SA, Level 9, 101 Grenfell Street, Adelaide

The Council has no role in the valuation review process & the lodgement of an objection does not change the due date for payment of rates.

#### 4.5 **Notional Values**

Certain properties may be eligible for a notional value under the Valuation of Land Act 1971. This can relate to certain primary production land or where there is State heritage recognition. A notional value is generally less than the capital value and generally results in a reduced rate liability being incurred.

Application by the ratepayer for a notional value must be made to the Office of the Valuer-General.

The address of the Office of the Valuer-General is:

Online: www.valuergeneral.sa.gov.au Email: OVGObjections@sa.gov.au Post: GPO Box 1354, Adelaide 5001

Fax: 08 8115 5709

In Person: Land Services SA, Level 9, 101 Grenfell Street, Adelaide

#### 4.6 **Business Impact Statement**

#### **Current Economic Environment**

Council will consider the impact of rates on all businesses in the Council area, including industry, commercial and primary production sections. In considering the impact, Council will assess the following matters:

 Those elements of Council's Strategic Management Plan relating to business development.



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- Relevant economic forecast reports.
- Council's recent development approval trends.
- The operating and capital projects and new programs for the coming year that will principally benefit industry and business development.
- Valuation changes.
- Consumer Price Index (CPI) and Local Government Price Index (LGPI) Movements.

Council recognises the importance of supporting and encouraging a diverse and healthy business sector.

# **Council's Revenue Raising Powers**

All land within a council area, except for land specifically exempt (e.g. Crown land, Council occupied land and other land prescribed in the Local Government Act - refer Section 147 of the Act), is rateable. The Local Government Act provides for a Council to raise revenue for the broad purposes of the Council through a general rate, which applies to all rateable properties, or through differential general rates, which apply to classes of properties. In addition, Council can raise separate rates, for specific areas of the Council or service rates or charges for specific services. The Council also raises revenue through fees and charges, which are set giving consideration to the cost of the service provided and any equity issues. The list of applicable fees and charges is available at the Mount Gambier Civic Centre, 10 Watson Terrace, Mount Gambier or on our website at www.mountgambier.sa.gov.au. A Goods and Services Tax at a rate determined under the Goods and Services Tax Act 1999 will be charged on those fees not given exemption under the Act.

#### 4.8 **Fixed Charge**

Council has decided that a component of the total rate will be a fixed charge on every rateable property. The fixed charge affects most ratepayers and must not, in relation to any financial year, raise more than half of total rate revenue (before rebates and remissions).

Section 152 of the Act provides for a fixed charge component of rates. Council's reasons for including a fixed charge component are:

- To be able to deliver a range of services to the community, Council must maintain a range of internal support and administrative services. No particular group of ratepayers benefit more than any other group of ratepayers by the provision of the support and administrative services.
- The Council therefore considers it appropriate that all ratepayers contribute equally to the cost of administering Council's activities and services.

The fixed charge will affect all ratepayers and is set to raise less than one half of total rate revenue.

The fixed charge is uniformly paid by each ratepayer, irrespective of capital value, has the effect of limiting the impact changes in valuation have on individual assessments.

Where two or more adjoining properties have the same owner and occupier only one fixed charge is payable by the ratepayer.



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Applications for "adjoining properties" must be in writing addressed to Chief Executive Officer (as per 4.22 of this Policy) and will only be considered by Council within the relevant financial year received.

No application will have an effect on past fixed charges assessed.

#### 4.9 **Differential General Rates**

In addition to the use of a Fixed Charge, the Local Government Act 1999, allows councils to differentiate rates based on the use of the land, the locality of the land or on the use and locality of the land. Current categories of land use defined by the Local Government (General) Regulations 1999 are:

- 1. Residential
- 2. Commercial-Shops
- Commercial-Office
- 4. Commercial-Other
- 5. Industrial-Light
- 6. Industrial-Other
- 7. Primary Production
- 8. Vacant Land
- 9. Other.

#### 4.10 Land Use

Land use is a factor to levy differential rates. If a ratepayer believes that a property has been wrongly classified as to its land use, then an objection in writing may be made within 60 days of being notified of the land use classification.

The address of the Office of the Valuer-General is:

**Online:** www.valuergeneral.sa.gov.au Email: OVGObjections@sa.gov.au Post: GPO Box 1354, Adelaide 5001

Fax: 08 8115 5709

In Person: Land Services SA, Level 9, 101 Grenfell Street, Adelaide

Note: Lodgement of an objection does not change the due date for the payment of rates.

# 4.11 Minimum Rate

Council does not use the minimum rate provisions, instead Council uses the combination of fixed charge and valuation based rating.

#### 4.12 Limestone Coast Landscape Levy

From 1 July, 2020 the new Landscape South Australia Act 2019 replaced the Natural Resource Management Act 2004. The Council is in the new Limestone Coast Landscape area and is required under the new Act to make a specified annual contribution to their Regional Landscape Board. As such, Council collects the levy on behalf of the State Government for no gain to Council.



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The Council is simply operating as a revenue collector for the Landscape Levy in this regard. It does not retain this revenue nor determine how the revenue is spent.

#### 4.13 Service Charges

In accordance with Section 155 of the Act a Council may impose a service rate on rateable land within its area for a *prescribed service*. A prescribed service is described as treatment or provision of water, collection, treatment or disposal of waste, a television transmission service or any other service prescribed by the regulations for the purposes of this definition.

Council is focused on environmentally sound waste management practices and will impose a Waste Service Charge (WSC) as a tool to become more responsive to waste management related costs and share the costs and benefits within the community.

The WSC will be charged on the basis of the service being available at the property. It will exclude vacant land and primary production where there is no dwelling on the land and will be charged irrespective if the land owner/occupier is using the service or not. Charge will be for full financial year i.e. 1st July to 30th June with no pro rata.

The charge includes:

- a 140L domestic waste bin and weekly collection service
- a 240L recycling bin and fortnightly collection service
- a 240L green waste bin and fortnightly collection service \* (bin not included)

Where two or more adjoining properties have the same owner and occupier only one waste service fee is payable by the ratepayer.

Rateable recreational or sporting activities (community groups) will be provided x1 general waste and x1 recycle bin.

A rate rebate will not be available on Waste Service Charge

# 4.14 Cost of Living Concessions

## Eligible Pensioners, Low Income Earners and Self-Funded Retirees

Pensioners, low income earners or Self-Funded Retirees may be entitled to a cost of living concession. The cost of living concession helps those on low or fixed incomes with their cost of living expenses, whether that be electricity, gas, water bills or council rates.

Eligibility is based on living arrangements as at 1 July each year. Applications for the each financial year can be submitted by contacting the Concession Hotline on 1800 307

Applications are administered by the State Government. Payment of rates must not be withheld pending assessment of an application by the State Government as penalties apply to unpaid rates.



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## 4.15 Payment of Rates

The Council will collect rates quarterly on the dates to be specified on the rates notice, in the following months:

- September
- December
- March
- June.

Rate notices will be issued quarterly however the total outstanding balance of rates may be paid at any time.

## Rates may be paid:

- Over the Internet www.mountgambier.sa.gov.au
- By telephone: using credit card, phone 1300 276 468, 24 hours a day 7 days per week (BPoint Number 1345263)
- By BPay: Use Biller Code 464263
- By direct debit: from savings or cheque account
- By post: P O Box 56, Mount Gambier SA 5290
- In person: at the Council Offices during Council business hours Monday to Friday excluding public holidays
- By Centrepay deductions from social security payments
- Any Australia Post outlet.

Any ratepayer who may, or is likely to, experience difficulty with meeting the standard instalments and due dates can contact the Council to discuss alternative payment arrangements. Note, fines and interest may still be levied in accordance with the Act.

#### 4.16 Late Payment of Rates

The Local Government Act provides that Councils impose a penalty of 2% on any payment for rates, whether instalment or otherwise, that is received late. A payment that continues to be late is then charged an interest rate, set each year according to a formula in the Act, for each month it continues to be late. Interest charged on late payments is charged on both the amount of the rate arrears and any interest that has previously been imposed. The purpose of this penalty is to act as a genuine deterrent to ratepayers who might otherwise fail to pay their rates on time, to allow councils to recover the administrative cost of following up unpaid rates and to cover any interest cost the Council may incur because it has not received the rates on time.

The City of Mount Gambier imposes late payment penalties strictly in accordance with the Local Government Act. The ability to remit penalties in whole or part is a power vested in Council. At the City of Mount Gambier each case will be considered on its merit based on the information provided.



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## 4.17 Debt Recovery

Council has determined that Rate Payments will be applied in accordance with the provisions of Section 183 of the Act.

When Council receives a payment in respect of overdue rates the Council applies the money received in accordance with Section 183 of the Local Government Act, as follows:

- Firstly to satisfy any costs awarded in connection with court proceedings
- Secondly to satisfy any interest costs
- Thirdly in payment of any fines imposed; and
- Fourthly in payment of rates, in date order of their imposition (starting with the oldest account first).

#### 4.18 **Rebate of Rates - Mandatory**

The Local Government Act requires councils to rebate the rates payable on some land uses. Specific provisions are made for land used for health services, community services, religious purposes, public cemeteries, the Royal Zoological Society and educational institutions. These rebates vary from 25% to 100% and will be applied upon application and on verification.

Rate rebates do not apply to Council Waste Service Charge.

# 4.19 Rebate of Rates - Discretionary

The Local Government Act 1999 enables Council (upon application and subject to certain eligibility criteria) to grant discretionary rebates of up to 100% for land used for the purposes of a community benefit and that meet certain legislative and Council Policy criteria.

Council (by Policy) has agreed to grant specific Rate Rebates pursuant to the said Act.

Councils Rate Rebate Policy (incorporating Rate Rebate Application) is available from the Council website - www.mountgambier.sa.gov.au.

Rate Rebates do not apply to Council Waste Service Charge.

#### 4.20 Rate Relief Options

4.20.1 Where an owner/occupier/principal place of residence property with a Category 1 (Residential) Land Use experiences an increase in general rates payable, for the preceding financial year as compare to the general rates payable for the current financial year (excluding any rebates/remissions) and where that increase, in monetary terms, is greater than 15%.

> The amount of the rate rebate is the amount of gross rates for the current year over and above the calculation referred to above. I.e. the difference (in monetary terms) between the general rates imposed in the preceding financial year plus 15%. (All calculations referenced herein are gross rates figures. I.e. exclusive of any rebates/remissions/concessions).



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The rebate will not apply where:

- (a) Any such increase is due in whole or part to an increase in valuation of the land in the Assessment because of improvements made to it worth more than \$20,000, or
- (b) Any such increase is in whole or part because the zoning or land use category of the land has changed. or
- (c) Any such increase is due in full or part to the use of the land being different for rating purposes on the date the Council declared its general rates for the current financial year than on the date the Council declared its general rates for the preceding financial year, or
- (d) The ownership of the rateable property has changed since 1st July in the preceding financial year i.e. the residential property has changed ownership and the new owners have purchased the residential property at the new current market value. or
- (e) The subject property boundary(s) have been altered in some way e.g. subdivision, boundary alignment etc. i.e. the subject property is not the exact same property, for valuation purposes, as assessed in the previous financial year, or
- (f) Other factors considered relevant by the Chief Executive Officer that do not warrant the granting of the discretionary rate rebate.

The rebate will only apply to:

- (a) A ratepayer in respect of their principal place of residence only, excluding second and subsequent properties and all other non principal place of residence properties.
- (b) The current financial year only then subject to an annual review.

Where an entitlement to a Residential Rate Capping ceases or no longer applies during the course of a financial year, the Council is entitled to recover full rates for the financial year.

#### 4.20.2 Vacant Land

The vacant land rate in the dollar is set higher than the residential rate in the dollar.

For those owners of vacant land who intend to develop that land, in the short term as their principal place of residence (as opposed to land speculation), may be entitled to a rebate on Council rates.

Applications must be in writing with the maximum rebate calculated so that the rates payable are equivalent to the average residential land use.

#### 4.20.3 **Postponement of Rates - Seniors**

Any person holding a State Seniors Card issued by the State Government may make application to Council for a postponement of the prescribed proportion of rates for the current or future financial years.



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All applications of postponement will need to be considered in accordance with the relevant legislative provisions.

## 4.21 Hardship

Any ratepayer experiencing difficulties in meeting rates payments or experiencing hardship will be able to access payment plans tailored to meet their particular circumstances. All arrangements will be strictly confidential.

# 4.22 Applications

All applications for rebates, remissions or postponements must be in writing, addressed to the Chief Executive Officer, City of Mount Gambier, P O Box 56, Mount Gambier SA 5290 and include sufficient details to identify the relevant property and support the application.

Application forms are available from Council's website www.mountgambier.sa.gov.au.

Please refer to Council's Rate Rebate Policy for further information.

# 4.23 Sale of Land for Non-Payment of Rates

The Local Government Act provides that a Council may sell any property where the rates have been in arrears for three years or more. The Council is required to provide the principal ratepayer and the owner (if not the same person) with details of the outstanding amounts and advise the owner of its intention to sell the land if payment of the outstanding amount is not received within one month. The City of Mount Gambier enforces the sale of land for non-payment of rates after 3 years or more in accordance with the provisions of the Act.

#### 4.24 Changes to Assessment Records

All changes to postal address of ratepayer/owner and changes of ownership of a property must be notified promptly to Council in writing.

# 4.25 Disclaimer

A rate cannot be challenged on the basis of non-compliance with this policy and must be paid in accordance with the required payment provisions.

Where a ratepayer believes that the Council has failed to properly apply this policy it should raise the matter with the Council. In the first instance contact Council's General Manager Council Business Services on (08) 8721 2555 to discuss the matter. If, after this initial contact, a ratepayer is still dissatisfied they should write to the Chief Executive Officer, City of Mount Gambier, P O Box 56, Mount Gambier SA 5290, or email city@mountgambier.sa.gov.au.

#### 5. **REVIEW & EVALUATION**

This Policy is scheduled for review by Council annually and will be reviewed as required by any legislative changes which may occur.



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#### 6. **AVAILABILITY OF POLICY**

This Policy will be available for inspection at Council's principal office during ordinary business hours and on the Council's website <a href="www.mountgambier.sa.gov.au">www.mountgambier.sa.gov.au</a>. Copies will also be provided to interested members of the community upon request, and upon payment of a fee in accordance with Council's Schedule of Fees and Charges.



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File Reference:	AF18/48
Applicable Legislation:	Local Government Act, 1999 - Chapter 10
Reference: Strategic Plan – Beyond 2015	Goal 5, Strategic Objective 5.
Related Policies:	R105 Rating Policy/Statement R155 Rates - Rebate Policy Statement and Application Process R130 Rates - General Policy
Related Procedures:	Nil
Related Documents:	Nil

# **DOCUMENT DETAILS**

Responsibility:	General Manager Corporate and Regulatory Services
Version:	14.0
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#### INTRODUCTION

It is the policy of the City of Mount Gambier (the Council) that a rebate of rates in respect of any rateable land in the Council area will be available only when the applicant satisfies the requirements under the Local Government Act 1999 (the Act) and where appropriate, the requirements of this Policy.

#### 2. SCOPE

- 2.1 The Act sets out in Chapter 10, Division 5 (Sections 159 to 166) those provisions applicable to the Council granting a rebate of rates to persons or bodies.
- 2.2 The Council has decided to adopt a Policy to assist it in its decision making functions relative to the operation of the rate rebate provisions contained in the Act.
- 2.3 This Policy is intended to provide guidance to the community as to the grounds upon which a person or body is, or may be entitled to receive a rebate of rates and the matters that the Council will take into account in deciding an application for a rebate.
- 2.4 In accordance with the rebate provisions contained in the Act, this Policy sets out the type of use in respect of land where the Council must grant a rebate of rates and the amount of that rebate and these types of land use where the Council has a discretion to grant a rebate of rates.

#### 3. **PURPOSE**

- 3.1 Section 159(3) of the Act provides that the Council may grant a rebate of rates under the Act if it is satisfied that it is appropriate to do so.
- 3.2 The Act provides for a mandatory rebate of rates in specified cases and the amount of that mandatory rebate (see Clause 3 below).
- 3.3 The Act also provides that where the Council must grant a rebate of rates under the Act, and the amount of that rebate if fixed by the Act at less than 100%, the Council may increase the amount of the rebate.
- 3.4 The Act provides, at Section 166 for the Council to provide a discretionary rebate of rates in the cases set out in that Section.

#### **MANDATORY REBATES** 4.

4.1 The Council must grant a rebate in the amount specified in respect of land uses which the Act provides will be granted a rebate.



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4.2 Rates on the following land will be rebated at 100%:

#### 4.2.1 Health Services

Land being predominantly used for service delivery or administration by a hospital or health centre incorporated under the Health Care Act.

#### 4.2.2 Religious Purposes

Land containing a church or other building used for public worship (and any grounds), or land solely used for religious purposes.

#### 4.2.3 Public Cemeteries

Land being used for the purposes of a public cemetery.

# 4.2.4 Royal Zoological Society of SA

Land (other than land used as domestic premises) owned by, or under the care, control and management of the Royal Zoological Society of South Australia Incorporated.

4.3 Rates on the following land will be rebated at 75%:

## 4.3.1 Community Services

Land being predominantly used for service delivery or administration (or both) by a community services organisation. A "community services organisation" is defined in the Act as a body that -

- 4.3.1.1 Is incorporated on a not for profit basis for the benefit of the public: and
- 4.3.1.2 Provides community services without charge or for a charge that is below the cost to the body of providing the services; and
- Does not restrict its services to persons who are members of the 4.3.1.3 body.



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It is necessary for a community services organisation to satisfy all of the above criteria to be entitled to the mandatory 75% rebate.

The Act further provides that eligibility for a rebate by a community services organisation is subject to it providing one or more of the following community services:

- 4.3.1.4 Emergency accommodation;
- Food or clothing for disadvantaged persons; 4.3.1.5
- 4.3.1.6 Supported accommodation: Local Government Act defines as:
  - (a) Residential care facilities that are approved for Commonwealth funding under the Aged Care Act 1997 (Cwlth); or
  - (b) Accommodation for persons with mental health difficulties, intellectual or physical difficulties, or other difficulties, who require support in order to live an independent life; or
  - (c) Without limiting paragraph (b), accommodation provided by a community housing provider registered under the Community Housing Providers National Law that is incorporated on a not-for-profit basis for the benefit of the public, other than accommodation provided by such a body:
    - that has as a principal object of the body the provision of housing for members of the body; or
    - that is excluded from the ambit of this paragraph by the Minister by notice published in the Gazette;
- 4.3.1.7 Essential services, or employment support, for persons with mental health disabilities, or with intellectual or physical disabilities:
- 4.3.1.8 Legal services for disadvantaged persons;
- 4.3.1.9 Drug or alcohol rehabilitation services; or
- 4.3.1.10 the conduct of research into, or the provision of community education about, diseases or illnesses, or the provision of palliative care to persons who suffer from diseases or illnesses.
- Disadvantaged person are persons who are disadvantaged by 4.3.1.11 reason of poverty, illness, frailty or mental, intellectual or physical disability.

# 4.3.2 Educational Purposes

- 4.3.2.1 Land occupied by a government school under a lease or licence and being used for educational purposes; or
- Land occupied by a non-government school registered under 4.3.2.2 The Education and Early Childhood Services (Registration and Standards) Act 2011 and being used for educational purposes;
- 4.3.2.3 Land being used by a University or University College to provide accommodation and other forms of support for students on a not for profit basis.



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- 4.4 Where the Council is satisfied from its own records or from other sources that a person or body meets the necessary criteria for a mandatory 100% or 75% rebate, the Council will grant the rebate of its own initiative. Where the Council's records or other sources do not meet the criteria, it will require the person or body to apply for the rebate in accordance with Clause 6 of this Policy.
- 4.5 Where a person or body is entitled to a rebate of 75% the Council may, pursuant to Section 159(4) of the Act, increase the rebate up to a further 25%. The Council may grant the further 25% rebate upon application or on its own initiative. In either case the Council will take into account those matters set out at Clauses 6.4 of this Policy and may take into account any or all of those matters set out at Clause 6.5 of this Policy.
- 4.6 Where an application is made to the Council for a rebate of up to a further 25% the application will be made in accordance with Clause 7 of this Policy and the Council will provide written notice to the applicant of its determination of that application.
- 4.7 Council has delegated the determination of entitlement to Mandatory Rebates to the Chief Executive Officer.

#### 5. **DISCRETIONARY REBATES**

- 5.1 The Council may in its absolute discretion grant a rebate of rates or service charges in any of the following cases pursuant to Section 166 of the Act:
  - where it is desirable for the purpose of securing the proper development of the area (or a part of the area):
  - 5.1.2 where it is desirable for the purpose of assisting or supporting a business in its area:
  - 5.1.3 where it will be conducive to the preservation of buildings or places of historic significance;
  - 5.1.4 where the land is being used for educational purposes;
  - where the land is being used for agricultural, horticultural or floricultural 5.1.5 exhibitions:
  - 5.1.6 where the land is being used for a hospital or health centre;
  - where the land is being used to provide facilities or services for children or 5.1.7 young persons;
  - 5.1.8 where the land is being used to provide accommodation for the aged or disabled:
  - 5.1.9 where the land is being used for a residential aged care facility that is approved for Commonwealth funding under the Aged Care Act 1997 (Commonwealth) or a day therapy centre;
  - 5.1.10 where the land is being used by an organisation which, in the opinion of the Council, provides a benefit or service to the local community:
  - 5.1.11 where the rebate relates to common property or land vested in a community corporation under the Community Titles Act 1996 over which the public has a free and unrestricted right of access and enjoyment;



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- 5.1.12 where the rebate is considered by the Council to be appropriate to provide relief against what would otherwise amount to a substantial change in rates payable due to:
  - (i) a redistribution of the rates burden within the community arising from a change to the basis or structure of the Council's rates; or
  - (ii) a change to the basis on which land is valued for the purpose of rating, rapid changes in valuations, or anomalies in valuations.
- 5.1.13 where the rebate is considered by Council to be appropriate to provide relief in order to avoid a liability to pay a rate or charge that is inconsistent with liabilities that were anticipated in the annual Business Plan or a liability that is unfair or unreasonable:
- 5.1.14 where the rebate is to give effect to a review of a decision of the Council under Chapter 13 Part 2; and
- 5.1.15 where the rebate is contemplated under another provision of this Act.
- 5.2 A council must, in deciding whether to grant a rebate of rates or charges under Section 166, subsection (1)(d), (e), (f), (g), (h), (i) or (j), take into account:
  - The nature and extent of council services provided in respect of the land for which the rebate is sought in comparison to similar services provided elsewhere in its area; and
  - The community need that is being met by activities carried out on the land for (b) which the rebate is sought; and
  - The extent to which activities carried out on the land for which the rebate is (c) sought provides assistance or relief to disadvantaged persons; and
  - (d) May take into account other matters considered relevant by the council.

The Council may take into account, but not limited to, the following:

- Why there is a need for financial assistance through a rebate; (i)
- The level of rebate (percentage and dollar amount) being sought and why it (ii) is appropriate;
- The extent of financial assistance, if any, being provided to the applicant (iii) and/or in respect of the land by Commonwealth or State agencies;
- (iv) Whether the applicant has made/intends to make applications to another Council;
- Whether, and if so to what extent, the applicant is or will be providing a service within the Council area;
- Whether the applicant is a public sector body, a private not for profit body or (vi) a private for profit body;



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- (vii) Whether there are any relevant historical considerations that may be relevant for all or any part of the current Council term;
- (viii) The desirability of granting a rebate for more than one year in those circumstances identified at Clause 4.2 of this policy;
- (ix) Consideration of the full financial consequences of the rebate for the Council;
- (x) The time the application is received;
- (xi) the availability of any community grant to the person or body making the application;
- whether the applicant is in receipt of a community grant; and (xii)
- (xiii) Any other matters, and policies of the Council, which the Council considers relevant.
- 5.3 The Council has an absolute discretion to:
  - (a) Grant a rebate of rates or service charges in the above cases; and
  - Determine the amount of any such rebate to a maximum of 100% of the relevant rate.
- 5.4 Discretionary rebates granted under this policy will be reviewed in accordance with Section 166(3) (3a) or at the time of reviewing the policy (Section 10).
- 5.5 Persons or bodies that or who seek a discretionary rebate will be required to submit an application form to the Council and provide such information as stipulated on the application form and any other information that the Council may reasonably require.

#### 6. LIMESTONE COAST LANDSCAPE LEVY

From 1 July, 2020 the new Landscape South Australia Act 2019 (the Act) replaced the Natural Resource Management Act 2004. Local Government continues to play a key role in collection of the Regional Landscape Levy. Councils are required under the Act to make a specified contribution to their Regional Landscape Board. Council recovers this contribution by imposing a separate rate on individual rateable properties in the Council area.

The Council will provide a concession or rebate off the Landscape levy for rateable properties who presently receive a mandatory or discretionary rebate of rates. The level of the Landscape Levy concession will be equivalent (in percentage terms) to the level of rate rebate Council has granted to those same rateable properties.



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#### 7. SERVICE CHARGE

In accordance with Section 155 of the Act a Council may impose a service rate on rateable land within its area for a prescribed service. A prescribed service is described as treatment or provision of water, collection, treatment or disposal of waste, a television transmission service or any other service prescribed by the regulations for the purposes of this definition.

Council is focused on environmentally sound waste management practices and will impose a Waste Service Charge (WSC) as a tool to become more responsive to waste management related costs and share the costs and benefits within the community.

The WSC will be charged on the basis of the service being available at the property. It will exclude vacant land and primary production where there is no dwelling on the land and will be charged irrespective if the land owner/occupier is using the service.

A rate rebate will not be available on Council Waste Service Charge.

#### 8. **APPLICATIONS**

- 8.1 The Council will inform the community of the provisions for rate rebates under the Act by the inclusion of suitable details in the Council's Business Plan (and on the Draft Annual Business Plan) in accordance with Council's adopted Public Consultation Policy.
- 8.2 Application forms are available from the Council Office located at The Civic Centre, 10 Watson Terrace, Mount Gambier, telephone 8721 2555 or download from the Council website www.mountgambier.sa.gov.au.
- 8.3 All persons or bodies that/who want to apply to the Council for a rebate of rates must do so by completing and lodging a Rate Rebate Application on or before 31st March in each year to be considered for a rebate in the new rating year commencing 1st July of each year. The Council reserves the right to refuse to consider applications received after that date. However, applicants which satisfy the criteria for a mandatory 100% rebate will be granted the rebate at any time.
- 8.4 The Act provides that the Council may grant a rebate of rates or charges on such conditions as the Council considers fit.
- 8.5 The Council may, for proper cause, determine that an entitlement to a rebate of rates under the Act no longer applies.
  - Where an entitlement to a rebate of rates ceases or no longer applies during the course of a financial year, the Council is entitled to recover rates, or rates at the increased level (as the case may be), proportionate to the remaining part of the financial year.



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8.6 It is an offence for a person or body to make a false or misleading statement or representation in an application or to provide false or misleading information or evidence in support of an application made (or purporting to be made) under the Act.

The maximum penalty for this offence is \$5,000.

8.7 If a person or body has the benefit of a rebate of rates and the grounds on which the rebate has been granted cease to exist, the person or body must immediately inform the Council of that fact and (whether or not the Council is so informed) the entitlement to a rebate ceases. If a person or body fails to do so that person or body is guilty of an offence.

The maximum penalty for this offence is \$5,000.

- 8.8 The Council will, in writing, advise an applicant for a rebate of its determination of that application within sixty (60) business days of receiving the application or of receiving all information requested by the Council. The advice will state whether the application:
  - 6.11.1 Has been granted and the amount of the rebate; or
  - 6.11.2 Has not been granted and the reason(s) why.
- 8.9 A person or body that is aggrieved by a determination of Council in respect of an application for a rate rebate may seek a review of that determination by writing to the Council in accordance with Council's Internal Review of Decisions Policy.

#### 9. **DELEGATION**

- 9.1 The Council has delegated its power, pursuant to Section 44 of the Act, to grant applications for mandatory rebates which meet the requirements of the Act.
- 9.2 The Council has delegated its power to refuse applications for an increase of mandatory rebates to a greater percentage than that provided by the Local Government Act.
- 9.3 All discretionary rebates shall be determined by the Council.

#### 10. **RATE RELIEF OPTIONS**

To address any potential inequities in how rates are levied across the Council area the following rate relief options are provided:

#### 10.1 Residential Rate Cap

Where an owner/occupier's principal place of residence property with a Category 1 (Residential) Land Use, experiences an increase in general rates payable, for the preceding financial year compared to the general rates payable for the current financial year (excluding any rebates/remissions) and where that increase, in monetary terms, is greater than 15%.



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The amount of the rate rebate is the amount of total rates for the current year over and above the calculation referred to above, i.e. the difference (in monetary terms) between the general rates imposed in the preceding financial year plus 15%.

(All calculations referenced herein are total (gross) rates figures i.e. excluding any rebates/remissions).

The rebate will not apply where:

- (a) Any such increase is due in whole or part to an increase in valuation of the land in the Assessment because of improvements made to it worth more than \$20,000, or
- (b) Any such increase is in whole or part because the zoning or land use category of the land has changed, or
- Any such increase is due in full or part to the use of the land being different (c) for rating purposes on the date the Council declared its general rates for the current financial year than on the date the Council declared its general rates for the preceding financial year; or
- The ownership of the rateable property has changed since 1st July in the (d) preceding financial year (i.e. the residential property has changed ownership and the new owners have purchased the residential property at the new current market value); or
- The subject property boundary(s) have been altered in some way (e.g. (e) subdivision, boundary alignment etc.) and the subject property is not the exact same property, for valuation purposes, as assessed in the previous financial year; or
- Other factors considered relevant by the Chief Executive Officer that do not (f) warrant the granting of the discretionary rate rebate.

The rebate will only apply to:

- A ratepayer in respect of their principal place of residence and excludes (a) second and subsequent properties and all other non-principal place of residence properties;
- The current financial year only then subject to an annual review. (b)

Where an entitlement to a Residential Rate Capping ceases or no longer applies during the course of a financial year, the Council is entitled to recover full rates for that financial year.



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#### 10.2 For Land Use Category 8 (Vacant Land) Use

Vacant land owned by person(s) intending to be developed in the short term as their principal place of residence, may be considered for a rebate/deferral on Council rates on a case by case basis through the existing relief provisions of the Act, (i.e. hardship application). The maximum rate rebate calculated resulting in the rates payable being equivalent to the average residential land use (Category 1).

#### 10.3 Postponement of Rates - Seniors

Section 182A of the Act provides for applications to be made to Council for a postponement of the payment of the prescribed proportion of rates for the current or future financial years if:

- the person is a prescribed ratepayer, or is the spouse of a prescribed (a) ratepayer; and
- the rates are payable on land that is the principal place of residence of the (b) prescribed ratepayer; and
- the land is owned by the prescribed ratepayer and his or her spouse and no (c) other person has an interest, as owner in the land.

The Act defines a 'prescribed ratepayer' as a person who holds a current State Seniors Card issued by the State Government; or who has the qualification(s) to hold such a card and has applied for the card but has yet to be issued with the card.

All Postponement Applications will be considered and must comply with the provisions of Section 182A of the Act and Regulation 18 of the Local Government (General) Regulations 2013.

All applications for rebates, remissions or postponements must be in writing, addressed to the Chief Executive Officer, City of Mount Gambier, 10 Watson Mount Gambier SA 5290 emailed or city@mountgambier.sa.gov.au"

#### 10.4 Retirement Villages

For the purpose of providing a rebate to Retirement Villages, particularly upon issues arising from circumstances where the ratepayer(s) claim to provide or maintain infrastructure that might otherwise be maintained by the Council, a rebate does not generally apply. The power to provide a rebate will be exercised as appropriate and in accordance with the Act.

#### 11. **REVIEW AND EVALUATION**

This Policy is scheduled for review by the Council annually. However, the Policy will be reviewed as required by any legislative changes which may occur.



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#### 12. **AVAILABILITY OF POLICY**

This Policy will be available for inspection at Council's principal office during ordinary business hours and on the Council's website www.mountgambier.sa.gov.au. Copies will also be provided to interested members of the community upon request and upon payment of a fee in accordance with Council's Schedule of Fees and Charges.



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# **RATE REBATE APPLICATION**

1.	DETAILS OF APPLICANT
	Organisation Name
	Postal Address
	Postcode
	Telephone Email
	Please provide details of a contact person for the Applicant
	Given Name Surname
	Postal Address
	Postcode
	Telephone Email
2.	DETAILS OF LAND
	Council Assessment Number
	Certificate of Title Reference
	Address
	Owner of Land (if not you)
3.	CATEGORIES OF REBATE
	Please tick the category of rebate under which you are seeking a rebate.



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#### 3.1 Mandatory - 100%

- <u>Health Services</u> Land being predominantly used for service delivery or administration by a hospital or health centre incorporated under the South Australia Health Commission Act 1976 (Section 160 of the Local Government Act 1999);
- Religious Purposes Land containing a church or other building used for public worship (and any grounds), or land solely used for religious purposes (Section 162 of the Local Government Act 1999);
- <u>Public Cemeteries</u> Land being used for the purposes of a public cemetery (Section 163 of the Local Government Act 1999);
- Royal Zoological Society of SA Land (other than land used as domestic premises) owned by, or under the care, control and management of, the Royal Zoological Society of South Australia Incorporated (Section 164 of the Local Government Act 1999).

#### 3.2 Mandatory - 75%

3.2.1 Community Services – Land being predominantly used for service delivery or administration by a community services organisation (Section 161 of the Local Government Act 1999).

To qualify as a Community Service Organisation under the rebate provisions of the Local Government Act 1999 an organisaiton MUST MEET ALL THREE of the following criteria. (See section 'Additional Information' at end of this form).

(a)	is incorporated on a not for profit basis for the benefit of the public; <b>and</b>

(b) provides community services without charge or for a charge that is below the cost to the body of providing the services; and

> YES NO

NO

YES

(c) does not restrict its services to persons who are members of the body.

YES NO



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If you have ticked (a), (b) and (c) above which of the following services does your organisation provide from the property specified in this application. If these services apply only to part of your property, please supply additional details. You must answer these below questions in respect of your application.

- Emergency accommodation;
- Food or clothing for disadvantaged persons (i.e., persons who are disadvantaged by reason of poverty, illness, frailty, or mental, intellectual or physical disability);
- Supported accommodation Local Government Act defined as:
  - (a) Residential care facilities that are approved for Commonwealth funding under the Aged Care Act 1997 (Cwlth); or
  - (b) Accommodation for persons with mental health difficulties, intellectual or physical difficulties, or other difficulties, who require support in order to live an independent life; or
  - (c) Without limiting paragraph (b), accommodation provided by a community housing provider registered under the Community Housing Providers National Law that is incorporated on a not-for-profit basis for the benefit of the public, other than accommodation provided by such a body that:
    - (i) has as a principal object of the body, the provision of housing for members of the body; or
    - is excluded from the ambit of this paragraph by the Minister by (ii) notice published in the Gazette.
- Essential services, or employment support, for persons with mental health disabilities, or with intellectual or physical disabilities;
- Legal services for disadvantaged persons;
- Drug or alcohol rehabilitation services; and/or
- Research into, or community education about, diseases or illnesses, or palliative care to persons who suffer from diseases or illnesses.
- Disadvantaged person are persons who are disadvantaged by reasons of poverty, illness, frailty, or mental, intellectual or physical disability.



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3.2.2 Educational Purposes - (Section 165 of the Local Government Act 1999)

Which of the following criteria apply:

- Land occupied by a government school under a lease or licence and being used for educational purposes; **or**
- Land occupied by a non-government school registered under The Education and Early Childhood Services (Registration and Standards) Act 2011 and being used for educational purposes; or
- Land being used by a University or University College to provide accommodation and other forms of support for students on a not for profit basis.

#### 3.3 <u>Discretionary</u> - (Section 166 of the Local Government Act 1999)

The Council may in its discretion grant a rebate of rates or service charges in any of the following cases. Please indicate which of the following is applicable to your application:

- The rebate is desirable for the purpose of securing the proper development of the area (or a part of the area);
- The rebate is desirable for the purpose of assisting or supporting a business in its area;
- The rebate will be conducive to the preservation of buildings or places of historic significance;
- The land is being used for educational purposes;
- The land is being used for agricultural, horticultural or floricultural exhibitions;
- The land is being used for a hospital or health centre;
- The land is being used to provide facilities or services for children or young persons;
- The land is being used to provide accommodation for the aged or disabled;
- The land is being used for a residential aged care facility that is approved for Commonwealth funding under the Aged Care Act 1987 (Commonwealth) or a day therapy centre;
- The land is being used by an organisation which, in the opinion of the Council provides a benefit or service to the local community;



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- the rebate relates to common property or land vested in a community corporation under the Community Titles Act 1996 over which the public has a free and unrestricted right of access and enjoyment;
- the rebate is appropriate to provide relief against what would otherwise amount to a substantial change in rates payable by a rate payer due to a change in the basis of valuation used for the purposes of rating, rapid changes in valuations, or anomalies in valuations.

## 4.

AMOL	JNT OF REBATE
4.1	If you are seeking a mandatory rebate under Clause 3.2 of this Application, for which you are entitled to a 75% rebate, are you also applying to the Council to increase that rebate?  YES • NO •
Please	e specify the amount of rebate that you are applying for: \$
4.2	If you are applying for a discretionary rebate under Clause 3.3 of this Application, please specify the rebate amount you are applying for:
	\$
	e specify why you (or the organisation you represent) need financial assistance gh a rebate and why the amount of rebate you have applied for is appropriate.



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#### 5. **ADDITIONAL INFORMATION REQUIRED**

The Council requires you to attach the following additional information to this Application:

- 5.1 Where you are seeking a rebate under Clause 3.2 of this Application – Community Services:
  - 5.1.1 Evidence that the land is being used for service delivery and/or administration;
  - 5.1.2 A copy of the organisation's Constitution and/or other documentation establishing that it is incorporated on a not-for-profit basis;
  - 5.1.3 A copy of the organisation's latest Annual Report;
  - 5.1.4 Evidence that the organisation provides services free of charge or below cost;
  - 5.1.5 Evidence that the organisation provides services to persons other than its members.
- 5.2 Where you are seeking a rebate in any other case:
  - 5.3.1 Evidence that the land is being used for the purpose for which the rebate is being sought;
  - 5.3.2 Information as to whether, and if so, to what extent you (or the organisation you represent) will be providing a service within the Council area;
  - 5.3.3 Whether you have made or intend to make an application to another council;
  - 5.3.4 The extent of financial assistance (if any) being provided by Commonwealth or State agencies;
  - 5.3.5 Whether you are in receipt of a community grant;
  - 5.3.6 Any other information that you believe is relevant in support of this Application.



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#### 6. **APPLICATION FORMS**

Application forms and all additional information must be submitted to the Council on or before the 31 March annually to be considered for a discretionary Rebate of Rates or a mandatory rebate of 75% in the new rating year commencing 1 July of each year.

The application date does not apply to applicants which satisfy the criteria for a mandatory 100% rebate.

Failure to submit application forms or to provide the additional information required by the Council to assess the application by the due date may result in the Council declining to consider the application.

# **IMPORTANT INFORMATION**

It is an offence for a person or body to make a false or misleading statement or representation in an application or to provide false or misleading information or evidence in support of an application made (or purporting to be made) under the Act. The maximum penalty for this offence is \$5,000, (Section 159 (2) of the Local Government Act 1999).

The Council may grant a rebate of rates or charges on such conditions as the Council considers

If a person or body has the benefit of a rebate of rates and the grounds on which the rebate has been granted cease to exist, the person or body must immediately inform the Council of that fact and (whether or not the Council is so informed) the entitlement to a rebate ceases.

If a person or body fails to notify the Council that person or body is guilty of an offence and liable to a maximum penalty of \$5,000, (Section 159 (7) and (8) of the Local Government Act 1999).

The Council may, for proper cause, determine that an entitlement to a rebate of rates under the Act no longer applies.

Where an entitlement to a rebate of rates ceases or no longer applies during the course of a financial year, the Council is entitled to recover rates, or rates at the increased level (as the case may be), proportionate to the remaining part of the financial year.

I declare that the information I have provide on and attached to this application form is true and correct.

DATED this	day of	20
Print Name		
Signature		
Position Title		



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File Reference:	AF18/48	
Applicable Legislation:	Local Government Act, 1999 Chapter 10, Division 5 (Sections 159 to 166)	
Reference: Strategic Plan – Beyond 2015	Goal 5, Strategic Objective 5	
Related Policies:	R105 Rating Policy/Statement R130 Rates - General Matters	
Related Procedures:	Nil	
Related Documents:	Nil	

# **DOCUMENT DETAILS**

Responsibility:	General Manager Corporate and Regulatory Services
Version:	13.0
Last revised date:	27 June 2023
Effective date:	27 June 2023
Minute reference:	27 June 2023 - Item No. 4.1 - Resolution 2023/131
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