

What is mould? Mould is a type of fungi which belongs to a group of organisms including mushrooms and yeasts. Mould can be black, grey, green or white (SA Health).

SA Health has advised it is problematic to get mould tested. If any mould is present it should be cleaned and removed. Please read the SA Health information on mould at www.health.sa.gov.au under protecting health at the top of the screen and then click on "Living conditions and sanitation".



Council has little to no powers to act on enquiries regarding mould within residential properties and it is unlikely to be actioned under the SA Public Health 2011. Please refer to Section 2.4.2 of City of Mount Gambier's Complaint Kit Environmental Health.

The attached information has been collated to provide assistance in resolving mould issues within the home.

- If the dwelling is a government property please direct your enquiries to Housing SA.
- If private property, attempt resolution with the Agent / Landlord in writing. It is recommended you date the correspondence and keep a copy for your records. Include a request for a written response.

If a satisfactory resolution is not achieved assistance may be provided by contacting:

- Consumer and Business Services - Renting and letting section at www.cbs.sa.gov.au P: 131 882
- Housing Safety Authority – P: 1300 700 329 or www.sa.gov.au/housing
- South Australia Civil & Administrative Tribunal www.sacat.sa.gov.au P: 1800 723 767

The Housing Safety Authority may conduct a risk analysis of the living standards when the complaint is made. Authorised officers under the SA Housing Improvement Act 2016 conduct inspections State-wide that meet their criteria. Providing an accurate description of the risk to health and safety *eg mould, location and area it covers* forms part of the complaint process. Complaints can be made online or by phone.

It is recommended you inform your medical practitioner of your living conditions if health issues arise. Photos of the living environment may assist with communicating the standard of the environment to the practitioner.

Local service providers can be found on www.limestone.servicesdirectory.org.au or if urgent assistance is needed in the areas of financial counselling or emergency accommodation please contact local agencies such as AC Care www.accare.org.au to discuss.

FORMS AND LEAFLETS

Forms and leaflets are available on Council's website: www.mountgambier.sa.gov.au (*Services — Public Health*)

COUNCIL CONTACT DETAILS

Please contact Council's Environmental Health Officers with any other queries (08) 8721 2555 or email city@mountgambier.sa.gov.au.

The information contained in this leaflet is a guide only and does not replace independent legal advice.

