

Version No:	3
Issued:	16 July 2024
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#### 1. INTRODUCTION

- 1.1. The City of Mount Gambier is committed to upholding the principles of transparency and accountability in its administrative and management practices and, therefore, encourages the making of disclosures that reveal public interest information.
- 1.2. The purpose of this Policy is to ensure that the City of Mount Gambier:
  - properly fulfils its responsibilities under the Public Interest Disclosure Act 2018;
  - encourages and facilitates Disclosures of Public Interest Information in accordance with the objects and requirements of the PID Act;
  - ensures there is appropriate oversight of public interest disclosures about corruption, misconduct and maladministration in public administration;
  - provides appropriate protection for those who make Disclosures in accordance with the Act; and
  - acknowledges the need to appropriately support Informants, the Responsible Officer and, as appropriate, those Public Officers affected by any appropriate Disclosure.
- 1.3 The Council will review and update this Policy each year as part of its annual policy review.

#### 2. SCOPE

- 2.1. This Policy applies to appropriate Disclosures of Public Interest Information that are made in accordance with the PID Act by public officers including Council Members, Officers and Employees of the Council, and by members of the public, and is intended to complement the reporting framework under the ICAC Act.
- 2.2. This Policy is also designed to complement the existing communication channels within Council, and operate in conjunction with other existing policies, including:
  - Fraud & Corruption Prevention Policy;
  - Code of Conduct for Council Employees:
  - Code of Conduct for Council Members; and
  - Internal Review of Council Decisions Policy under section 270 of the *Local Government Act 1999*.
- 2.3. The Council is committed to:
  - referring, as necessary, appropriate Disclosures to another Relevant Authority;
  - where the Disclosure relates to Corruption, or serious or systemic Misconduct or Maladministration in public administration, reporting the Disclosure directly to the OPI in accordance with the Guidelines and the requirements of the ICAC Act;
  - otherwise facilitating the investigation of appropriate Disclosures in a manner which promotes fair and objective treatment of those involved; and
  - rectifying any substantiated wrongdoing to the extent practicable in all the circumstances.

#### 3. **DEFINITIONS**

For the purposes of this Policy the following definitions apply.

3.1. **Commissioner** means the person holding or acting in the office of the Independent Commissioner Against Corruption.



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- 3.2. **Corruption in public administration** is defined in section 5(1) of the ICAC Act and means:
  - 3.2.1. an offence against Part 7 Division 4 (Offences relating to public officers) of the *Criminal Law Consolidation Act 1935*, which includes the following offences:
    - (i) bribery or corruption of public officers;
    - (ii) threats or reprisals against public officers;
    - (iii) abuse of public office;
    - (iv) demanding or requiring benefit on basis of public office:
    - (v) offences relating to appointment to public office; or
  - 3.2.2. an offence against the *Public Sector (Honesty and Accountability) Act 1995* or the *Public Corporations Act 1993*, or an attempt to commit such an offence; or
  - 3.2.3. an offence against the *Lobbyists Act 2015*, or an attempt to commit such an offence; or
  - 3.2.4. any other offence (including an offence against Part 5 (Offences of dishonesty) of the <u>Criminal Law Consolidation Act 1935</u>) committed by a public officer while acting in his or her capacity as a public officer or by a former public officer and related to his or her former capacity as a public officer, or by a person before becoming a public officer and related to his or her capacity as a public officer, or an attempt to commit such an offence; or
  - 3.2.5. any of the following in relation to an offence referred to in a preceding paragraph:
    - (i) aiding, abetting, counselling or procuring the commission of the offence;
    - (ii) inducing, whether by threats or promises or otherwise, the commission of the offence;
    - (iii) being in any way, directly or indirectly, knowingly concerned in, or party to, the commission of the offence;
    - (iv)conspiring with others to effect the commission of the offence
- 3.3. *Council* means the City of Mount Gambier.
- 3.4. **Detriment** includes:
  - injury, harm (including psychological harm), damage (including damage to reputation) or loss;
  - intimidation or harassment;
  - discrimination, disadvantage or adverse treatment in relation to a person's employment; and/or
  - threats of reprisal (which may be express or implied, and/or conditional or unconditional).
- 3.5. **Directions and Guidelines** is a reference to the Directions and Guidelines issued pursuant to section 20 of the ICAC Act and/or section 14 of the PID Act, which are available on the Commissioner's website (www.icac.sa.gov.au).
- 3.6. **Disclosure** means an appropriate disclosure of public interest information made by an Informant to a Relevant Authority.

A person makes an *appropriate disclosure of environmental and health information* if: (a) the person:

- i. believes on reasonable grounds that the information is true; or
- ii. is not in a position to form a belief on reasonable grounds about the truth of the information, but believes on reasonable grounds that the information may be true and is of sufficient significance to justify its disclosure so that its truth may be investigated; and



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(b) the disclosure is made to a Relevant Authority.

A person makes an appropriate disclosure of public administration information if:

- (a) the person:
  - i. is a public officer;
  - ii. reasonably suspects that the information raises a potential issue of corruption, misconduct or maladministration in public administration; and
- (b) the disclosure is made to a Relevant Authority.
- 3.7. **Employee** refers to all the Council's employees, whether they are working in a full-time, part-time or casual capacity.
- 3.8. **Environmental and health information** means information that raises a potential issue of a substantial risk to the environment or to the health or safety of the public generally or a significant section of the public.
- 3.9. *Fraud* includes an intentional dishonest act or omission done with the purpose of deceiving.
- 3.10. ICAC Act is the Independent Commissioner Against Corruption Act 2012.
- 3.11. *Independent Assessor* means the person designated by the Responsible Officer as being responsible for investigating a disclosure made to City of Mount Gambier in accordance with the Public Interest Disclosure Procedure.
- 3.12. **Informant** means a person who makes an appropriate disclosure of public interest information to a Relevant Authority.
- 3.13. *Maladministration in public administration* is defined in section 5(4) of the ICAC Act and 3.13.1. means:
  - (i) conduct of a public officer, or a practice, policy or procedure of a public authority, that results in an irregular and unauthorised use of public money or substantial mismanagement of public resources; or
  - (ii) conduct of a public officer involving substantial mismanagement in or in relation to the performance of official functions; and
  - 3.13.2. includes conduct resulting from impropriety, incompetence or negligence; and
  - 3.13.3. is to be assessed having regard to relevant statutory provisions and administrative instructions and directions.
- 3.14. *Misconduct in public administration* is defined in section 5(3) of the *ICAC Act* and means:
  - 3.14.1. contravention of a code of conduct by a public officer while acting in his or her capacity as a public officer that constitutes a ground for disciplinary action against the officer; or
  - 3.14.2. other misconduct of a public officer while acting in his or her capacity as a public officer.



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- 3.15. *Office for Public Integrity (OPI)* is the office established under the *ICAC Act* that has the function to:
  - 3.15.1. receive and assess complaints about public administration from members of the public;
  - 3.15.2. receive and assess reports about corruption, misconduct and maladministration in public administration from the Ombudsman, the Council and public officers;
  - 3.15.3. refer complaints and reports to inquiry agencies, public authorities and public officers in circumstances approved by the Commissioner or make recommendations as to whether and by whom complaints and reports should be investigated;
  - 3.15.4. give directions or guidance to public authorities in circumstances approved by the Commissioner;
  - 3.15.5. perform other functions assigned to the Office by the Commissioner.
- 3.16. **Public administration** defined at section 4 of the ICAC Act and, without limiting the acts that may comprise public administration, an administrative act within the meaning of the *Ombudsman Act 1972* will be taken to be carried out in the course of public administration.
- 3.17. **Public administration information** means information that raises a potential issue of corruption, misconduct or maladministration in public administration.
- 3.18. **Public interest information** means environmental or health information, or public administration information.
- 3.19. PID Act means the Public Interest Disclosure Act 2018.
- 3.20. *Principal Officer* for the purposes of the PID Act means the Chief Executive Officer of the Council.
- 3.21. *Public Officer* has the meaning given by section 4 and Schedule 1 of the ICAC Act, and includes:
  - a Council member; and
  - an employee or officer of the Council;
- 3.22. **Relevant Authority** means the person or entity that receives an appropriate disclosure of public interest information in accordance with the PID Act, as set out in Appendix A to this Policy.
- 3.23. **Responsible Officer** is a person who has completed any training courses approved by the Commissioner for the purposes of the *Public Interest Disclosure Regulations 2019* and has been designated by the Council as responsible officer under section 12 of the PID Act.
- 3.24. *Victimisation* occurs when a person causes detriment to another on the ground, or substantially on the ground, that the other person (or a third person) has made or intends to make an appropriate disclosure of public interest information.



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#### 4. CONFIDENTIALITY

- 4.1. The identity of an Informant will be maintained as confidential in accordance with the PID Act.
- 4.2. A recipient of an appropriate Disclosure may only divulge the identity of an Informant where:
  - 4.2.1. the recipient believes on reasonable grounds that it is necessary to divulge the identity of the Informant in order to prevent or minimise an imminent risk of serious physical injury or death to any person, **and** the identity of the Informant is then divulged to a person or authority that the recipient believes on reasonable grounds is the most appropriate authority or person to be able to take action to prevent or minimise the imminent risk of serious physical injury or death to any person;
  - 4.2.2. the recipient has been issued with a notice from the OPI advising that the identity of the Informant is required by the OPI, in which case the recipient **must** disclose the identity of the Informant to the OPI;
  - 4.2.3. doing so is necessary for the matter to be properly investigated (but only to the extent necessary to ensure proper investigation); or
  - 4.2.4. the Informant consents to his/her identity being disclosed.
- 4.3. The PID Act does not expressly require any other information relating to a Disclosure (including, for example, the nature of the allegations) to be maintained as confidential, but in considering whether to further disclose other information provided as part of an appropriate Disclosure the Council should be mindful of the prohibition against Victimisation in the PID Act.
- 4.4. An Informant may wish to remain anonymous, but in that event must ensure that the allegation is sufficiently supported by the provision of necessary details and evidence to enable the matter to be properly investigated.

## 5. DISCLOSURE PROCESS

- 5.1. Disclosures are to be handled by the Council in accordance with the Public Interest Disclosure Procedure.
- 5.2. Nothing in this Policy prevents a person from making a Disclosure to a Relevant Authority external to the Council (i.e. the Ombudsman or the OPI). This is a choice to be made by the Informant at his/her discretion. The Council recommends an Informant have regard to the factors at clause 6.4 of the Public Interest Disclosure Procedure when deciding where to direct a Disclosure.
- 5.3. A Disclosure may be made to the Council's designated Responsible Officer(s) in person, by telephone or in writing, including by email. The relevant contact details are:

Chief Executive Officer

Ms Sarah Philpott Phone: 8721 2598

Email: <a href="mailto:sphilpott@mountgambier.sa.gov.au">sphilpott@mountgambier.sa.gov.au</a>

CEO & Mayoral Executive Support

Ms Kate Gilmore Phone: 8721 2598

Email: kgilmore@mountgambier.sa.gov.au

Email: disclosure@mountgambier.sa.gov.au



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Address Confidential

Responsible Officer, Public Interest Disclosure

PO Box 56

Mount Gambier SA 5290

#### 6. ROLE OF RESPONSIBLE OFFICER

- 6.1. A person designated as a Responsible Officer for the Council:
  - 6.1.1. must:
    - 6.1.1.1. receive appropriate Disclosures relating to the Council and ensure compliance with the PID Act, and the Public Interest Disclosure Procedure, in relation to any such Disclosures;
    - 6.1.1.2. make appropriate recommendations to the principal officer of the Council in relation to dealing with Disclosures, including any suggested changes to this Policy or the Public Interest Disclosure Procedure; and
    - 6.1.1.3. provide advice to officer and employees of the Council in relation to the administration of the PID Act; and
    - 6.1.1.4. complete any training courses approved by the Commissioner for the purposes of the Public Interest Disclosure Regulations; and
  - 6.1.2. may carry out any other functions relating to the PID Act.
- 6.2. Upon the receipt of a Disclosure, the Responsible Officer will deal with the disclosure in accordance with the Public Interest Disclosure Procedure.
- 6.3. In making any determination or taking any action under this Policy or pursuant to the Public Interest Disclosure Procedure:
  - 6.3.1. the Responsible Officer may seek legal advice from Council's lawyers and/or guidance from SAPOL or the Ombudsman in relation to the most appropriate course of action to pursue; and
  - 6.3.2. is authorised to incur costs in accordance with the Council's Budget for that purpose.
- 6.4. The Responsible Officer will liaise as required with the Informant and any Independent Assessor in relation to any investigation process undertaken in accordance with the Public Interest Disclosure Procedure, and will ensure that the Informant is provided with support and protection as necessary and appropriate in the circumstances of the Disclosure.

#### 7. INFORMATION TO ELECTED BODY

- 7.1. As a matter of discretion, the Chief Executive Officer may inform the elected body, on a confidential basis, of the fact that an investigation of a Disclosure took place and the outcome of the investigation.
- 7.2. Factors the Chief Executive Officer will take into account in determining whether to inform the elected body under paragraph 7.1 above and the level of detail provided in doing so are to include:
  - 7.2.1. if known, the identity of the Informant, and whether the Informant has consented to his/her identity being divulged;
  - 7.2.2. if applicable, the identity of any person the subject of the Disclosure;
  - 7.2.3. the impact (if any) of the investigation upon the Council's achievement of its objectives under its Strategic Plan and/or policies; and



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- 7.2.4. the impact of any action taken to finalise the matter upon the Council's operations and/or budget.
- 7.3 In the event the Disclosure and/or any subsequent investigation process is confined to issues that impact only upon Council staff and human resource processes, the Chief Executive Officer will not inform the elected body of the fact of the Disclosure and/or investigation (since these matters fall outside the roles and responsibilities of elected members under the Local Government Act 1999).

#### 8. INFORMANT PROTECTION

- 8.1. An Informant who makes an appropriate Disclosure is protected by:
  - 8.1.1. immunity from criminal or civil liability as provided for in section 5(1) of the PID Act:
  - 8.1.2. a prohibition on disclosure of his/her identity as provided for in section 8 of the PID Act:
  - 8.1.3. a prohibition against Victimisation as provided for in section 9 of the PID Act; and
  - 8.1.4. a prohibition against hindering, obstructing or preventing an Informant from making an appropriate Disclosure as provided for in section 11 of the PID Act.
- 8.2. The PID Act does not provide any protection to people who knowingly make disclosures that are false or misleading in a material particular (whether by reason of the inclusion or omission of a particular).
- 8.3. A person who knowingly makes a Disclosure that is false or misleading in a material particular is guilty of an offence and may be prosecuted.
- 8.4. A person who personally commits an act of Victimisation against an Informant is guilty of an offence and may be prosecuted.
- 8.5. The Council will take action as appropriate in the circumstances of the relevant Disclosure/s to protect Informants from Victimisation. Such action may include acting in accordance with the risk minimisation steps set out in the Public Interest Disclosure Procedure and/or referring the matter to the SA Police.
- 8.6. Any Council Member or employee or officer of the Council who:
  - 8.6.1. knowingly makes a disclosure that is false or misleading in a material particular; or
  - 8.6.2. commits an act of Victimisation in relation to an Informant; or
  - 8.6.3. acts otherwise than in accordance with this Policy or the Public Interest Disclosure Procedure (including with respect to divulging the identity of an Informant) in relation to a Disclosure

may also face disciplinary action by the Council or the Chief Executive Officer (as appropriate).

#### 9. TRAINING / EDUCATION:

- 9.1. It is the responsibility of Council Administration to provide adequate training and support for staff.
- 9.2. Training will be provided to relevant staff as part of the induction process and be refreshed as and when required.



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## 10. REVIEW & EVALUATION

This policy will be reviewed:

- annually; or
- earlier in the event of changes to legislation or related policies and procedures; or
- if deemed necessary by the General Manager Corporate and Regulatory Services.

#### 11. AVAILABILITY OF POLICY

11.1. This Policy will be available for inspection at Council's principal office during ordinary business hours and on the Council's website <a href="www.mountgambier.sa.gov.au">www.mountgambier.sa.gov.au</a>. Copies will also be provided to interested members of the community upon request, and upon payment of a fee in accordance with Council's Schedule of Fees and Charges.



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# Appendix A

# **Relevant Authorities**

Where the information relates to	the relevant authority is
a public officer*	either:
*as defined and set out in Schedule 1 of the <i>Independent</i>	the person who is designated by the Guidelines as being taken to be responsible for management or supervision of the public officer; or
Commissioner Against Corruption Act 2012 - relevantly, this includes members, officers and employees of local government	the person who is in fact responsible for the management or supervision of the public officer; or
bodies	the relevant responsible officer (as designated by the Council in accordance with section 12 of the PID Act)
a public sector agency or public sector employee	either:
	the Commissioner for Public Sector Employment; or
	the responsible officer for the relevant public sector agency
an agency to which the Ombudsman Act 1972 applies	the Ombudsman
a location within the area of a particular council established under the Local Government Act 1999	a member, officer or employee of that Council
a risk to the environment	the Environment Protection Authority
an irregular and unauthorised use of public money or substantial	the Auditor-General
the commission, or suspected commission, of any offence	a member of the police force
a judicial officer	the Judicial Conduct Commissioner
a member of Parliament	the Presiding Officer of the House of Parliament to which the member belongs
a person or a matter of a prescribed class <sup>1</sup>	an authority declared by the regulations to be a relevant authority in relation to such information
public interest information - being:	the OPI;
environmental and health information (information that raises a	a Minister of the Crown; or
potential issue of a substantial risk to the environment or to the health or safety of the public generally or a significant section of the public); or	any other prescribed person or person of a prescribed class
public administration information (information that raises a potential issue of corruption, misconduct or maladministration in public administration)	

 $<sup>^{\</sup>rm 1}$  at this stage, no prescribed persons or classes have been identified



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# Appendix B Notification Process Flowchart

The Responsible Officer is available to provide advice as to what constitutes an appropriate Disclosure (as per clause 3.6 of this Procedure) having regard to who can make a public interest information Disclosure, what is public interest information and who can receive a Disclosure – refer section 5(3) and 5(4) of the PDI Act 2018 In the event the Disclosure does not constitute an appropriate Disclosure as per clause 3.6 of this Procedure, the person making such a disclosure will be advised that this Public Interest Disclosure Act 2018 Council Procedure does not apply and no further action will be taken, and they will be referred to Council's Complaints Handling Policy

Receiptof disclosure

- Disclosure by a public officer about public administration information can be made to the
  person responsible for the supervision of the public officer that the information relates to,
  or the Responsible Officer
- Disclosure by a member of the public about environmental/health information to do with a location in the Council area – can be made to any member, officer or employee of that Council, to then be passed onto the Responsible Officer to assess.
- Acknowledge receipt within 2 working days

Preliminary Assessment – Part8

- Undertaken by the Responsible Officer or (for public administration disclosures only) by the public officer's supervisor (that the information relates to), to determine:
  - o Ifanimminentriskof serious harm exists—see of procedure
  - WhetherthereisaneedtorefertoOPI;
  - o Whetherotheraction is required, and if so, what

Notify informant of preliminary assessment

- Mustbedonewithin30daysofthedisclosurebeingmade(S7(1)(b))
- Include details of the action that has been, or will be, taken
- Alternatively, if no action will be taken, advise why

NotifyOPIof about disclosures – Part 9

- As soon as reasonably practicable
- Usetheonlinenotificationformaticac.sa.gov.au
- Must include the details specified in Guideline One

Take Action Part 10

• Mayinclude undertaking investigations, or referring to another relevant authority



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Notify Informant outcome of action - Part 11

- Must be done within either 90 days of the disclosure being made, or such longer period as specified by written notice given within 90 day period (\$7(3)(a))
- Include details of the outcome of the action taken

Notify OPI outcome of action - Part 11

- Use the online notification form at icac.sa.gov.au
- Must include the details specified in Guideline Two

If applicable notify Minister reoutcome of action – Part 11.6

• Onlyapplicable if the initial disclosure came from/via a Minister (S7(5)(b)(ii))



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File Reference:	AF18/48
Applicable Legislation:	Public Interest Disclosure Act 2018
	Independent Commission Against Corruption Act 2012
	Ombudsman Act 1972
	Local Government Act 1999
Reference:	Goal 3, Our Diverse Economy
Community Plan – The Futures Paper	
Related Policies:	Internal Controls
	Internal Audit
	Fraud & Corruption Prevention - F225
	Privacy - P155
	Records Management - R180
	Request for Service & Complaints - C200
	Risk Management
	Internal Review of Council's Decisions - C290
Related Procedures:	Public Interest Disclosure Procedure
	ICAC Public Interest Disclosure Guidelines
Related Documents:	

## **DOCUMENT DETAILS**

Responsibility:	General Manager Corporate and Regulatory Services
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