

Civic Centre, 10 Watson Terrace Mount Gambier SA 5290

> PO Box 56 Mount Gambier SA 5290

Telephone 08 87212555 Facsimile 08 87249791 city@mountgambier.sa.gov.au

mountgambier.sa.gov.au

I hereby give notice that a Council Meeting will be held on:

Date: Tuesday, 16 May 2023

Time: 6.00 p.m.

Location: Council Chamber

Civic Centre

10 Watson Terrace

Mount Gambier

CONFIDENTIAL AGENDA

Council Meeting 16 May 2023

Sarah Philpott Chief Executive Officer 12 May 2023 21 March 2023

HENDER CONSULTING HUMAN RESOURCE SERVICES LEVEL 5 81 FINDERS ST ADELAIDE SA 3000 www.hender.com.au TELEPHONE 08 8100 8888 FACSIMILE 08 8100 8800

PRIVATE & CONFIDENTIAL

Ritu Datta
Acting General Manager Corporate and Regulatory Services
City of Mount Gambier
Civic Centre
10 Watson Terrace
Mount Gambier SA 5290

Via email: city@mountgambier.sa.gov.au

Dear Ritu



Understanding

We understand that the City of Mount Gambier seeks to engage a suitably qualified and experienced consultancy to support the Chief Executive Officer Performance Review Committee in the 2023 performance review of the CEO. Thank you for the opportunity to submit our credentials and our methodology. We would be delighted to partner with Council to undertake this important work.

As a regular provider of CEO performance appraisal and remuneration advice to the local government sector and beyond, we are well experienced in this work and have a good understanding of the strategic challenges and opportunities facing both regional and metropolitan councils. We are able to provide a best practice process that ensures consistency with other similar appraisals, providing relevant and meaningful reporting of results while offering independent and objective advice.

Consultancy Profile

Formed over 30 years ago by Mark Hender, Hender Consulting is one of the largest locally owned HR consultancies in South Australia and has a particular focus on all three tiers of government, education, health and not for profit sectors, along with a diverse range of corporate entities. The organisation has provided performance and remuneration review, HR consulting and executive search and recruitment services for a significant number of public and private organisations. The firm offers clients a stable, long serving and highly experienced senior consulting team with significant experience partnering clients in the local, state and federal government domains and comparable industry sectors.





The assignment would be co-managed by General Manager, Andrew Reed and Executive Consultant, Justin Hinora with further support from the other experienced executive consultants and administration team members. One of Andrew or Justin will be available to attend key meetings. Please refer to our attached *Team Profile and Portfolio* which demonstrates the depth and diversity of the experience of all members of our executive consulting team.

Please note we have no conflicts of interest in regard to this independent performance review.

Past and Relevant Assignment Capability

Please find below a list of Chief Executive Officer performance review and remuneration assignments for the local government sector undertaken by Hender Consulting (many of these have included engagement for multiple cycles or CEOs):

- Adelaide City Council
- · Alice Springs Town Council
- Barossa Council
- City of Burnside
- City of Charles Sturt
- City of Holdfast Bay
- City of Marion
- City of Mitcham
- City of Mount Gambier
- City of Norwood, Payneham and St Peters
- City of Onkaparinga
- City of Port Adelaide Enfield
- City of Salisbury
- City of Sydney
- City of Tea Tree Gully
- City of Unley
- City of Victor Harbour
- Coorong District Council
- Corporation of the Town of Walkerville
- District Council of Grant
- District Council of Mallala
- District Council of Mount Barker
- District Council of Yankalilla
- East Waste Management Authority
- Local Government Association
- NAWMA
- Northern Areas Council
- Port Pirie Regional Council
- Regional Development Authority Limestone Coast
- Regional Development Authority Whyalla & Eyre Peninsula
- Regional Development Authority Yorke and Mid North
- Rural City of Murray Bridge
- Town of Gawler
- Whyalla City Council

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In addition to our work within the local government sector, CEO performance appraisals undertaken outside of the sector include:

- Maxima Group
- UnitingSA
- Wine Australia
- ACH Group
- Kooyonga Golf Club
- Scouts Australia (SA)
- Trinity College
- Prince Alfred College

Performance Review Process Methodology

We propose to perform the following service and are happy to further tailor the process based on your specific needs:

- meet with the CEO Performance Review Committee to discuss methodology and overview of the process for the CEO performance review, the organisational performance review and setting of KPIs;
- meet with the CEO to discuss and review her job specification to ensure reasonableness of objectives and KPIs being assessed;
- attend the CEO's presentation on performance against endorsed KPIs and participate in discussion and reflection
- consider past processes and identify, communicate and activate improvements accordingly;
- provide advice on the proposed survey questions for use in gathering feedback from Elected Members and Staff along with the CEO for self-assessment;
- develop/modify and distribute an online survey to the participants including communication
 to the recipients inviting them to participate, outlining the process and highlighting
 confidentiality, to encourage open and objective feedback regarding the CEO's performance;
- receive responses, monitor response rates, issue reminders and, once the survey responses
 have been received, organise direct discussion with respondents should further clarity be
 required on any feedback;
- review, analyse and de-identify feedback to relate findings in the context of the CEO's KPIs, organisational KPIs, and/or job specification and other leadership behaviours being assessed;
- facilitate a meeting with the CEO Performance Review Committee to present the report and findings and develop proposed recommendations for Council's discussion;
- deliver a final report so that the Committee can make formal recommendations to Council
 on the CEO's performance and position description;

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- schedule a debrief feedback session with the CEO to discuss and provide debrief on the performance appraisal report, findings and performance feedback;
- in discussion with the Committee and the CEO, finalise KPIs for the following year;
- as we are highly experienced in executive remuneration, we will undertake an assessment of CEO remuneration packages across the local government sector and beyond, utilising various research points including recent recruitment placements, current sector remuneration data, other comparable roles within the sector and beyond and CPI movements. This will enable us to provide remuneration recommendations following the performance review process.

The above process methodology can be further tailored to support your desired process and timing.

We would work closely with the Committee to develop a survey specifically aligned to the CEO's current responsibilities and leadership competencies, behaviours and development needs (from position description, strategic plan, leadership frameworks, vision, values, etc).

Assessment Tool Methodology

In addition to capturing feedback from current Elected Members, we recommend also including feedback from the following:

- direct reports to the CEO and other members of the senior leadership team;
- the CEO, for self-assessment purposes.

Benefits of extending to a larger sample by inviting the senior leadership team to offer feedback include:

- improved sample size, increasing response rates and validity of feedback;
- higher sample size supports greater confidentiality and anonymity for respondents;
- provides a broader view of feedback for the Council prior to re-setting strategic performance objectives and reviewing the position description for the next performance cycle;
- provides the CEO with the opportunity for more inclusive and balanced feedback from both above and below her in the organisational chart;
- provides the ability to capture feedback on the CEO's leadership and operational management performance within the organisation, which otherwise may not be visible to Elected Members.
 This can also assist in determining priorities from both people and culture and operational leadership perspectives;
- provides participants with a greater understanding, familiarity and confidence in the appraisal process leading into future appraisal cycles.

It is recommended that feedback be captured utilising a series of customised survey questions designed specifically to assess performance against the CEO's management accountabilities, KPIs, strategic project priorities and leadership behaviours as follows:

Section 1 - assesses against the CEO responsibilities (from position description)

Section 2 – assesses against any specific KPIs for the relevant period

Section 3 - assesses against key executive leadership behaviours expected

Section 4 - a concise "stop, start, continue section" focussing on pragmatic outcomes

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Section 3 incorporates questions to capture feedback against a suite of executive leadership behaviours and characteristics typically expected of senior executives in this type of role. These can easily be further tailored to align with your organisational values and leadership framework if desired. Respondents would be asked to provide feedback in both quantitative (applying a performance rating) and qualitative (providing contextual comments) forms.

Surveys can be simplified to seek one overall rating for each headline KPI, however asking respondents to rate *each individual sub component* (as is more often done in similar processes) provides a more thorough assessment. While this takes slightly longer for respondents to complete, it will allow us to provide more specific context and report in more detail regarding the highest and lowest rated areas of performance, therefore assisting the Council and the CEO to more clearly define key performance and development themes.

While respondents will generally be happy to complete and return surveys via the online mechanism, we will also offer our availability to receive feedback by confidential phone discussion if desired by any individuals.

Proposed Rating Scale

A six point rating scale is our recommended survey scale. This aligns with universally accepted and understood performance rating systems and is closely aligned to performance scales used for many other appraisals conducted by Hender across the sector, allowing for benchmark comparisons.

The scale includes an "Unable to Assess" rating for respondents who genuinely feel they are unable to make an accurate assessment on any particular criteria due to limited visibility, short time in role, etc. Any 'U' ratings are removed before averages are calculated.

U	1	2	3	4	5	6
Unable to	Serious	Minor	Satisfactory	Good	Very Good	Excellent
assess	concerns	concerns	Satisfactory	Good	very dood	Excellent

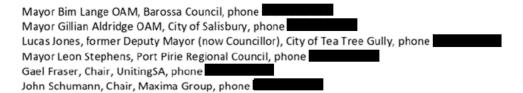
Reporting of Survey Results

The survey results and findings will be compiled into a detailed, comprehensive report that includes raw data, validity indicators, overall feedback percentages, participant group breakdown percentages, master average ratings, participant group average ratings, de-identified commentary across all segments of the survey and Hender's recommendations.

The report will be provided to the CEO Performance Review Committee and to the CEO when the Committee authorises.



Referees



Timing

We understand this process is to be conducted between April and June and will allocate resources appropriately to meet agreed milestones. A nominal timetable would be as follows:

Week 1	 Discussion with the Committee to clarify and agree on process, requirements, tools, respondents and timeframes Survey questions, distribution lists, supporting documents and communications prepared by Hender and finalised by the Committee (with visibility to CEO for comment)
Week 2	Hender distributes surveys with communication to respondents via secure online survey process (allowing 2 weeks to complete) Respondents start completing and returning surveys
Week 3	Respondents complete and return responses Hender issues reminders to those not yet received Final responses returned to Hender by confidential email, by due date
Week 4-5	 Hender analyses, de-identifies and consolidates feedback and prepares draft report Hender prepares draft remuneration review report
Week 6	Hender provides and presents draft reports to the Committee
Week 7	Final reports approved by the Committee Hender schedules debrief feedback discussion/meeting with the CEO, to discuss performance appraisal results and provide feedback Hender finalises feedback and associated actions with the Committee and CEO to support KPIs and development planning
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Professional fees

Our fees for conducting this performance and remuneration review process would be \$15,000 + GST and invoiced as follows:

- a commencement fee of \$5,000 after instructions for the assignment have been taken;
- a further fee of \$5,000 following completion of draft reports;
- a final fee of \$5,000 following completion of the final reports and recommendations and provision of feedback to the CEO Performance Review Committee and the incumbent CEO.

This full-service professional fee includes all consulting and support time. Disbursement charges such as travel and accommodation authorised by you will be invoiced at cost.

Thank you again for this opportunity to present our credentials and to submit our proposal for this important process. We can assure you of our timely, objective, independent and professional advisory services.

Please do not hesitate to contact me should you have any queries relating to our proposal.

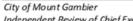
Yours sincerely

Andrew Reed General Manager

Direct line: (08) 8100 8836

Email: andrew.reed@hender.com.au

Attachments: Team Profile & Portfolio





INTEGRITY-ACCOUNTABILITY-AUTHENTICITY-CREDIBILITY-IMPARTIALITY-HUMILITY

henderconsulting.com.au | +61 88100 8827 | Level 5, 81 Flinders Street, Adelaide SA 5000

Proudly representing the trusted Hender Consulting brand, Justin Hinora, Bernie Dyer, Gill Manser, Trish Retallick, Marisa Hunt and Andrew Reed are one of the most experienced executive recruitment and related human resources consulting teams in South Australia.

The Hender Consulting Team offers six core professional services:

- Executive search and recruitment;
- Non-Executive Board Director search and recruitment;
- Independent executive performance appraisals;
- Remuneration benchmarking and advice;
- General advice regarding organisational structure, retention, succession, culture and related human resources considerations;
- Executive and Non-Executive Contracting Solutions.

Meet our Team



Andrew Reed General Manager



Justin Hinora Executive Consultant



Bernie Dyer Executive Consultant



Gill Manser Executive Consultant



Trish Retallick Executive Consultant



Julieann Clohesy EA to the GM and Team Coordinator



Stevie Bridgman Executive Assistant



Marisa Hunt Senior Consultant Contract Division

Andrew Reed | 2 +61 8 8100 8836 | andrew.reed@hender.com.au | Linkedin

Andrew joined Hender Consulting as a Senior Consultant in 2002, progressed to the Principal Consultant role and was appointed as General Manager in late 2016. His qualifications include a Bachelor of Economics and a Graduate Diploma in Education.

Andrew has facilitated well over 1,000 consulting assignments with a particular focus on executive and non-executive director search and recruitment, CEO and GM appraisals, remuneration reviews and organisational structure advice. During his time with the firm, Andrew has been entrusted by a diverse range of public and private entities to assist with the appointment of the most pivotal roles in the organisation.

Justin Hinora | 🕾 +61 8 8100 8829 | justin.hinora@hender.com.au | Linked 🛅

Justin joined Hender Consulting in 2004 and is one of the firm's most experienced consultants. Throughout his extensive career in executive search and recruitment, which spans beyond his time with Hender, he has earned himself credibility as a highly trusted advisor, consulting to a range of clients large and small, across a broad industry spectrum.

Each and every assignment is different and Justin prides himself as a proactive, resourceful and solution focused consultant, driven to achieve outcomes above and beyond. His contemporary approach to executive recruitment is one of the leading reasons for continued and demonstrated success in sourcing the best candidates possible. His candidate knowledge, reach and networking ability is extensive, and includes interstate and overseas based candidates (both passive and active) keen to return home.

In addition to his extensive experience placing literally thousands of senior executive positions, including some of the most high profile and public appointments, Justin's consulting capability extends to CEO and GM appraisals, remuneration reviews and organisational structure advice.

Justin's qualifications include a Bachelor of Arts with a major in Legal Studies, and a Diploma in Human Resource Management. He is an active member of the Australian Human Resources Institute and regular participant in Australian Institute of Company Directors events.

Bernie Dyer | 2 +61 8 8100 8812 | bernie.dyer@hender.com.au | Linked 1

Commencing her recruitment career in 1997, Bernie is one of Adelaide's most respected and experienced executive recruiters with extensive experience across a diverse range of sectors and disciplines. Her significant consulting career in executive search and selection is further enhanced with in-house experience from large complex enterprises in recruitment leadership and management roles with the University of South Australia and Bendigo Adelaide Bank. She is widely acknowledged as a highly engaged, knowledgeable, responsive and ethical consultant.

Following 13.5 years prior service with the firm, Bernie returned to Hender in early 2022 bringing significant experience in higher education, human services, financial services, not-for-profit, government and corporate appointments. She continues to focus on Director, CEO, C-suite and senior management search and selection, along with associated consulting services.

Gill Manser | 🕾 +61 8 8100 8825 | gill.manser@hender.com.au | Linked 🛅

Gill has over 25 years experience as a recruitment consultant in both the executive and administration fields, sourcing candidates for permanent as well as contract roles. Since joining Hender Consulting in 2004, Gill has worked in permanent executive recruitment and search across a broad range of roles and industries including federal, state and local government, professional services, financial services, health, education, the arts, wine, retail and manufacturing.

She has recruited in areas such as human resources, business development, marketing and communications, fund raising and sponsorship, project management, contract management, facilities management, engineering, planning, governance, corporate services and accounting. Prior to joining the recruitment industry, she held generalist human resources positions within the retail sector and state government.

Trish Retallick | 2 +61 8 8100 8813 | trish.retallick@hender.com.au | Linked in

Trish joined Hender Consulting in 2020 having previously worked alongside Hender lead consultants earlier in her career. She has experience spanning three decades, both in Victoria and South Australia, in recruiting at the executive and administrative levels. Her experience covers senior appointments in a wide range of sectors including state and local government, corporate, professional services, not-for-profit, retail and manufacturing.

In addition to her recruitment capability, Trish brings experience gained through senior administrative positions in government, not-for-profit and industry. She has recently returned from interstate where she led the customer service operation for a significant not-for-profit with a medical research base.

Support Team

The above Consultants are supported by two highly experienced executive support professionals who are equipped with the judgement and expertise to effectively, courteously and confidentially interface with candidates and clients (at all levels) in regard to this often complex and sensitive, and always important work.

Marisa Hunt | 2 +61 8 8100 8824 | marisa.hunt@hender.com.au | Linked

Marisa is a Member of the Recruitment and Consulting Services Association of Australia and New Zealand (RCSA), possessing Human Resources consulting qualifications through Monash University.

Marisa demonstrates more than 20 years experience in recruitment, having held various consulting and senior consulting positions. Marisa's experience spans contract and permanent recruitment including specialising in the finance and accounting disciplines for over ten years from support to interim management level. She also has developed broader experience recruiting across other commercial and business disciplines including human resources, OH&S, marketing and communications, administration management and specialist roles from mid to senior level appointments.

Marisa has previously provided ongoing recruitment services for key account relationships with other organisations. She demonstrates significant experience supplying high volume on-hire staff to commercial enterprise as well as State Government as the Account Manager for the Whole of Government account.



Team Capability/Experience

In addition to the recruitments listed below (but excessive for the purposes of this document), the Hender Consulting Team has recruited literally hundreds of permanent and temporary contract first, second and third tier professional roles across all corporate disciplines such as finance, IT, human resources, marketing, communications, governance, engineering, project management, executive support, procurement, logistics, supply chain, customer service, etc. The firm is also regularly engaged formally and informally to assist with the search and selection of non-executive board

Hender Consulting's specialist Contracting Division addresses our clients' immediate and future temporary and direct fixed-term contract recruitment needs offering specialist, management and executive contracting solutions, with demonstrated success and expertise across the aforementioned corporate disciplines.

The firm is engaged most weeks in both formal and informal remuneration reviews across a diverse range of management positions up to and including CEO. We are also regularly engaged to conduct independent performance appraisals for senior executives. Another key service line is organisation structure analysis and advice. The nature of these complementary services to our primary recruitment business is such that details are often highly confidential. We can nonetheless provide contact details of clients who have utilised and derived value from these important

Over the life of the firm, Hender Consulting has provided remuneration and performance appraisal services to virtually every Council in SA along with a wide array of other public and private entities. Our Team's goal is to tailor a human resource solution that addresses both our clients' immediate and future permanent and contracting/temporary recruitment needs. We believe in dedicating our resources to developing long term partnerships based on an in depth understanding of your needs and through the provision of professional value added services. We offer our vast knowledge of candidates within the Adelaide market and with this reliability, responsiveness, transparency, and communication on the availability of quality resources. Whilst the organisation predominantly services clients whom have a presence in South Australia, it has both the capability and experience to undertake assignments in other States and Territories of Australia and overseas.

Notable senior appointments/recruitments (in reverse chronological order) facilitated by one or more members of this

CEO or equivalent roles

Nature Play SA COTA SA

Light Regional Council

Veterinary Surgeons Board of South Australia RSPCA SA

Maxima Guildhouse Siblings Australia Inc

Architectural Practice Board of SA

Endeavour College Basketball SA

Racing SA

The Bend Motorsport Park Benson Radiology MS Society of SA & NT Inc. Australian Grape and Wine Inc

Adelaide Symphony Orchestra

Can:Do Group Association of Independent Schools of South Australia

SHINE SA Palliative Care SA

Lutheran Education SA, NT & WA

St Peter' Collegiate Girls' School Annesley Junior School

Nature Foundation Sportsmed SA

Carers and Disability Link Inc Boandik Incorporated North Eastern Community Hospital

Central Adelaide Waste and Recycling Authority

Saint Ignatius' College City of Tea Tree Gully Barossa Village Bedford Group

Hender Consulting | Team Profiles & Capability List

Chief Executive Officer (current) Chief Executive (current)

Chief Executive Officer (current)

Registrar (current) Chief Executive Officer Chief Executive Officer General Manager / CEO Chief Executive (GM)

Registrar Principal

Chief Executive Officer Chief Executive Officer

Chief Executive Officer Chief Executive Officer

Chief Executive Officer Chief Executive Chief Executive

Chief Executive Officer Chief Executive Chief Executive Officer **Executive Officer**

Executive Director (CEO) Principal

Principal

Chief Executive Officer Chief Executive Officer

Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Officer Principal (current)

Chief Executive Officer Chief Executive Officer Chief Executive

StudyAdelaide Habitat for Humanity

Frisk

CCW Co-operative Limited HomeStart Finance **LHI Retirement Services** Dr Jones & Partners HILT CRC Blackfriars Priory School JusticeNet SA Almond Board of Australia

Adelaide PHN Scouts SA UnitingSA Uniting Country SA Cohen Group

Courts Administration Authority

Access 2 Place Housing Construction Industry Training Board HomePlace Living Supports Centacare Catholic Family Services

YourPlace Housing Ltd Lighthouse Disability Cochrane's

Department of Human Services

Beaumont Tiles Holiday Explorers Scouts SA

Resthaven Incorporated Credit Union SA Fairmont Group

Estates Development Co. (1948) Pty Ltd

Coorong District Council St Dominic's Priory College St John Ambulance Australia SA Pulteney Grammar School

Mitolo Wines

Australian Dental Association SA

Teachers Registration Board of South Australia

St Mark's College St Ann's College Mellor Ollson Lawyers Pedare Christian College Minda Incorporated District Council of Elliston Pedare Christian College

South Australian Housing Authority Suneden Specialist School Helping Hand

King's Baptist Grammar School ACH Group

Department for Environment and Water State Library of South Australia

Schild Estate Latrobe Health Services Glenelg Golf Club Dairysafe Arthritis SA Berri Barmera Council

District Council of Loxton Waikerie District Council of Grant Barkuma Inc Carrington Cottages

SATAC SIDS and Kids Basketball SA CCW Co-operative Ltd Cohen Group

Wolf Blass Foundation Inc

Tynte Flowers Police Health City of Victor Harbor City of Port Lincoln Pineview Village LHI Retirement Services **Executive Officer** Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Officer

Chief Executive

Chief Executive Officer Chief Executive Officer Principal

Chief Executive Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Chief Executive Officer

State Courts Administrator (Chief Executive)

Chief Executive Officer Chief Executive Chief Executive Officer Director (CEO) Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Chief Executive Officer

Executive Officer Chief Commissioner Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Officer

Principal Chief Executive Officer Principal General Manager Chief Executive Officer Registrar (CEO) Head of College Principal (CEO)

Chief Executive Officer

Principal Chief Executive Officer Chief Executive Officer Principal Chief Executive Principal Chief Executive Officer Principal

Chief Executive Officer Chief Executive Director Chief Executive Officer Chief Executive Officer General Manager

Chief Executive Officer General Manager Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Officer

Executive Manager - Wolf Blass Gallery & Museum

Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Officer **Executive Officer** Chief Executive Officer

HAMB Systems Limited Saint Ignatius' College Woodcroft College

Leaders Institute of South Australia

Southern Cross Care Barossa Village Inc St John's Grammar School Guildhouse

Department for Education & Child Development

Department for Education & Child Development

Alwyndor Alexandrina Council Glenelg Golf Club TechinSA

St John Ambulance Service RSPCA (SA) Leading Aged Care Services SA

Fertility SA
Heart Foundation
Annesley Junior School
Queen Adelaide Club
Kain Lawyers
Water Research Australia
Westminster School
Blackfriars Priory School

South Australian Chamber of Mines and Energy

Aged Care Industry Association

Regional Development Australia - Limestone Coast

Wakefield Regional Council Dairy Authority of South Australia Community Business Bureau University Senior College Benson Radiology Council Solutions

Aged & Community Services SA Aged Rights Advocacy Society

Structural Group Vinehealth Australia Cleanseas Tuna City of Charles Sturt Harvest Christian School

St Columba Arts SA

Department for Education & Child Development

City of Port Adelaide Enfield

ECH Inc United Way SA

Australian Dental Association, SA Adelaide Showground Farmers Market

Department of Environment, Water and Natural Resources

Mt Lawley Golf Club

Australian Grape & Wine Authority

Clelands Lawyers
Renewal SA
Kooyonga Golf Club
Ninti One Ltd
Nature Play SA
ElectraNet SA
Motor Trade Association
Teachers Registration Board of SA

Legacy

Inclusive Directions Waltja

The Architectural Practice Board of South Australia

Courts Administration Authority of SA

Council Solutions
Pulteney Grammar School
City of Tea Tree Gully
Adelaide Symphony Orchestra

Regional Development Australia – Whyalla and Eyre Peninsula

City of Port Lincoln

Australian Institute of Company Directors of SA Inc

Electronics Industry Association Ltd South Australian Museum Royal Society for the Blind SA Chief Executive Officer (twice)

Principal
Principal
Strategic Leader
Chief Executive Officer
Chief Executive Officer (twice)
Principal

Executive Director

Principal, Adelaide Botanic High

Principal, Australian Science & Mathematics School

General Manager
Chief Executive Officer
General Manager
Chief Executive Officer
Chief Executive Officer
Chief Executive Officer (twice)

Chief Executive
State Manager
CEO
Interim CEO
Principal
General Manager
General Manager
Chief Executive (multiple)

Principal
Principal
Chief Executive Officer
Chief Executive Officer
Chief Executive Officer
Chief Executive Officer
Chief Executive
Chief Executive
Chief Executive
Chief Executive
Officer
Principal
Chief Executive Officer

Chief Executive Officer
Drissional Chief Executive Officer
Chief Executive Officer
General Manager
Chief Executive Officer
Managing Director
Chief Executive Officer
Principal
Principal
Executive Director

Executive Director, Learning & Performance Improvement Chief Executive

Chief Executive Chief Executive Officer Chief Executive Officer General Manager Chief Executive General Manager Chief Executive Practice Manager Chief Executive General Manager Managing Director Chief Executive Chief Executive Chief Executive Chief Executive/Registrar Chief Executive (2 times) Chief Executive Chief Executive

Principal (3 times over 12 years)

Chief Executive Principal (3 time Chief Executive

Chief Executive

Registrar

Chief Executive (3 times over 12 years)

Chief Executive
Chief Executive
State Manager SA/NT
Executive Director
Director/CEO (2 times)
Chief Executive

Catherine House Community Support Inc Insurance and Membership Services

Data Action

Adelaide University Union

Grape & Wine Research and Development Corporation

AnglicareSA COTA SA Northern Areas Council

Taxi Council SA Rural City of Murray Bridge

MADEC Credit Union SA Adelaide Festival Securatrak

Walford Anglican Girls' School

Seven Hill Winery The Barossa Community Co-op

State Opera of SA

Essential Services Commission of SA Uniting Church in Australia Royal Flying Doctor Service Barossa Enterprises City of Salisbury Schild Estate Wines District Council of Tumby Bay

SA Water St Andrew's School Annesley College Ausco Modular

District Council of Streaky Bay District Council of Barunga West

Barkuma Inc Leveda Inc Adelaide Shores WorkCover SA District Council of Cleve EMA Consulting

Australian Festival for Young People

Trinity College

Multiple Scierosis Society of SA & NT South Australian Cricket Association

Eldercare Inc

Adelaide Central Market Authority Mullins Wheels Pty Ltd Creeks Pipeline Company Aboriginal Foundation of SA Australian Centre for Social Innovation

GP Partners

Port Adelaide Football Club
Trees for Life
Civil Contractors Federation SA
Homestart Finance
Pedare College
City of Holdfast Bay
District Council of Cleve
Northern Adelaide and Medicare Local

District Council of Coober Pedy
Town of Walkerville

City of Mitcham

Royal Agricultural & Horticultural Society

Seniors Information Service Stirling District Hospital Adelaide Film Festival Unibooks Adelaide Festival Centre

Northern Adelaide Manufacturing Industry Group

Naval, Military & Naval Club of SA Hills Christian Community School

Bremerton Wines Special Olympics SA Pendelton Estate Royal District Nursing Service Real Estate Institute of SA Town of Gawler

Hender Consulting | Team Profiles & Capability List

Chief Executive Chief Executive Officer Chief Executive Officer Chief Executive

General Manager (multiple)
Chief Executive (4 times over 12 years)

Chief Executive
Chief Executive Officer
Chief Executive Officer
Chief Executive (2 times)
Chief Executive
Chief Executive
Chief Executive

Chief Executive
General Manager
Principal
General Manager
Chief Executive
Chief Executive
Chief Executive
CEO / General Secretary
Chief Operating Officer

Chief Executive Officer Chief Executive General Manager Chief Executive Chief Executive Principal (2 times) Principal (3 times) SA General Manager Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive (2 times) Chief Executive (2 times) Chief Executive (2 times) General Manager (2 times)

General Manager (2 tim General Manager Principal Chief Executive Officer Chief Executive Chief Executive Officer

Chief Executive Officer
Chief Executive Officer
General Manager
Chief Executive
Chief Executive
Chief Executive Officer
Principal (3 times)
Chief Executive
Chief Executive Officer

Chief Executive

Chief Executive

Chief Operating Officer
Chief Executive Officer
Chief Executive Officer
Director / Chief Executive Officer
Chief Executive
Chief Executive

General Manager
General Manager
Principal
Chief Executive
State Manager
General Manager
Chief Executive
Chief Executive
Chief Executive (2 times)
Chief Executive

Johnson Winter & Slattery Eynesbury College St John's Grammar School

Scouts SA

South Australian Tourism Commission

Flinders Partners Legacy Club of Adelaide City of Unley Adelaide City Council St George College The Adelaide Club Port Adelaide Football Club

Fisher Jeffries Johnson Winter & Slattery

CARA AMA (SA) Inc Minda Inc SCOSA

Royal Zoological Society of SA Inc

Adelaide Festival Centre

Cando 4 Kids

Guide Dogs Association of SA & NT

District Council of Mallala Olympic Industries National Jet Systems Thoroughbred Racing SA

ITEK Pty Ltd

General Practice SA Inc SA Health & Community Services

Barossa Council Whyalla City Council Carclew

Finlaysons

Adelaide Central & Eastern Division of General Practice

Police Credit Union

South Australian Chamber of Mines & Energy

Built Environs Le Messurier Timber Co Trees for Life Elders Rural Bank Ltd Petratherm Ltd

Adelaide Central & Eastern Division of General Practice

Wine Grape Growers' Australia Inc

Adelaide Fringe

District Council of Yorke Peninsula Arts SA Naracoorte Health Service Inc

Thomson Playford Autism Association of SA Inc Orana Inc Lynch Meyer Lawyers

YHA of SA South Australian Tourism Commission

Adelaide Cemeteries Authority
Community Access Services
Alice Springs Town Council
Tatiara District Council
Office of Public Employment
Royal Zoological Society of SA Inc
Land Management Corporation

City of Prospect City of Burnside

Eastern Eyre Health & Aged Care Inc Royal South Australian Deaf Society Inc Repatriation General Hospital Naracoorte Lucindale Council

Austraining International Pty Ltd Prince Alfred College Port Adelaide Magpies St Peter's College ARA Jobs Kelly & Co Lawyers Eastwaste

District Council of Mt Barker

Aged Care & Community Services SA & NT

General Manager Principal Principal Chief Commissioner Chief Executive Chief Executive

Chief Executive Officer (2 times)
Chief Executive (2 times)
Chief Executive (4 times)
Principal
General Manager
Chief Executive Officer
General Manager

General Manager
Chief Executive Officer
Chief Executive Officer
Chief Executive Officer
Chief Executive Officer
Chief Executive
Chief Executive Officer

Chief Executive Officer / General Manager

Chief Financial Officer Chief Executive Chief Executive

Director / Chief Executive Officer Chief Executive Chief Executive Officer

Chief Executive Officer Chief Financial Officer & Company Secretary

Managing Director
Chief Executive Officer
Executive Director
Fringe Director
Chief Executive Officer
Director, Art Gallery of SA
Chief Executive Officer
Chief Executive
Chief Executive
Chief Executive
Chief Executive Officer
Chief Executive Officer
Chief Executive
Chief Executive

Chief Executive Chief Executive — World Police & Fire Games

Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Officer Chief Executive Chief Executive Chief Executive Chief Executive Officer Principal Chief Executive Head (Principal) Chief Executive Chief Executive

Chief Executive

Chief Executive Officer

Chief Executive Officer

Minter Ellison Chief Executive Officer SA Harness Racing Authority Chief Executive SA Grevhound Racing Authority Chief Executive Officer Adelaide Hills Council Chief Executive Officer Chief Executive Officer District Council of Naracoorte City of Happy Valley & Noarlunga (Onkaparinga) Chief Executive Officer

Other notable C-suite, General Manager and Manager recruitments (second and third tier roles)

Australian Institute of Business

Patties Foods Renewal SA

Resthaven Incorporated Resthaven Incorporated South Australia Police Elderton Wines Pty Ltd Levett Engineering Ninti One Ltd Taylors Wines Pty Ltd

Department of the Premier and Cabinet Department of the Premier and Cabinet Guide Dogs Association of SA & NT

Trinity College Fairmont Group

The Australian Centre for Social Innovation Inc

Guide Dogs SA/NT HenderCare Credit Union SA

Australian Naval Infrastructure Nature Foundation Resthaven Incorporated City of Salisbury

Patties Foods Australian Gas Infrastructure Group Australian Gas Infrastructure Group

Lucas Total Contract Solutions Scouts SA Barossa Village Inc Unity College

Australian Gas Infrastructure Group Motor Trade Association of SA/NT

ReturnToWorkSA Minda Incorporated Patties Foods Pty Ltd Flinders University Maxima SAHMRI SAHARI

SACE Board of South Australia

Villawood Properties

South Australian Tertiary Admissions Centre (SATAC) Whittles Group

Adelaide Symphony Orchestra

Saint Ignatius' College Australian Gas Infrastructure Group Lutheran Homes Group Lutheran Homes Group Welding Industries of Australia Adelaide Plastic Surgery

Marand Precision Engineering Pty Ltd

Menz Confectionery Autism SA

Motor Trade Association of SA/NT

HenderCare Nature Foundation

ReturnToWorkSA Estates Development Co. (1948) Pty Ltd

Bedford Group

Bedford Group

Campbelltown City Council Skylight Mental Health Lutheran Homes Group Lutheran Homes Group

Chief Financial Officer (current)

Senior Human Resources Advisor (current) Director, People and Culture (current)

Nurse Practitioner (current)

Senior Manager Residential Services (current) Director Information Security (current) Financial Controller (current) Quality Manager (current)

General Manager Training (current) Operations Manager (current) Director, Office for Autism (current)

Principal Community Engagement Officer, Office for Autism (current)

Fundraising Manager (current) Director of People and Culture (current) Senior Management Accountant Chief Operating Officer (current) Fundraising Manager (current) General Manager Aged Care (current) Chief Financial Officer (current) Director Major Projects (current) Marketing & Communications Coordinator

Executive Manager Community Services (current) Manager Strategic Procurement (current) Manufacturing Manager (current)

P&C Systems and Services Business Partner (current)

Senior Compliance Advisor (current)

Chief Financial Officer Head of Commercial Home Care Manager (current) Head of People, Culture & Community

Workforce Analyst People and Culture Manager Customer Experience Lead

Executive Director, Infrastructure and Services

Finance Operations Manager

General Counsel & University Secretary (current) Executive Manager Marketing & Communications

Head of Finance

Financial Controller (current) Team Leader, Exam Management Assistant Development Manager

General Manager, Customer Engagement & Success

Manager People & Culture Manager, People and Culture Cross Border Commissioner Head of Co-curricular Head of Group Tax

Chief Financial Officer & Company Secretary Executive Manager People & Culture General Manager Oceania Region Executive General Manager Quality Manager Chief Financial Officer

Executive Manager, Corporate Services

General Manger Head of ICT

Science & Conservation Program Manager Manager Premium Services - Insurance

Senior Property Manager Chief Financial Officer Chief Marketing Officer

General Manager - Corporate Services

Finance Manager Retirement Living Manager Head of Home Care

Trice

Pedare Christian College Demant Australia Ptv Ltd

San Remo

SACE Board of South Australia

Police Health

Resthaven Incorporated

UnitingSA Flinders University Flinders University Good News Lutheran College

Good News Lutheran College Australian Gas Infrastructure Group

sportsmed SA

Parkstone Funds Management Pty Ltd

SAHMRI

Resthaven Incorporated Mellor Olsson Lawyers Adelaide Symphony Orchestra Australian Gas Infrastructure Group University of South Australia South Australian Tourism Commission Office of the National Rail Safety Regulator

The Barossa Council

Australian Gas Infrastructure Group

Adelaide Hills Council

HenderCare

Vine Inn Barossa Community Hotel St Peter's Collegiate Girls' School

Ninti One MCC Australia Fairmont Group Autism SA

Mount Barker District Council

UnitingSA Department for Environment and Water

MGA Whittles Group Beach Energy Limited Mobo Group Resthaven Incorporated National Wine Centre

Saint Ignatius' College Rural Doctors Workforce Agency Burnside War Memorial Hospital

Bene Aged Care Bene Aged Care TAFE SA TAFE SA

Australian Institute of Company Directors

City of Salisbury ADX Depot Pty Ltd HILT CRC Julia Farr Association Ninti One Skylight Mental Health

Ninti One Australian Gas Infrastructure Group

City of Salisbury City of Salisbury SACE Board of South Australia SACE Board of South Australia North Eastern Community Hospital

Barossa Council

Attorney-General's Department

Cavpower Pty Ltd Caypower Ptv Ltd HomeStart Finance Resthaven Incorporated Resthaven Incorporated Resthaven Incorporated Resthaven Incorporated Resthaven Incorporated SACE Board of South Australia SACE Board of South Australia Villawood Properties

Business & Finance Manager

ICT Manage

People & Culture Director, ANZ Senior Finance Role Director, SACE International Business Intelligence Lead

Senior Manager Community Services

Senior Manager, Quality and Great Client Experience

Director Flinders University Academy

Senior Manager, International Recruitment (current)

IB Middle Years Programme Coordinator

Head of Senior Years

Head of People and Culture (current) Director - People & Culture Retail Property Asset Manager

Senior Financial Planning and Reporting Analyst Manager Residential Services - Resthaven Mitcham

Corporate Services Manager Head of Corporate Affairs Chief Financial Officer General Manager, Commercial Sales **Executive Director Corporate** Director Works and Engineering Services Chief Information Officer

Director Development and Regulatory Services

General Manager - Disability

General Manager Director of Teaching & Learning

Project Manager

HR Information Systems Professional

Chief Financial Officer People and Culture Manager Head of Wastewater Chief People & Quality Officer

General Manager - Alinytjara Wilurara Landscape Board

Chief Financial Officer Head of Human Resources Head of Packaging Operations

Manager Residential Services - Westbourne Park

General Manager People & Culture Manager Director, Planning Director People & Culture Manager, People and Performance Chief Financial Officer

Director Corporate Governance & Assurance Director Procurement & Contract Management

State Manager SA

Manager Community Participation & Partnerships Chief Financial Officer

Chief Operating Officer/Chief Financial Officer

Strategy Leader

Marketing and Growth Coordinator

Finance Manager

General Manager, Business Development Communications Advisor

Manager Economic Development and Urban Policy Manager People and Culture

Education Consultant Education Innovation - Project Officer

Aged Care Director

Manager Development Services Executive Director - Projects and Technology

SHEQ Manager

Service Operations Centre Manager

Chief Financial Officer

Manager Community Services - Marion and Inner Southern Suburbs Manager Community Services - Woodville and Western Suburbs Manager Community Services - Paradise and Eastern Suburbs

Manager Residential Services - Bellevue Heights Manager Work Health Safety and Injury Management

Director, Education Services Faculty Manager Project Finance Manager

Serafino Wines ACH Group

Police Health

Australian Gas Infrastructure Group Attorney-General's Department Mount Barker District Council Blackfriars Priory School Blackfriars Priory School sportsmed SA Aerotech Group

Australian Gas Infrastructure Group

The Barossa Co-op Pilgrim Uniting Church Barossa Council Lighthouse Disability Resthaven Incorporated Burnside War Memorial Hospital

DisAbility Living UnitingSA ReturnToWorkSA Eldercare Inc

Marand Precision Engineering Pty Ltd

Hunts Fuel sportsmed SA West Beach Parks City of Salisbury Dr Jones & Partners Resthaven Incorporated Bedford Group Police Health City of Salisbury Detmold Group Rivergum Group HenderCare

Australian Naval Infrastructure Australian Naval Infrastructure

sportsmed SA Kain Lawyers MADEC Australia Cavpower Pty Ltd Credit Union SA Beaumont Tiles Cavpower Pty Ltd City of Salisbury City of Salisbury

Mount Barker District Council

Metro Homes SA

Rural Doctors Workforce Agency Rural Doctors Workforce Agency Rural Doctors Workforce Agency Rural Doctors Workforce Agency

Better Medical Better Medical Johnston Grocke St Ann's College Better Medical Better Medical The University of Adelaide

Polyaire Pty Ltd

Estates Development Co. (1948) Pty Ltd Estates Development Co. (1948) Pty Ltd

Maxima Maxima Credit Union SA

Estates Development Co. (1948) Pty Ltd

Bedford Group Bedford Group

Department for Energy and Mining

City of Salisbury Lighthouse Disability Lighthouse Disability

Motor Trade Association of SA/NT Motor Trade Association of SA/NT

Motor Trade Association of SA/NT

Chief Winemaker Chief Financial Officer Senior Strategy Advisor Crown Solicitor Manager Financial Services Deputy Principal Secondary Head of Primary Director - People & Culture Finance Coordinator

Financial Controller Head of Compliance HR Generalist

Communications and Media Coordinator

Manager Enterprise Technology and Innovation General Manager – Client Wellbeing Senior Manager People & Culture Director Finance and Corporate Services General Manager People and Culture

Chief Financial Officer **Executive Leader Regulation** General Manager Residential Care

General Manager Accountant

Business Manager - Orthopaedic Practice General Manager Corporate Services Director Business Transformation General Manager People & Culture Senior Manager Residential Services General Manager Operations Brand and Communications Specialist General Manager City Development

Chief Financial Officer General Manager - Homes

ICT Manager

Security Operations Manager Facilities Electrical Engineer (current) Business Improvement Manager

Finance Manager

Chief Operations Officer - Labour Hire

Chief Financial Officer Finance Manager

National Manager - People & Culture

Marketing Manager Manager Governance

General Manager Community Development Manager Infrastructure Maintenance & Operations

Land Development Manager Grants Program Manager Senior Recruitment Consultant Outreach Business Manager Director Outreach Programs Mergers and Acquisitions Manager **Business and Data Analyst** Corporate Services Manager

Dean

National Property and Procurement Manager

General Counsel Chief Financial Officer

Business Systems & Intelligence Manager

General Manager, IT & Risk Property Manager Assistant Project Manager Chief Financial Officer

National Manager Marketing Strategy Chief People & Strategy Officer

Senior Finance Role

Executive Manager People, Communications, Strategy & Quality

Manager Business Analysis & Improvement

Director, Information Management Strategy and Delivery

Manager Strategic Development Projects General Manager - Client Wellbeing Manager People and Culture

Automotive Training and Capability Manager

Customer Services Manager

General Manager, Automotive Skills Development

Australian Naval Infrastructure Pilgrim Uniting Church Buddy Technologies Ltd Police Health Concordia College Haircare Australia A Noble & Son Ltd Resthaven Incorporated

Ninti One Hames Sharley Legend Corporation ICS Service Solutions

Department for Environment and Water South Australian Film Corporation Office for Recreation, Sport and Racing

SmartSat CRC SmartSat CRC

South Australian Housing Authority South Australian Housing Authority South Australian Housing Authority South Australian Housing Authority

Dr Jones & Partners

Australian Naval Infrastructure Department of Human Services

Aerotech Group Qualia Wines

Motor Trade Association of South Australia

Pulteney Grammar School Resthaven Incorporated Good News Lutheran College

Trinity College

Association of Independent Schools of South Australia Association of Independent Schools of South Australia

HenderCare Polyaire Pty Ltd

Australian Naval Infrastructure

Regional Development Australia Yorke and Mid North

Kain Lawyers
City of Salisbury
City of Salisbury
SACE Board of South Australia
Landscape South Australia
Pulse Anaesthetics

Landscape South Australia Pulse Anaesthetics ReturnToWorkSA MASTEC Australia RestReven Incorporated Department for Environme

Department for Environment and Water

Good News Lutheran College Good News Lutheran College Police Health UniSA Ventures HMPS Pty Ltd Craniofacial Australia Tutti Arts

Adelaide Symphony Orchestra The Barossa Co-op Pulteney Grammar School Investigator College Mary MacKillop College

Australian Gas Infrastructure Group

Sportsmed SA Status Status

Dr Jones & Partners

Department of Treasury and Finance St Peter's Girls' School PMB Defence Maxima Minda Incorporated 360Private Veterans SA

Clarke Energy Community Business Bureau

Essential Services Commission of South Australia

Advanced Anaesthetics Adelaide

Facilities Electrical Engineer Business Manager Financial Controller

Product Manager

Manager – Administration Operations General Manager – Sales & Marketing Supply Chain Manager Senior Popple & Culture Manager

Senior People & Culture Manager
Program Manager NBPU TIS
Chief Financial Officer
Electronic Design Engineer
General Manager Business Growth
Director, Communications and Engagement

Chief Operating Officer

Director, Infrastructure and Planning

Chief Research Officer

Research Program Manager (two positions)

Manager Affordable Housing Land Development Manager

Executive Director, Customers and Services

Director, Capital Programs Chief Financial Officer Project Manager Operations

Executive Director, Performance and People

Generalist National Sales Manager CRM Specialist Head of Senior School

Executive Manager, Strategy & Governance

Head of Junior Years
Principal Trinity College Senior
Head of Educational Services

Specialist Policy & Compliance Consultant

Chief Financial Officer

ICT Manager Precinct Maintenance Manager

Precinct Maintenance Manager Business and Strategy Manager Chief Operating Officer Internal Auditor & Risk Coordinator Manager, Strategic Procurement

Chief Financial Officer

General Manager - Landscape Board (multiple positions)

HR/Corporate Manager

Chief Operating Officer – Insurance

Financial Controller

Executive Manager, People and Culture General Manager, Cleland Wildlife Park Deputy Principal – Academic

Head of People & Culture
Product Manager
Commercial Manager
Financial Controller
Corporate Manager
General Manager
Manager, Donor Relations
Business Leader – Lifestyle Division

Business Director Business Manager Deputy Principal Senior Tax Professional Perioperative Manager

Operations Manager: Disability Employment Services

Operations Manager: jobactive Key Senior Leadership Position Director, Information and Technology

Director – ICLT Human Resources Manager Manager Recruitment Services Senior Manager, Special Projects Chief Operating / Financial Officer

Director IT Support Analyst

Marketing Business Consultant

Senior Compliance and Investigations Officer

Practice Manager

HenderCare

Mount Barker District Council

Credit Union SA Ninti One Kain Lawyers Minda Incorporated Minda Incorporated Minda Incorporated Maxima

STARplex at Trinity College

Scouts SA
Data Action
Flinders University
Flinders University
Flinders University
ZED Management Consulting
Resthaven Incorporated

Motor Trade Association of South Australia Motor Trade Association of South Australia

Australian Naval Infrastructure
Australian Naval Infrastructure
Australian Gas Infrastructure Group

Resthaven Incorporated Resthaven Incorporated HenderCare Foundation

Ninti One

Adelaide Symphony Orchestra

Barossa Village Inc

Essential Services Commission of South Australia

The Co-op Heart of the Barossa

ACH Group ACH Group City of Unley

South Australian Housing Authority South Australian Housing Authority

SEA Gas SEA Gas SEA Gas Flinders University SAHMRI Minda

Ultra Electronics Australia Saint Ignatius' College

Essential Services Commission of South Australia Essential Services Commission of South Australia

Women's Safety Services SA Women's Safety Services SA Women's Safety Services SA Women's Safety Services SA

Minda Camp Quality

Department for Environment and Water

Department for Environment and Water

Ultra Electronics Australia La Casa Del Formaggio Stair Lock Resthaven Incorporated

South Australian Tourism Commission

Resthaven Incorporated Resthaven Incorporated Centennial Park Minda Sight For All Pedare Christian College

Pearce & Co (Sweat) Ninti One Scouts SA Credit Union SA

The Co-op Heart of the Barossa

West Beach Parks sonnen Australia sonnen Australia sonnen Australia Wilderness School Latrobe Health Services People & Culture Manager
Commercial Manager – Wastewater
Performance Manager – Sales
Business Development Manager
General Manager – Corporate Services
Executive Manager – Commercial Enterprises
Senior Manager – Supported Independent Living

Executive Manager – Customer Services National Business Leader General Manager STARplex Senior Finance Officer

Head of Strategy & Portfolio Management

Strategic Project Director
Associate Director, Capital Development

Associate Director, Capital Development

Principal Project Manager General Manager Senior Manager ICT

General Manager – Member Solutions Manager Industry & Government Engagement

Contracts Manager

Safety, Compliance and Security Manager

Senior Treasury Role

Senior Manager Community Services

Manager Residential Services – Resthaven Port Elliot Children Services Business Development Manager

Children Services Business Development Manager
Project Officer – National Best Practice Unit, Tackling Indigenous Smoking

Senior Manager, Development General Manager – Delivery Senior Economist Fresh Foodland Store Manager

General Manager Customer Experience & Growth

Chief Financial Officer

Manager Development & Regulatory Executive Director, Customers & Services Director, Economic Development & Tourism Senior Project Manager (Electrical)

Process Engineer
Senior Facilities Manager
Procurement Category Manager
Chief Financial Officer
Chief Financial Officer
Commercial Manager
People & Culture Manager

Manager, Performance Analytics and Reporting

Licensing and Compliance Officer General Manager Corporate Services People and Culture Advisor People and Culture Officer Wellbeing, Health and Safety Officer Corporate Secretary Partnerships Manager (SA)

Director, Water Infrastructure and Operations

Executive Director, Environment, Heritage and Sustainability

People, Culture and Safety Manager Human Resources Manager

Accountant

Manager Resthaven Paradise and Eastern Community Services

Sponsorship Manager

Manager Residential Services – Craigmore Manager Residential Services – Mount Gambier ICT Officer

Chief Operating Officer Marketing Manager

Business Manager Head of PR

Project Officer, Stronger Communities for Children

Finance Business Partner New Manager Roles Merchandise Manager

General Manager Corporate Services

Program Manager Senior Accountant Procurement Manager Human Resources Manager Chief Information Officer

Ninti One

Resthaven Incorporated

SATAC SEA Gas

South Australian Housing Authority Community Business Bureau

South Australian Tourism Commission South Australian Tourism Commission

sonnen Australia

Ninti One

The University of Adelaide

Fertility SA ECH Inc. Resthaven

Rural Doctors Workforce Agency

City of Adelaide Ninti One Elders Limited Glenelg Golf Club Hames Sharley Glenelg Golf Club La Casa Del Formaggio Resthaven Incorporated The Co-op Heart of the Barossa Rural Doctors Workforce Agency Rural Doctors Workforce Agency

SEA Gas

Essential Services Commission of South Australia

sonnen Australia sonnen Australia sonnen Australia sonnen Australia sonnen Australia My Plan Manager Hames Sharley Resthaven Incorporated

Benson Radiology The Co-op Heart of the Barossa

Ninti One Clarke Energy

Rural Doctors Workforce Agency

Ninti One City of Salisbury St Ignatius' College Blackfriars Priory School Adelaide Symphony Orchestra Peregrine Corporation Flinders University Southern Cross Care Nobles

Resthaven Incorporated Ninti One City of Mitcham

Glenunga International High School

Access 2 Place Gapsted Wines Ninti One

Australian Naval Infrastructure

Mayne Pharma RAA

Adelaide Symphony Orchestra

Bedford Group Dentistry on Unley Seeley International AnglicareSA Beyond Bank Ninti One Access 2 Place

Department for Education Australian Rail Track Corporation Department for Education

Eldercare Inc Eldercare Inc Project Coordinator

Senior Manager Community Services

Corporate Services Manager

Senior HSE Role

Executive Director, People & Safety

Business Consultant

Administration Officer

Contracts & Procurement Manager General Manager, Commercial Sales Sales Leader - Call Centre PA to the Managing Director Manager, Strategic Procurement Clinic Practice Manager Manager, People and Culture Senior Manager Residential Services Outreach Regional Services Coordinator Associate Director Public Realm Finance & Administration Assistant Executive Assistant to the CEO

Chief People Officer Finance & Administration Manager

Clubhouse Operations Manager

Chief Operating Officer Executive Manager Governance and Corporate Services Chief Financial Officer

GP Support and Services Manager

Recruitment Officer Systems Controller

General Manager Sales and Customer Service

Manager Economics IT Manager Head of People & Culture Head of Finance & Accounting Manufacturing Manager Manager – Call Centre

ICT Manager Executive Assistant (multiple times) Executive Manager People & Culture General Manager People & Culture Human Resources Manager **Business Development Coordinator** Regional Sales Manager WA/NT

Workforce Support Services Manager Senior Project Officer, National Best Practice Unit TIS

General Manager City Infrastructure Advancement Manager Deputy Principal (Secondary) Manager, People & Culture

Head of People Principal Facilities Contracts Manager

General Manager Human Resources General Manager People & Culture Manager Workforce Development Support Officer, National Best Practice Unit TIS

General Manager Director of Studies (twice) Quality Assurance Officer National Sales Manager

Project Officer - Stronger Communities for Children Senior Business Analyst

Head of Manufacturing Group Manager, Financial Services Senior Accountant Chief Operating Officer Practice Manager Digital Marketing Manager Senior Treasury Analyst

Chief Information Officer Project Manager - Stronger Communities for Children

Tenant Engagement Coordinator Director, Primary Learners General Manager Financial Services Executive Manager, International Business Consumer Engagement Coordinator

Clinical Care Consultant

Eldercare Inc Taylors Wines Discovery Parks Resthaven Incorporated

Uniting SA Ninti One Ninti One Uniting SA Clelands Lawyers

Centacare Catholic Family Services The Royal Institution of Australia

Ninti One

Thomson Geer Lawyers Clean Seas Seafood Limited Centennial Park

Centennial Park
Crosby Dalwood
Data Action
SEA Gas
Discovery Parks
Nobles
Resthaven
Saint Ignative' Colle

Saint Ignatius' College Water Research Australia Water Research Australia Water Research Australia Poynter Hargraves Poynter Hargraves City of Mitcham Saint Ignatius' College

Department for Education and Child Development

Naval Group Glenelg Golf Club Saint Ignatius' College City of Tea Tree Gully Access 2 Place Connecting Up City of West Torrens

Australian Naval Infrastructure Sarah Group SEA Gas SEA Gas City of Mitcham Ninti One ADVAM

Saint Ignatius' College
Australian Naval Infrastructure
University of Adelaide
Pearce & Co (Sweat)
Climate Technologies
City of Salisbury
City of Tea Tree Gully
City of Tea Tree Gully
Adelaide Festival Centre
Wine Australia
Wine Australia
Wine Australia
Wine Australia

Wine Australia SEA Gas University of South Australia

Wine Australia

Animal Welfare League

RSPCA SA

Experience Australia Group Experience Australia Group Experience Australia Group City of Salisbury Seeley International RSPCA (SA)

Calvary Retirement Communities Central Australian Aboriginal Congress

Resthaven Inc Police Health Genesee & Wyoming Indigenous Land Corporation General Manager, Residential Care

Operations Manager Financial Controller Manager Quality Systems

Executive Manager – Community Services Administration & Finance Assistant

Senior Project Manager - Social Development Focus

Senior Manager - Residential Aged Care

Business Manager Manager, Human Resources Corporate Services Manager Finance & Payroll Officer

Corporate Finance & Reporting Analyst

Management Accountant
Manager Corporate Services
General Manager Corporate Services
Chief Technology Officer
Project Manager – Finance Systems
Senior Analyst

Business Development Manager Internal Auditor Head of Studies & Innovation

Business Manager

Engagement & Marketing Manager Research Adoption Manager Head of Advisors Manager Client Services Manager Engineering People & Culture Manager

Director, Secondary Learners Program Cost Controller Food & Beverage Manager Head of Senior School

Manager Finance Services & Rating Operations

Operations Manager Chief Operating Officer Manager, People & Culture Financial Controller Group People & Culture Manager

Information Technology Manager Business Development Manager Team Leader, Traffic & Transport Business Development Manager Commercial Manager Head of Junior School Project Director Manager – Division Finance Manager, People & Culture National HR Manager Manager, Governance

Team Leader Work, Health & Safety Senior Work, Health & Safety Officer

Director, Marketing Program Manager – ERWSP Corporate Affairs Manager Senior RD&E Manager x 2 Communications Manager – ERWSP Grants Manager – ERWSP

HR Manager

Business Development Associate

HR Manager

General Manager, Corporate & Commercial Services

Planned Giving Specialist General Manager, Marketing General Manager, Risk & Compliance Executive Assistant / Office Coordinator Manager, Community Planning & Vitality Marketing Manager Residential Commercial Development Manager Regional Manager

Organisational Capability Manager Senior Manager, Community Services

General Manager, Marketing & Strategic Relationships

Financial Controller Director, People & Culture

Seeley International City of Salisbury TAFF SA Cancer Council SA Scholle Packaging Longridge Group SA Health TAFE SA Tarac Technologies Legal Services Commission Legal Services Commission Tarac Technologies Wilderness School

Mount Barker District Council Loreto College Adelaide Health Care City of Tea Tree Gully Renewal SA Fleet Complete

Department of the Premier & Cabinet

Adelaide Shores University of Adelaide Discovery Parks ElectraNet SA

Experience Australia Group

Sports Association for Adelaide Schools

Town of Gawler Town of Gawler City of Salisbury Prince Alfred College City of Prospect HAMB Systems Ltd University of Adelaide University of Adelaide

Department for Communities & Social Inclusion Department for Education & Child Development

Renewal SA Renewal SA Micro-X

Adelaide Symphony Orchestra Pty Ltd

Discovery Parks Ausco Modular SA Health

Pilgrim Uniting Church Pedare Christian College City of Salisbury

Glenunga International High School

Netball SA Netball SA Health Partners Credit Union SA

Attorney General's Department

Data Action SA Health Scholle Packaging Adelaide Airport

Department of Environment, Water & Natural Resources Department of Environment, Water & Natural Resources Department of Environment, Water & Natural Resources

Thomas Foods International

Pedare ElectraNet SA Scouts Australia (SA) ElectraNet SA ElectraNet SA

South Australian Tourism Commission Department of State Development

City of Tea Tree Gully Investigator College GPEx

Trinity College Ninti One University of Adelaide ElectraNet SA ElectraNet SA

Hender Consulting | Team Profiles & Capability List

Marketing Manager Manager, Infrastructure Delivery Director Marketing

Fundraising Manager HR Advisor

Construction and Operations Manager

Director, Procure to Pay

Director, HR & Organisational Development

Commercial Manager Chief Operating Officer Manager, Legal Practice Commercial Manager Registrar

Group Manager, Infrastructure

Business Manager Business Manager Manager, City Development Senior Finance Business Partner National Sales Manager Director, People & Culture General Manager, Operations Associate Director, Service Delivery

Chief Financial Officer Chief Financial Officer Chief People Officer **Executive Officer**

Manager, Business Enterprises & Communication

Manager, Development, Environment & Regulatory Services

Manager, Community Capacity & Learning Sesquicentenary Project Manager Director, Business & Innovation

Innovation Manager

Project Manager, Enterprise Agreement Manager, Workplace Relations Executive Director, People & Culture Executive Director, People & Culture Precinct Director, Tonsley

Project Director, Tonsley Chief Financial Officer

Manager, People & Culture (twice)

Chief People Officer Construction Manager Chief Procurement Officer **Business Manager** Head of Middle School

General Manager, Community Development

Director of Services

General Manager, Brand, Market & Communications

General Manager, Commercial Campaign Manager (twice) Senior Manager, Retail Banking Director, Human Resources General Manager, Corporate Services Director, Workforce Relations Supply Chain Manager

Business Performance and Development Manager

Director, Climate Change Director, Community Engagement

Executive Director, Conservation & Land Management

Senior WHS Coordinator Manager, People & Culture

Senior Health, Safety & Environment Leader General Manager, Woodhouse Activity Centre

Network Relationship Manager

Corporate Development Advisors

General Manager, Human Resources & Facilities Strategic Coordinator, Northern Economic Plan Team Leader, Organisational Development

Business Manager Director, Support Services Finance Director

Project Manager - Stronger Communities of Children Human Resources Manager, Faculty of Health Sciences

People & Culture Advisor

High Impact People & Culture Leader

ElectraNet SA Finalysons Kooyonga Golf Club Wilderness School City of Mitcham St Peter's Girls' School University of Adelaide University of Adelaide University of Adelaide University of Adelaide University of Adelaide

Walford Anglican School for Girls University of Adelaide

Immanuel College ElectraNet

Department of State Development

Wakefield Regional Council

EMA Consulting Police Health Bedford Group Kooyonga Golf Club A Noble & Son Ltd A Noble & Son Ltd

Department of Health and Ageing

Department of Education & Child Development Department of Education & Child Development Department of Education & Child Development

City of Playford City of Playford Data Action University of Adelaide University of Adelaide University of Adelaide University of Adelaide City of Charles Sturt Flinders University Minda Inc Ninti One Ltd Bedford Group

Department of Treasury & Finance Clarke Energy Australia Pty Ltd Department of Health Coventry Fasteners

City of Salisbury City of Salisbury

Adelaide Symphony Orchestra Central Australian Aboriginal Congress

SCF Group SCF Group

Jardine Lloyd Thompson Resthaven Incorporated ElectraNet SA St John Ambulance SA Pedare Christian College

SA Health Resthaven Inc. SA Museum

Central Adelaide Local Health Network Association of Independent Schools of SA Inc.

Pulteney Grammar School

City of Unley

South Australian Tourism Commission Bartons Chartered Accountants

ElectraNet SA Police Health Police Health Elderton Wines City of Salisbury

Department of State Development Anglicare SA

Adelaide Symphony Orchestra Adelaide Symphony Orchestra Thomas Foods International St John Ambulance SA St John Ambulance SA

Hender Consulting | Team Profiles & Capability List

Senior Manager, People & Culture Manager, People & Development Food & Beverage Manager

Manager ICT

Human Resources Manager

Fundraising Manager

Senior Management Accountant - Division Support

Senior Management Accountant Divisional Management Accountants Senior Financial Analyst

Manager, Leadership & Development

Head of Senior School

Associate Director, Accounting Services

Business Director

Business Development Manager - Power Generation Executive Director, Science, Industry & Innovation

Corporate Services Manager (multiple) **Business Development Professional** Sponsorship Manager Management Accountant Finance Manager State Manager

State Manager WA

State Manager SA Director, Organisational Culture & Capacity Director, Employee Relations Director, Leadership & Development General Manager, City Services General Manager, City Projects & Assets General Manager - Delivery

Human Resources Manager, ECMS Faculty

Research Development Manager

Finance & Planning Manager Infrastructure & Technical Services Manager General Manager, Corporate Services

Director People & Culture

Senior Manager, Human Resources & Work Health and Safety

Manager, National Best Practice Unit

Accounting Manager General Manager - Super SA

General Manager

Director, South Australian Statewide Retrieval Services

State General Manager Manager, Development Services Manager, Business Systems & Solutions Chief Operating Officer General Manager Business Services

Business Development Manager - General Transport

Business Development Manager - Tanks Executive Manager (Public Sector) Senior Manager, Community Services (twice)

Executive Manager, Corporate Development General Manager, Corporate & Commercial Services

Business Manager

Executive Director, People & Culture Manager Buildings & Capital Projects Lead Exhibition Designer

Director People & Culture Business Manager Business Director (2 times) Manager, Human Resources Director, Marketing & Communications

Manager, Superannuation Manager Innovation & Technology Development

Manager, People & Culture

General Manager, Marketing & Strategic Relationships

Financial Controller

General Manager - Business Excellence Executive Director, Skills & Employment Senior Manager, Home Care Services Donor Relations Manager Corporate Partnerships Manager

Group Tax Manager Manager ICT

Manager, Executive Services

Clean Seas Ltd
Seymour College
City of Mitcham
Police Health
Prince Alfred College
Resthaven Incorporated
Resthaven Incorporated
City of Playford
Rural City of Murray Bridge
Credit Union SA
Credit Union SA Ltd

SCF Group Australian Rail Track Corporation

City of Tea Tree Gully Health Partners AnglicareSA

District Council of Mount Barker Adelaide University Union

ElectraNet SA

Department of Education & Child Development

Roxby Downs Council

Eldercare

Department of State Development People's Choice Credit Union Barossa Council

Barossa Council Pork CRC Flinders University Bartons

Rural City of Murray Bridge Legacy Club of Adelaide Rentokil Initial Southern Cross Care

Department of Education & Child Development

Flinders University
AnglicareSA
Ausco Modular
City of Salisbury
RSPCA (SA)
Spectrum Fire
Cleanseas
Guide Dogs SA/NT
University of South Australia
Australian Grape & Wine Authority

Unibooks Resthaven Inc

Metro Property Development Gym & Fitness Online Immanuel College Whyalla City Council

Phylloxera & Grape Industry Board of SA

Data Action Beerenberg City of Salisbury

Satumo Group (Booze Brothers) Environment Protection Authority Australian Grape & Wine Authority St John's Grammar School Medical Insurance Group Australia

Cleanseas

Department of Planning, Transport & Infrastructure

City of Playford Health Partners Credit Union SA Ltd Walford SA Water Credit Union SA Ltd

Adelaide Cemeteries Authority

Department of Education & Child Development

Adelaide Shores SA Water

University of South Australia

SCF Group City of Mitcham Chief Financial Officer

Business Director (3 times over 12 years) Director Corporate & Community Business Solutions Analyst

Director ICT

Senior Manager Residential Services

Manager Resthaven Paradise & Eastern Community Services

Procurement Business Partner Manager, Development & Regulation Insurance Development Manager Digital Project Manager

Sales Manager

Manager Economic Regulatory Development

Water Resources Specialist Brand & Sponsorship Manager Senior Manager Service Integration Manager Field Services Commercial Manager

Property & Development Delivery Leader

Corporate Development Executive Executive Director, Learning Standards & Performance

Manager, Business Systems & Effectiveness Executive Director, Operational Services Director, People & Culture Manager, Market & Treasury Risk Director, Development & Environmental Services

Manager, Development & Environmental Service Manager, Development & Research Impact

Dean – Flinders Living General Manager Regional Sales Manager – WA Manager, Development & Regulation Business & Development Manager Manager – Customer Service

HUB Managers

Executive Director, HR & Workforce Development

Director, Governance & Risk General Manager, Marketing State Sales Manager

Manager, Community Capacity & Learning

Financial Controller Financial Controller

General Manager, Sales & Marketing Manager, Finance & Business Performance Deputy Director Human Resources

General Manager, Research, Development & Extension

Marketing Manager Manager Finance

Acquisition / Development Manager

HR Coordinator Director - HR

Group Manager - City Development & Delivery

Manager Projects & Stakeholders
Executive Manager Infrastructure
Food Technologist
Manager People & Culture
Marketing Manager
Senior Advisor, Site Contamination
General Manager, Market Development

Human Resources Manager Project Manager Chief Financial Officer

Executive Director - Corporate Services

Procurement Manager Decision Support Manager (2 times) Digital Marketing Coordinator

Deputy Principal

General Manager, Commercial & Business Development (2 times)

Product Manager

Head of Customer & Strategy

Director - Review, Improvement & Accountability

General Manager – Corporate Services General Manager – Business Services Division Director – Health Sciences Chief Product Design & Development Officer

Finance Manager / Controller

EMA Consulting Ninti One Ltd Renewal SA Renewal SA City of Mitcham City of Mitcham Wilderness School Barossa Village Inc. Adelaide Shores

Department of Environment, Water and Natural Resources

Ninti One Ltd

Association of Independent Schools of SA

City of Mitcham Lion Point Wines Whyalla City Council SA Water SA Water University of Adelaide

Two Hands Wines Wine Australia

Adelaide Symphony Orchestra Pty Ltd

Immanuel Primary School

Data Action Cowell Clarke

St Peter's Woodlands Grammar School

Hot Melt Packaging Systems University of Adelaide City of West Torrens Cowell Clarke Lawyers Guide Dogs SA Mr Riggs Wine Company University of Adelaide Wine Australia St Jakobi Lutheran School University of Adelaide RSPCA (SA)

Adelaide Festival Corporation

Cowell Clarke St Andrew's School Renewal SA Cowell Clarke Renewal SA SA Water ElectraNet SA Lenswood Cold Stores

Department of Planning, Transport & Infrastructure

Adelaide Airport SA Water City of West Torrens Minda Inc Flinders Partners

Department for Education and Child Development Department for Education and Child Development

Bellberry Limited Waltia RSPCA (SA) AnglicareSA Credit Union SA Ltd Schild Estate Two Hands Wines Spectrum Fire University of Adelaide Securatrak Renewal SA

City of Playford Rural City of Murray Bridge University of Adelaide City of Playford RSPCA (SA)

Embertec Renewal SA City of Salisbury HAMB Systems Limited Credit Union SA Ltd Ninti One Ltd

Industrial Relations Consultant Communications Officer Asset Manager

Property Consultant, Sales & Leasing

Manager, Finance

Manager, People & Culture (multiple)

Head of Senior School

General Manager - Residential Care Services

General Manager Revenue District Manager - Ranges

Project Manager, Remote Community Research

Senior Consultant

Director - Corporate & Community Development

General Manager Sales Human Resources Manager

Manager Capital Planning & Integration

Senior Asset Managers Executive Manager - Health Sciences

Financial Controller Chief Financial Officer

General Manager, Marketing & Development

Business Director

Business Director

Executive Manager Delivery Applications Marketing & Communications Manager

Business Director Financial Controller Change Project Officer Senior Accountant Financial Controller Chief Financial Officer Sales Manager Faculty HR Project Manager Chief Financial Officer

Associate Director, Strategic Procurement Fundraising & Development Manager

Philanthropy Director Finance Manager Business Director (2 times) Project Coordinator

Marketing & Communications Coordinator Training & Employment Coordinator Senior Organisational Culture & Change Position

Senior Manager Business Development Financial Controller

Deputy CEO - Corporate Support Risk & Compliance Manager Senior Finance Manager Work Health & Safety Officer Chief Financial Officer Deputy Director

Executive Director, Preschool and School Improvement

Chief Education Officer (Deputy Chief Executive) Education Manager

HR Manager Finance Manager Chief Financial Officer Contact Centre Manager Senior Accountant Senior Accountant Finance Manager Communications Officer Manager Customer Service Sustainability Manager - Tonsley Project Chief Financial Officer General Manager - Corporate & Community

School Manager – PHCP Manager Business Services

Executive Manager - People, Culture & Safety

Senior Accountant Senior Community Planner General Manager, City Development IT Service Delivery Manager Senior Manager Finance Senior Research Officer

SAGE Automation Finance Manager Securatrak Customer Service Manager University of Adelaide Director, Partnerships & Projects Energy & Water Ombudsman of SA Business Services Manager WorkCover SA General Manager - Corporate Services Chief Financial Officer City of Tea Tree Gully Lenswood Cold Stores Co-op Society Ltd Sales Manager Financial Controller Hostworks Adelaide Shores General Manager - Sales & Marketing SA Water General Manager, Customer & Community Relations DPTI Director Customer Experience Rentokil Initial Sales Consultant - Indoor Plant Hire Sales Manager (multiple) Rentokil Initial AnglicareSA SA Finance Manager Super SA Project Manager, ICT & Business Strategy Ninti One Ltd General Manager, Business Development Arena Stadium Management Venue Manager, Adelaide Arena The Barossa Co-op Senior Retail Manager Care Managers Southern Cross Care Flinders University Enterprise Architect Rocland Estate Wines Brand & Sales Manager SCF Group Chief Financial Officer Health Partners Senior Accountant **Bellberry Limited** Education Manager SCF Group National Depot Operations Manager City of Unley Manager Finance District Council of Mt Barker Manager - Community & Customer Services District Council of Mt Barker Manager - People & Culture SCF Group Marketing Manager University of South Australia Decision Support Analyst Ninti One Ltd Senior Research Fellow / Associate Professor, Remote Education Ninti One Ltd Research Coordinator - Remote Communities Credit Union SA Ltd Mobile Manager Chief Financial Officer Scouts SA Adelaide Festival Financial Controller Ninti One Ltd Engagement Manager Urban Designer (Urban & Portfolio Planning) Renewal SA Renewal SA Development Manager, Neighbourhood Renewal (Major Projects) Manager Engineering & Assets Rural City of Murray Bridge Manager Governance & Risk Adelaide BMW / Adelaide Ferrari Premium Sales Professional Renewal SA Project Management Accountant (Corporate Services) St Andrew's School Director of Development RSPCA (SA) Executive Manager Fundraising, Commercial & Marketing Employer Consultant(s) WorkCover SA Corporate Counsel / Board Secretary WorkCover SA University of Adelaide Senior Manager, HR Client Services Scouts Australia (SA) General Manager, Recycling Operations Adelaide Benevolent Society Tenancy and Property Coordinator Senior Manager - Credit & Member Support Services Credit Union SA Ltd Credit Union SA Ltd General Manager - Brand & Member Experience Grape & Wine Research & Development Corporation Financial Controller University of Adelaide Chief Financial Officer Renewal SA Manager, Media Strategy & Relations (Office of the CE) Renewal SA Public Relations Officer (Office of the CE) Web & Publications Coordinator (Office of the CE) Renewal SA Manager, Community Development & Stakeholder Engagement Renewal SA Officer Coordinator (Office of the CE) Renewal SA Project Officer (Riverbank, Infrastructure & Project Coordination) Renewal SA Renewal SA Commercial Manager, Strategic Finance (Corporate Services) Renewal SA Senior Project Accountant (Corporate Services) Renewal SA Director, Urban Planning (Urban & Portfolio Planning) Renewal SA Commercial Development Manager (Tonsley Park Redevelopment) Renewal SA Property Consultants, Sales & Acquisitions (Asset Management) Renewal SA Manager, Government Assets (Asset Management) Planning Manager (Port Adelaide Renewal Project) Renewal SA Project Manager, Delivery (Port Adelaide Renewal Project) Engagement & Activation Manager (Port Adelaide Renewal Project) Renewal SA Renewal SA Development Manager, Bowden (Major Projects) Renewal SA Renewal SA Customer Service Assistant (Asset Management)

Hender Consulting | Team Profiles & Capability List

Renewal SA

Renewal SA

Renewal SA

Renewal SA

Executive Assistant (Urban & Portfolio Planning)

(Riverbank, Infrastructure & Project Coordination)

Executive Assistant/Team Support (Asset Management)

Director, Information Management (Corporate Services)

Executive Assistant/Team Support

Renewal SA
Renewal SA
Renewal SA
Renewal SA
ECH Inc
ECH Inc
The Makris Group
Credit Union SA Ltd
Minda Incorporated

Lenswood Cold Stores Co-op Society Ltd Energy & Water Ombudsman SA

City of Salisbury Adelaide City Council Adelaide City Council PW Beck

District Council of Mt Barker University of Adelaide University of Adelaide National Pharmacies Ausco Modular Whyalla City Council

Whyalla City Council
Adelaide City Council
WorkCover
WorkCover SA
WorkCover SA
WorkCover SA
Renewal SA
Renewal SA
City of Unley
Adelaide City Council
Ninti One Ltd
Scouts Australia (SA)
WorkCover SA

District Council of Mt Barker Lenswood Cold Stores Co-op Society Ltd

City of Unley Ninti One

Devine Limited

Whyalla City Council

Association of Independent Schools of SA

La Trobe Health Services St Peter's College

Department of Transport, Energy & Infrastructure

Adelaide City Council

Australian Satellite Communications Whyalla City Council

Adsteel Brokers Pty Ltd Ninti One Ltd Flinders University Urban Renewal Authority Scouts Australia (SA) Hospira Adelaide Pty Ltd

Adelaide Shores Development Project

EMA Consulting GWRDC SCF Group City of Playford WorkCover SA AnglicareSA ElectraNet SA WorkCover SA

Adelaide Shores Development Project

Flinders University Flinders University University of Adelaide

Association of Independent Schools of SA

District Council of Mt Barker Office for Recreation and Sport

Ninti One Ltd

St Peter's Woodlands Grammar School St Peter's Woodlands Grammar School

SA Lotteries

Austraining International Saab Systems Marketing Coordinator, Projects (Office of the CE)
Digital Marketing Coordinator, Projects (Office of the CE)
Marketing Manager, Playford (Major Projects)
Manager, Strategic Marketing, Projects (Office of the CE)
Manager Wellness Programs

Regional Manager(s) In Home Services Financial Controller HR Consultant

Manager, Commercial Enterprises Agronomist/Rural Store Manager Customer Contact Manager Manager, Urban Planning & Policy Senior Accountant, Corporate Reporting Senior Accountant, Fixed Assets Financial Controller

General Manager – Corporate Services Senior Organisational Development Advisor

Manager HR Consulting

General Manager - Retail Operations

Business Development Representative - Education

Senior Officer - Infrastructure & Assets

Systems Accountant Manager, Employers

Case Manager, Serious Injury Claims

Senior Investigator General Manager, Strategy General Manager, Scheme Regulation Manager Project Delivery Manager Urban Design & Planning

Manager, Public Realm & Integrated Movement

Senior Corporate Reporting Analyst

Senior Research Officer

Accounts and Payroll Administrator Investigations Manager State Housing Manager Manager Assets & Engineering Senior Project Manager Development

Sales & Logistics Manager Executive Assistant to CEO

Research Officer, Energy Futures & Transport

Manager, Operations & Projects

Chief Financial Officer

Director – Finance and Business Services Director - Business Enterprises Senior Corporate Reporting Analyst

IT Network Specialist

Group Manager - Engineering, Infrastructure and Major Projects

Branch Manager

General Manager Research, Quality & Innovation

Senior Finance Role – Asset Division General Manager, Urban Planning Membership/HR Manager HR Business Partner

Sales Manager Consultant - Workers Comp/IR Communications Coordinator Chief Operating Officer Senior Corporate Accountant OHS&W Evaluator

General Manager, Seniors Living

Principal HR Consultant, Organisational Learning & Development

Program Officer - Heath Education General Manager, Sales & Marketing Manager - Finance, Risk & Performance

Associate Director - Infrastructure Strategy & Planning

Manager Employee Services Deputy Executive Director Project Manager - Letterbox Director, Projects and Planning Senior Research Officer, Education

Head of the Arts Human Resources Manager Chief Financial Officer Corporate Services Manager Chief Financial Officer

Ninti One Ltd

Department of Planning, Transport & Infrastructure

AnglicareSA WorkCover SA City of Mitcham City of Mitcham Flinders University Ninti One Ltd

Department of Environment and Natural Resources

Communikate
Amcor Cartons
Ausco Modular
Embertec
St Peter's Girls' School

Grape & Wine Research & Development Corporation

Scouts Australia (SA) Barossa Village Inc. Cancer Council of SA WorkCover SA Ausco Modular Ausco Modular Aurecon WorkCoverSA WorkCoverSA City of Mitcham Unibooks

Rural City of Murray Bridge

Adsteel
City of Playford
City of Playford
SA Water
PW Beck
EMA Consulting
Health Partners
Rural City of Murray Bridge

WorkCoverSA

Land Management Corporation

University of Adelaide Office for Recreation and Sport District Council of Mount Barker Adelaide Shores Development Project

HAMBS Systems Limited HAMBS Systems Limited Saturno Group Annesley College

Barossa Village Inc.

Department of Environment and Natural Resources

Department of Environment and Natural Resources

Land Management Corporation

Department of Environment and Natural Resources
Department of Environment and Natural Resources

Amcor Glass Australasia

Adelaide Symphony Orchestra Pty Ltd

Department of Environment and Natural Resources
Department of Environment and Natural Resources
Department of Environment and Natural Resources

PIRSA PIRSA PIRSA

Royal District Nursing Service

Norman Waterhouese Lawyers Skycity Adelaide

Adelaide Hills Council Land Management Corporation Land Management Corporation

St Peter's Woodlands Legacy Club of Adelaide Inc Amcor Glass Australasia Royal Adelaide Golf Club Walford Anglican School for Girls

University of Adelaide

Senior Research Officer

Deputy Chief Executive, Public Transport Services

Financial Controller

Senior Contract Management Role Manager, Project Delivery

Manager, Planning & Building Services Director, Information Services Division

Senior Finance Officer

Manager, Community Engagement Communications/Marketing Professional

Logistics Coordinator

Key Account Manager - Major Projects

Financial Accountant Business Director

General Manager – Business Strategy Chief Commissioner Manager, Hospitality Services Manager Motel Operations

Director Corporate Communications Project Administrator Bid Manager Mining Leader

Manager, Contractual Performance Strategic Initiatives Manager General Manager Financial Controller Corporate Services Manager Commercial Manager General Manager - Enterprises General Manager - Assets Strategic Asset Manager

HR Manager

Industrial Relations Consultant Risk & Compliance Administrator Senior Library Technical Officer Senior HR Business Partners

Manager Project Delivery (Playford Alive)

Manager HUB Central

Director Industry Development & Participation Manager, Planning & Regulatory Services

Senior Accountant

Planning & Programs Manager Chief Executive Officer Chief Financial Officer Business Director Commercial Manager

Manager Planning, Evaluation and Strategy - Eyre Peninsula

Manager Planning & Evaluation South East

Manager Public Lands & Sustainable Landscapes South East Manager Community Engagement, Planning & Evaluation SA

Arid Lands

Manager Sustainable Landscapes SA Arid Lands

Marketing Coordinator

Manager Business Support Eyre Peninsula Manager Business Support Northern & Yorke

Project Manager Marketer

Manager Protected Areas & Public Lands AW Region Manager Community Engagement AW Region

Manager Business Support SAMDB Olympic Dam Regulation Program Leader Mining Regulation Program Leader Principal Regulator - Extractive & Industrials Chief Financial Officer

Financial Controller
Director of Finance
Director Engineering
Communications Advisor
Contract & Procurement Advisor

Coordinator, The Pines Early Learning & Care Centre

Welfare & Field Officer Maintenance Coordinator Course Superintendent Property Services Manager

School Manager

Blaxland Vineyards Limited

WorkCoverSA
WorkCoverSA
Intec Consulting Group
University of Adelaide
City of Onkaparinga
ResourceCo Pty Ltd
City of Charles Sturt
Seymour College Inc
EMA Consulting
SCF Group
Health Partners
Adsteel Brokers Pty Ltd
City of Salisbury

District Council of Mount Barker University of South Australia

Peter W Beck Amcor Cartons

The Australian Centre for Social Innovation

Land Management Corporation Land Management Corporation

WorkCoverSA

Barossa Community Store Coorong District Council McGuigan Simeon Wines Adelaide City Council Unibooks

Amcor Glass Australasia Land Management Corporation

The Adelaide Club Southern Cross Care

SA Water District Council of Mount Barker

National Centre for Groundwater Research and Training

Amcor Cartons

Legacy Club of Adelaide Inc Amcor Fibre Packaging Ninti One Limited University of Adelaide Real Estate Institute of SA Kelly & Co Lawyers St Aloysius College Southern Cross Care University of Adelaide ECH Inc

ECH Inc APA Group

University of Adelaide University of South Australia Ninti One Limited Cobham Aviation Services Amcor Glass Australasia HPS Pharmacies

The Australian Centre for Social Innovation South Australian Cricket Association South Australian Cricket Association Adelaide Symphony Orchestra Pty Ltd Penrice Soda Holdings Limited Penrice Soda Holdings Limited Southern Cross Care

R & M Energy Systems Land Management Corporation Ninti One Ltd

Ninti One Ltd

Ninti One Ltd

Ninti One Ltd Ninti One Ltd Ninti One Ltd EMA Consulting WorkCover Corporation

Department of the Premier & Cabinet

Department of the Premier & Cabinet

Winemaker

Director, Financial Services Director, Agent Operations Corporate Services Manager Manager – Office of VP Services Chief Financial Officer

HR Coordinator

General Manager, Asset Management Services

Network Manager

Industrial Relations Consultant Regional Sales Manager

General Manager, Optical & Provider Relations

Branch Manager - Murray Bridge Manager Economic Development

Manager Water

Senior Business Development Manager

National Sales Manager Production Planner Office Manager

Marketing / Sales Coordinator
Project Manager (Playford Alive)
Senior OD Consultant
Financial Controller
Corporate Services Manager
Export Financial Controller
Project Manager - Development
Program Manager - Accessible City
Systems & Network Manager
Reliability Systems Engineer
Procurement and Tendering Manager

Evening Supervisor / Maitre d' Company Secretary Head of People & Change

Manager, Urban & Strategic Planning Strategic Development Manager Key Account Manager Welfare Services Manager

Welfare Services Manager Human Resource Advisor

Principal Research Leader - Remote Education Workplace Relations Consultant

Commercial Manager
Financial Controller
Business Director

Executive Manager, Community Services Divisional Change Manager Senior Human Resources Advisor Senior Management Accountant

Senior Analyst

Manager, Workforce Recruitment & Retention

Workplace Relations Consultant Senior Research Officer Manager, Decision Support Project Manager HR Manager

HR Manager Deputy CEO Catering Manager State Coach (2 times) Publicist

Procurement Manager Financial Controller

Executive Director, Retirement Living

Financial Controller Chief Financial Officer

Political Scientist/Research Officer - Public Policy Principal Research Leader - Aboriginal and Torres Strait

Islander Tourism Product

Principal Research Leader - Aboriginal and Torres Strait Islander

Art Economies

Principal Research Leader, Carbon Economies in Remote Australia

Principal Research Leader Mobility and Labour Markets General Manager, Research, Evaluation & Impact

Industrial Relations Consultant Manager, Investigations & Recoveries Director, Projects and Planning

Director, Aboriginal Policy & Coordination

University of South Australia Amcor Glass Australasia Wallmans Lawyers District Council of Mount Barker Penrice Soda Holdings Limited

WorkCoverSA Aurecon Group University of Adelaide

Ninti One Ltd / Centre for Remote Health

WorkCover Corporation Centre for Appropriate Technology Adelaide Benevolent Society Barossa Village Inc.

Ninti One Ltd Repromed Hender Consulting Coca Cola ResourceCo Pty Ltd Austraining International Pty Ltd

Amcor Glass Australasia St Peter's College Austral Bricks Ninti One Ltd HAMB Systems Limited **Cutler Brands** Amcor Glass Australasia Ausco Modular Amcor Cartons Adelaide Motors Pedare College ResourceCo Pty Ltd Port Adelaide Football Club

National Centre for Groundwater Research and Training

Maggie Beer Products Amcor Cartons Penrice Soda Holdings Limited

Alinta Energy Greenbird Technology Hender Consulting WorkCover Corporation WorkCover Corporation Adsteel Brokers Pty Ltd Ausco Modular

Austraining International Pty Ltd Austraining International Pty Ltd

Ninti One Ltd

Department of the Premier & Cabinet Motor Accident Commission R&M Energy Systems

ECH Inc

Amcor Glass Australasia Adelaide City Council Amcor Glass Australasia University of South Australia University of South Australia

St Peters College TACSI WorkCover Corporation District Council of Mt Barker HAMB Systems Glenn Industries Pty Ltd Ninti One Ltd Austral Bricks City of Holfast Bay

Adelaide Shores Development Project

Amcor Glass Australasia

EMA Legal

Rural City of Murray Bridge Rural City of Murray Bridge University Books (Unibooks) University Books (Unibooks) HAMB Systems Limited Adelaide BMW Ninti One Ltd

Amcor Glass Australasia

Senior Workplace Relations Consultant

Manufacturing Manage Financial Controller GM Council Services Mine Manager

Manager, Stakeholder Engagement

Principal Advisor

Manager, Human Resources Consulting

Research Project Manager Manager, Compliance

Corporate Communications Manager

Chief Executive Officer General Manager, Residential Services

Communications Manager Financial Controller Group Accountant SA Commercial Manager Marketing Manager Regional Operations Manager Human Resources Manager

Manager, Business Services & Finance

Maintenance Manager Stakeholder Manager IT Services Manager Sales Representative Management Accountant

Business Development Representative

Logistics Coordinator Financial Controller **Business Director** Group Accountant Chief Financial Officer Industry Training Manager

Accountant

Manufacturing Manager Key Account Manager HR Generalist Senior Accountant Senior Consultant Senior Writer

Manager, Communications & Media

Account Manager

Engineering & Design Manager

ICT Manager

Communications & Marketing Engagement Manager

Executive Officer

Government Architect - SA Integrated Design Commission

Corporate Communications Manager

Regional Manager Recruitment Manager Quality Manager

Program Manager, Accessible City Production Scheduler/Procurement Officer Manager - Business Intelligence Deputy Director, Capital Development

Head of Senior School Office Services Manager Senior OD/HR Professional Senior Project Manager Financial Controller Commercial Manager Senior Research Officer Plant Manager

Manager, Assets and Environment Commercial Business Manager

Production Planning/Customer Service Officer

Senior Lawyer

Manager - Development Planning and Assessment

Team Leader, Engineering Retail Operations Manager Systems & Network Manager General Manager Operations Marketing Coordinator General Manager Operations Industrial Chemist

Ausco Modular

Adelaide Shores Development Project Australian Satellite Communications Rural City of Murray Bridge

ECH Inc ASC Pty Ltd

South Australian Cricket Association South Australian Cricket Association

ECH Inc

Amcor Glass Australasia **Envestra Limited**

Adelaide Symphony Orchestra Pty Ltd

Grape & Wine Research & Development Corporation

Desert Knowledge CRC Peter W Beck

Department of Education & Children's Services

Land Management Corporation

Amcor Glass Australasia Amcor Cartons

Penrice Soda Holdings Limited Unibooks

Amcor Cartons Amcor Cartons Tidswell Wines Babcock & Brown Power Amcor Glass Australasia Amcor Glass Australasia ASC AWD Shipbuilding Pty Ltd Adelaide City Council Adelaide City Council

Rural City of Murray Bridge City of Norwood, Payneham & St Peters

Peregrine Corporation Penrice Soda Holdings Limited Scouts SA District Council of Mount Barker

Energy Industry Ombudsman SA Barossa Community Store Australian Satellite Communications Straumann Australia Pty Ltd

ASC Pty Ltd TACSI TACSI

Department of Further Education, Employment, Science and Technology Department of Further Education, Employment, Science and Technology

Land Management Corporation

SkyCity Adelaide

Land Management Corporation Mortgage Choice Australian Vintage EMA Consulting Adelaide City Council R&M Energy Systems

Austraining International Pty Ltd Advertiser Newspapers

Department of Trade and Economic Development

AV Jennings Holdings Limited AV Jennings Holdings Limited AV Jennings Holdings Limited AV Jennings Holdings Limited University of South Australia

St Aloysius College (SA Language Centre)

Australian Vintage

Adelaide Shores Development Project Adelaide Shores Development Project Royal District Nursing Service

Corporation of the Town of Walkerville Babcock & Brown Power Department of the Premier & Cabinet Barossa Community Store Department of the Premier & Cabinet District Council of Mount Barket Royal District Nursing Service

District Council of Mount Barker

Hender Consulting | Team Profiles & Capability List

South Australia Manager Reservation Manager IT Technical Specialist

Executive Manager Sustainable Development

Care Manager

General Manager - Submarine Business Unit General Manager - Sales & Commercial Manager - Venue and Operations

Director of Care Senior Account Manager Senior Business Analyst

Fundraising & Patron Services Coordinator

General Manager Business & Strategy National Project Director - Manager of Feral Camels Project

Human Resources Manager Executive Director Policy Manager Environmental Services Human Resources Manager National Sales Manager Key Account Manager

General Manager - Quarry and Mineral

Finance Team Leader Shift Manager Site Accountant Vineyard Manager Senior HR Advisor

Production Planning/Customer Service Officer

National Supply Chain Manager Shipbuilding Director Team Leader - Risk and Audit

Corporate Manager Strategic Procurement & Contracts

Finance Manager Manager Finance Sales & Marketing Manager Logistics & Customer Service Manager Volunteer Support Manager Governance Position Investigations Officer HR Manager

Sales Manager Sales Representative (SA) Project Scheduling Manager

Deputy CEO

Manager - Centre Operations

Director, Quality & Tertiary Education Policy Director, Science and Information Economy

Marketing Manager Internal Audit Manager Australia Sustainability Project Manager Franchise Development Manager Production Accountant IR Consultant

Executive Manager Strategic Communications & Marketing

Senior Technical Sales Representative Marketing & Partnerships Manager Specialist Procurement Specialist

Director, Office of Small Business & Regional Development

Project Administrator Landscape Manager Development Manager Marketing & Sales Manager Business Intelligence Manager Director of Studies/Academic Manager

Administration Coordinator

Manager ICT

Manager Commercial Business Manager Corporate Services Risk & Safety

Technical Contracts Officer Human Resources Manager Deputy Chief Executive - Arts Financial Controller Senior Negotiator

Environmental Engineer/Project Officer Development & Fundraising Manager

Project Manager

Office for Recreation and Sport Land Management Corporation Land Management Corporation University of Adelaide

Department of the Premier & Cabinet Department of the Premier & Cabinet Corporation of the Town of Walkerville Australian Festival for Young People Inc. Land Management Corporation

Australian Vintage Department of the Premier & Cabinet

Australian Vintage ECH Inc Australian Vintage Unibooks Peter W Beck ECH Inc

Corporation of the Town of Walkerville

BAE Systems Australia

Unibooks

Land Management Corporation SACE Board of South Australia

City of Playford

Office for Recreation and Sport Bremerton Wines University of South Australia Land Management Corporation

Department of Water, Land and Biodiversity

Peter W Beck Adelaide Motors ECH Inc Special Olympics SA Sarah Construction Pty Ltd Land Management Corporation

City of Whyalla

TIO

St Peters Woodlands Grammar School

Adelaide City Council Land Management Corporation Southern Cross Care Sage Automation University of South Australia District Council of Mt Barker

Town of Gawler Australian Vintage SAALC

Land Management Corporation Land Management Corporation Adelaide Symphony Orchestra Pty Ltd

City of Salisbury Sarah Group Holdings City of Playford

Australian Satellite Communications Royal District Nursing Service University of South Australia Office of Recreation & Sport Sarah Group Holdings City of Playford City of Playford Annesley College

Intec Consulting Group ECH Inc ECH Inc

Medical Insurance Group Australia Barossa Community Store Barossa Community Store University of Adelaide ECH Inc Motor Accident Commission Regis / RCA

Land Management Corporation

Seymour College Rural District Council of Murray Bridge

City of Onkaparinga

Senior Accountant Communications Advisor PA/Project Assistant Workplace Relations Manager Registrar of Medical Panels WorkCover Ombudsman

Building Assessment and Asset Management Officer

Artistic Director Communications Manager Senior Cost Accountant

Director, People Development and Organisational Culture

Senior Accountant **Business Improvement Analyst** Supply Chain Manager Retail Operations Manager Human Resources Manager Care Manager

Director of Care

Development Officer Building HR Manager

Retail Supervisor Manager, Communications Manager Communications Manager, Planning & Building Communications Manager Key Account Manager Major Project Manager

Marketing and Communications Manager - Playford North

Director People Financial Controller New Car Sales Manager Projects Manager - Capital Works

Sports Manager Senior Cost Planner

Director, Communications, Community & Stakeholder Engagement

Technical Projects Manager

Head of Marketing & Customer Value Propositions Development, Marketing & Admissions Officer Executive Manager Strategic Communications & Marketing

Procurement & Contract Officer Marketing & Branding Manager Senior Accountant

Team Leader Management Accounting

Engineering Roles Director - Assets Export Sales Operations Officer Director of Studies

Project Manager - Community Relations Environmental Consultant Fundraising and Development Role Manager Economic Development Senior Accounting Officer Civil Engineer - Land Development

Solutions Consultant

Group Manager - Commercial Enterprises Senior Accountant

Senior Projects Manager Commercial Manager AHD Group Manager - Parks & Open Space General Manager - Parks Director of Development Coporate Services Manager Human Resource Advisor Projects Manager - Capital Works Human Resource Manager

Human Resource Manager Manager of the Office of Corporate Resources

Manager Quality Systems Project Manager Clinical Care Coordinator Manager - Business Services Community Liaison Officer

Fashion Buying Manager

OHS&W Manager Strategic Policy Planner

District Council of Mt Barker Bremerton Vintners ECH Inc. Regis / RCA Sarah Group Holdings City of Playford Ernst & Young

Land Management Corporation Department of the Premier & Cabinet

Seymour College Jurlique International Australian Vintage ECH Inc ECH Inc The Coorong Council Peter W Beck

Australian Satellite Communications Australian Satellite Communications

SkyCity Adelaide SkyCity Adelaide Carfleet (EPAC) Special Olympics SA Baker Young Stockbrokers Ltd Pendleton Estate

Land Management Corporation

City of Onkaparinga

Department of the Premier & Cabinet Land Management Corporation Australian Broadcasting Corporation Department of the Premier & Cabinet Land Management Corporation Adelaide Symphony Orchestra Pty Ltd Land Management Corporation

The Coorong Council University of South Australia University of South Australia Land Management Corporation Royal District Nursing Service Royal District Nursing Service Royal District Nursing Service

Next Byte Next Byte Next Byte Next Byte Flinders Partners Special Olympics SA Land Management Corporation

Intec Consulting Group Workskil Incorporated Australian Satellite Services Penrice Soda Holdings Limited City of Onkaparinga

Westminster School

South Australian Wine Industry Association SAAB Systems

Land Management Corporation

Special Olympics SA St Andrew's School St Peter's College Workskil Incorporated University of South Australia Sky City Adelaide Casino Wilderness School Cavill Power Products Pty Ltd Jurlique International

McGuigan Simeon Wines Castle Plaza Shopping Centre City of Onkaparinga City of Onkaparinga City of Onkaparinga Jurlique International

Department of the Premier & Cabinet Department of the Premier & Cabinet

City of Charles Sturt

Land Management Corporation

General Manager Assets General Manager / CEO Major Project Manager Facilities Manager General Manager

Manager, Economic & Land Use Strategy

Facilities Manager Project Manager

Manager Strategic HR Projects Network Manager Planner/Scheduler Group Credit Manager

Manager - Accommodation Services Facilities Manager(s)

Manager - Technical Services Senior Accountant CISCO/VSAT Specialist Projects Manager Revenue Analyst Finance Analyst Operations Manager State Manager - SA Equity Advisor(s) General Manager

Manager, Employment Development Initiatives

Strategic Transport Role

Workplace, Safety & Wellbeing Manager

Environmental Project Manager

Senior Accountant General Managers Construction Manager Marketing and Event Coordinator

Manager - Precinct Redevelopment Governance, Communications & Planning Officer

Workplace Relations Specialist Manager - Business Intelligence Community Relations Officer Quality Coordinator

Safety & Rehabilitation Coordinator

Risk Manager Stores Project Officer Stock Officer Stock Analyst Apple Accounts Officer Project Manager State Manager - SA Compliance Officer Senior IT Consultant Finance Manager Projects Manager Financial Controller Tourist Park Manager Director of Information Services Business & Workplace Advisor Director - Human Resources

Project Manager - PAWR Event Manager Admissions & Community Relations Coordinator

Human Resources Manager Senior Accountant Group Accounting Manager Human Resources Advisor Head of Junior School Compliance/Risk Accountant Production Coordinator Corporate Accountant Retail Duty Manager

General Manager - City Services General Manager - City Projects

Team Leader - Supply Planner/Scheduler Project OD Consultant Senior OD Consultant

Manager - Engineering & Construction Communications & Marketing Mgr

GWRDC

Department of the Premier & Cabinet Jurlique International

Barossa Community Store Land Management Corporation Adelaide University Union

Adelaide Symphony Orchestra Pty Ltd Adelaide Symphony Orchestra Pty Ltd Medical Insurance Group Australia

Ernst & Young Cobham Flight Operations Australian Satellite Services Coorong District Council Australian Satellite Services Johnson Winter & Slattery Mortgage Choice McGuigan Simeon Wines Cobham Flight Operations The Makris Group of Companies

Cobham Flight Operations Department of Employment & Workplace Relations

South Australian Cricket Association South Australian Cricket Association

Prince Alfred College

The Makris Group of Companies Adelaide Festival Corporation

The Real Estate Institute of South Australia

Castle Plaza Shopping Centre Edwards Marshall Australian Satellite Services Australian Satellite Services Cobham Flight Operations Energy Industry Ombudsman SA

Cavpower

Land Management Corporation

ElectraNet SA ElectraNet SA City of Marion WorkCover Corporation City of Playford St Peter's College Edwards Marshall GWRDC

SA Adelaide Language Centre (St Aloysius College)

Adelaide Symphony Orchestra Pty Ltd McGuigan Simeon Wines Cobham Flight Operations Baker Young Stockbrokers Ltd

Land Management Corporation Woodcroft College

Adelaide Symphony Orchestra Pty Ltd

TransAdelaide

Baker Young Stockbrokers Ltd Land Management Corporation Medical Insurance Group Australia Land Management Corporation Jurlique International Jurlique International Australian Satellite Services Campion Education (McGills) McGuigan Simeon Wines City of Playford

SACA

Cobham Flight Operations The Makris Group of Companies

St Peter's College

Land Management Corporation McGuigan Simeon Wines

City of Marion AGL

Jurlique International

Baker Young Stockbrokers Ltd

Urban Pacific R&M Energy Systems Walkerville Council

R&D Program Manager Principal OD Consultant Payroll/HR Officer Financial Controller

Manager, Environmental Services Marketing & Membership Manager Marketing & Development Manager Human Resources Manager Legal Manager Submarines Proposal Manager IS Manager

Engineering Manager

Manager Development & Environmental Services

Senior Technical Sales

General Manager

Field Marketing Manager/Franchise Recruitment Manager

Export Financial Controller Taxation Manager GM Development Financial Controller

Contract Relationship Manager

State Coach

Manager - Corporate Communications

Finance Manager Assistant Property Manager Marketing Professional Training and Development Manager Retail Duty Manager Office Manager VSAT Technical Specialist

IT & Satellite Systems Technician Senior Business Analyst Investigations Officer(s) Financial Accountant Senior Legal Counsel Senior Asset Manager Senior Finance Manager Unit Mgr - Open Space Services

Senior Accountant

Manager - Community Engagement

Payroll Manager HR Manager

Reception/Admin Assistant

Office Manager Music Librarian Senior Accountant Senior Business Analyst Senior Accountant

Project Manager - Playford North

Head of Middle Schoo **Executive Assistant** Senior Business Analyst Client Services Manager Asset Manager HR Manager Project Coordinator Payroll Officer Payroll Manager IT Generalist

Corporate Services Manager Key Account Manager Playford North Place Manager Marketing Coordinator Senior Accountant Retail Property Manager Admissions Manager Events Manager Key Account Manager Civil Services Manager Business Partner, People & Culture Farm Operations Manager Manager, Risk & Compliance Director - Major Projects

Finance and Administration Manager Manager Planning and Development

City of Playford AGL Wholesale Gas HAMB Systems City of Marion Jurlique International City of Playford

Land Management Corporation Land Management Corporation Land Management Corporation National Jet Systems

AGL

Land Management Corporation

AGL

Barossa Community Store GWRDC Woodcroft College

Woodcroft College Wallmans Solicitors Wallmans Solicitors

Grape & Wine Research & Development Corporation

City of Playford

District Council of Mount Barker District Council of Mount Barker

City of Playford

Land Management Corporation Australian Satellite Services Woodcroft College City of Playford City of Playford Envestra Limited

Baker Young Stockbrokers Ltd City of Playford Hyster South Brock Real Estate

City of Playford Ernst & Young

Land Management Corporation

EIOSA HAMB Systems National Jet Systems Seymour College Inc

The Makris Group of Companies

Grape & Wine Research & Development Corporation

Envestra Limited
Adelaide Football Club
The Makris Group of Companies
Land Management Corporation
The Makris Group of Companies
The Makris Group of Companies
The Makris Group of Companies

SANFL

Godfrey Pembroke Financial Consultants

Home Cinema Studio Land Management Corporation Pulteney Grammar School The Cancer Council SA Adelaide Symphony Orchestra Pty Ltd

McGuigan Simeon Wines Seymour College Inc Barossa Community Store Retravision D.A.D. Limited

City of Marion CarFleet

Barossa Community Store Bremerton Vintners Pty Ltd Adelaide Motors Pty Ltd Energy Industry Ombudsman SA Rural City of Murray Bridge The Land Management Corporation

Glenn Industries Pty Ltd Glenn Industries Pty Ltd Adelaide Motors Pty Ltd

REISA

Muggletons Pty Ltd Rental Management Pty Ltd Assets and Systems Officer Commercial Analyst Client Services Manager Manager, Field Services

Project Manager - International Markets Playford North Manager

Compliance/Business Manager Project Director - Playford North Communications Manager Asset Manager Senior Financial Analyst Senior HR Advisor Senior Project Manager SA Transfers Manager Network Manager Project Manager Marketing Coordinator

Finance Manager
Business Development Manager
Programs Manager
Engineer Capital Works
Engineering Manager
Field Services Coordinator
Team Manager Information Services

Manager - Project Delivery Service Manager Deputy Head Manager - Finance Civil Engineer Business/Regulatory Analyst

Business Development Manager
Manager - People Relations
Operations Manager
Office Services Manager
GM - Parks and Open Space
Marketing Manager
Environmental Project Manager
Investigations Officer
Technical Services Manager
Manager - Financial Accounting
Accounts Receivable/Payroll Manager

Leasing Manager Project Officer Senior Accountant

Manager Innovation, Systems & Projects

Property Manager
Project Director-Edinburgh Parks
Chief Property Manager
Accounting Manager
Accounting Systems Manager
Sponsorship & Publications Manager
Senior Financial Consultant(s)
After Sales Manager

Asset Manager Network Manager Community Fundraising Manager Director of Marketing & Development Financial Controller - Export

Director of Information & Communication Technology

Senior Accountant

General Manager Retail Operations
Manager Development Services
Company Accountant
Human Resources Manager
Sales Manager
Senior Accountant

Investigations Officer Senior Human Resources Advisor Manager Land Operations Operations Manager Project Manager/Senior Estimator Payroll/Finance Officer

Payroll/Finance O Legal Counsel General Manager Payroll Officer

Hender Consulting | Team Profiles & Capability List

Coca-Cola Amatil (Aust) Pty Ltd Rental Management Pty Ltd National Pharmacies

Prolift

Land Management Corporation

REISA

Coca-Cola Amatil (Aust) Pty Ltd Adelaide Motors Pty Ltd Barossa Community Store Adelaide Motors HomeStart Finance HomeStart Finance Rural City of Murray Bridge

Adelaide Motors San Remo

Barossa Community Store

Commercial Manager **Business Analyst** Retail Manager Parts Supervisor

GM - Land & Property Development Public Relations Manager Marketing Services Manager Finance and Administration Manager Department Store Manager Marketing Coordinator Manager - Lending Policy **Business Analyst** Infrastructure Engineer After Sales Manager Finance Manager Retail Manager

We would be pleased to provide names and contact details for referees in regard to the above assignments listed.

BOARD RECRUITMENT

In addition to Hender Consulting's extensive executive appointment track record, an ever-growing service has been to run transparent and independent search processes for the appointment of non-executive directors (board members) and/or board sub-committee members. Our Consultants do not sit on boards personally so can facilitate these appointments without fear, favour or conflict.

Below is a list of clients for whom we have recruited board members over the past decade.

ACH Group

Adelaide Symphony Orchestra

Animal Welfare League of SA

Australian Grape and Wine Inc

Australian Medic Alert Foundation Barossa Grape and Wine Association

Bio Innovation SA

Can:Do Group

Capital Prudential Pty Ltd

Centennial Park Cemetery Authority

CRC SAAFE

Credit Union SA Ltd

Data Action Pty Ltd disAbility Living Inc.

EBL Disability Services

ECH Inc

Eldercare Inc Fertility SA

GPEX Limited

HAMB Systems Limited

Harness Racing SA Helping Hand Aged Care

Housing Choices Australia

Intellectual Disability Accommodation Association Inc

Kudos Services

Life Care

Lighthouse Disability Micro X Ltd

Minda Inc

Nature Foundation

Nature Play SA Racing SA

Raising Literacy Australia

Resthaven Inc

Siblings Australia Inc

South Australian Tertiary Admissions Centre sportsmed SA

St John Ambulance Australia SA Inc St Mark's College

St Peter's Collegiate Girls' School

Thoroughbred Racing SA Uniting SA

Hender Consulting | Team Profiles & Capability List

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Water Research Australia Wine Australia Women's and Children's Hospital Foundation



Hender Consulting | Team Profiles & Capability List

Proposal to Provide

Chief Executive Officer Performance Review

Presented to

City of Mount Gambier

Commercial in confidence





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Executive Summary

This submission is in response to your request for a proposal to conduct the Chief Executive Officer's (CEO) Performance Review for the City of Mount Gambier.

McArthur use the SALMAC© Performance Appraisal System. Salmac, developed specifically for Local Government, will integrate seamlessly with the City of Mount Gambier's current process framework and allow the construction of a comprehensive range of clear and practical performance criteria.

As required, McArthur will facilitate a general discussion to define position boundaries and objectives of the position which will be reviewed with the Performance Review Committee/Council for the CEO.

The relevant parties will have the opportunity to comment on the performance, via a single scale rated (as outlined in the Employment Contract and previous reviews) survey document. The facilitator will develop the survey documentation, provide an independent and confidential contact point, summarise these responses for Council and the CEO and assist with establish the final rating and comments.

A questionnaire will be sent electronically to all participants however, a hard copy of the questionnaire will be available or one to one telephone meeting, if required. In addition, the Consultant will be personally available to assist all respondents throughout the process.

Finally, our Consultant will submit the final report to Performance Review Committee/Council and CEO for review and will facilitate the feedback discussion with the CEO, if required.

This submission discusses the SALMAC© System, its benefits and costs and provides details of the relevant capabilities and experience of McArthur.

As a leading provider in Performance Management, McArthur Talent Team is delighted to submit our proposal and look forward to demonstrating how we would support Council in the CEO Performance Review. Should you have any enquiries with respect to our submission, please do not hesitate to Contact: Rebecca Hunt, General Manager - Recruitment and HR Consulting - South Australia Telephone: 08 8100 7000 Email: rebecca.hunt@mcarthur.com.au



M^cArthur Profile

McArthur is a specialist provider of Executive Recruitment, temporary employment services and related human resource management consultancies to both the public and private sectors. Established in 1969, McArthur now boasts a 54 year history of success and commercial longevity. With offices in Adelaide, Brisbane, Canberra, Melbourne and Sydney, McArthur provides the following range of services to clients nationally:

- Executive Search and Selection
- Executive / Professional Staff Contracting
- Permanent Recruitment
- Temporary Staff Supply
- Outplacement
- Executive / Leadership Team Development
- Management / Human Resource Consulting
 - Performance reviews
 - Organisation reviews
 - Culture Surveys
 - Skills audit/analysis
 - Strategic and business planning
 - Psychological testing/appraisal
 - Human resource developments
 - Salary surveys and remuneration advice
 - Outsourced Generalist HR Service

Employing local recruitment professionals in each state, McArthur has developed a nationally consistent recruitment methodology which is controlled through Quality Assured procedures. McArthur directly employ more than 150 management, recruitment, and administration staff across Australia.

The McArthur commitment to excellence has resulted in the company enjoying a marketplace reputation for competence and professionalism. Our client portfolio numbers are in excess of 6,000 and include a wide variety of public and private sector organisations and a broad cross section of the sectors in which they operate. An impressive number of clients of McArthur represent relationships of fifteen years and more.

Initially, the principal thrust of the business was towards the development of dominance in temporary staffing services in specialist markets, whilst vigorously pursuing recruiting activities on behalf of clients. Today, McArthur continues with these core activities, but over the last 35 years, clients have benefited from the introduction of Human Resource Development services embracing Outsourced Generalist HR Services, Leadership Development, Performance Management, Organisation Reviews, Strategic Planning and Training Programs as well as general advice and support.



Relationship Management & Service Delivery

With all clients we insist on providing a professional and quality assured approach to relationship management, as we believe that this is integral to fully understanding each other's:

- culture
- expectations
- operational environment
- strategic direction

Once we have gained an understanding of each of the above, we will work in partnership with the organisation to ensure that our service delivery is closely aligned to the organisation's business objectives, vision, values, and strategic directions. We believe that a true partnering arrangement is the most effective means of ensuring a responsive, constructive, and collaborative business relationship which enables our Consultants to work closely with all stakeholders throughout the entire process.

To ensure efficient, effective, and quality assured service delivery M^cArthur will manage our relationship through a structured team approach, which provides an initial point of contact for all services. Our team approach also ensures the constant availability of a Consultant to receive enquiries and requests.

We recognise the profile and significance of this Performance Review and the importance of the Chief Executive Officer's position in the achievement of the Council's vision, mission, and strategic objectives. Therefore, to ensure the quality of our service delivery through the Performance Review, McArthur has appointed a dedicated Consultant to guarantee a smooth process and successful completion of this review.

The Consultant appointed to this assignment will be Rebecca Hunt – General Manager Recruitment and HR Consulting.

Rebecca will manage and facilitate the Performance Review and support the Council and CEO through the process to a successful outcome. Rebecca is prepared and available to travel to Mount Gambier as many times as required during the process.

Her profile outlining her experience is contained in Attachment A.



Relevant Experience

McArthur is extensively involved in facilitating performance reviews and assisting clients develop and implement structured performance management systems within their organisations.

Since its introduction in 1993, the Salmac® Performance Management System has enjoyed great success in Australian Councils, with over 100 Councils in Northern Territory, Queensland, New South Wales, Victoria, Tasmania, and South Australia utilising it to evaluate performance.

Recently we have been appointed to undertake performance reviews of Chief Executive Officers and

Executive positions within the following Councils.

Recent Salmac® Performance Reviews - Across Australia

Northern Territory

City of Darwin Central Desert Regional Council City of Palmerston

District Council of Mount Barker City of Port Lincoln Adelaide Plains Council District Council of Lower Eyre Peninsula

Legatus Group

Legatus Group
Goyder Regional Council
Renmark Paringa Council
District Council of Kimba
Eyre Peninsula LGA
The Rural City of Murray Bridge
The District Council of Karoonda East Murray
District Council of Grant
District Council of Streaky Bay
City of Burnside
Tatiara District Council
District Council of Orroroo Carrieton
The City of Unley
Kangaroo Island Council
Barunga West Council
Adelaide Hills Region Waste Management Association
Southern Region Waste Resource Authority
Southern & Hills Local Government Association
District Council of Franklin Harbour
Flinders Ranges Council
District Council of Tumby Bay
Berri Barmera Council

District Council of Tumby Bay
Berri Barmera Council
Mid Murray Council
Regional Development Association Murraylands and Riverland
District Council of Mount Remarkable
District Council of Ceduna
Yorke Peninsula Council
Wattle Range Council
Naracoorte Lucindale Council
Adelaide Hills Council
Kingston District Council
District Council of Robe

District Council of Robe
Limestone Coast LGA
Wakefield Regional Council
Regional Development Australia Limestone Coast
Wudinna District Council

Central Highland Regional Council Southern Downs Regional Council

NSW

Camden Council Cessnock City Council Cabonne Council Coffs Harbour City Council Ku ring gai Council Georges River Council Lake Macquarie Council Northern Beaches Council North Sydney Council Parramatta City Council Richmond Valley Council

Willoughby Council Upper Hunter Shire Council

TAS

Break O'Day **Municipal Council**

Bass Coast Shire Council City of Greater Bendigo City of Greater Bendigo
City of Greater Dandenong
Colac Otway Shire Council
Corangamite Shire Council
Hindmarsh Shire Council
Horsham Rural City Council **Hume City Council** Mildura Rural City Council Mitchell Shire Council Moira Shire Council Moreland City Council Moyne Shire Council Murrindindi Shire Council Shire of Campaspe Wellington Shire Council West Wimmera Shire Council



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Methodology

The Salmac© approach to performance management provides a rigorous yet appropriate model for monitoring and measuring performance at this level. The model has been developed and successfully introduced into a large number of organisation's Australia-wide.

Methodology - The McArthur Salmac System

Specifically, the McArthur process involves the following steps:

1. Creation of the documentation established for the review

We have found performance management to be most effective when two dimensions of performance are measured; the outcomes that need to be achieved; and the leadership behaviours we expect to be demonstrated while the agreed outcomes are met.

The first dimension covers the specific goals (outcomes) set for the period for which the Chief Executive Officer is the prime driver. These are typically big-ticket items reflected in the organisations Strategic and Business Plans or outcomes that must be achieved in dealing with major issues facing the Council at the time. These are the KPI's that were agreed following the CEO's previous performance review.

The second dimension which can be used as the only dimension without KPI's captures a set of leadership behaviours. These are Key Result Area's and are linked to the CEO Position Description and/or outlined in the CEO's Employment Agreement.

2. Facilitating the Review of the Chief Executive Officer

Once the Council has decided who will be involved in the performance evaluation of the Chief Executive Officer, we will work closely with that group to prepare for, and facilitate, the performance review. Typically, this requires the following activities:

- The CEO can deliver a presentation / progress report to the participants prior to the review (optional).
- The Chief Executive Officer will provide a self-assessment against the agreed criteria using the agreed rating system.
- The Council Members and Direct Reports/Key Staff independently and individually rate the
 performance of the Chief Executive Officer in a questionnaire either, one on one, electronically or in
 hard copy.
- External Stakeholders can also provide feedback on their interactions with the CEO (optional).
- Following the above questionnaires, the qualified independent Consultant produces a draft
 Performance Review Report which captures the outcomes of the process. This report can also
 capture KPI's, goals or objectives recommended during the review for the next review period (if any
 are recommended), both from an organisational perspective as well as in terms of personal and
 professional development.
- The draft report is presented to the Performance Review Committee for review.
- The McArthur qualified independent Consultant will present the draft reports the Performance Review Committee for review prior to inviting the Chief Executive Officer to join the discussion.
- A final report is developed encompassing any feedback for the Performance Review Committee and distributed to Council.
- Once adopted the report becomes the official record of the review. (McArthur's experienced
 independent Consultant will attend the Council meeting to answer questions and provide advice
 regarding the performance review, remuneration or contract amendments).
- McArthur provides confidential advice and recommendations to Council on comparative benchmarked remuneration packages. A Benchmarked Remuneration Review Report is produced that ensures Council meets its contractual obligations and takes into consideration all the relevant factors.



Consultant Commitment

To clarify the range of activities which are incorporated in our service delivery for the Salmac© Performance Management System, our commitment will involve working with the organisation and the Chief Executive Officer to:

- Use the provided set of relevant behavioural accountabilities that focus on those characteristics which an effective Chief Executive Officer will and should demonstrate.
- · Use the provided agreed strategic targets for the period under review.
- · With the organisation and the Chief Executive Officer, facilitate the actual review process.
- Produce a Summary Review Report which covers the outcomes of the review process.
- Produce a Benchmarked Remuneration Review Report.

The benefits are clear:

- An independent, qualified, and experienced HR Consultant enables an impartial review to be conducted and reported on as per the new provisions in the Local Government Act.
- A year on year direct comparison on performance.
- · A clear emphasis on continuous improvement.
- · Openness in the system which encourages employee support.
- Improved ongoing relationships between all stakeholders.
- A basis for recognition and reward clearly established.
- Corrective actions for areas of identified concern.
- The ability to weight KPI, strategic objectives and/or participants to better define performance.
- High standards for future reviews.
- A fully documented process and sign off that establishes legality and official record.

The SALMAC© System delivers organisational effectiveness through strong and structured performance management.



Price

The SALMAC© process establishes clear and specific outcomes for the CEO role and sets not only an appraisal framework but also a framework that supports the performance review. Salmac does this within the legal frameworks set by their Position Description, the Employment Agreement, and Council's Strategic direction. Further the Salmac process is supported by a professional Consultant, whose role is to support and guide the Council, ensure equity in the process, provide advice and assistance on performance improvement strategies.

	CEO Performance Review
Review Type	Chief Executive Officer Performance Review and Benchmarked Remuneration Review
Participants	Chief Executive Officer, Council Members and Direct Reports/Key Staff (External Stakeholders optional)
Review conduct	Emailed/posted questionnaire/telephone.
Agreement term	1 year
Fixed Fee excluding GST	\$4,250*

*Notes:

- 1. No hourly rate it is a fixed fee to complete the process
- 2. Fee structure is GST exclusive
- 3. Including as many trips to Council as required no extra cost for time
- Excluding travel expenses as dependent on number of trips (cost will change whether overnight stay required) – preapproval will be sought and will be at cost.

Schedule of milestone payments

50% - Due at the time McArthur is retained for the specific assignment

50% - Due on acceptance of Final Report

Our proposed fees are valid for a period of three months from 16th March 2023.



Referees

To establish McArthur's credibility, we recommend that you contact any of the following referees who will testify with respect to our capacity and capability in delivering the services required by Council.

Contact Name	Services Provided	Organisation	Telephone
Mayor Anne Monceaux	CEO Performance Review	City of Burnside	
Mayor Dean Johnson	CEO Performance Review	District Council of Kimba	
Mayor Mark Wasley	CEO Performance Review	Adelaide Plains Council	

Testimonials

'We have had nothing but excellent outcomes when dealing with McArthur. The team especially Bec goes above and beyond to make things as easy and as smooth sailing as possible. From helping with recruitment of staff, to CEO performance reviews right through to simple advice is not only prompt but courteous. I highly recommend their services and have had no issue in promoting them whenever people ask for suggestions! The whole McArthur team should be everyone's first point of call when looking to recruit or review their CEO's performance!'

Mayor Travis Barber, District Council of Streaky Bay

'Adelaide Plains Council has utilised the services of M^cArthur for the past five (5) years for the purposes of both recruitment and performance appraisals. From my perspective, having worked closely with Rebecca in performance appraisal, I cannot emphasise enough her high level of professionalism, diligence and commitment that she possesses.

McArthur is a large reason why the former District Council of Mallala, now Adelaide Plains Council (APC), has managed to rebuild and rebrand itself so successfully. Through the wonderful support and guidance of McArthur, APC has rebuilt an entirely new executive management team which has proven to be extremely stable and successful in what is a highly pressurised environment, as we grapple all the challenges of a growth Council with a relatively low-rate base.

I would strongly recommend M^cArthur to anyone seeking to engage the services of a recruitment agency for the purposes of either recruitment or performance appraisal'.

James Miller, CEO, Adelaide Plains Council

The City of Tea Tree Gully's experiences with the work provided by M^cArthur has always been of excellent quality and within agreed timeframes. Recently, our Council engaged with M^cArthur (Rebecca Hunt) to undertake a benchmarking exercise. During the task, our objectives shifted slightly,

10 Commercial in confidence City of Mount Gambier and Rebecca was more than happy to accommodate our adjusted scope and still achieve the timelines we were after.

The quality of the report was sound, and the Rebecca was always responsive when we posed questions during the process.

M^cArthur have also been very timely with the provision of several psychometric and digital testing requests and bookings and the timelines achieved to suit our recruitment processes has been exceptional.

Kirstin Dodson, Business Partner Organisational Development City of Tea Tree Gully

We have engaged M^cArthur over the last three years, specifically with senior leader remuneration industry benchmarking data and with their LifeApp employee engagement platform.

During this time, I have found all I have dealt with responsive, customer focused, professional and flexible in their approach.

We highly value the professional relationship we have developed and the understanding our McArthur key contacts has gained and demonstrated of our business and needs, which has ensured the outcomes have hit the mark on all occasions.

I would have no hesitation in recommending M^cArthur to other businesses.

Steph Roberts, Former People and Culture Manager, City of Marion

'The McArthur team have been our partner for HR consultancy and advice at the District Council of Karoonda East Murray for a number of years. During that time, they have assisted with numerous activities including executive and non-executive recruitment, conducting employee engagement studies, facilitating a HR system review and developing a HR Action Plan through to more operational HR activities such as assisting with the review and creation of Position Descriptions and Performance Development and Review processes.

The M^cArthur team has always been quick to assist and respond, have provided good timely advice and are always willing to help when needed. For an organisation our size, with no internal HR resourcing, M^cArthur has been our 'go to'. I am more than comfortable recommending the services of Rebecca and the team at M^cArthur for HR assistance and advice, their combined years of experience, knowledge and expertise in term help us to achieve good outcomes ourselves in this area.'

Matthew Morgan former CEO District Council of Karoonda East Murray - CEO City of Port Lincoln

ATTACHMENT A CONSULTANT PROFILE

Rebecca Hunt - BA Hons - MAHRI

Prior to joining McArthur Rebecca was a People Consultant in a Big 4 Professional Services Firm, she has also worked in State Government and locally and interstate for a Global Commercial Firm.

Rebecca brings international knowledge with extensive experience in the UK and USA providing a unique depth of experience and more recently has been working locally with all levels of Government and commercial clients. Rebecca specialises in advising in Talent Management, Employee Relations, Performance Reviews, Cultural/Engagement, Remuneration and Structural Reviews, Psychometric Testing and Generalist Human Resources.

Since joining McArthur over 8 years ago, Rebecca has provided extensive HR Consulting expertise across the Local Government sector, servicing regional, rural, and metropolitan Councils.

Rebecca's astute business acumen, exceptional communication and organisation skills, and wealth of experience ensure clients are provided with a holistic, high quality and comprehensive service. Rebecca is passionate about creating lasting relationships with clients, based on integrity, effective tailoring of service to clients' needs/requirements and ingrained best practice approach.



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PROPOSAL

CITY OF MOUNT GAMBIER

INDEPENDENT REVIEW OF CHIEF EXECUTIVE OFFICER CONSULTANCY SERVICES

PROPOSAL

Perks People Solutions is a leading provider of CEO performance review services across Local Government in South Australia, offering comprehensive and effective solutions to Local Councils of all sizes. Our team of qualified and experienced Human Resources (HR) professionals bring with them, a wealth of knowledge and expertise, ensuring that every review is tailored to the unique needs and goals of each client. With a focus on transparency, accountability, and clear communication, Perks People Solutions delivers results that are both legally compliant and impactful.

Our **Senior Consultant, Collette Ordish** is the primary Consultant delivering CEO Performance Review services across the Local Government sector, with support from the broader team within Perks People Solutions.

1.		Cecilia White Director Perks People Solutions Pty Ltd
	ABN	90 624 084 984
	ACN	
2.	Contact Person	Collette Ordish Senior Consultant
3.	Registered Address	Level 6, 81 Flinders Street Adelaide 5000
4.	Postal Address	Level 6, 81 Flinders Street Adelaide 5000
5.	Telephone	08 8273 9343
6.	Email	cordish@perksps.com.au

SIGNATURE

Dated this 31st day of March 2023.

*Signature:

Print name of person signing: Cecilia White

Title / Position of person signing: Director

PRICE SCHEDULE

Assumptions and exclusions are detailed in the tables below:

No.	Assumptions
1	The Council will provide Perks People Solutions with any relevant documentation throughout the CEO Performance Review.
2	Fixed Price Fee includes all services contained within the Methodology Schedule (other than those specifically stated in the Exclusions table below)
4	Any travel costs directly associated with the services provided (such as accommodation, airfares, meals and incidents etc) will be on-charged to the Council

Anything not listed below is included in the fixed price fee quoted below.

No.	Exclusions	
1	Travel Costs (including travel time)	

Perks People Solutions would like to provide flexibility for our consulting services by offering two pricing options below:

. Option One: Total Fixed Price Fee

Description	Unit	Price (ex GST)	GST Component	Price (inc GST)
Fixed Price – CEO Performance Review Services (see assumptions and exclusions above)	1	\$12,000	\$1200	\$13,200
Primary Consultant delivering the services: Collette Ordish, Senior Consultant				

Option Two: Engagement per activity:

Description	Unit	Price (ex GST)	GST Component	Price (inc GST)
Attendance at Meetings* *Any meeting attendance will be charged at the Consultant's hourly rate. Travel time will be charged in	1 hour	\$275	\$27.50	\$302.50 (per hour)

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addition at a cost of \$150 per hour plus GST)				
Primary Consultant delivering the services: Collette Ordish, Senior Consultant				
Performance 360 Survey	1	\$2,500	\$250	\$2,750
KPI Setting - SMART Goals	1	\$1,500	\$150	\$1,650
Remuneration Review	1	\$1,500	\$150	\$1,650
Hourly rates for optional HR advice outside of the scope requirements:			10	Per Hour
Cecilia White	1 hour	\$375	\$37.50	\$412.50
Collette Ordish	1 hour	\$275	\$27.50	\$302.50
Alicia Del Corso	1 hour	\$120	\$12.00	\$132.00
Jemma Andretkze	1 hour	\$120	\$12.00	\$132.00

Estimated Travel Costs:

Description	Units	Price (ex GST)	Total (ex GST)
Flights (Return)	One way	\$250	\$500
Accommodation	1 night	\$175	\$175.00
Meals & Incidentals		\$110	\$110.00
Total Estimated Travel Costs			\$785

COMPLIANCE WITH THE SPECIFICATIONS

Areas of the specification or the proposed contract that you are unable to meet in the quotation documents.

Item	Reason
Timeframe	Collette Ordish will be overseas from 16 July to 20 August inclusive and will be unable to provide any services during this period of time, however remuneration reporting can be commenced in early July and assistance can be provided by Alicia Del Corso (who has experience with remuneration benchmarking reporting)

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Solutions).		in Collette's absence (with the oversight of Cecilia White, Director Perks People Solutions).
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METHODOLOGY AND ESTIMATED TIMEFRAMES

At Perks People Solutions, we recognise that each Council is unique and we pride ourselves on our tailored and flexible approach to the provision of our services. We will work with you to put together a specific schedule that fulfills your needs.

Specific activities that may be undertaken (methodology) and estimated timeframes for each are detailed within the table below:

ACTIVITIES	ESTIMATED TIMEFRAMES		
Identify and align expectations of the review process	1 hour		
Understand the historical perspective considering all relevant background information	2 hours		
Meeting with CEO to discuss expectations of review and CEO's responsibilities within the process	1 hour		
KPI Setting Process	Fixed Fee		
Facilitate the Mid-Year Performance Update	6 – 7 hours		
Facilitate a Performance 360 survey	Fixed Fee		
Facilitate the Annual Review	5 hours		
Produce Report based on Annual Review	5 hours		
Review of Performance Review Process	1 hour		
Remuneration Review / Salary Benchmarking	Fixed Fee		

REFERENCES

The table below provides details of relevant work (within the last 18 months) undertaken by Perks People Solutions and details of referees who can attest to that work.

Client	Location	Nature of Work	Date of Project	Referee (current phone number, contact name and email address)
District Council of Cleve	Cleve	CEO Performance Review	February 2023	Phil Cameron Mayor
Town of Gawler	Gawler	CEO Performance Review	2022/2023 Financial Year (current)	Henry Inat Chief Executive Officer
Port Pirie Regional Council	Port Pirie	Director Performance 360 Surveys	2022/2023 Financial Year (current)	Peter Ackland CEO

CONSULTANT BIOGRAPHICAL PROFILES

	Role & Biographical Profile				
Collette Ordish	Senior HR Consultant (Primary Contact)				
	Collette brings over 20 years of professional experience in business and human resources across Australia, with over 10 years served in strategic HR leadership positions. With experience in a diverse range of industries, including aged care, hospitality, health, and state & local government, Collette is a results-focused, pragmatic, creative and strategic thinker who thrives on finding effective solutions to problems and identifying areas for opportunity.				
	Collette is passionate about organisational development and has a track record of the successful implementation of a number of organisational development activities throughout her career thus far, including workforce design, culture & engagement strategies, leadership & mentoring programs and talent management frameworks and programs. She has developed, implemented and facilitated a number of training solutions and is a qualified trainer and assessor. From leading her own teams, Collette has hands on experience in understanding the challenges that come with leadership and greatly enjoys coaching leaders in how to get the most from their people.				
	Collette is experienced in facilitating performance review processes for senior Executives, particularly in the Local Government environment. As a champion for diversity and inclusion, Collette has experience in developing gender equity, diversity and inclusion strategy and initiatives and providing leadership to a reconciliation action plan. Qualifications				
0)	 Bachelor of Business & Commerce (HR & Business Law) Certified Organisational Development Practitioner (AlHR) Certificate IV Training & Assessment Certified Learning & Development Specialist (AlHR) Member of the Australian Human Resources Institute (AHRI) 				
	Areas of expertise				
	 Employee Engagement Organisational Development Employment & Industrial Relations Disciplinary & Performance Matters Award Interpretation 				

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- · Policy Development
- Facilitation of Executive performance reviews
- · Workplace Facilitation, Education & Training
- Gender Equity, Diversity & Inclusion

Matt Hobby



Director - Recruitment

Matthew has been an executive recruiter and business manager for over 15 years, developing his skills both locally and internationally. He has a genuine interest in helping leaders navigate the future of work and assisting them to adapt to increase productivity and engagement.

Over Matthew's career, he has worked on behalf of some of the world's leading brands and organisations and has an in-depth understanding of how to attract and retain the people who have a considerable impact on the business they lead.

In addition to recruitment, Matthew has also delivered and managed HR Consulting Services for SME's and worked with the leadership of large organisations to better align people with their strategic plan and values.

Cecilia White



Director

With a background in legal practice, Cecilia has developed strong technical expertise in all matters relating to workplace law. As a Senior Associate in private practice for over 10 years, Cecilia held a diverse client base (including a large local government client base), and worked closely with organisation leaders to prevent and manage bullying and discrimination cases.

Cecilia spent eight years as a Senior Management and Acting Commissioner at the SA Equal Opportunity Commission, where she was responsible for the Commission's training and education function and gained significant experience in assessing and managing complaints of discrimination.

As a Director of Perks People Solutions, Pty Ltd, Cecilia continues to advise employers on a broad range of HR and workplace relations matters, with a specific interest in the link between diversity and high performing organisations. Cecilia is an experienced training facilitator and guest speaker and has over 15 years' experience developing and delivering training programs that support diversity, build the capacity of leaders and challenge attitudes.

Cecilia strongly believes that prevention is better than cure and that education, early intervention and excellent communication are critical to creating respectful and high-performing organisations.

Qualifications

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- · Bachelor of Law
- Bachelor of Arts
- · Graduate Diploma in Legal Practice
- Nationally Accredited Mediator
- Member of the Australian Human Resources Institute (AHRI)
- Member of the Industrial Relations Society of SA
- Member of the Law Society of SA

Areas of expertise

- · Training and education
- Employment and industrial relations
- · Awards, contracts and enterprise bargaining
- Mediation
- Policy development
- Disciplinary and performance matters
- Workers compensation
- Equality and diversity

Alicia Del Corso



HR Consultant

Alicia graduated from a combined degree of Bachelor of Psychology (Counselling and Interpersonal Skills), Bachelor of Business (Human Resource Management) at the University of South Australia in 2022.

Alicia has experience working in human resources within the manufacturing industry. She has an interest in organisational development and behavioural science, and how it applies to people and the workplace.

Jemma Andretzke



HR Consultant

Jemma is currently studying a combined Bachelor of Laws (Honours), Bachelor of Business (Human Resource Management) at the University of South Australia.

Jemma is highly motivated and has a particular interest in all aspects of employment law, including policy development, contracts, performance and disciplinary matters, and Award interpretation.

INSURANCES

Details of insurance to provide cover for the services.

Insurance type	Policy no	Extent of cover		Expiry date	Name of insurer
		Per incident \$A	In aggregate \$A		
Public and products liability	PPL-004525- 2022	\$20,000,000.00	\$20,000,000.00	30/06/2023	Prorisk
Professional indemnity (if applicable)	PIG-001695- 2022	\$5,000,000	\$10,000,000	30/06/2023	Prorisk
Return to Work	29280606	-	-	30/06/2023	Return to WorkSA